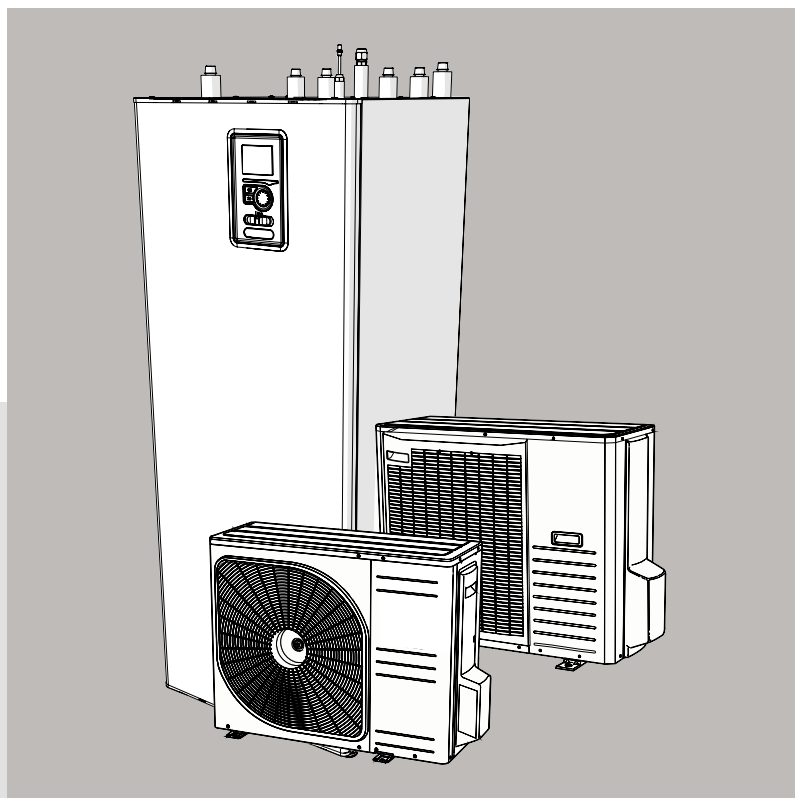


# Indoor module for air to water split systems NIBE BA-SVM 10-200





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# 1 Important information

## Safety information

This manual contains installation and service procedures for implementation by specialists.

This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capacity or lack of experience and knowledge, if they will be supervised or have received instruction concerning safe use of the appliance, and if they understand the danger involved in its use. Children must not play with the appliance. Cleaning and basic maintenance of the appliance must not be carried out by children unsupervised.

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## Symbols



### CAUTION

This symbol indicates danger to the appliance or person.



### TIP

This symbol indicates tips that will make it easier to operate the product.

## NOTE

This symbol indicates important information to note while operating or maintaining the appliance.

## Marking

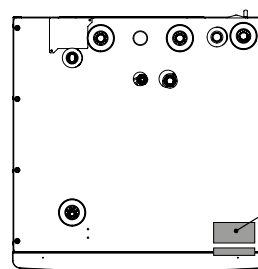
BA-SVM 10-200 is CE marked and has an IP21 protection rating.

The CE mark confirms that NIBE has ensured that the product conforms to all applicable regulations specified by the relevant EU directives. The CE mark is mandatory for most products sold in the EU, regardless of where they are made.

IP21 means that objects with a diameter greater than or equal to 12.5 mm cannot penetrate and cause damage and that the product is protected against vertically falling drops of water.

## Serial number

The serial number is located at the bottom of the identification plate, on the top cover BA-SVM 10-200 and consists of 14 digits.



Serial number  
BA-SVM  
(PF3)



## Waste disposal



Leave the disposal of the packaging to the installer who installed the product or to a special waste disposal facility.

Do not dispose of used products with normal household waste. It must be transported to a special

waste disposal facility or to a vendor who provides this type of service.

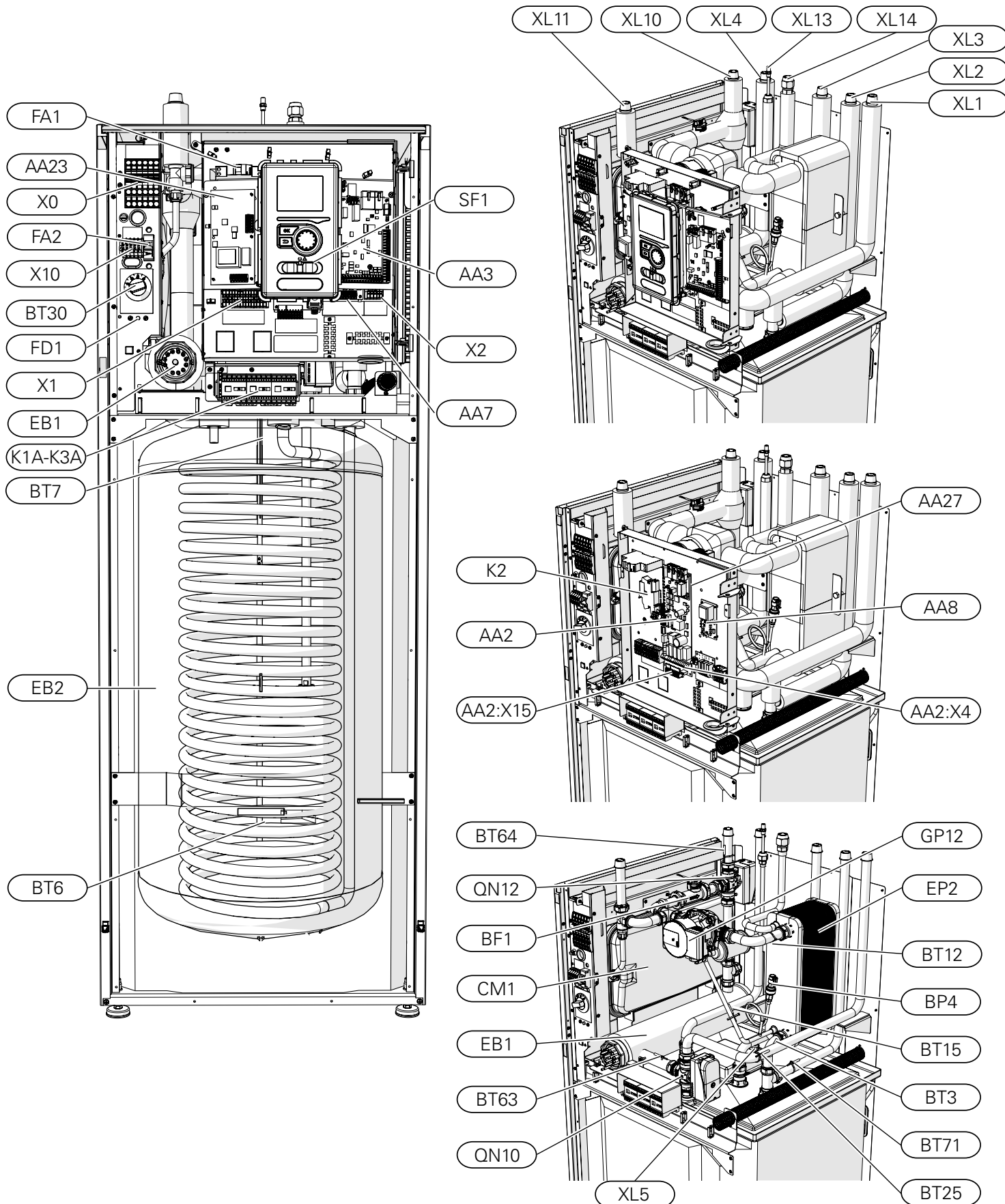
Improper disposal of the product by the user may result in administrative penalties in accordance with the applicable legislation.

## Inspection of the installation

The climate system must be inspected before commissioning. The inspection must be carried out by a suitably qualified person. In addition, fill in the page for the installation data in the User Manual.

# 2 Design of the indoor unit

## BA-SVM10-200



#### Pipe connections

|      |   |
|------|---|
| XL1  | Connection, heating medium, supply                |
| XL2  | Connection, heating medium, return                |
| XL3  | Connection, cold water                            |
| XL4  | Connection, hot water                             |
| XL5  | Connection, hot water circulation                 |
| XL10 | Connection, cooling operation                     |
| XL11 | Connection, safety assembly, pressure gauge, vent |
| XL13 | Connection, liquid refrigerant                    |
| XL14 | Connection, gas refrigerant                       |

#### HVAC components

|      |  |
|------|--|
| CM1  | Expansion vessel, closed                       |
| QN10 | Reversing valve, hot water/climate system      |
| QN12 | Reversing valve, heating system/cooling system |
| GP12 | Circulation pump                               |
| EP2  | Heat exchanger                                 |

#### Sensors

|      |   |
|------|---|
| BP4  | Pressure sensor, high pressure                              |
| BT3  | Temp. sensor, heating medium return                         |
| BT6  | Temp. sensor, hot water charging                            |
| BT7  | Temp. sensor, hot water heater top                          |
| BT12 | Temp. sensor, condenser out                                 |
| BT15 | Temp. sensor, liquid line                                   |
| BT25 | Temp. sensor, heating medium supply                         |
| BT63 | Temp. sensor, supply heating medium behind immersion heater |
| BT64 | Temp. sensor, cooling operation system supply               |
| BT71 | Temp. sensor, heating medium return                         |

#### Electrical components

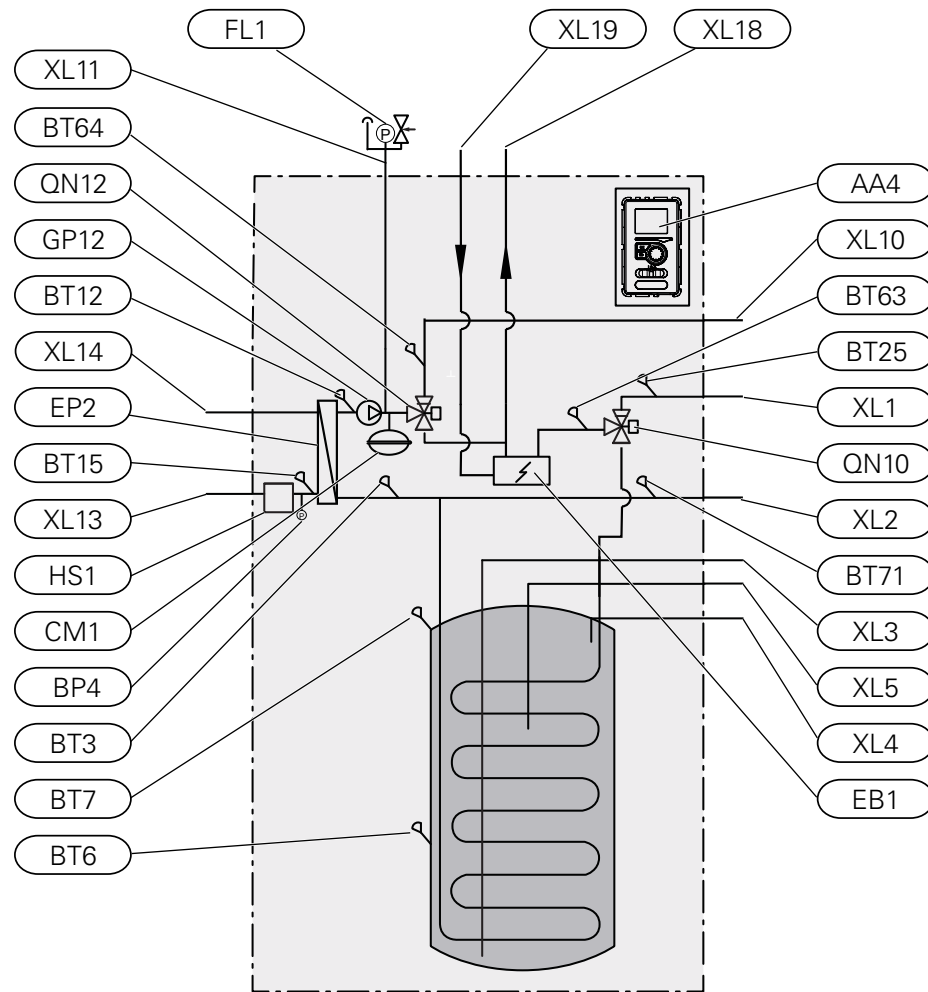
|         |   |
|---------|---|
| X0      | Terminal block- 400V~                                       |
| X1      | Terminal block- 230V~                                       |
| X2      | Terminal block- 230V~                                       |
| X10     | Terminal block- 230V~                                       |
| AA2:X4  | Terminal block- low voltage                                 |
| AA2:X15 | Terminal block- low voltage                                 |
| K1A-K3A | Contactor for immersion heater                              |
| K2      | Alarm relay   |
| BT30    | Standby mode thermostat                                     |
| AA2     | Main board  |
| AA3     | Sensor board  |
| AA23    | Communication board   |
| AA7     | Relay board   |
| AA8     | Titanium anode board<br>(Does not apply to BA-SVM 10-200 R) |
| AA27    | Relay board   |
| FD1     | Thermal circuit breaker                                     |
| FA1     | Miniature circuit breaker (protecting the indoor unit)      |
| FA2     | Miniature circuit breaker (protecting the outdoor unit)     |
| EB1     | Electric additional heat                                    |

#### Miscellaneous

|     |   |
|-----|---|
| BF1 | Energy meter<br>(Does apply to BA-SVM 10-200 E EM only) |
| SF1 | Controller switch                                       |
| EB2 | Hot water tank  |

# 3 System description

## Principle of operation



### Pipe connections

|       |   |
|-------|---|
| XL1   | Connection, heating medium, supply          |
| XL2   | Connection, heating medium, return          |
| XL3   | Connection, cold water                      |
| XL4   | Connection, hot water                       |
| XL5   | Connection, hot water circulation           |
| XL10  | Connection, cooling operation               |
| XL11  | Connection, safety assembly, pressure gauge |
| XL13  | Connection, liquid refrigerant              |
| XL14  | Connection, gas refrigerant                 |
| XL 18 | Connection, return to add. heat source      |
| XL 19 | Connection, supply from add. heat source    |
| FL1   | Safety group                                |

### HVAC components

|      |  |
|------|--|
| CM1  | Expansion vessel, closed                       |
| QN10 | Reversing valve, hot water/climate system      |
| QN12 | Reversing valve, heating system/cooling system |

### GP12 Circulation pump

EP2 Heat exchanger

HS1 Drying filter

### Sensors etc.

|      |   |
|------|---|
| BP4  | Pressure sensor, high pressure                              |
| BT3  | Temp. sensor, heating medium return                         |
| BT6  | Temp. sensor, hot water charging                            |
| BT7  | Temp. sensor, hot water heater top                          |
| BT12 | Temp. sensor, condenser out                                 |
| BT15 | Temp. sensor, liquid line                                   |
| BT25 | Temp. sensor, heating medium supply                         |
| BT63 | Temp. sensor, supply heating medium behind immersion heater |
| BT64 | Temp. sensor, cooling operation system supply               |
| BT71 | Temp. sensor, heating medium return                         |
| EB1  | Electric additional heat                                    |
| AA4  | Display   |

## KEY

|  |                    |  |  |  |                        |
|--|--------------------|--|--|--|------------------------|
|  | Shut-off valve     |  | Circulation pump                                     |  | Domestic hot water     |
|  | Non-return valve   |  | Electric heating                                     |  | Relief valve           |
|  | Shunt valve        |  | Cooling system filter                                |  | Additional heat source |
|  | Safety valve       |  | Compressor   |  | Buffer vessel          |
|  | Temperature sensor |  | Plate heat exchanger                                 |  | Fan coil               |
|  | Expansion vessel   |  | Cooling operation                                    |  |                        |
|  | Pressure gauge     |  | Heating system (radiators)                           |  |                        |
|  | Automatic air vent |  | Central heating system (under floor heating systems) |  |                        |

A dotted line indicates that you need to transfer the temperature sensor

## Basic diagram

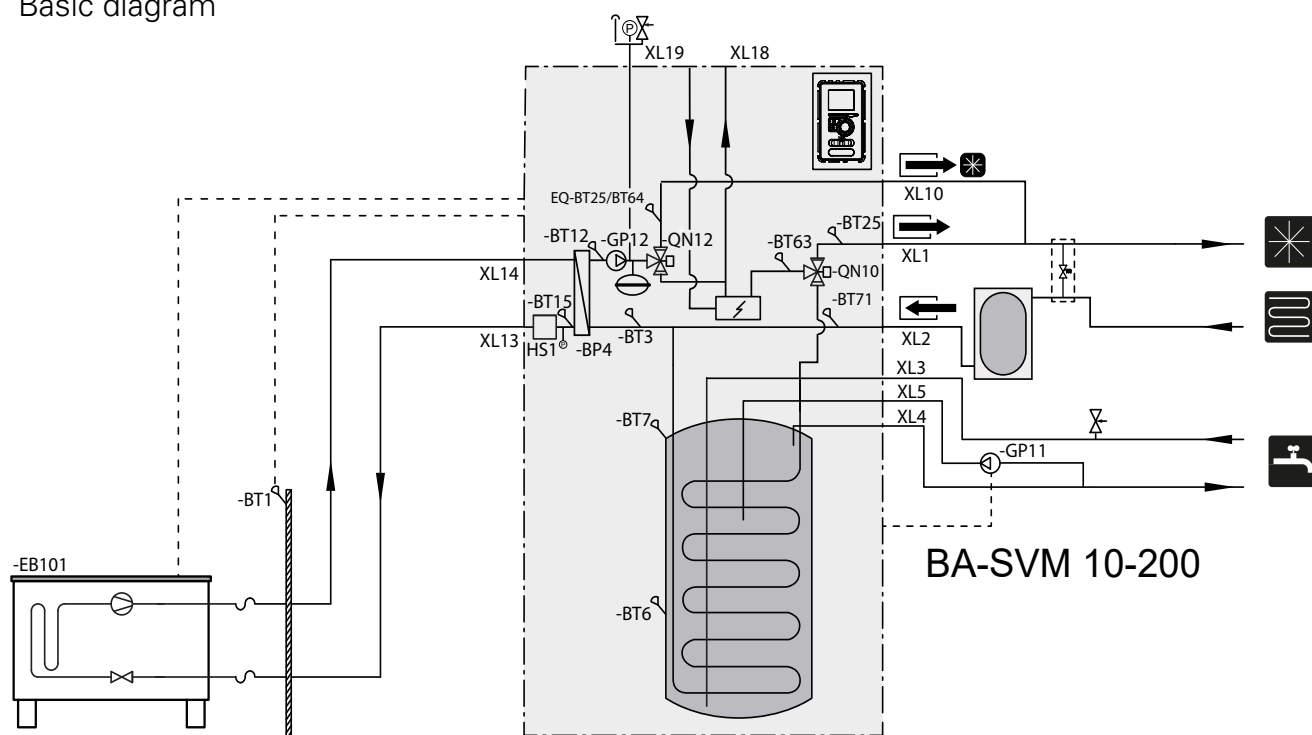


Diagram of 2-pipe cooling operation

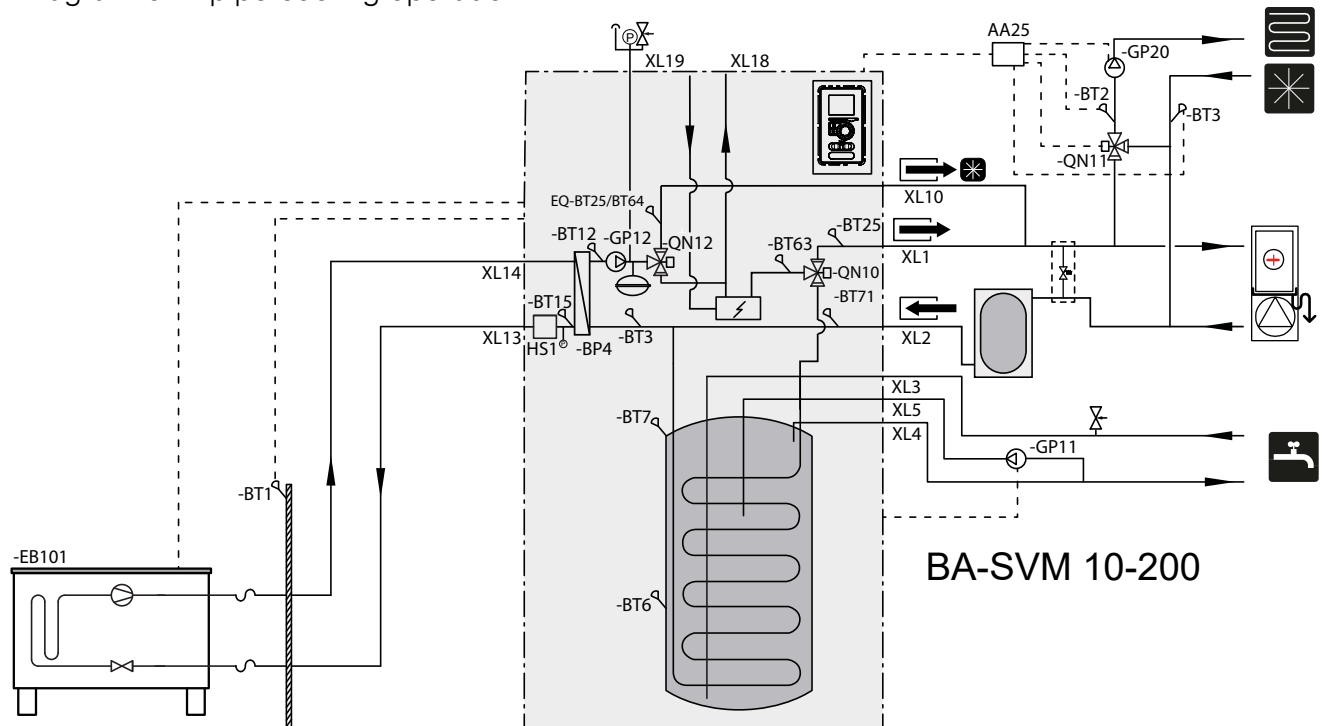


Diagram of 4-pipe cooling operation

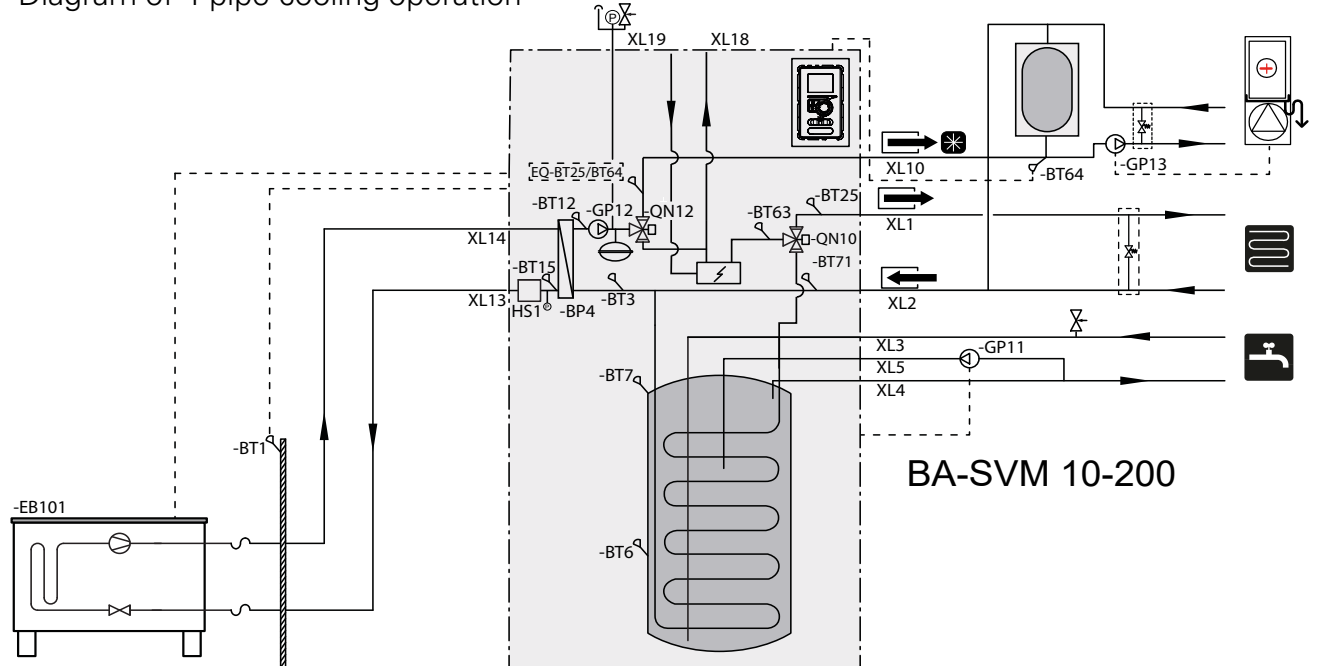
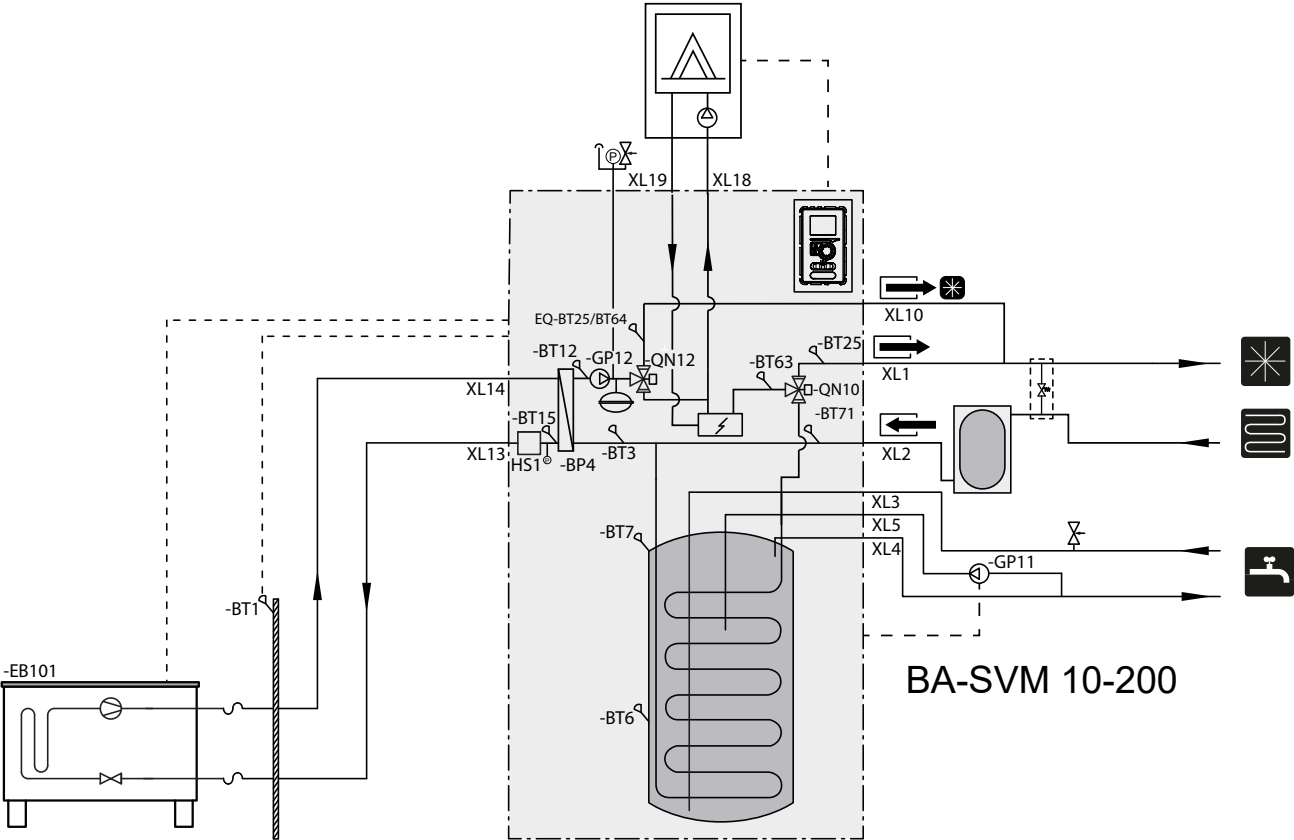



Diagram showing connection of an additional heat source



 **NOTE**  
The maximum power of the additional heat source cannot exceed 15kW.

# 4 Description of functions

## Menu Tree

### Menu 1 - INDOOR CLIMATE

|                  |                               |                                     |                        |
|------------------|-------------------------------|-------------------------------------|------------------------|
| 1-INDOOR CLIMATE | 1.1 temperature               | 1.1.1- heating                      |                        |
|                  |                               | 1.1.2- cooling                      |                        |
|                  | 1.2- ventilation <sup>1</sup> |                                     |                        |
|                  | 1.3- scheduling               | 1.3.1- heating                      |                        |
|                  |                               | 1.3.2- cooling                      |                        |
|                  |                               | 1.3.3- ventilation <sup>1</sup>     |                        |
|                  | 1.9- advanced                 | 1.9.1- curve                        | 1.9.1.1- heating curve |
|                  |                               |                                     | 1.9.1.2- cooling curve |
|                  |                               | 1.9.2- external adjustment          |                        |
|                  |                               | 1.9.3- min. flow line temp.         | 1.9.3.1- heating       |
|                  |                               |                                     | 1.9.3.2- cooling       |
|                  |                               | 1.9.4- room sensor settings         |                        |
|                  |                               | 1.9.5- cooling settings             |                        |
|                  |                               | 1.9.6- fan return time <sup>1</sup> |                        |
|                  |                               | 1.9.7- own curve                    | 1.9.7.1- heating       |
|                  |                               |                                     | 1.9.7.2- cooling       |
|                  |                               | 1.9.8- point offset                 |                        |

<sup>1</sup> The ERS additional equipment is necessary.



## Menu 2- HOT WATER

|             |                    |                                       |
|-------------|--------------------|---------------------------------------|
| 2- HOTWATER | 2.1- temporary lux |                                       |
|             | 2.2- comfort mode  |                                       |
|             | 2.3- scheduling    |                                       |
|             | 2.9- advanced      | 2.9.1- periodic increase              |
|             |                    | 2.9.2- hot water recirc. <sup>2</sup> |

## Menu 3- INFO

|         |                       |
|---------|-----------------------|
| 3- INFO | 3.1- service info     |
|         | 3.2- compressor info  |
|         | 3.3- add. heat info   |
|         | 3.4- alarm log        |
|         | 3.5- indoor temp. log |

<sup>2</sup> The AXC 30 additional equipment is necessary.

# Menu 4- MY SYSTEM

|              |                      |  |                                      |
|--------------|----------------------|--|--------------------------------------|
| 4- MY SYSTEM | 4.1- plus functions  | 4.1.1- pool <sup>3</sup>               |                                      |
|              |                      | 4.1.2- pool 2 <sup>3</sup>             |                                      |
|              |                      | 4.1.3- internet                        | 4.1.3.1- Uplink                      |
|              |                      |  | 4.1.3.8- tcp/ip settings             |
|              |                      |  | 4.1.3.9- proxy settings              |
|              |                      | 4.1.4- sms <sup>4</sup>                |                                      |
|              |                      | 4.1.5- SG Ready                        |                                      |
|              |                      | 4.1.6- smart price adapt.              |                                      |
|              |                      | 4.1.7- smart home                      |                                      |
|              |                      | 4.1.8- smart energy source             | 4.1.8.1- settings                    |
|              |                      |  | 4.1.8.2- set. price                  |
|              |                      |  | 4.1.8.3- CO2 impact                  |
|              |                      |  | 4.1.8.4- tariff periods, electricity |
|              |                      |  | 4.1.8.6- tariff per, ext. shunt add  |
|              |                      |  | 4.1.8.7- tariff per, ext. step add   |
|              |                      |  | 4.1.8.8- tariff periods              |
|              |                      | 4.1.10- solar electricity <sup>5</sup> |                                      |
|              | 4.2- op. mode        |  |                                      |
|              | 4.3- my icons        |  |                                      |
|              | 4.4- time & date     |  |                                      |
|              | 4.6- language        |  |                                      |
|              | 4.7- holiday setting |  |                                      |
|              | 4.9- advanced        | 4.9.1- op. prioritisation              |                                      |
|              |                      | 4.9.2- auto mode setting               |                                      |
|              |                      | 4.9.3- degree minute setting           |                                      |
|              |                      | 4.9.4- factory setting user            |                                      |
|              |                      | 4.9.5- schedule blocking               |                                      |
|              |                      | 4.9.6- schedule silent mode            |                                      |

<sup>3</sup> The POOL 40 additional equipment is necessary.

<sup>4</sup> The SMS 40 additional equipment is necessary.

<sup>5</sup> The EME 20 additional equipment is necessary.

# Menu 5- SERVICE

|            |                              |  |                              |
|------------|------------------------------|--|------------------------------|
| 5- SERVICE | 5.1- operating settings      | 5.1.1- hot water settings <sup>6</sup>           |                              |
|            |                              | 5.1.2- max flow line temperature                 |                              |
|            |                              | 5.1.3- max diff flow line temp.                  |                              |
|            |                              | 5.1.4- alarm actions                             |                              |
|            |                              | 5.1.5- fan sp. exhaust air <sup>7</sup>          |                              |
|            |                              | 5.1.6- fan sp. supply air <sup>7</sup>           |                              |
|            |                              | 5.1.12- addition                                 |                              |
|            |                              | 5.1.14- flow set. climate system                 |                              |
|            |                              | 5.1.22- heat pump testing                        |                              |
|            |                              | 5.1.23- compressor curve                         |                              |
|            |                              | 5.1.25- time filter alarm                        |                              |
|            | 5.2- system settings         | 5.2.2- installed slaves                          |                              |
|            |                              | 5.2.3- docking                                   |                              |
|            |                              | 5.2.4- accessories                               |                              |
|            | 5.3- accessory settings      | 5.3.2- shunt controlled add. heat                |                              |
|            |                              | 5.3.3- extra climate system <sup>8</sup>         |                              |
|            |                              | 5.3.4- solar heating <sup>9</sup>                |                              |
|            |                              | 5.3.6- step controlled add. heat                 |                              |
|            |                              | 5.3.8- hot water comfort <sup>6</sup>            |                              |
|            |                              | 5.3.11- modbus <sup>10</sup>                     |                              |
|            |                              | 5.3.12- exhaust/supply air module <sup>7</sup>   |                              |
|            |                              | 5.3.14- F135 <sup>11</sup>                       |                              |
|            |                              | 5.3.15- GBM communications module <sup>12</sup>  |                              |
|            |                              | 5.3.16- humidity sensor <sup>13</sup>            |                              |
|            |                              | 5.3.21- flow sensor / energy meter <sup>14</sup> |                              |
|            | 5.4- soft in/outputs         |  |                              |
|            | 5.5- factory setting service |  |                              |
|            | 5.6- forced control          |  |                              |
|            | 5.7- start guide             |  |                              |
|            | 5.8- quick start             |  |                              |
|            | 5.9- floor drying function   |  |                              |
|            | 5.10- change log             |  |                              |
|            | 5.11- slave settings         | 5.11.1- EB101                                    | 5.11.1.1- heat pump          |
|            |                              |  | 5.11.1.2- charge pump (GP12) |
|            |                              | 5.11.2- EB102                                    |                              |
|            |                              | 5.11.3- EB103                                    |                              |
|            |                              | 5.11.4- EB104                                    |                              |
|            |                              | 5.11.5- EB105                                    |                              |
|            |                              | 5.11.6- EB106                                    |                              |
|            |                              | 5.11.7- EB107                                    |                              |
|            |                              | 5.11.8- EB108                                    |                              |
|            | 5.12- country                |  |                              |

<sup>6</sup> The AXC 30 additional equipment is necessary.

<sup>7</sup> The ERS additional equipment is necessary.

<sup>8</sup> The ECS additional equipment is necessary.

<sup>9</sup> The SOLAR 40 additional equipment is necessary.

<sup>10</sup> The MODBUS 40 additional equipment is necessary.

<sup>11</sup> The F135 additional equipment is necessary.

<sup>12</sup> The OPT 10 additional equipment is necessary.

<sup>13</sup> The HTS 40 additional equipment is necessary.

<sup>14</sup> The EMK 300 additional equipment is necessary.

# Operating status

## General

There are three operating modes available: Auto, Manual and Add. heat only.

| Operating mode (menu 4.2) | Selectable functions       | Remarks   |
|---------------------------|----------------------------|---|
| auto                      | auto                       | All operating modes permitted   |
| manual                    | heating, addition, cooling | cooling only displayed if selected in menu 5.2.<br><br>Cooling and heating can be selected simultaneously if: <ul style="list-style-type: none"> <li>a room sensor is installed and activated</li> </ul> or <ul style="list-style-type: none"> <li>4-pipe cooling system used.</li> </ul> |
| add. heat only            | heating                    | compressor blocked  |

If addition is blocked it is permitted when:

- hot water lux, temporary or continuous.
- periodic hot water increase.
- auxiliary operation if the compressor is blocked.
- anti-freeze.
- cooling operation.

Blocking of additional heat regards heat production but can to some degree also affect hot water production.

Hot water production can be blocked in the schedule.

In Auto operating mode the control selects the operating mode based on the following parameters. The temperatures are average temperature during the time it is selected in "filter time".

| Menu  | Name          | Factory setting | Remarks  |
|-------|---------------|-----------------|--|
| 4.9.2 | Stop addition | +5 °C           | Icons in the main menu and in menu 4.2 are displayed when addition is blocked. |
|       | Stop heating  | +17 °C          | Icons appear in menu 4.2 when heating is blocked.                              |
|       | Filter time   | 24 hrs          | Time for average temperature calculation                                       |

## Auxiliary operation

"Auxiliary operation" is a type of emergency mode that can be selected manually when the alarm has occurred.

This means that the heat pump produces heat and/or hot water despite there being some kind of problem. This can mean that the heat pump's compressor is not running. In this case the immersion heater produces heat and/or hot water.

Status lamp lights red in the event of a deployed auxiliary operation.

## Anti-freeze climate system BA-SVM 10-200

If heating is actively shut-off and it becomes colder outdoors, heating is activated to prevent the heating system from freezing.

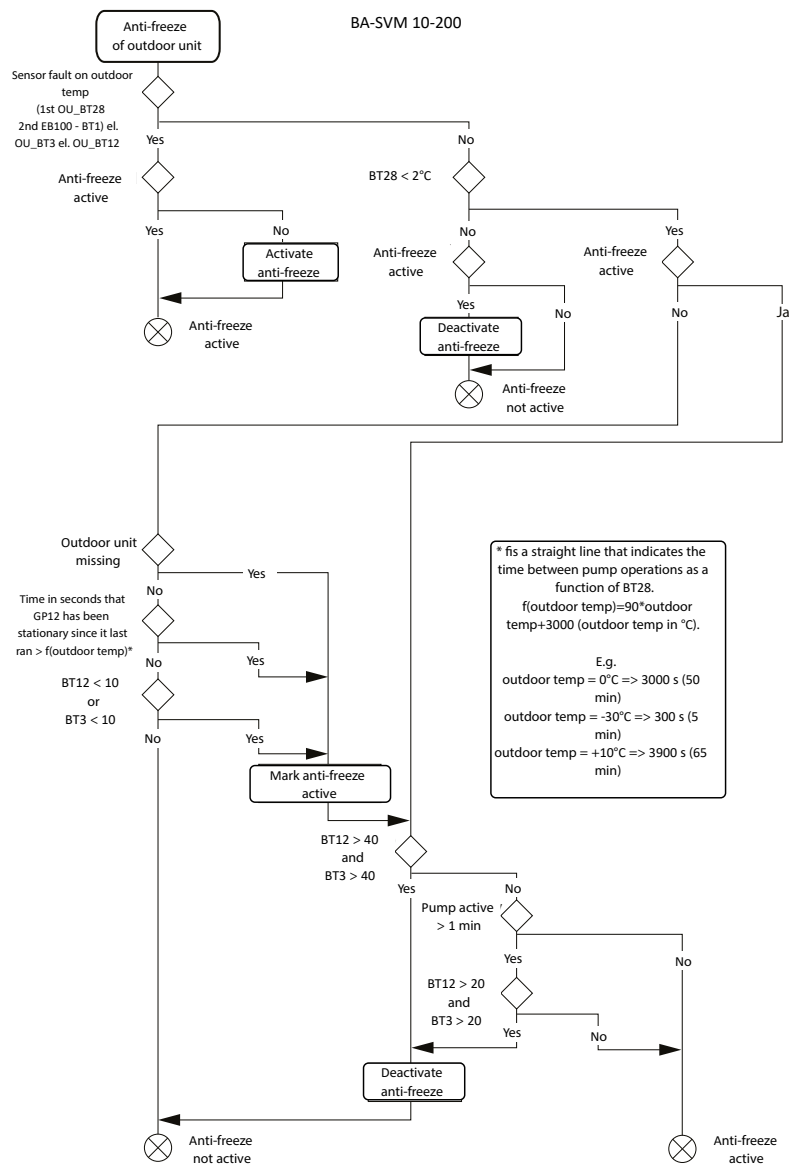
If heating is blocked and the outdoor temperature (BT1) drops below +3°C, the anti-freeze function activates.

- Heating medium pump GP12 starts and the heating calculation with min supply line as set point value.
- Additional heat is permitted, even if another function has blocked it, but the compressor will remain blocked. The alarm and load monitor can block/restrict the additional heat however.
- There is no anti-freeze for pool.

If the anti-freeze function is active and the outdoor temperature (BT1) exceeds +3.5°C, the anti-freeze function deactivates.

Circulation pumps connected to accessory cards are active.

## Anti-freezing outdoor unit



## Emergency mode

Emergency mode is selected with the control switch, and is indicated by a yellow lamp.

Internal circulation pump GP12 runs at full speed and GP10 is external. Reversing valve (QN10) is open towards the heating system.

The immersion heater power is set with the dip-switch on the immersion heater card (AA1). The max flow temperature can be set to between 35 and 45°C on the emergency mode thermostat (FD1) .

External circulation pumps do not run.

Factory setting:

Immersion heater output 6 kW (Dipswitch setting, immersion heater card (AA1): 101010)

Emergency mode thermostat set to 35 °C.

## Add. heat only

To run the system without heat pump connected, its pipe ends must be connected together to ensure circulation in the charge circuit. Also check that there is antifreeze.

Heat pump EB10X must be deactivated in menu 5.2.2 to prevent communication alarm.

Operating mode must be set to only additional heat.

## Sensor calibration

Sensors are calibrated to increase accuracy of control and energy measurement. Calibration occurs at start-up and every 3 months. If BA-SVM 10-200 restarts calibration starts again and the correction value is = 0.

In BA-SVM 10-200, EB 101-BT3 is calibrated to EB101-BT12 and GP12 runs, gives info alarm. 354. Thereafter, with the calibrated and adjusted EB101-BT3, BT63 is adjusted, gives info alarm 355.

Calibration sequence:

- When neither compressor nor internal immersion heater work towards any demand, GP12 runs at maximum permitted speed, all reversing valves must be set to heating.
- When GP12 has run for 6 minutes and the compressor as well as the internal immersion heater have not been active, the average value of EB101-BT3 and EB101-BT12 are taken and calibrated against each other during the last minute.
- Then the two average values are compared and the two sensors (EB101-BT3 and EB101-BT12) are

adjusted equally, the BT63 is adjusted according to the calibrated and adjusted EB101-BT3.

- If calibration fails 3 times, info alarm 354 and BA-SVM 10-200 cease calibration until EB101 is restarted.

Reasons to cancel or not start calibration:

- Forced control active
- Demand other than OFF on compressor
- Start guide active
- Flow guide active
- Phase detection active
- Sensor fault on supply/return sensor
- Compressor active
- Electric additional heat active
- Alarm or info alarm active
- Heating not permitted
- Cooling permitted as well as two-pipe cooling active

## Hot water

### General

Three hot water temperatures can be selected. Economy, Normal and Lux.

The demand for, charging and energy type is based on the settings for hot water comfort. Hot water may only be produced by compressor except in cases where:

- DM less than Start\_DM-Start\_DM\_additional heat and Start\_DM\_additional heat is greater than 0
- DM less than Start\_DM+Start\_DM\_additional heat and Start\_DM\_additional heat is less than 0

### Priority sequence

Hot water is produced according to the following function/setting:

|    |  |
|----|--|
| 1. | Selecting hot water production. (Yes/No.)                    |
| 2. | Alarms are handled in relation to the selected alarm action. |
| 3. | Temporary lux.   |
| 4. | AUX input "temporary lux".                                   |
| 5. | Holiday setting.   |
| 6. | Periodic increase.   |
| 7. | Scheduling hot water.  |
| 8. | Normally set comfort mode.                                   |

### Hot water capacity

The main menu displays a water drop with 3 fields to indicate how much hot water is available.

| Average temp         | Number of fields |
|----------------------|------------------|
| Above 52 °C          | 3                |
| Between 46 and 52 °C | 2                |
| Between 40 and 46 °C | 1                |
| Below 40 °C          | 0                |

The capacity is calculated on the average temperature of BT6 and BT7 if BT7 is connected, otherwise the values apply from BT6.

## Hot water production Economy

Hot water demand occurs when:

- the temperature falls below the start temp on BT6.

Hot water demand ceases when one of the following conditions is filled:

- the temperature is above the stop temp on BT6.
- Condenser supply line:  $BT12 \geq \text{max condenser out} - 1K$ . (different depending on which external part is installed).
- Condenser return line:  $BT3 \geq \text{max condenser in} - 1K$ . (different depending on which outdoor unit is installed).

Default values

| Menu  | Start temp. economy | Stop temp. economy |
|-------|---------------------|--------------------|
| 5.1.1 | 39 °C               | 43 °C              |

Limited so that the difference between start and stop temperature is at least 3 K.

## Hot water production Normal



**TIP**

Selection of comfort mode (economy, normal and lux) made in menu 2.2.

Hot water demand occurs when:

- the temperature falls below the start temp on BT6. Hot water demand ceases when one of the following conditions is filled:
- the temperature is above the stop temp on BT6.
- Condenser supply line:  $BT12 \geq \text{max condenser out} - 1K$ . (different depending on which external part is installed).
- Condenser return line:  $BT3 \geq \text{max condenser in} - 1K$ . (different depending on which outdoor unit is installed).

Default values

| Menu  | start temp. normal | stop temp. normal |
|-------|--------------------|-------------------|
| 5.1.1 | 42 °C              | 46 °C             |

Limited so that the difference between start and stop temperature is at least 3 K.



**TIP**

Selection of comfort mode (economy, normal and lux) made in menu 2.2.

## Hot water production Lux

Hot water is produced by the compressor until the external part's maximum supply temperature (BT12) or maximum return temperature (BT3) is reached minus one degree and thereafter by the set additional heat.

Hot water demand occurs when:

- the temperature falls below the start temp on BT6.

Hot water demand stops when:

- the compressor cannot produce as above and the internal additional heat is blocked.
- the temperature is above the stop temp on BT6.
- the compressor can no longer produce and the internal additional heat is defined as 0 kW and there is no external additional heat.

Default values

| Menu  | Start temp. economy | Stop temp. economy |
|-------|---------------------|--------------------|
| 5.1.1 | 45 °C               | 49 °C              |

Limited so that the difference between start and stop temperature is at least 3 K.



**TIP**

Selection of comfort mode (economy, normal and lux) made in menu 2.2.

Hot water production below the balance point  
Produces heating and hot water alternately.

Hot water production with internal immersion heater

When hot water production only occurs with the immersion heater, the max permitted electrical output is used according to menu 5.1.12.

Temporary lux

Temporary lux can be selected in menu 2.1. Selectable modes 3 h, 6 h, 12 h and Off.

No increase occurs if comfort mode Lux is selected.

# Heating

## Heating

Heat produced with selected outdoor unit.

Heating can also be created with one of the following:

- Internal electric additional heat before. QN10
- External additional heat

Continuous circulation of heat in the heating system occurs:

- GP12 circulates the heating system during heating operation and waiting mode.

Desired supply temperature calculated as function of filtered outdoor temperature with heat curve and any offset.

## Degree minutes

The heating requirement is calculated every minute using the following formula (DM = Degree minutes):  
 $\text{New DM} = \text{Previous DM} + (\text{actual value} - \text{set point value})$   
 Actual value is the temperature on BT2.  
 Actual value is the temperature on BT25. If not available, BT2 is used.

Set point value is the calculated flow temperature.

Degree minutes (DM):

- DM is calculated every minute.
- DM is calculated in steps of 0.1 and displayed in whole units.
- Manual change of DM occurs in units of ten, menu 4.9.3.
- At start-up DM is always 0.
- When heating is not permitted DM is locked on 0.
- Highest DM value is +100.
- Lowest DM value is the value of the last additional heat step connection plus the difference between additional heat steps.

| Menu  | Name                              | Factory setting |
|-------|-----------------------------------|-----------------|
| 4.9.3 | Start comp                        | -60             |
|       | Start addition                    | 400             |
|       | Diff between additional heat step | 30              |

## Forced control of degree minutes

Forced control is used to stop the compressor and auxiliary heater when the actual value is too high in relation to the set point value.



### NOTE

Forced control is not active during and 5 minutes after a start or a shift from one demand to another.

| Menu  | Name                      | Factory setting | Remarks  |
|-------|---------------------------|-----------------|--|
| 5.1.3 | Max diff.                 | 10 °C           | Sets DM to: +1   |
|       | Max diff. additional heat | 7 °C            | Sets DM to: Start additional heat + diff between additional heat step +1 |

## Heating curve

Curve coefficient and offset are used for setting of correct set point value.

15 heat curves can be used.

| Menu  | Name              | Factory setting |
|-------|-------------------|-----------------|
| 1.9.1 | Curve coefficient | 7               |
|       | Curve offset      | 0               |

## Point offset

With point offset, the heating curve can be changed at a specific outdoor temperature. The change starts 5 °C below and stops 5 °C above the set outdoor temperature point.

| Menu  | Name                      | Factory setting |
|-------|---------------------------|-----------------|
| 1.9.8 | Outdoor temperature point | 0 °C            |
|       | Change in curve           | 0 °C            |

## Own curve

In own curve the desired flow temperature is selected at fixed outdoor temperatures from -30 to +30 °C.

| Menu  | Name           | Factory setting |
|-------|----------------|-----------------|
| 1.9.7 | Flow.temp-30 C | 45 °C           |
|       | Flow.temp-20 C | 40 °C           |
|       | Flow.temp-10 C | 35 °C           |
|       | Flow.temp 0 C  | 32 °C           |
|       | Flow.temp 10 C | 26 °C           |
|       | Flow.temp 20 C | 15 °C           |
|       | Flow.temp 30 C | 15 °C           |



Room sensor BT50

Connected to AA3-X6:3-4.  
When the room sensor is connected the temperatures are displayed in the main menu. To affect the room temperature, it must be activated in menu 1.9.4. The size of the room temperature sensor influence is determined by the set factor.

The actual value of the flow line is changed by moving the offset:

(selected- current room temp.) x set factor = changing curve offset

| Menu  | Name                | Factory setting |
|-------|---------------------|-----------------|
| 1.9.4 | Control room sensor | Off             |

Cooling

Active cooling 4-pipe

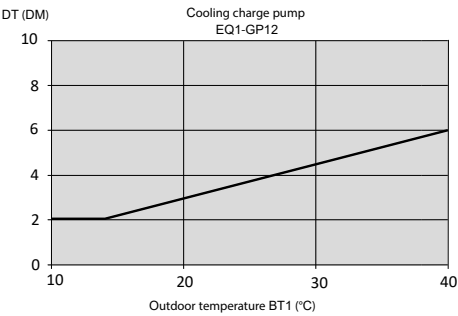
Active cooling is produced by the air/water heat pump. The BA-SVM 10-200 can control one cooling-charge pump (-EQ1-GP12) and one cooling reversing valve (EQ1-QN12), and one cooling circulation pump (-GP13) using-BT64. An operating mode room sensor -BT74 can be connected to the intended location on the main product.

The cooling function is activated by filtered outdoor temperature (filtration time can be set) and any room sensors.

BT64 used for actual value during cooling operation. The set point value is determined by a straight line between set supply temperature at +20 °C and 40 °C in outdoor temperature. Cooling DM is calculated for start and stop of active cooling operation.

Cooling circulation pump (-GP13) is active when cooling is permitted.

Cooling charge pump (-EQ1-GP12) is active when cooling is produced and controls according to the graph below.



Scheduling

If scheduled times overlap each other with different adjustments a red exclamation mark is displayed to the right of the menu line.

Menus for setting the different schedules can be found in table:

| Menu               | Name                   |
|--------------------|------------------------|
| 2.3                | Scheduling hot water   |
| 1.3.1              | Scheduling heating     |
| 4.7                | Scheduling holiday     |
| 4.9.6 and 5.1.20.X | Scheduling silent mode |

Hot water

Water heating can be scheduled in two periods. Selectable levels are Economy, Normal, Lux and Off.

Heating

Heating can be scheduled with three periods for each climate system. Changing the set point value for the room temperature sensor or changing the curve offset is optional.

Holiday

Holidays can be scheduled with a start date and a stop date. Changing the set point value for the room temperature sensor or changing the curve offset is selectable and for hot water Economy, Normal, Lux and Off can be selected.

Silent mode

Reduces the speed of the fan during the scheduled period to minimise the noise from the outdoor unit. Set with start and stop time for the specified day. If several machines are used, they can be controlled individually.

# Addition

## Immersion heater (EB1)

The immersion heater can be set up to a maximum of 9 kW.

Delivery setting is 9 kW.

The immersion heater output is divided into 7 steps. These 7 steps can then be restricted by BT63 as below.

| Temp BT63 (°C) | No. of permitted steps |
|----------------|------------------------|
| >80            | 0                      |
| >77            | 1                      |
| >74            | 2                      |
| >72            | 3                      |
| >72            | No restriction         |

## Max. output

As there are regulations that determine the maximum permitted electrical output for heating a building, the immersion heater's maximum output is locked to comply with these regulations.

One week after setting maximum output, the system locks permanently at this value and the display unit must be replaced if one later needs to increase the maximum output.

## Heating mode

During heating operation the immersion heater is controlled by the degree minute calculation.

| Menu   | Name                           | Factory setting | Remarks   |
|--------|--------------------------------|-----------------|---|
| 5.1.12 | Max electrical output          | 9 kW            |   |
| 4.9.3  | start addition                 | 400 DM          | Degree minute deficit for start of additional heat. |
|        | diff. between additional steps | 30 GM           |   |

## Hot water operation

All additional heat must have been stepped out before changing to hot water, see calculating hot water demand.

When shifting back to heating, the additional heat step must be stepped in as indicated by DM.

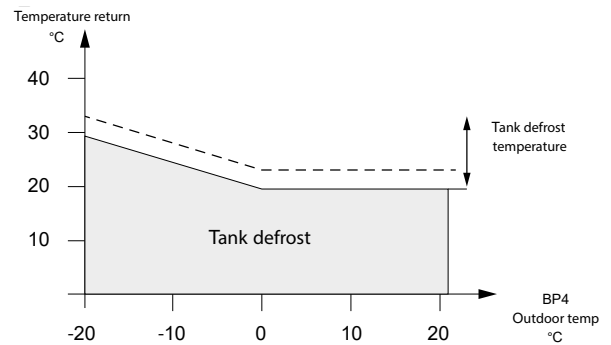
## Function during defrosting

If BT6 or EB101-BT3 is less than Tank defrost temp (see image).

Hot water is prioritised until Tank defrost temp has been reached.

QN 10 towards hot water and additional heat is used until the tank defrost temp + 5K has been reached.

Conditions for tank defrosting depending on the value for-BT3.



## Load monitor

The current sensors are connected to AA3-X4:1-4.

Function:

- If any of the internal phases exceed the set value and the phase sequence is not detected, electrical power is disconnected from one of the internal phases. Because the phase sequence is not detected this can mean that the incorrect phase sequence is disconnected, so that the output is still too high. The heat pump continues by disconnecting another phase, until the current does not exceed the set value. If the current still exceeds the set value when all internal phases are disconnected, the same process is performed for external additional heat, if applicable and is set to

**NOTE**  
Do not disconnect the external additional heat if it is set to give additional heat in one step.

step-controlled additional heat.

- If the phase sequence is detected the electrical output is disconnected in the phase that exceeds the set value. This will also handle any external additional heat.
- If disconnecting the phases does not work, the heat pump will finally disengage.
- Reconnection occurs when the current has fallen to a value low enough to permit reconnection.

**NOTE**

BA-SVM 10-200 must be filled with water before the phase sequence is detected.

For the heat pump to disconnect the electrical output in the correct phase, the phase sequence must have been detected during the installation. In the menu 5.1.12 the phase sequence must be detected afterwards. An unsuccessful detection may be due to the current sensors not being correctly connected or that other electrical equipment started or stopped during detection.

| Menu   | Name      | Factory setting |
|--------|-----------|-----------------|
| 5.1.12 | fuse size | 16A             |

### 1-phase inverter stepping out:

Variant of load monitor designed to be used in instances where 1-phase inverters are used.

Compressors together with 3-phase disconnectable additional heat:

Load monitor initially disconnects the immersion heater's output. Finally the heat pump frequency is reduced.

If this phase is used to drive 1-phase inverter compressor:

Initially, the step-controlled additional heat is disconnected from this phase as per the section above regarding disconnecting the step-controlled additional heat.

If the electrical power still exceeds the set value the compressor slows to 20 Hz per 30 seconds until the electrical power falls below the set value.

## External connection options

### AUX inputs

There are 5 x external inputs with selectable function. Connected on AA3-X6:9-18.

The selectable functions are activated in menu 5.4. Selectable functions that are active when the input is connected:

#### AUX1-5

- Not used.
- Activate temporary lux
- External adjustment
- Block additional heat
- Blocking Compressor
- Block heating
- Block cooling
- Cooling/heat sensor (BT74)
- Tariff blocking
- SG ready A
- SG ready B
- External alarm (NC)
- External alarm (NO)
- +Adjust

### AUX outputs

The selectable functions on the AUX output AA3-X7 (max 2 A) are activated in menu 5.4:

#### AA3-X7

- Not used
- Add heat in series
- Alarm output
- Cooling mode indication
- Hot water circulation
- Ext. heating medium pump

### Extra additional heat in charge circuit

Controls (via the AUX output, terminal X7) additional heat which is in series between heat pump and BA-SVM 10-200. The additional heat controls in one step and is intended to support the installation when the heat pump is stationary.

The additional heat must be dimensioned so that it is in proportion to the installed heat pump. Because the additional heat output is not known and an output is required for the pump regulator, 7,5 kW is assumed.

If "add heat in series" is selected on the AUX output and the degree minutes are less than the selected value in menu 4.9.3 "start compressor", the AUX relay opens during the following:

- Red light alarm from heat pump
- Communication alarm from heat pump.
- Cold outdoor air, heat pump.
- Only additional heat selected in menu 4.2.

The AUX relay must be off if the degree minutes are greater or equal to 0 DM.

When the AUX relay is on, charge pump GP12 must run:

- If the speed is set to "manual speed" in menu 5.11.1.2, GP12 is run according to the menu settings.
- If the speed is not set to "manual speed" in menu 5.11.1.2, GP12 runs and calculates that the additional heat in the charge circuit produces 7,5 kW. GP12 runs as if the internal additional heat is on.

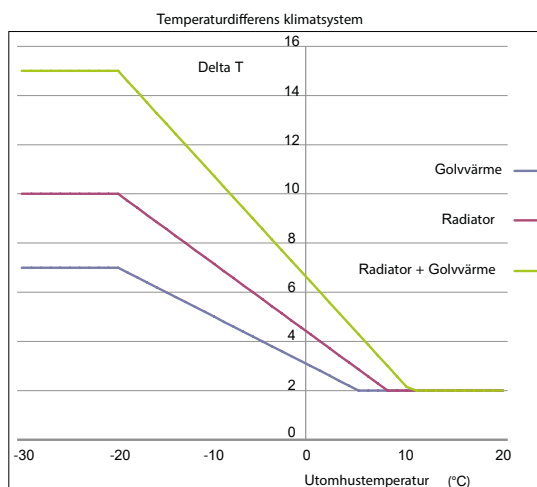
## Circulation pumps

### Heating medium pump (GP12)

The heating medium pump GP12 is active if heat production is permitted and intermittent is not selected in menu 5.11.1.2.

### Heating

A diagram is created for a certain DOT to optimise the energy transfer (in this case -20 °C). The diagram shows target delta-T for three different climate systems.



General formula:

$$\Delta T = (DT_{\text{max}} / DOT - \text{Stop-heating}) \times (BT1 - \text{Stopheating})$$

| Constants    | Under floor heating (°C) | Radiator (°C) | Under floor heating + Radiator (°C)  |
|--------------|--------------------------|---------------|--------------------------------------|
| Stop-heating | 15                       | 15            | 15                                   |
| DT-max       | 15                       | 10            | 7                                    |
| DUT          | -20                      | -20           | -20                                  |
| DT-min       | 4                        | 4             | 4 (inverters)<br>7 (on/off machines) |

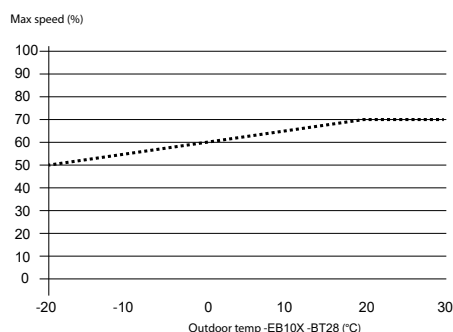
Determining the speed using regulator:

- For AMS 10, control is locked and run at the last calculated speed whilst defrosting is initiated but no actual defrosting has started yet.
- During compressor operation only, BT12 and BT3 are used in EB101 for calculation.

- During operation with compressor and when internal electric additional heat EB1 is activated, BT12 and BT3 are used in EB101 for calculation. 30 % is the minimum permitted speed when the internal electric additional heat EB1 is active.
- During operation with only internal electric additional heat EB1 is used BT63 for BA-SVM 10-200 and BT3 for EB101 for calculation. 30 % is the minimum permitted speed when the internal electric additional heat EB1 is active.
- When shifting between different demands (e.g. heating-hot water), starting the compressor and replacing controlling sensors, GP12 starts at the highest of the read-off values in the graph (Pump speed at start) and at the speed the new demand had the last time it was run. This applies to all demands (heating, hot water, pool and cooling). This speed is then locked for 2 minutes.

| Menu     | Setting                       | Selection   | Default                        | Miscellaneous                                    |
|----------|-------------------------------|---|--------------------------------|--|
| 5.11.1.2 | Operating status auto.heating | Auto/intermittent   | Auto                           |  |
|          | Operating status auto.cooling | Auto/intermittent   | Auto                           | 2-pipe cooling                                   |
|          | Heating auto                  | Auto/manual   | Auto                           |  |
|          | Heating manual                | 1-100%  | 70%                            | Only when manual is selected in heat auto        |
|          | Hot water auto                | Auto/manual   | Auto                           |  |
|          | Hot water manual              | 1-100%  | 70%                            | Only when manual is selected in hot water auto   |
|          | Pool auto                     | Auto/manual   | Auto                           |  |
|          | Pool manual                   |   | 70%                            | Only when manual is selected during pool auto    |
|          | Cooling auto                  | Auto/manual   | Auto                           |  |
|          | Cooling manually              |   |                                | Only when manual is selected during cooling auto |
|          | Speed in waiting mode         | 1-100%  | 30%                            |  |
|          | Highest permitted speed       | 80-100%   | 100%                           |  |
| 5.1.14   | Preset/own setting            | <ul style="list-style-type: none"> <li>• Radiator</li> <li>• Under floor heating</li> <li>• Rad+under floor heating</li> </ul> DOT °C | Pre-set:<br>Radiator<br>-18 °C |  |
|          | DOT °C                        | (-40)-20  | -18                            |  |
|          | Own setting                   | 10.0 dT at DOT<br>-18 DOT °C  | 10.0 dT at DOT<br>-18 DOT °C   |  |
|          | Dt at DOT                     | 2-20  | 10                             |  |

## Pump speed at start



## Flow settings charge pump GP12

This function is used to check the flow between indoor and outdoor units. The purpose of the function is to be able to diagnose the fault in the event of suspected flow related problems.

Program sequence:

- Check that BT6 is less than 40°C otherwise the text "Drain hot water to cool Water heater" appears.
- Sets reversing valves to HW-mode.
- Starts GP12 and runs at maximum speed.
- Starts the compressor.

For on/off models the following applies: if the compressor does not start within 10 minutes, the flow setting is cancelled and information is given stating that the compressor could not be started.

For inverter models the following applies: if the compressor does not start or reach 55 hz within 10 minutes, the flow setting is cancelled and provides information stating that the compressor could not be started/reach the desired frequency.

For 1-phase inverters, the phase that the 1-phase inverter is connected to is detected. A message is given stating that the 1-phase inverter is being detected. When the phase has been detected the message "Compressor detected on phase L?" is shown. If the compressor could not be detected the message "Could not detect compressor phase" is shown. This function may run during the 5 minutes that the compressor is to run before the flow checks below are started.

- Ensure that the compressor has run for at least 5 minutes.
- Shows blank screen with 5 minutes countdown.
- Shows highest recommended  $\Delta t$  for the given outdoor temperature.
- Shows relevant  $\Delta t$  above BT12 and BT13 (the updating frequency is 10 seconds) and calculates an average value over 10 seconds.
- The user adjusts the flow
- Increase/Decrease the flow indicated in the display depending on the conditions for the selected heat pump (slave1)

- When the condition has been met for 1 minute, "Pump setting OK" appears.
- When the user exits the menu, control of the charge pump is released again and returns to the same operating mode as for the setting.

Dimensioned flow for BA-SVM 10-200 is 12 kW at 9 °C. It gives a flow corresponding to 1150 litres. The coil in the water heater can be deemed to correspond to the pressure drop in the radiator circuit. For smaller external parts, AMS 10, 20% less flow than the dimensioned flow is permitted.

## Hot water

If hot water in menu 5.11.1.2 is set to auto, GP12 controls according to "Determining the speed using regulator", otherwise after the manually set speed.

## POOL

If pool in menu 5.11.1.2 is set to auto, GP12 controls according to "Determining the speed using regulator", otherwise after the manually set speed.

## Defrosting

Any control is stopped

During defrosting the speed is set to a maximum of:

- The average value of the speed GP12 that the compressor ran to meet the heating demand of the current defrosting/ manually set speed for the 2 last minutes.
- 50 %

During tank defrost the speed is set to a maximum of:

- The average value of the speed GP12 that the compressor ran to meet the heating demand of the current defrosting/ manually set speed for the 2 last minutes.
- 70 %

At completed defrosting:

- If GP12 is controlled, it returns to 30 % higher speed than it had just before defrosting. The exception is if priority shift occurs during/in conjunction with defrosting. This priority shift is then treated as a normal shift.
- If GP12 is not controlled, GP12 returns to the speed set for respective demand according to menu 5.11.1.2.

During passive defrosting:

- GP12 controlled according to operating mode Auto/Intermittent in menu 5.11.1.2

If GP12 is stationary regardless of operating mode, the pump exercising function is used.

In emergency mode, GP12 is run without PWM signal, which means that it runs at maximum speed.

## External heating medium pump GP10

GP10 is an external heating medium pump, installed after reversing valve QN10, and also enables DM calculation during hot water charging.

GP10 runs when:

- hot water is produced and heating or 2-pipe cooling is permitted.
- heating is permitted and 4-pipe cooling or pool is produced.
- 4-pipe cooling installed and cooling is permitted and operating mode EQ1 - GP12 is auto.

Otherwise, GP10 is stationary.

### Supply pump exercise

All connected pumps are exercised for 7 seconds every 100 hours after they were last active. Speed controlled pumps are run at 75 % of the speed.

## Valves

### Reversing valve (QN10)

The reversing valve QN10 controls towards hot water during hot water production and tank defrosting, otherwise towards the heating system.

### Function

When shifting to and from 2-pipe cooling, QN10 remains in the position the previous demand had for 30 seconds, then QN10 shifts to the relevant demand.

When shifting to and from 4-pipe cooling, QN10 remains in the position the previous demand had for 60 seconds, then QN10 shifts to the relevant demand. If there are no other demands, QN10 sets to the heating system after completed hot water charging.

During defrosting (not defrosting to tank), QN10 always sets itself to heating mode to then, 30 seconds after completed defrosting, shift to the relevant demand.

QN10 is usually towards the heating system except:

- If EB101 or EB1 run and there is a hot water demand, QN10 sets itself to hot water.
- During defrosting to tank.

In emergency mode, QN10 is towards the heating system (port B: control phase off).

## Valve exercising

All connected reversing valves and shunts are exercised for 20 seconds at the most every 100 hours after they were last active and there are no demands. When the start guide is active, all reversing valves oscillate and shunt between their outer positions to ensure that the system is bled.

### Floor drying

The floor drying function is activated in menu 5.9.

When it is activated the calculated flow is set to the set values in menu 5.9. 7 periods can be selected where the number of days and calculated flow can be set.

When the floor drying function is active the number of days remaining is shown in the bottom edge of the display. The memory stores the progress of the program, so that the function can be resumed when it was interrupted by a power cut or similar.

All climate systems calculated flow are set to the set when floor drying is active.

Hot water is not produced when the floor drying function is active.

| Menu | Name                              | Setting range |
|------|-----------------------------------|---------------|
| 5.9  | Period length 1-7                 | 0 – 30 days   |
|      | Calculated supply temperature 1-7 | 15- 70 °C     |

### Uplink

Nibe Uplink is a program and hardware that makes it possible to control and access data in BA-SVM 10-200 via a computer and the Internet.

### Range of services

Via BA-SVM 10-200 you have access to different levels of service. A basic level that is free and a premium level where you can select different extended service function for a fixed annual subscription fee (the subscription fee varies depending on the selected functions).

| Service level                  | Basic | Premium <sup>1)</sup> |
|--------------------------------|-------|-----------------------|
| Viewer                         | X     | X                     |
| Alarms                         | X     | X                     |
| History <sup>2)</sup>          | X     | X                     |
| Extended history <sup>3)</sup> |       | X                     |
| Change settings <sup>4)</sup>  |       | X                     |

<sup>1)</sup> - These functions are available at premium level.

<sup>2)</sup> - History means 1 month's history of a limited amount of parameters depending on the system.

<sup>3)</sup> - Extended history means history since connection of BA-SVM 10-200, of a further 30 parameters depending on the installation.

<sup>4)</sup> - Change settings means in essence full access to the menus "INDOOR CLIMATE", "HOT WATER" and "HEAT PUMP" (with the exception of certain sub-menus such as "time & date", "my icons" and "sms").



## Requirements

The following is required in order for Uplink to work with your BA-SVM 10-200 installation:

- Compatible system.
- Network cable Cat.5e UTP (straight, male-male), wired network communication.
- Internet connection (broadband).
- Web browser that supports JavaScript. If you use

## Internet

Explorer it must be version 7 or higher. See the help file in your web browser for more detailed information about how to activate JavaScript.

## Fault tracing Uplink server

You can read about the connection to Uplink in the menu SERVICE INFO 3.1.

|                 | No network connection | Network connection OK |
|-----------------|-----------------------|-----------------------|
| Internet        |                       |                       |
| status          | 0:0                   | 200:0                 |
| network cable   | no                    | yes                   |
| ip set          | no                    | yes                   |
| http connection | no                    | yes                   |
| connected       | no                    | yes                   |
| dhcp            | to                    | to                    |
| proxy           | off                   | off                   |

Status value (example in the table above 0:0 and 200:0) states what type of error has occurred.

First status value: Second status value.

| First status value |              | Second status value |  |
|--------------------|--------------|---------------------|--|
| 12                 | Proxy error  | 0                   | OK   |
| 200                | OK           | 11                  | Packet error   |
| 400                | Bad request  | 19                  | Invalid serial number  |
| 407                | Proxy error  | 20                  | Unknown product (Display probably used previously, reset identification) |
| 500                | Server error | 21                  | Server error (even other codes than this may occur)                      |

## Smart Grid (SG)

Smart Grid is used to control the behaviour of BA-SVM 10-200 depending on access to the electricity on the electrical network.

The Smart Grid function has four different positions. In each of these modes, the relevant action is specified. Mode is selected via AUX inputs 1-2 as follows:

| SG-mode                      | SG ready A | SG ready B |
|------------------------------|------------|------------|
| Position 1: Free electricity | 1          | 1          |
| Position 2: Low price        | 0          | 1          |
| Position 3: Normal price     | 0          | 0          |
| Position 4: High price       | 1          | 0          |

Depending on the menu selection in menu 4.1.5, the user can select whether the room temperature, hot water, pool and cooling are to be affected by the SG function.

| Menu  | Setting                 | Selection | Default | Description ID | Miscellaneous                   |
|-------|-------------------------|-----------|---------|----------------|---------------------------------|
| 4.1.5 | Affect room temperature | Yes/No    | Yes     | SG heating     |                                 |
|       | Affect hot water        | Yes/No    | Yes     | SG DHW         |                                 |
|       | Affect pool temperature | Yes/No    | Yes     | SG pool        | Only shown if pool is docked    |
|       | Affect cooling          | Yes/No    | Yes     | SG cooling     | Only shown if cooling is docked |

## SG modes

Position 1: Free electricity

- Heating: Parallel offset increases by +2. If a room sensor is used, 2K is added to the set desired temperature.
- Hot water: Sets comfort mode lux.
- Pool: Pool start and stop temperatures increase by 2K.



- Active cooling: Parallel offset decreases -1. If a room sensor is used, the set desired temperature decreases by 1K.

#### Position 2: Low price

- Heating: Parallel offset increases by +1. If a room sensor is used, the set desired temperature increases by 1K.
- Hot water: Does not change comfort mode. The HW\_stop-value is removed and the hot water is charged until the hot water demand ceases due to the condenser's conditions.
- Pool: Pool start and stop temperatures increase by 1K. Active cooling: No change.

#### Position 3: Normal price

- Heating: No change.
- Hot water: No change.
- Pool: No change.
- Active cooling: No change.

#### Position 4: High price

- Heating: Parallel offset decreases by -1. If a room sensor is used, the set desired temperature increases by -1K.
- Hot water: Set to comfort mode economy.
- Pool: Blocked.
- Active cooling: Blocked.

## USB

### Supported devices

The only USB devices with security that are supported are USB memories without special software, such as:

- Kingston DataTraveler 1/2/4 GB

In theory, the control system supports all devices in the mass storage class, that is any hard discs and USB memories that do not use special software or drivers.

The other factor that limits which devices can be used is the file system. The file systems used with USB memories are often FAT16 (most common with memories  $\leq 2$  GB) and FAT32 (most common with memories  $\geq 4$  GB), both these file systems are supported at present. External hard discs often use NTFS as a file system which makes it probable that an existing USB hard disc would not work without being formatted.

### To bear in mind when using USB

When a program file, log setting file or settings file is copied to a USB drive from Windows it is not always guaranteed that the file has been correctly saved unless a "safe removal" has been carried out, therefore the memory stick should not be pulled out of the machine before the operation is completed and Windows informs that "It is now safe to remove the device \* from the system".

When data logging to a USB drive, data can be corrupted or lost if the USB drive is not removed correctly. Correct procedure is to deactivate logging and then wait 3 seconds before the USB drive is pulled out of the machine

## Logging

### Standard parameters

The following parameters are logged as standard in a

#### BA-SVM 10-200:

- Date
- Time
- Version
- Current operating mode prioritisation
- BT1 Outdoor temp
- Average value outdoor temp.
- EB15-BT2 Heating medium supply
- EB15-BT3 Heating medium return
- EB15-BT63 Heating medium after immersion heater
- EB15-BT6 HW charging
- EB15-BT7 HW charging, top
- Calculated supply
- Actual value of Degree minutes
- Status GP12
- Speed GP12
- Status
- Alarm
- Relay status of base card (AA2)
- Power step number

#### Heat pump:

- EB10X-BT12 Condenser out
- EB10X-BT3 Return
- EB10X-BT14 Hot gas
- EB10X-BT17 Suction gas
- EB10X-BT16 Evaporation
- EB10X-BT15 Fluid pipe
- EB10X-BT28 Outdoor temperature

#### If AMS 10 is connected:

- EB 10X-BP4 Pressure transmitter
- Low pressure transmitter located in the MHI part
- Current compressor frequency
- Calculated compressor frequency
- Protection mode
- And also the following, if connected:
- EB15-BF1 flow meter
- BT25 external supply temperature sensor
- BT50 Room temperature
- BT51 Pool sensor



#### TIP

Selection of comfort mode (economy, normal and lux) made in menu 2.2.

## NIBE Applications

Nibe Applications software is used to manage settings files and log files.

### Updating software

NIBE supplies updated software and instructions for upgrading at [www.nibe.eu/software](http://www.nibe.eu/software).

## Accessories

Active cooling 4-pipe

Address (dipswitch setting): 1101 0100

When cooling is permitted the following applies:

Current menus

| Menu  | Name                        | Factory setting |
|-------|-----------------------------|-----------------|
| 1.9.5 | min. temp. cooling flow     | 10 °C           |
|       | cooling flow temp. at +20°C | 3 °C            |
|       | cooling flow temp. at +40°C | 6 °C            |
|       | time betw. switch heat/cool | 2 hrs           |
|       | use room sensor             | None            |
|       | heat at room under temp.    | 1,0             |
|       | cool at room over temp.     | 1,0             |
| 4.9.2 | start cooling               | 25 °C           |
|       | stop heating                | 17 °C           |
|       | stop additional heat        | 5 °C            |
|       | filtering time              | 24 hrs          |

Connections, accessory card

| Input    | Function      |
|----------|---------------|
| X2:23-24 | block cooling |

| Input | Function                        |
|-------|---------------------------------|
| K1    | Circulation pump cooling (GP13) |
| K2    | Mixing valve (QN18), close      |
| K3    | Mixing valve (QN18), open       |
| K4    | Reversing valve (QN12)          |

## Mixing valve controlled additional heat (AXC 40)

Address (dipswitch setting): 1010 0000

- DM calculated on BT25.
- Additional heat signal is given when  $GM \leq$  starts additional heat.
- The shunt valve controls to maintain calculated temp on BT25.
- The shunt valve controls the number of whole seconds as the difference (calculated supply temperature BT25 supply temperature sensor) \* shunt valve amplification. The shunt valve opens for even numbers and closes for odd numbers.
- The mixing valve is stationary during the waiting period.
- The mixing valve closes if  $DM >$  start compressor.
- At start up the shunt valve closes for 120 secs.

## Current menus

| Menu   | Name                 | Factory setting |
|--------|----------------------|-----------------|
| 5.1.12 | start tillsats       | -400            |
| 5.3.2  | minimum running time | 12 hrs          |
|        | lowest temperature   | 55 °C           |
|        | shunt amplification  | 1,0             |
|        | shunt waiting time   | 30 secs         |

## Connections, accessory card

| Input    | Function          |
|----------|-------------------|
| X2:21-22 | boiler sensor     |
| X2:23-24 | external blocking |

| Output | Function                             |
|--------|--------------------------------------|
| K1     | External addition (burner) permitted |
| K2     | Mixing valve, close                  |
| K3     | Mixing valve, open                   |
| K4     | External circulation pump            |

## Step controlled additional heat (AXC 40)

Address (dipswitch setting): 1110 1000

- When DM is below the set start DM the additional heat is started and steps in as the DM falls / steps out as DM increases.
- Time between step ins = 60 secs.
- Time between step outs = 2 secs.
- Additional heat is only allowed to step out when heating is permitted and when the additional heating is permitted in heating mode and the input for blocking is not connected.

## Current menus

| Menu  | Name                           | Factory setting |
|-------|--------------------------------|-----------------|
| 5.3.6 | start tillsats                 | -400            |
|       | diff. between additional steps | 100 GM          |
|       | max. step                      | 3               |
|       | Linear/binary control          |                 |

## Connections, accessory card

| Input    | Function                              |
|----------|---------------------------------------|
| X2:23-24 | Block step controlled additional heat |

| Output | Function |
|--------|----------|
| K1     | Step 1   |
| K2     | Step 2   |
| K3     | Step 3   |

## Hot water circulation (AXC 40)

Address (dipswitch setting): 1001 0000.

Hot water circulation (HWC) GP11.

The circulation pump is active for a set operation and downtime time during a selected period.

| Menu  | Setting                      | Factory setting | Notes                        |
|-------|------------------------------|-----------------|------------------------------|
| 2.9.2 | Period 1                     | Off             | Time when HWC must be active |
|       | Period 2                     | Off             | Time when HWC must be active |
|       | Period 3                     | Off             | Time when HWC must be active |
|       | Run time                     | 3 min           |                              |
|       | Downtime                     | 12 min          |                              |
| 5.2.4 | Activating hot water comfort | On              |                              |

## Connections

| Output | Function      |
|--------|---------------|
| K1     | -             |
| K2     | -             |
| K3     | -             |
| K4     | HWC pump GP11 |

## Energy measurement kit (EMK 300)

The flow meter is installed on the supply line from EB101 with the arrow in the direction of flow. The temperature is measured using the installation's existing sensor.

- Activated in Menu 5.2-System settings.

## Pool (POOL 40)

Address (dipswitch setting): 0110 0000

- During simultaneous heating demand the priority is determined by the settings made in menu 4.9.1.

## Current menus

| Menu   | Name                                   | Factory setting |
|--------|--|-----------------|
| 4.1.1  | activated                              |                 |
|        | start temp                             | 22 °C           |
|        | stop temperature                       | 24 °C           |
| 4.9.1  | op. prioritisation                     |                 |
| 5.1.11 | Heating medium pump speed              |                 |
| 5.2    | Activating/deactivating of accessories |                 |

## Connections, accessory card

| Input        | Function           |
|--------------|--------------------|
| AA5-X2:21-22 | external blocking  |
| AA5-X2:23-24 | Pool sensor (BT51) |

| Output     | Function   |
|------------|--|
| AA5-X9:7-8 | Circulation pump (GP9)   |
| X1-3       | Circulation pump (GP9)   |
| AA5-X9:5   | Blue cable Reversing valve motor (QN19) as well as circulation pump (GP14) |

| Output    | Function  |
|-----------|---|
| AA5-X9:6  | Black cable Reversing valve motor (QN19) as well as circulation pump (GP14) |
| AA5-X10:2 | Brown cable Reversing valve motor (QN19).                                   |
| AA5-X2:5  | PWM Brown cable (GP14).   |
| AA5-X2:6  | PWM Blue cable (GP14).  |

| Input | Function                                       |
|-------|--|
| K1    | -  |
| K2    | -  |
| K3    | Pool reversing valve (QN19) as well as (GP14). |
| K4    | Pool pump (GP9)                                |

## Extra shunt group (ECS 40/41)

Address, climate system 2 (inst. dipswitch): 0100 0000

Address, climate system 3 (inst. dipswitch): 1100 0000

Address, climate system 4 (inst. dipswitch): 0010 0000

When heating is permitted, the shunt is controlled to the calculated flow temperature and when cooling is permitted the shunt is controlled to the minimum flow temperature, in relation to supply temperature sensor 2/3/4.

The shunt valve controls the number of whole seconds as the differential (calculated flow temperature 2/3/4 – supply temperature sensor 2/3/4) \* shunt valve amplification. The mixing valves open for even numbers and close for odd numbers. The mixing valves are stationary during the waiting period 2/3/4.

| Menu  | Name                      | Factory setting |
|-------|---------------------------|-----------------|
| 1.1   | Parallel offset           | 0               |
| 1.9.1 | heating curve             | 9               |
| 1.9.2 | external adjustment 2/3/4 | 0               |
| 1.9.3 | min. flow line temp.      | 15 °C           |
| 1.9.4 | Room sensor               | No              |
| 5.1.2 | Max calculated flow       | 60 °C           |
| 5.3.3 | mixing valve amplifier    | 1.0             |
|       | mixing valve step delay   | 30 secs         |

### Connections, accessory card

| Input    | Function                 |
|----------|--------------------------|
| X2:23-24 | Room sensor system 2/3/4 |
| X2:21-22 | Return line sensor 2/3/4 |
| X2:23-24 | Flow line sensor 2/3/4   |

| Output | Function                  |
|--------|---------------------------|
| K1     | Mixing valve, close       |
| K2     | Mixing valve, open        |
| K3     | External circulation pump |

### Communications module (MODBUS 40)

| LED       | Indication  |
|-----------|---|
| BATT      | No function.  |
| RUN       | No function.  |
| COM1      | Flashes during communication with the heat pump.                  |
| LED 4 (-) | No function.  |
| LEV       | No function.  |
| COM2      | No active communication between Modbus 40 and "external control". |
| SYNC      | No function.  |
| VCC       | A steady light means that supply voltage is OK.                   |

### Room unit (RMU 40)

- The room unit is connected to the input circuit board (AA3-X4).
- Allows basic settings of temperature, hot water and operating mode to be set remotely.
- If the alarm occurs the room unit displays the relevant alarm number.
- The room sensor in the room unit is activated for control of heat production via menu 1.9.4.

### Current menus

| Menu  | Name                         | Factory setting |
|-------|------------------------------|-----------------|
| 5.2   | RMU 40 system x              | No              |
| 1.9.4 | Control room sensor system x | No              |
|       | Factor system x              | -               |

## Air/water heat pump (EB101)

EB101 with inverter controlled compressor  
EB 101 always controlled using a frequency table.  
There are 3 different frequency tables for heating operation depending on climate. During hot water charging the frequency table uses high power.  
EB 101 has different maximum frequency according to the following:

| Model  | AMS 10-8 (rps) | AMS 10-12 (rps) |
|--|----------------|-----------------|
| $BT28 \leq 2^{\circ}\text{C}$                      | 118            | 120             |
| $2^{\circ}\text{C} < BT28 \leq 18^{\circ}\text{C}$ | 81             | 85              |
| $BT28 > 18^{\circ}\text{C}$                        | 74             | 60              |

## Heating mode

Menu 5.1.23 Requested compressor frequency is auto:

- There are 3 different standard folders depending on climate. The different models of EB 101 are thought to cover a peak output demand according to the following:

| Model                         | AMS 10-8 | AMS 10-12 |
|-------------------------------|----------|-----------|
| Max output requirement at DOT | 8kW      | 12kW      |

- DOT already controls the circulation pumps. The same DOT is used here to determine which folder is to be used.

| DUT    | -6 °C      | -6 °C–15°C  | 15 °C       |
|--------|------------|-------------|-------------|
| Folder | -4 climate | -12 climate | -20 climate |

## Hot water operation

Menu 5.1.23 Requested compressor frequency hot water is auto:

- Uses folder high output.

## Pool

Menu 5.1.23 Requested compressor frequency pool is auto:

- Uses folder high output.

## Cooling mode

Menu 5.1.23 Requested compressor frequency cooling is auto:

- EB 101 runs at min speed.

## Defrosting inverter controlled compressor

When EB 101 initiates defrosting, control is follows:  
Defrosting first starts after EB 101 has initiated defrosting for longer than 40 seconds.

## Defrosting to water heater

If there is insufficient energy in the heating system, defrosting occurs to water heater.

Defrosting to water heater is performed in following cases:

- Return temperature BT3 is less than TankDefrost-Temp (see diagram below).
- The temperature of BT12 is less than 10 °C.
- The value on BP4 is greater than MinFlowThreshold (see diagram below).
- Heating is blocked.

If any of the following occurs for longer than 40 seconds, during defrosting to the system, defrosting occurs to the water heater:

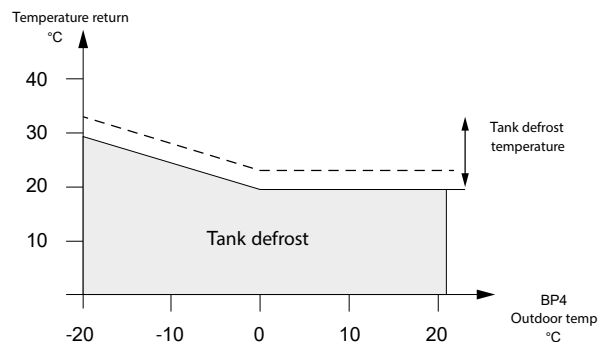
- The temperature of BT12 is less than 10 °C.
- BP4 is greater than MinFlowThreshold.

If the value of BT6 is less than TankDefrostTemp must be:

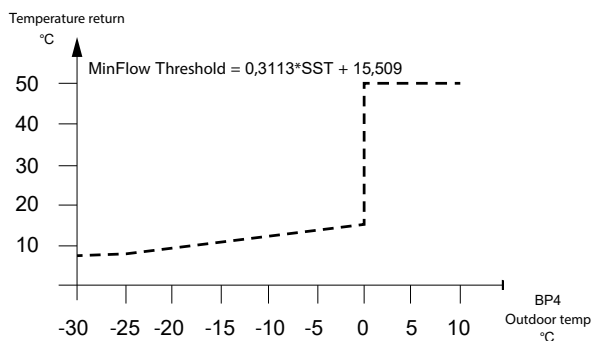
- Hot water prioritised until TankDefrostTemp achieved, i.e. QN10 is towards hot water and additional heat (EB1) is used for TankDefrostTemp + 5 °C has been reached.

After completed defrosting the compressor resumes to meet the demands it made before defrosting.

Conditions for tank defrosting depending on the value for-BT3.



Conditions for tank defrosting depending on the value for BT3-BT12.



### Frequency folders heating operation:

| T outdoors | -20 climate | -12 climate | -4 climate |
|------------|-------------|-------------|------------|
| -9 to -20  | 120         | 120         | 120        |
| -8         | 115         | 120         | 120        |
| -7         | 100         | 120         | 120        |
| -6         | 92          | 120         | 120        |
| -5         | 77          | 102         | 120        |
| -4         | 70          | 93          | 120        |
| -3         | 64          | 85          | 120        |
| -2         | 58          | 77          | 120        |
| -1         | 52          | 69          | 120        |
| 0          | 47          | 62          | 105        |
| 1          | 41          | 54          | 90         |
| 2          | 37          | 48          | 81         |
| 3          | 32          | 37          | 57         |
| 4          | 30          | 36          | 49         |
| 5          | 27          | 33          | 46         |
| 6          | 25          | 30          | 43         |
| 7          | 25          | 36          | 38         |
| 8          | 25          | 25          | 35         |
| 9          | 25          | 25          | 30         |
| 10 to 43   | 25          | 25          | 25         |

### Frequency folder hot water operation and pool:

| T outdoors | High output |
|------------|-------------|
| -9 to 20   | 120         |
| -8         | 118         |
| -7         | 115         |
| -6         | 112         |
| -5         | 110         |
| -4         | 107         |
| -3         | 105         |
| -2         | 102         |
| -1         | 98          |
| 0          | 94          |

| T outdoors | High output |
|------------|-------------|
| 1          | 90          |
| 2          | 85          |
| 3          | 69          |
| 4          | 67          |
| 5          | 65          |
| 6          | 63          |
| 7          | 63          |
| 8          | 62          |
| 9          | 62          |
| 10         | 50          |
| 11         | 50          |
| 12         | 49          |
| 13         | 49          |
| 14         | 48          |
| 15         | 47          |
| 16         | 47          |
| 20         | 43          |
| 23         | 40          |
| 27         | 37          |
| 30         | 34          |
| 36         | 32          |
| 43         | 30          |



## blockFreq

| Menu     | Setting     | Selection                              | Default | Description | Miscellaneous                            |
|----------|-------------|--|---------|-------------|--|
| 5.11.1.1 | blockFreq 1 | Start frequency 1/<br>Stop frequency 1 | "Off"   | blockFreq 1 | blockFreq blocks at frequencies of 5 rps |
| 5.11.1.1 | blockFreq 2 | Start frequency 2/<br>Stop frequency 2 | "Off"   | blockFreq 2 | blockFreq blocks at frequencies of 5 rps |

blockFreq blocks at frequencies of 5 rps. Compressor control continues as normal. When a blocked frequency is requested, it is initiated and only shows the last permitted frequency. However, the blocked frequency is used as input to the regulator.

EB101 with On/Off control  
Off and on controls BA-SVM 10-200.

| Menu     | Setting     | Selection      | Default                         | Description   | Miscellaneous                   |
|----------|-------------|----------------|---------------------------------|---|---------------------------------|
| 5.11.1.1 | Setting A4  | 20-60 minutes  | 20 min                          | Minimum time interval between start and stop            | See manual for respective EB101 |
|          | Setting A5  | -15°C to +10°C | 0°C                             | Balance temperature                                     | See manual for respective EB101 |
|          | Setting A6  | 1- 120 min     | 120 min                         | Continuous run time before additional heat is permitted | See manual for respective EB101 |
|          | Setting A7  | -25°C to 0°C   | -20°C                           | Stop temperature  | See manual for respective EB101 |
|          | Setting A8  | 10- 90 min     | See manual for respective EB101 | Minimum running time                                    | See manual for respective EB101 |
|          | Setting A9  | -4°C to 0°C    | -3°C                            | Start temperature for permitted defrosting              | See manual for respective EB101 |
|          | Setting A10 | 10°C to 40°C   | 20°C                            | Stop temperature for defrosting                         | See manual for respective EB101 |
|          | Setting A12 | Off/On         | Off                             | Manual activation of active defrosting procedure        | See manual for respective EB101 |
|          | Setting A14 | Off/On         | Off                             | Activation of the function collar heater                | See manual for respective EB101 |
|          | Setting A15 | Off/On         | Off                             | Activating the deicing fan function                     | See manual for respective EB101 |

## Current menus

| Menu     | Name                      | Factory setting |
|----------|---------------------------|-----------------|
| 5.1.14   | DUT                       | - 18            |
| 5.1.23   | Frequency curve heating   | Auto            |
|          | Frequency curve hot water | Auto            |
|          | Frequency curve cooling   | Auto            |
| 5.11.X.1 | Cooling permitted         | No              |
|          | Silent mode permitted     |                 |
|          | Compressor phase          | L3              |

## Defrosting On/Off-controlled compressor

When EB 101 initiates defrosting, control is follows:

### Defrosting to water heater

If there is insufficient energy in the heating system, defrosting occurs to water heater.

Defrosting to water heater is performed in following cases:

- Return temperature BT3 is less than TankDefrost-Temp (see diagram below).
- The temperature of BT12 is less than 10 °C.
- The value on BT3 - BT12 is greater than MinFlow-Threshold (see diagram below).
- Heating is blocked.

If any of the following occurs for longer than 40 seconds, during defrosting to the system, defrosting occurs to the water heater:

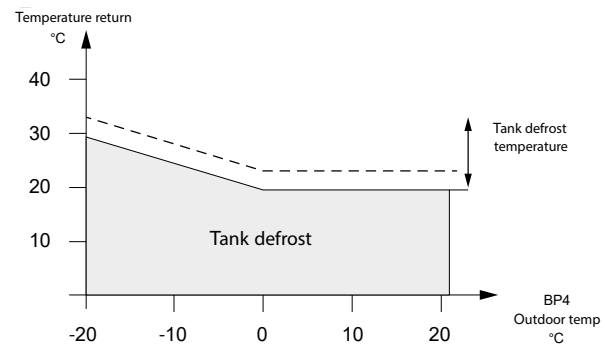
- The temperature of BT12 is less than 10 °C.
- BT3- BT12 is greater than MinFlowThreshold.

If the value of BT3 is less than TankDefrostTemp must be:

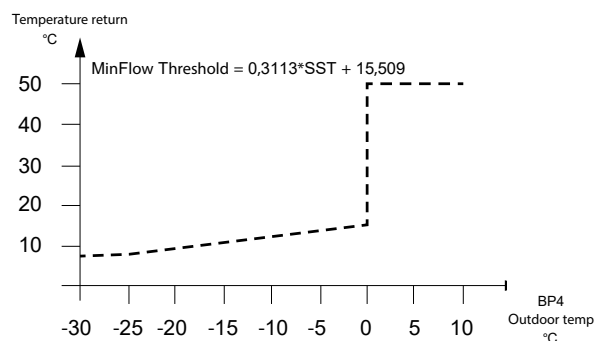
- Hot water prioritised until TankDefrostTemp achieved, i.e. QN10 is towards hot water and additional heat (EB1) is used for TankDefrostTemp + 5 °C has been reached.

After completed defrosting the compressor resumes to meet the demands it made before defrosting.

Conditions for tank defrosting depending on the value for-BT3.



Conditions for tank defrosting depending on the value for BT3-BT12.



# 5 Current circuit

## Load monitor

The current sensors connects to AA3-X4: 1-4.

Function:

- If any of the internal phases exceed the set value and the phase sequence is not detected, electrical power is disconnected from one of the internal phases. Because the phase sequence is not detected this can mean that the incorrect phase sequence is disconnected, so that the output is still too high. The heat pump continues by disconnecting another phase, until the current does not exceed the set value. If the current still exceeds the set value when all internal phases are disconnected, the same process is performed for external additional heat, if applicable and is set to step-controlled additional heat.



### CAUTION

Do not disconnect the external additional heat if it is set to give additional heat in one step.

- If the phase sequence is detected the electrical output is disconnected in the phase that exceeds the set value. This will also handle any external additional heat.
- If disconnecting the phases does not work, the heat pump will finally disengage.
- Reconnection occurs when the current has fallen to a value low enough to permit reconnection.



### CAUTION

BA-SVM 10-200 must be filled with water before the phase sequence is detected.

For the heat pump to disconnect the electrical output in the correct phase, the phase sequence must have been detected during the installation. In the menu 5.1.12 the phase sequence must be detected afterwards. An unsuccessful detection may be due to the current sensors not being correctly connected or that other electrical equipment started or stopped during detection.

| Menu   | Name               | Factory settings |
|--------|--------------------|------------------|
| 5.1.12 | fuse size          | 16A              |
|        | detect phase order |                  |

### 1-phase inverter stepping out:

Variant of load monitor designed to be used in instances where 1-phase inverters are used.

Compressors together with 3-phase disconnectable additional heat:

Load monitor initially disconnects the immersion heater's output. Finally the heat pump frequency is reduced.

If this phase is used to run 1-phase inverter compressor:

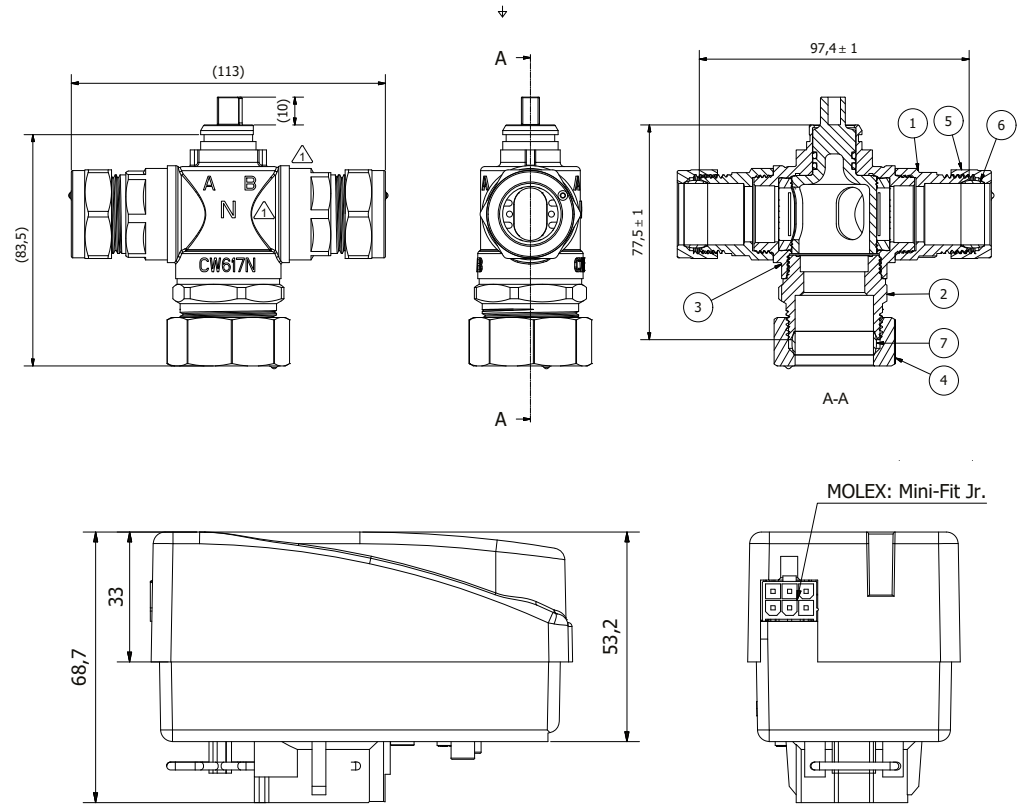
Initially, the step-controlled additional heat is disconnected from this phase as per the section above regarding disconnecting the step-controlled additional heat.

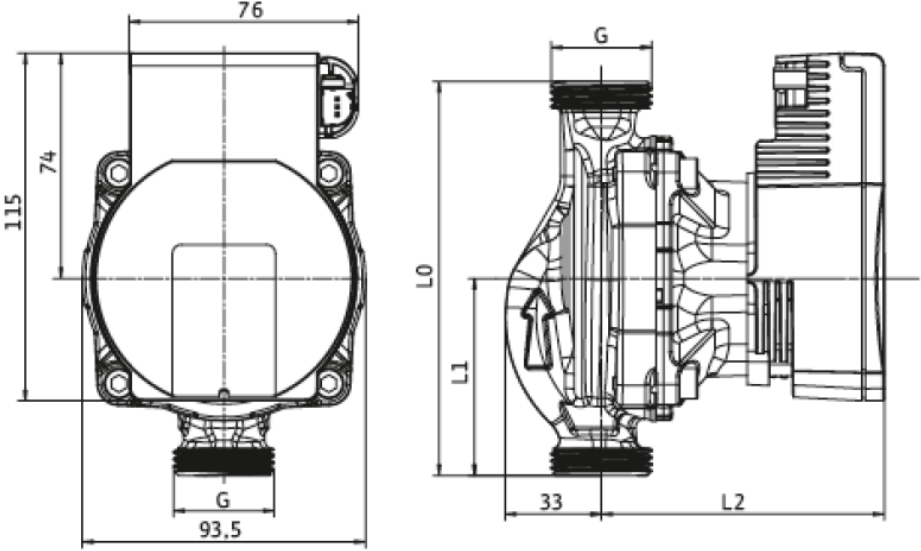
If the electrical power still exceeds the set value the compressor decrease speed with 20 Hz per 30 seconds until the electrical power falls below the set value.

# 6 Component description

## Components

| Component              | Description   |
|------------------------|---|
| Immersion heater (EB1) | <div> <div> <p>Power output: 230V (3x1500W)<br/>or<br/>Power output: 400V (3x3000W)</p> </div> </div> |

| Component   | Description   |
|---|---|
| <p>Reversing valve, hot water/climate system (QN10),</p> <p>Reversing valve, heating system/cooling system (QN12)</p> | <p>Actuator motor: 7 VA, 230/24 VAC, 50 Hz, IP 40. Running time approx 8 sec.<br/> Max. operating pressure: 1.0 MPa<br/> Operating temperature: 5- 80 °C (90 °C briefly)</p>  <p>MOLEX: Mini-Fit Jr.</p> |

| Component               | Description  |
|-------------------------|--|
| Circulation pump (GP12) |  <p>Technical drawings of the Wilo-Para G circulation pump showing front and side views with dimensions.</p> <p>Front view dimensions: 76 (width), 115 (height), 74 (height to center), 93.5 (base width), G (mounting bracket).</p> <p>Side view dimensions: L0 (total height), L1 (height to center), L2 (base width), 33 (base width), G (mounting bracket).</p> <p>Performance curves for Wilo-Para G (iPWM/LIN) 15/8, 25/8, 30/8. The graph shows head (H/m) and pressure (p/kPa) versus flow rate (Q/m³/h, Q/l/s, Q/gpm). The curves are labeled with efficiency percentages: 5%/100%, 15%/89.1%, 25%/78.3%, 35%/67.4%, 45%/56.6%, 55%/45.7%, 65%/34.8%, 75%/24.0%, 85%/13.1%.</p> <p>Wilo-Para G (iPWM/LIN)<br/>15/8, 25/8, 30/8<br/>1~230 V - Rp 1/2, Rp 1, Rp 1 1/4<br/>% PWM 1 / % LIN</p> <p>Graphs showing head (H/m) and pressure (p/kPa) versus flow rate (Q/m³/h, Q/l/s, Q/gpm). The curves represent different pump models and their efficiency percentages.</p> <p>Graphs showing power consumption (P<sub>3</sub>/W) versus flow rate (Q/m³/h). The curves represent different pump models and their efficiency percentages.</p> |

| Component       | Description  |
|-----------------|--|
| Titanium anode* | <p>Anode length: 220mm</p> <p>8</p> <p>7</p> <p>6</p> <p>5</p> <p>4</p> <p>3</p> <p>2</p> <p>1</p> <p>22</p> <p>7.5</p> <p>min. 11</p> <p>G 3/4</p> <p>M 8</p> <p>0.3 A</p> <p>32</p> <p>237±7</p> <p>100±5</p> <p>Mischoxid-Beschichtung<br/>MMO coating</p> <p>15 A</p> <p>2</p> <p>DIN 475 SW 20</p> <p>DIN 475 SW 24</p> |

\* Only in BA-SVM 10-200/6, BA-SVM 10-200/12, BA-SVM 10-200/6 E EM and BA-SVM 10-200/12 E EM.



# Sensors

## Data temperature sensor

| Temperature (°C) | Resistance (kOhm) | Voltage (VDC) |
|------------------|-------------------|---------------|
| -40              | 351.0             | 3.256         |
| -35              | 251.6             | 3.240         |
| -30              | 182.5             | 3.218         |
| -25              | 133.8             | 3.189         |
| -20              | 99.22             | 3.150         |
| -15              | 74.32             | 3.105         |
| -10              | 56.20             | 3.047         |
| -5               | 42.89             | 2.976         |
| 0                | 33.02             | 2.889         |
| 5                | 25.61             | 2.789         |
| 10               | 20.02             | 2.673         |
| 15               | 15.77             | 2.541         |
| 20               | 12.51             | 2.399         |
| 25               | 10.00             | 2.245         |
| 30               | 8.045             | 2.083         |
| 35               | 6.514             | 1.916         |
| 40               | 5.306             | 1.752         |
| 45               | 4.348             | 1.587         |
| 50               | 3.583             | 1.426         |
| 55               | 2.968             | 1.278         |
| 60               | 2.467             | 1.136         |
| 65               | 2.068             | 1.007         |
| 70               | 1.739             | 0.891         |
| 75               | 1.469             | 0.758         |
| 80               | 1.246             | 0.691         |
| 85               | 1.061             | 0.607         |
| 90               | 0.908             | 0.533         |
| 95               | 0.779             | 0.469         |
| 100              | 0.672             | 0.414         |

# Electronics

## Main board (AA2)

| LED             | Indication   |
|-----------------|--|
| Power: Green    | A steady light means that 12 V is OK.                    |
| Run: Green      | Flashing once/sec. Indicates that the processor is OK.   |
| Com: Green      | Flashes irregularly during communication.                |
| PWM1: Orange    | Continuous light during active output.                   |
| PWM2: Orange    | Continuous light during active output.                   |
| K1 - K4: Orange | A steady light means that the relevant relay is engaged. |

## Outputs

| Output | Function                 |
|--------|--------------------------|
| K1     | Reversing valve (QN10).  |
| K2     | Charge pump (GP12).      |
| K3     | Circulation pump (GP10). |
| K4     | Reversing valve (QN12).  |

## Inputs

| Input | Function   |
|-------|--|
| AUX5  | External supply temperature sensor (EQBT25 / BT64).                      |
| AUX6  | Temperature sensor, heating medium supply after immersion heater (BT63). |

## Input circuit board (AA3)

### Inputs

| Input     | Function   |
|-----------|--|
| AA3-X4-1  | Current sensor (GND).                              |
| AA3-X4-2  | Current sensor (BE1).                              |
| AA3-X4-3  | Current sensor (BE2).                              |
| AA3-X4-4  | Current sensor (BE3).                              |
| AA3-X6-1  | Temperature sensor, outdoor (BT1).                 |
| AA3-X6-3  | Temperature sensor, room (BT50).                   |
| AA3-X6-5  | Temperature sensor, heating medium, supply (BT25). |
| AA3-X6-7  | Temperature sensor, hot water, charging (BT6)      |
| AA3-X6-9  | AUX 1  |
| AA3-X6-11 | AUX 2  |
| AA3-X6-13 | AUX 3  |
| AA3-X6-15 | Temperature sensor, hot water, top (BT7)           |
| AA3-X6-17 | Temperature sensor, heating medium, return (BT71). |

### Outputs

| Output |    | Function                    |
|--------|----|-----------------------------|
| X7:1   | K1 | Potential free relay Common |
| X7:2   | K1 | Potential free relay NO     |
| X7:3   | K1 | Potential free relay NC     |

## Accessory board (AA23)

### Inputs

| Input     | Function  |
|-----------|---|
| AA23-X1-1 | Option, RCBO for KVR KIT                        |
| AA23-X1-6 | Option, KVR KIT                                 |
| AA23-X4-4 | Option, next accessory card (AA5)               |
| AA23-XJ4  | Pressure sensor, high pressure (BP4).           |
| AA3-XJ15  | Temperature sensor, liquid line (BT15).         |
| AA3-XJ12  | Temperature sensor, condenser out (BT12).       |
| AA3-XJ13  | Temperature sensor heating medium return (BT3). |

## Relay board (AA7)

### Outputs

| Output   | Function                             |
|----------|--------------------------------------|
| AA7-X2-2 | Contactor for immersion heater (K1A) |
| AA7-X2-4 | Contactor for immersion heater (K2A) |
| AA7-X2-6 | Contactor for immersion heater (K3A) |

## Titanium anode board (AA8)

(Does not apply to BA-SVM 10-200/6/12 R)

### Inputs

| Input  | Function             |
|--------|----------------------|
| AA8-X1 | Power supply from X1 |
| AA8-X2 | Titanium anode       |
| AA8-X3 | Indicator light      |

## Relay board (AA27)

### Inputs

| Input   | Function    |
|---------|-------------|
| AA27-X1 | Alarm relay |

## Display unit (AA4)

The display unit consists of:

- a colour screen where all information is displayed.
- a status lamp.
- navigation buttons (OK button, Back button and Control knob).
- a USB socket.
- a service socket.

| Status lamp   | Function                 |
|---------------|--------------------------|
| Lights green  | Normal function          |
| Lights yellow | Emergency mode activated |
| Lights red    | Alarm tripped            |

# 7 Troubleshooting

## Alarm list

### A-alarm

In event of an A alarm the red lamp on the front lights and an alarm icon is displayed. First go through the suggested actions shown in the display.

| Alarm no. | Alarm text on the display | Cause  | Heat pump action.   | May be due to                |
|-----------|---------------------------|--|---|------------------------------|
| 1         | Sensor fault BT1          | Sensor not connected/defective (outdoor sensor)                                    | Calculated flow temperature is set to min supply line (menu 1.9.3). | See troubleshooting page 26. |
| 2         | Sensor fault BT2          | Sensor not connected/defective (heating medium supply)                             | Uses BT3 if available. If BT3 is not available, BT63 is used.       | See troubleshooting page 27. |
| 3         | Sensor fault BT3          | Sensor not connected/defective (heating medium return)                             | No action   | See troubleshooting page 27. |
| 6         | Sensor fault BT6          | Sensor not connected/defective (hot water, controlling)                            | Uses BT54   | See troubleshooting page 27. |
| 25        | Sensor fault BT25         | Sensor not connected/defective (heating medium flow, external)                     | Automatic reset.  | See troubleshooting page 26. |
| 31        | Sensor fault BT63         | Sensor not connected/defective   | Blocks internal electrical addition.                                | See troubleshooting page 27. |
| 33        | Sensor fault EP30- BT53   | Sensor not connected/defective (solar panel)                                       | Switches off solar function.  | See troubleshooting page 28. |
| 34        | Sensor fault EP30- BT54   | Sensor not connected/defective (solar coil)  | Switches off solar function.  | See troubleshooting page 28. |
| 35        | Sensor fault EM1- BT52    | Sensor not connected/defective (boiler)  | Shunt closes. Burner stops.   | See troubleshooting page 28. |
| 36        | Sensor fault EP21- BT2    | Sensor not connected/defective (supply temperature sensor, extra climate system 1) | Controls the return sensor (EP21-BT3)                               | See troubleshooting page 28. |
| 37        | Sensor fault EP22- BT2    | Sensor not connected/defective (supply temperature sensor, extra climate system 2) | Controls the return sensor (EP22-BT3)                               | See troubleshooting page 28. |
| 38        | Sensor fault EP23- BT2    | Sensor not connected/defective (supply temperature sensor, extra climate system 3) | Controls the return sensor (EP23-BT3)                               | See troubleshooting page 28. |

| Alarm no. | Alarm text on the display                      | Cause  | Heat pump action.   | May be due to   |
|-----------|--|--|---|---|
| 39        | Sensor fault EQ1–BT64                          | Sensor BT64 not connected, defective.                      | Shuts off cooling, Closes shunt (QN18) for cooling.   | See troubleshooting page 28.  |
| 52        | The temperature limiter has tripped            | Temperature limiter has tripped                            | Internal electrical addition is blocked.  |   |
| 56        | Incorrect serialnumber                         | Serial number and program do not match                     | The compressor stops, all relay outputs are set to 0 V                                      | Check serial number   |
| 57        | Incorrect program                              | Serial number and program do not match                     | Compressor blocked. All relay outputs are set to 0 V.                                       |   |
| 70        | Communication fault with PCA input EB15        | Communication with the input card missing for 60 secs.     | Blocking the relevant compressor.<br>Calculated flow temperature is set to min supply line. | See troubleshooting on page 29.   |
| 71        | Communication fault with PCA base-AA2          | Communication with the base card missing for 15 secs.      | Compressor (EB101) blocked.   | See troubleshooting on page 30  |
| 73-95     | Existing communication fault with "accessory". | Communication with the accessory card missing for 15 secs. | Accessory is blocked.   | <ul style="list-style-type: none"> <li>• Check communication cables</li> <li>• Check the setting of the dipswitch.</li> </ul>   |
| 96-99     | Existing communication fault with "room unit". | Communication with room unit zone 1-4 missing for 60 secs. | Accessory is blocked.   | <ul style="list-style-type: none"> <li>• Check communication cables</li> </ul>  |
| 206       | Com. error Acc-QZ1                             | Temporary communication fault HW comfort.                  | Accessory blocked.  | <ul style="list-style-type: none"> <li>• Check fuses, voltages to the accessory card.</li> <li>• Check that the communication cables are correctly connected.</li> <li>• Check the setting of the dipswitch.</li> </ul> |
| 220       | High pressure alarm.                           | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 221       | Low pressure alarm.                            | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 222       | Motor protection alarm.                        | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 223       | comm.error from heatpump                       | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 224       | Fan alarm.                                     | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 225       | supply/return temp sensors mixed up.           | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 227       | Sensor fault.                                  | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 228       | Defrosting fault.                              | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |
| 229       | Short operating time.                          | See relevant manual.                                       | Compressor blocked.   | See relevant manual.  |

| Alarm no. | Alarm text on the display                | Cause  | Heat pump action.     | May be due to                       |
|-----------|--|--|-----------------------|-------------------------------------|
| 230       | Hot gas alarm.                           | See relevant manual.                                       | Compressor blocked.   | See relevant manual.                |
| 231       | Phase sequence fault.                    | See relevant manual.                                       | Compressor blocked.   | See relevant manual.                |
| 232       | Low evaporation                          | See relevant manual.                                       | Compressor blocked.   | See relevant manual.                |
| 251       | Communication fault ACC Modbus40.        | Communication with the accessory card missing for 15 secs. | Accessory is blocked. | See IHB Modbus40 for fault tracing. |
| 261       | This alarm is generated by the heat pump | High VVX temp (E35).                                       | Compressor blocked.   | See relevant manual.                |
| 262       | This alarm is generated by the heat pump | Inverter fault, high temperature.                          | Compressor blocked.   | See relevant manual.                |
| 263       | This alarm is generated by the heat pump | Inverter error, high current (E47).                        | Compressor blocked.   | See relevant manual.                |
| 264       | This alarm is generated by the heat pump | Inverter error, com (E45).                                 | Compressor blocked.   | See relevant manual.                |
| 265       | This alarm is generated by the heat pump | Inverter fault, pcb (E46)                                  | Compressor blocked.   | See relevant manual.                |
| 266       | This alarm is generated by the heat pump | Low refrigerant amount (E57)                               | Compressor blocked.   | See relevant manual.                |
| 267       | This alarm is generated by the heat pump | Inverter error, start error (E59)                          | Compressor blocked.   | See relevant manual.                |
| 268       | This alarm is generated by the heat pump | Inverter fault, conv                                       | Compressor blocked.   | See relevant manual.                |
| 277       | This alarm is generated by the heat pump | Sensor fault heatexchanger, (E37)                          | Compressor blocked.   | See relevant manual.                |
| 278       | This alarm is generated by the heat pump | Sensor fault ambient air, (E38)                            | Compressor blocked.   | See relevant manual.                |
| 279       | This alarm is generated by the heat pump | Sensor fault discharge, (E39)                              | Compressor blocked.   | See relevant manual.                |
| 280       | This alarm is generated by the heat pump | Sensor fault suction, (E53)                                | Compressor blocked.   | See relevant manual.                |

| Alarm no. | Alarm text on the display                | Cause   | Heat pump action.  | May be due to   |
|-----------|--|---|--|---|
| 281       | This alarm is generated by the heat pump | Sensor fault LP, (E54)  | Compressor blocked.  | See relevant manual.  |
| 283       | Com. error Acc. –EQ1                     | Temporary Comm. Fault Active 4-pipe cooling ULVP                            | Accessory is blocked.  | <ul style="list-style-type: none"> <li>• Check communication cables</li> <li>• Check settings of the dipswitch</li> </ul> |
| 296       | Non-compatible air-water heat pump.      | If the outdoor unit connected BA-SVM 10-200 is something other than AMS-10. | Hot water is blocked.  | See cause.  |
| 301       | Perm. comm. to a slave unit-EB102        | Communication with the slave missing for 15 secs.                           | Master blocks relevant compressor. The compressors are stopped on the slave. | Check communication cables.   |
| 403       | Sensor fault on EB101                    | Sensor fault detected on the slave Off Com-interface                        | Compressor blocked.  | See relevant manual.  |
| 404       | Sensor fault on EB101                    | Sensor fault detected on the slave Off Com-interface                        | Compressor blocked.  | See relevant manual.  |
| 412       | Sensor fault on EB101-BT12               | Sensor fault detected on the slave Off Com-interface                        | Compressor blocked.  | See relevant manual.  |
| 415       | Sensor fault on EB101-BT15               | Sensor fault detected on the slave Off Com-interface                        | Compressor blocked.  | See relevant manual.  |

## B alarm

In the event of a B alarm the green light lights up on the front and a symbol with a service technician is displayed in the information window until the alarm is reset. All alarms are automatically reset if the cause is rectified.

| Alarm no. | Alarm text on the display  | Cause   | Action.                                     | May be due to  |
|-----------|--|---|---|--|
| 101       | Sensor fault BT1   |   |   | Alarm 101-120. See A-alarm 1-20.   |
| 103       | Sensor fault BT3   |   |   |  |
| 106       | Sensor fault BT6   |   |   |  |
| 107       | Sensor fault BT7   | Sensor temporarily missing  | Replace display of BT7 temperature with "—" | Resets automatically when the sensor has worked continuously for 60 s.   |
| 145       | Incorrect phase sequence or missing phase has been detected. The compressor is blocked | Temporary problem with the communication from base card to motor protection | -   | Suggestion: Cables/ cards may need checking eventually.  |
| 151       | sensor fault – CL11- BT51  | Resets automatically when the sensor has worked continuously for 60 s.      | Pool pump stops.                            | Sensor BT51 not connected, defective.  |
| 162       | High condenser out   |   |   | The temperature of BT12 has exceeded 59 °C. The alarm is reset when the Temperature has dropped below 59 °C and condenser return (BT3) has dropped 2K since the alarm. |
| 163       | High condenser in  |   |   | The return temperature (BT3) has exceeded 58 °C. It is reset when the temperature has dropped to 56 °C.  |
| 166       | Electrical anode incorrect   | Electrical anode fault  |   | Suggestion: Check electrical anode, circuit board at the electrical anode as well as cables to the electrical anode.   |
| 170       | Com. error input card  |   |   | Temporary communication fault. See alarm 70.   |
| 171       | Com. error base card   |   |   | Temporary communication fault. See alarm 71.   |
| 173       | Com. error heating system2   |   |   | Temporary communication fault. See alarm 73.   |
| 174       | Com. error heating system3   |   |   | Temporary communication fault. See alarm 74.   |
| 176       | Com. error heating system4   |   |   | Temporary communication fault. See alarm 76.   |

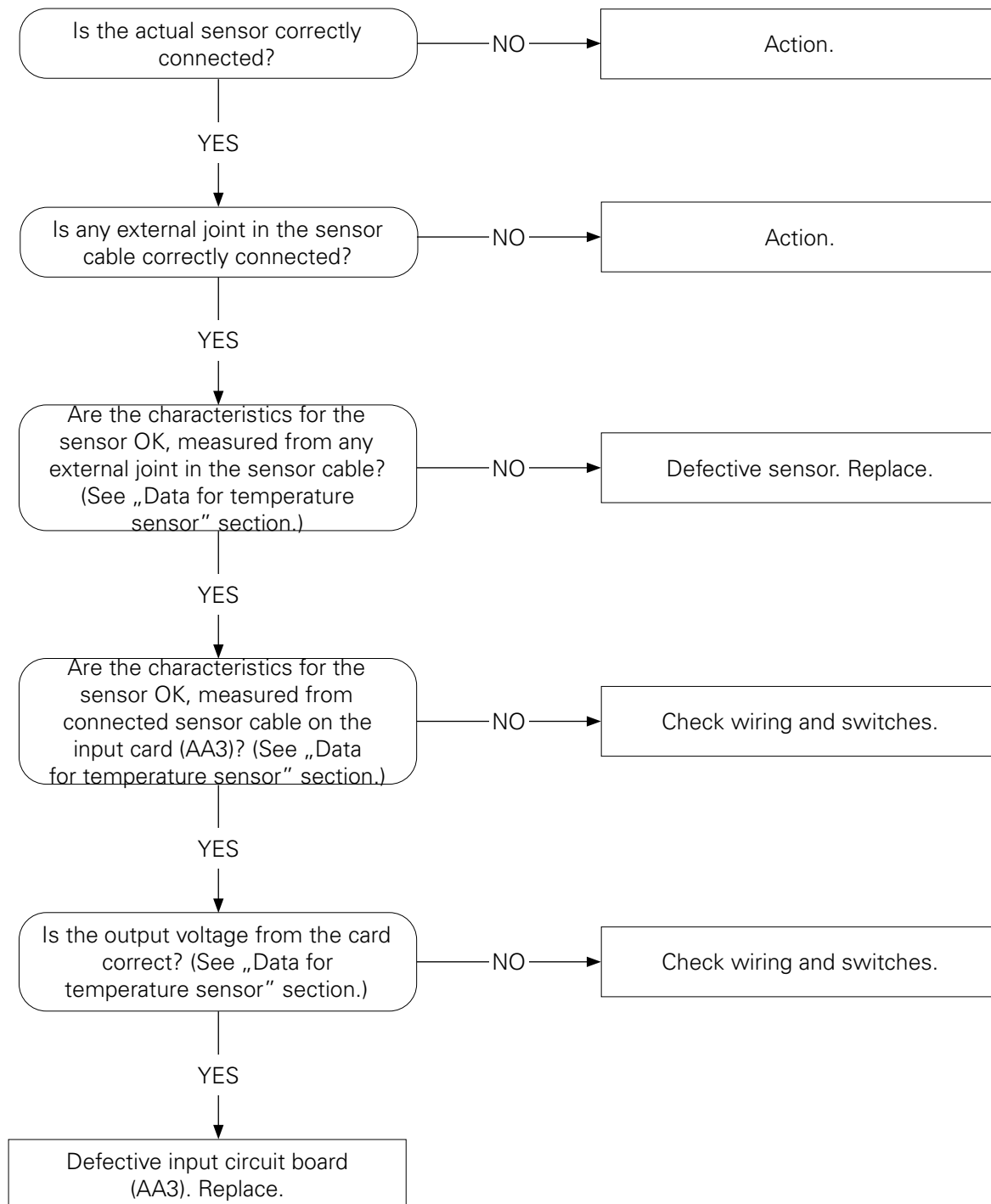


| Alarm no. | Alarm text on the display                  | Cause  | Action.            | May be due to   |
|-----------|--|--|--------------------|---|
| 177       | Com. error Acc.<br>-EM1                    | Temporary communication fault to accessory card with shunt controlled additional heat. | Accessory blocked. | Connections, Cables and cards may eventually need checking.   |
| 178       | Com. error Acc.<br>-CI11                   | 3 communication errors in succession have occurred on the pool accessory card          | Block accessory    | <ul style="list-style-type: none"> <li>• Check the Communication cables.</li> <li>• Check settings of the dipswitch</li> </ul>                        |
| 180       | Freeze prot                                |  |                    | Activates if the heating is blocked and the outdoor temperature (BT1) falls below 3 °C. Heating is permitted and controlled by min. supply.           |
| 181       | Unsuccessful periodic increase             |  |                    | Periodic increase has failed to reach stop temp. within 5 hours.  |
| 182       | Load monitor activated                     |  |                    | One or more power steps blocked due to high current measured on current sensor.   |
| 183       | Defrosting                                 |  |                    | Defrosting in progress.   |
| 196       | Comm. room unit, zone 1                    |  |                    | Temporary communication fault. See alarm 96.  |
| 197       | Comm. room unit, zone 2                    |  |                    | Temporary communication fault. See alarm 97.  |
| 198       | Comm. room unit, zone 3                    |  |                    | Temporary communication fault. See alarm 98.  |
| 199       | Comm. room unit, zone 4                    |  |                    | Temporary communication fault. See alarm 99.  |
| 271       | Cold outdoor air<br>EB 101                 | EB 101 sends an error message to the control   |                    | See relevant manual   |
| 272       | Hot outdoor air<br>EB 101                  | EB 101 sends an error message to the control   |                    | See relevant manual   |
| 273       | HW-start and HW-stop have reset to default | Adjustment of the hot water-settings due to short run times                            |                    | See relevant manual   |
| 274       | The compressor's phase has been overloaded | Load monitor has caused the compressor not to run at the desired frequency             | None               | Load monitor has prevented compressor running at desired frequency (AMS 10 additional heat: and been below 85Hz) for at least an hour (corresponding) |

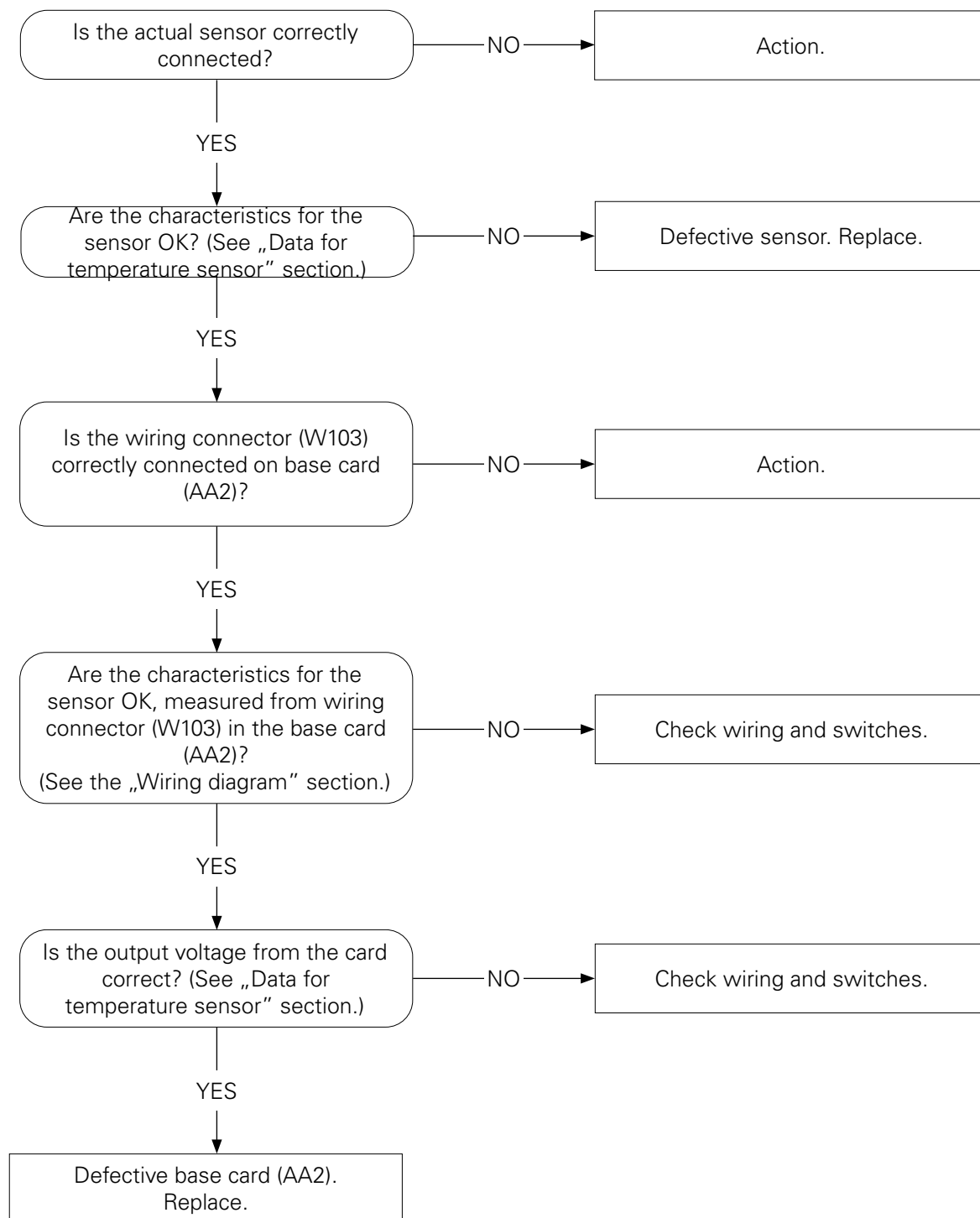
| Alarm no. | Alarm text on the display  | Cause  | Action.                                       | May be due to   |
|-----------|--|--|---|---|
| 275       | The compressor's phase has been overloaded for a long time                                   | Load monitor has caused the compressor not to run at the desired frequency | None  | Load monitor has prevented compressor running at desired frequency (AMS 10 additional heat: and been below 85Hz) for longer than 5% of the total operating time for the compressor. This first detects the total number of operating hours by which the compressor exceeds 1000h. |
| 282       | Com. error Acc. -EQ1   | 3 communication errors in succession have occurred on the accessory card.  | Accessory is blocked                          | Temporary communication fault   |
| 323       | Sensor fault EQ1-BT25.   | Resets automatically when the sensor has worked continuously for 60 s.     | Cooling DM calculated with EQ1-BT25 set to 0. | Sensor EQ1-BT25 not connected, defective.   |
| 354       | Slave EB101: Delta BT2-BT3> 2K  during calibration. Resets to manual circulation pump speed  | Delta BT3-BT12 greater than  2K  after calibration                         | Change from auto to manual pump speed         | Uncertain sensor accuracy   |
| 355       | Slave EB101: Delta BT3-BT63> 2K  during calibration. Resets to manual circulation pump speed | Delta BT3-BT2 greater than  2K  after calibration                          | Change from auto to manual pump speed         | Uncertain sensor accuracy   |
| 995       | Alarm from external input  | External alarm   | None  | Status AUX-in   |
| 996       | Additional heat external blocked   | Signal via AUX input   | None  | Status AUX-in   |
| 997       | The compressor is externally blocked   | The compressor is externally blocked                                       | None  | Status AUX-in   |
| 998       | Starts   | Display has restarted  | The display/product has restarted             | The display/product has restarted   |

# Troubleshooting guide

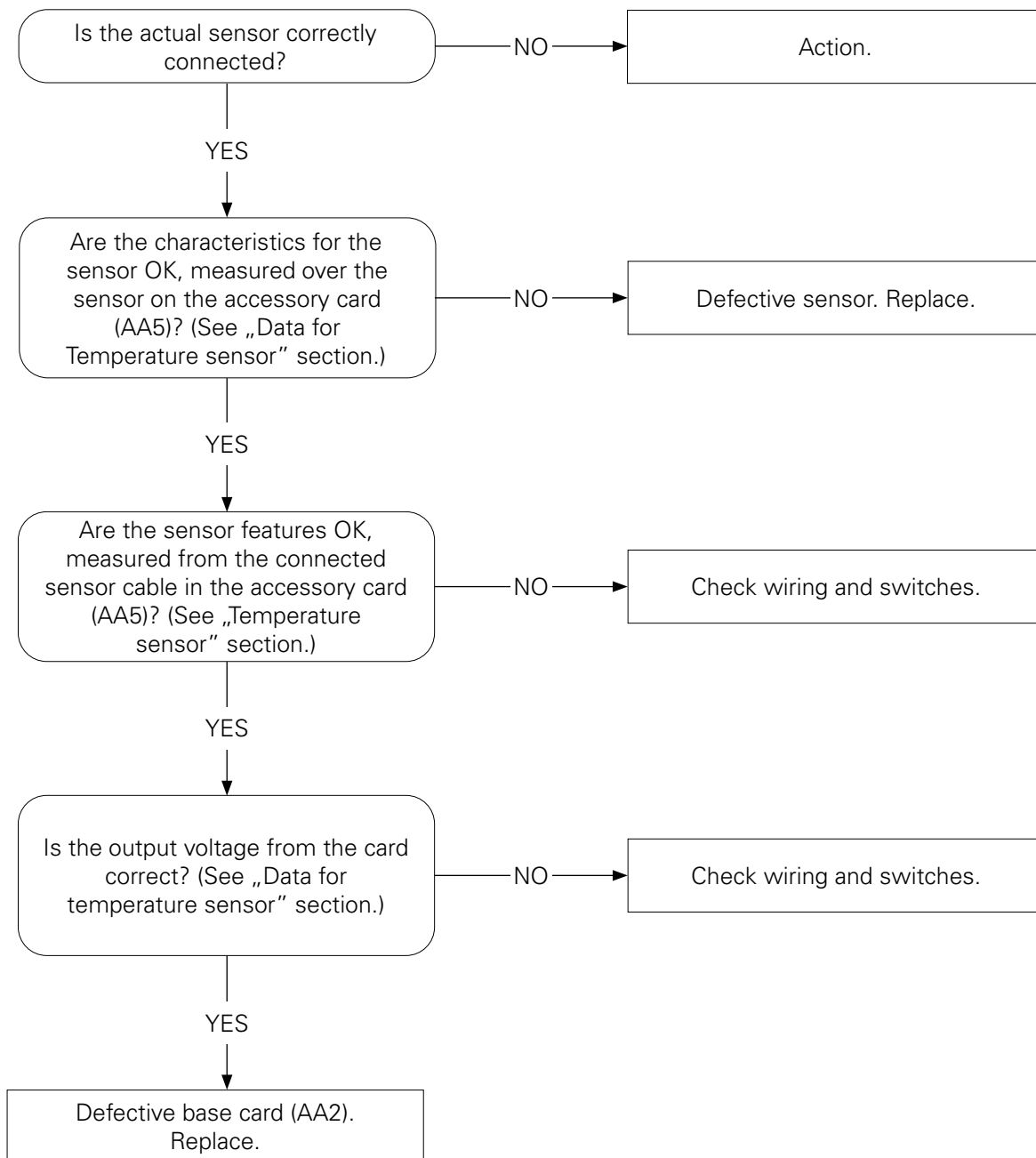
## Alarm 1 - sensor fault



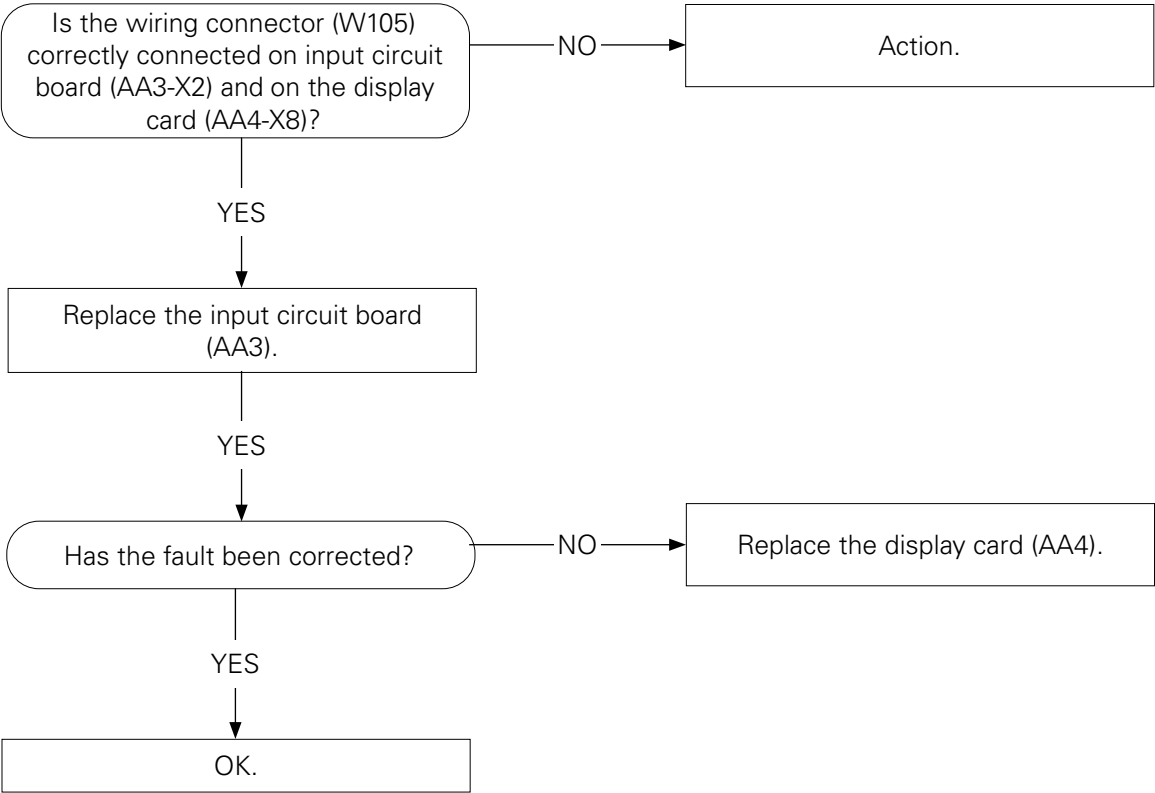
## Alarm 2, 3, 6, 31- sensor fault



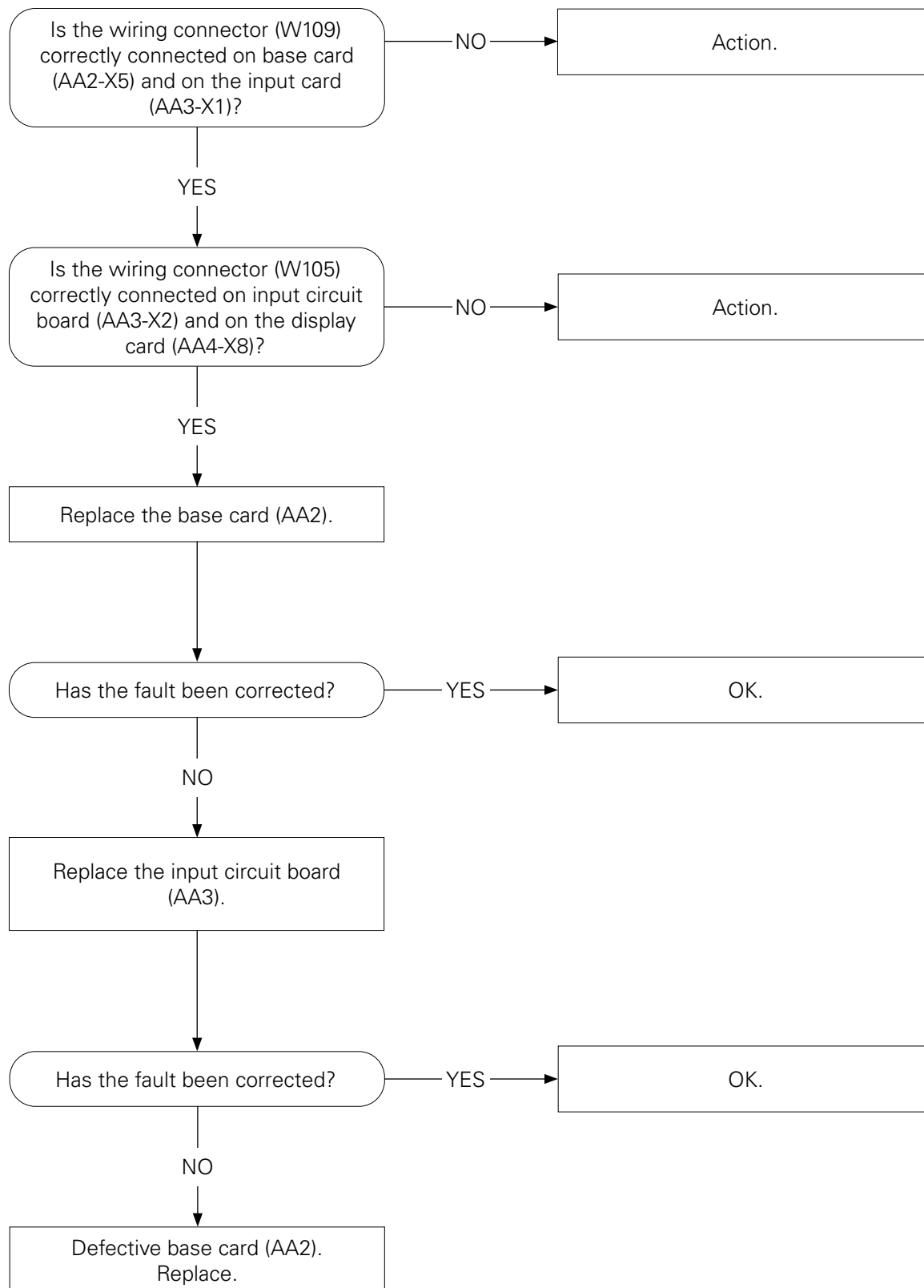
Alarm 33-38 – sensor fault  
Fault-tracing in accessory card.



Alarm 70- perm. com.error input card



## Alarm 71- perm. com.error input card



# Function check, components

## Relay test- forced control

The heat pumps relay outputs can be force controlled from menu 5.6.

1. Tick „activated“. Forced control is then activated for 10 minutes.
2. Tick the outputs that you want to activate.
3. Check the relay/component function.



### CAUTION

Forced control must only be used by users familiar with the system. When forced control is activated, the alarm functions are disabled.

## Internal outputs

| Output   | Function                             |
|----------|--------------------------------------|
| AA2-K1   | Reversing valve (QN10).              |
| AA2-K2   | Charge pump (GP12).                  |
| AA2-K3   | Circulation pump (GP10).             |
| AA2-K4   | Reversing valve (QN12).              |
| AA7-X2-2 | Contactor for immersion heater (K1A) |
| AA7-X2-4 | Contactor for immersion heater (K2A) |
| AA7-X2-6 | Contactor for immersion heater (K3A) |
| AA27-X1  | Alarm relay                          |

## Climate system 2 (ECS 40/ECS 41)

| Output      | Function                  |
|-------------|---------------------------|
| EB21-AA5-K2 | Mixing valve, close       |
| EB21-AA5-K3 | Mixing valve, open        |
| EB21-AA5-K4 | External circulation pump |

## Climate system 3 (ECS 40/ECS 41)

| Output      | Function                  |
|-------------|---------------------------|
| EB22-AA5-K2 | Mixing valve, close       |
| EB22-AA5-K3 | Mixing valve, open        |
| EB22-AA5-K4 | External circulation pump |

## Climate system 4 (ECS 40/ECS 41)

| Output      | Function                  |
|-------------|---------------------------|
| EB23-AA5-K2 | Mixing valve, close       |
| EB23-AA5-K3 | Mixing valve, open        |
| EB23-AA5-K4 | External circulation pump |

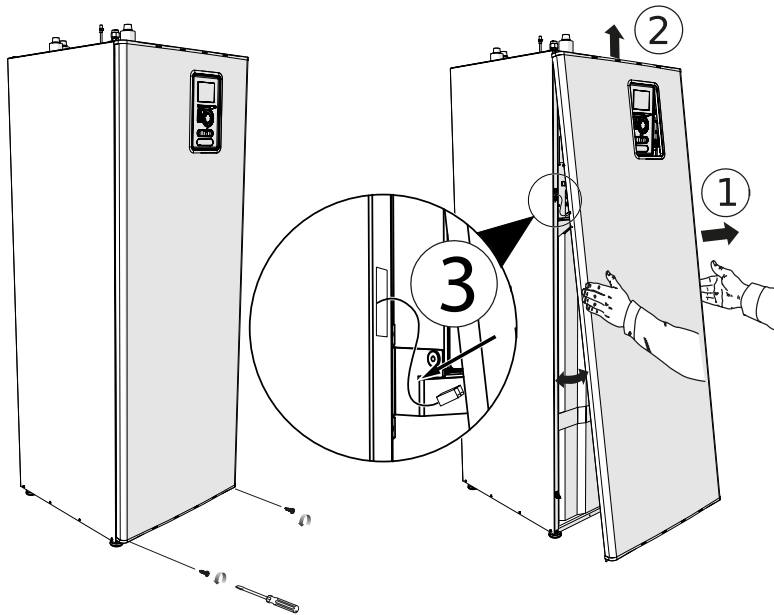


# 8 Component replacement

## Removing the covers

### FRONT COVER

1. Remove the screws from the lower edge of the front cover.
2. Tilt back the cover at the lower edge paying special attention not to damage the connecting cables, then remove the front cover by lifting it upwards.
3. Disconnect the PE protective conductor connecting the front cover to the unit.



#### CAUTION

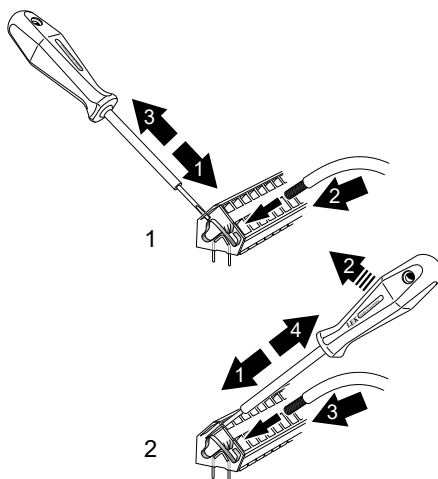
When mounting front cover, remember to connect the PE protective conductor back to the unit.

## Accessibility, electrical connection

After removing the front cover, you gain access to all electrical connections.

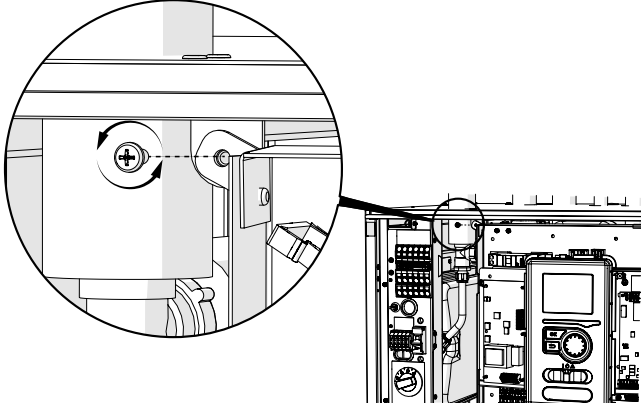
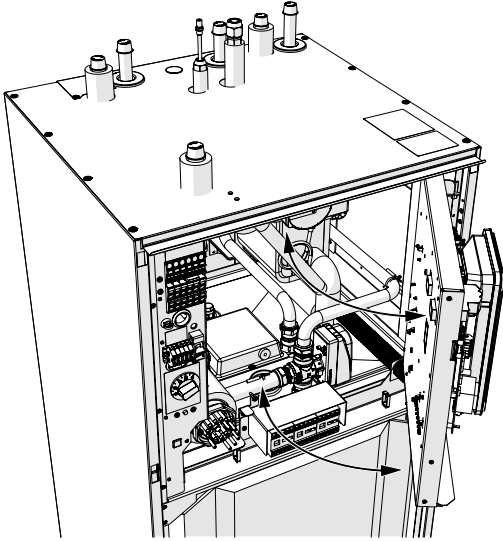
### CABLE LOCK

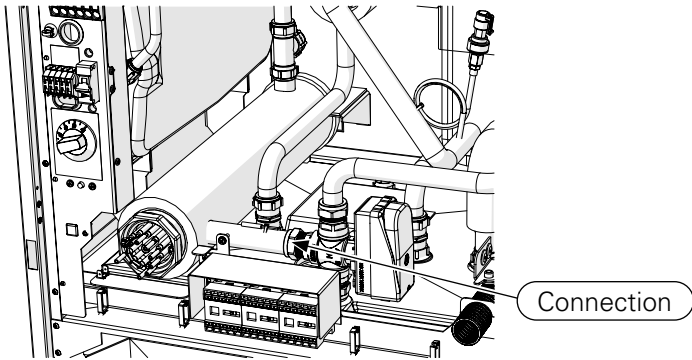
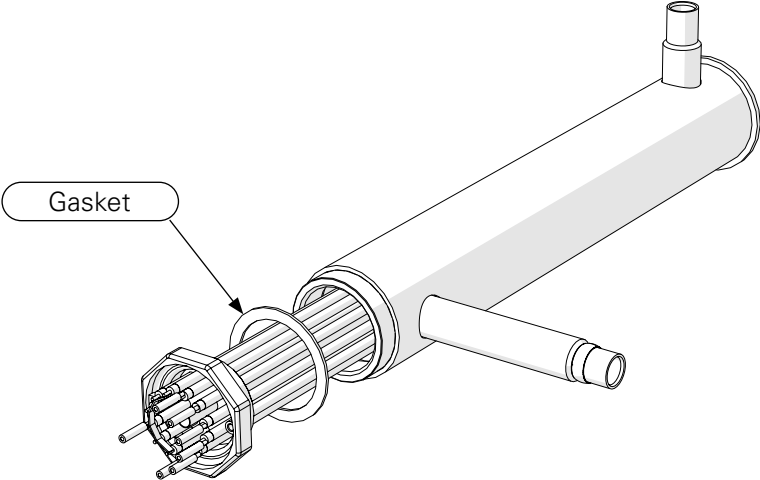
Use a suitable tool to release/lock cables in the indoor module terminal blocks.



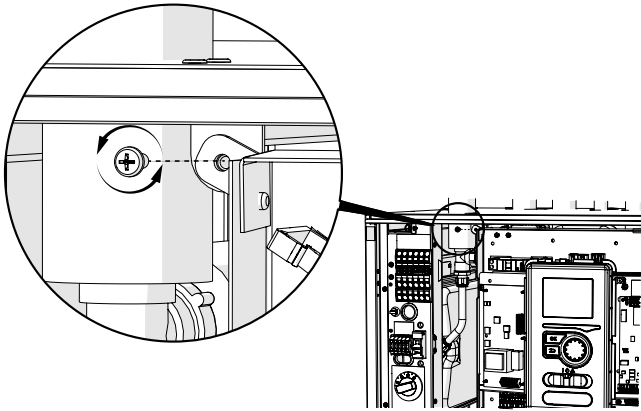
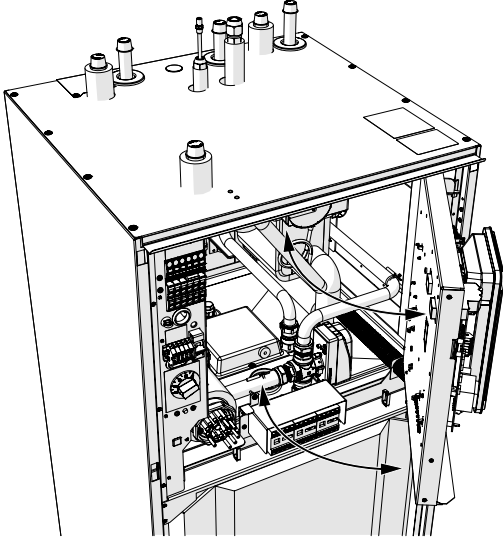
# Main components

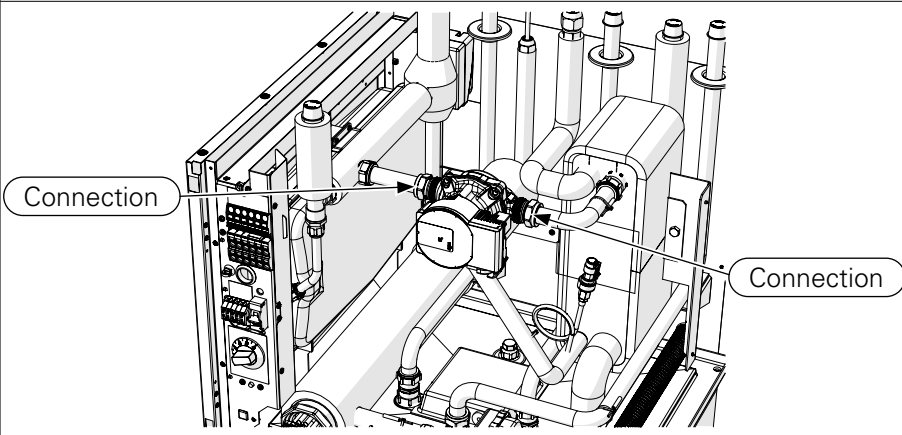
## Replacement of immersion heater

|   |  |
|---|--|
| 1. Set the switch (SF2) to "stand by" mode and wait approx. 30 secs   |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1.   |  |
| 3. Close the shut-off valves to the heating system and EB1  |  |
| 4. Drain the water by connecting a hose to the filling valve in the system first.   |  |
| 5. Connect a hose to the system's external draining valve, then open the draining valve in order to drain the heating installation. |  |
| 6. Remove the front cover using a screwdriver.  |  |
| 7. Remove the mounting screw of the control panel.  |  |
| 8. Slide the control box to the right to access the hydraulic connections.  |  |

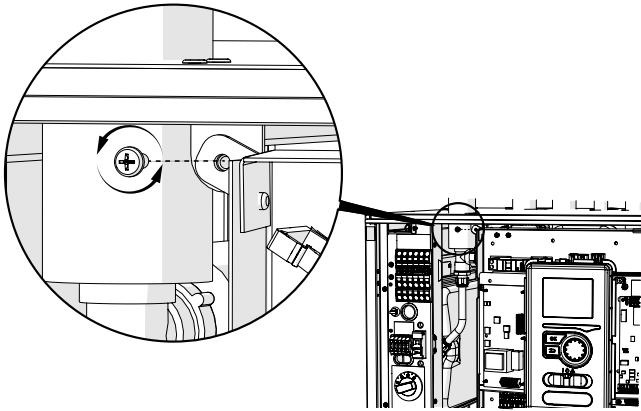
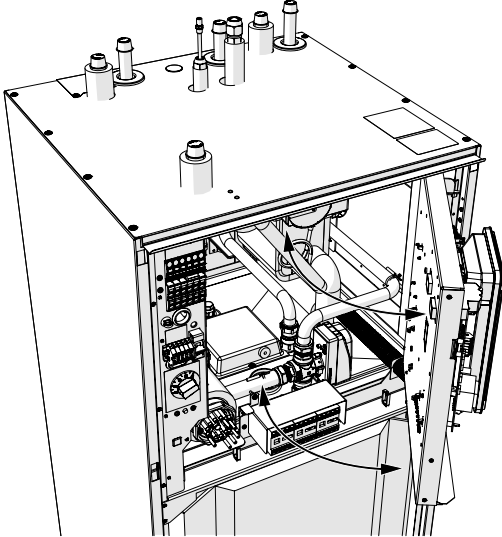
|  |  |
|--|--|
| <p>9. Disconnect electrical connection cables from the immersion heater connectors.</p>  |  |
| <p>10. Disconnect the immersion heater EB1 at the marked couplings.</p> <p>Note. Approximately 2 litres of water will run out to the drip tray.</p>  |    |
| <p>11. Remove the immersion heater EB1.</p>  |  |
| <p>Note. In case, replacement of the complete immersion heater EB1 is not required, follow the steps below to dismantle the heating element itself.</p> <p>12. Place the disassembled complete immersion heater in a vise.</p> |  |
| <p>13. Unscrew the heating element from the immersion heater.</p> <p>Note. Each time the heating element is replaced, the gasket should also be replaced.</p>  |  |
| <p>14. Mount new heater , replace gasket if needed.</p>  |  |
| <p>15. Reassemble in reverse order.</p>  |  |

## Replacing the circulation pump GP12

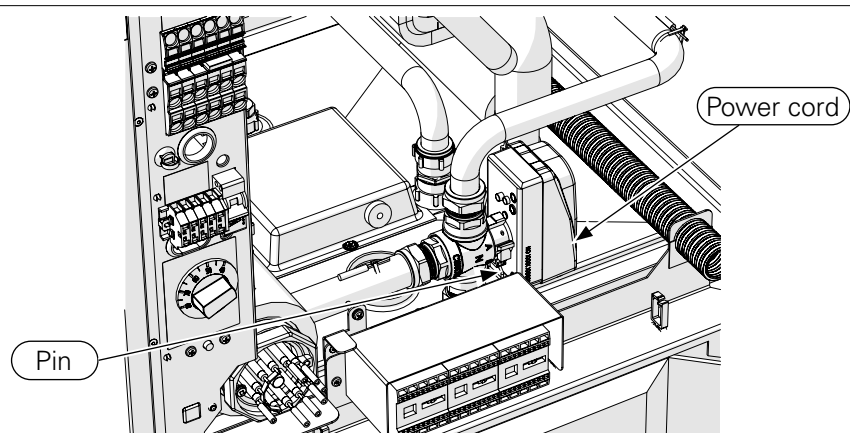
|   |  |
|---|--|
| 1. Set the switch (SF2) to "stand by" mode and wait approx. 30 secs   |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1.   |  |
| 3. Close the shut-off valves to the heating system and EB1  |  |
| 4. Drain the water by connecting a hose to the filling valve in the system first.   |  |
| 5. Connect a hose to the system's external draining valve, then open the draining valve in order to drain the heating installation. |  |
| 6. Remove the front cover using a screwdriver.  |  |
| 7. Remove the mounting screw of the control panel.  |   |
| 8. Slide the control box to the right to access the hydraulic connections.  |  |

|  |   |
|--|---|
| 9. Disconnect the connectors.                                |   |
| 10. Disconnect the connections on the circulation pump GP12. |  <p>The diagram shows a detailed view of a circulation pump assembly (GP12) mounted on a metal frame. Two callout boxes, each labeled 'Connection', point to specific connection points on the pump's piping system. One label points to a connection on the left side of the pump, and the other points to a connection on the right side. The pump is connected to a network of pipes and valves, with several vertical pipes extending upwards from the top of the unit.</p> |
| 11. Reassemble new circulation pump in reverse order.        |   |

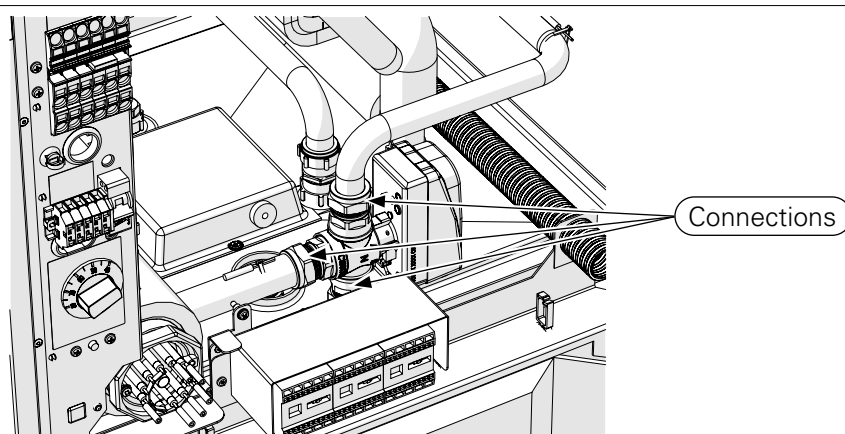
## Replacement of reversing valve QN10

|   |  |
|---|--|
| 1. Set the switch (SF2) to "stand by" mode and wait approx. 30 secs   |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1.   |  |
| 3. Close the shut-off valves to the heating system and EB1  |  |
| 4. Drain the water by connecting a hose to the filling valve in the system first.   |  |
| 5. Connect a hose to the system's external draining valve, then open the draining valve in order to drain the heating installation. |  |
| 6. Remove the front cover using a screwdriver.  |  |
| 7. Remove the mounting screw of the control panel.  |   |
| 8. Slide the control box to the right to access the hydraulic connections.  |  |

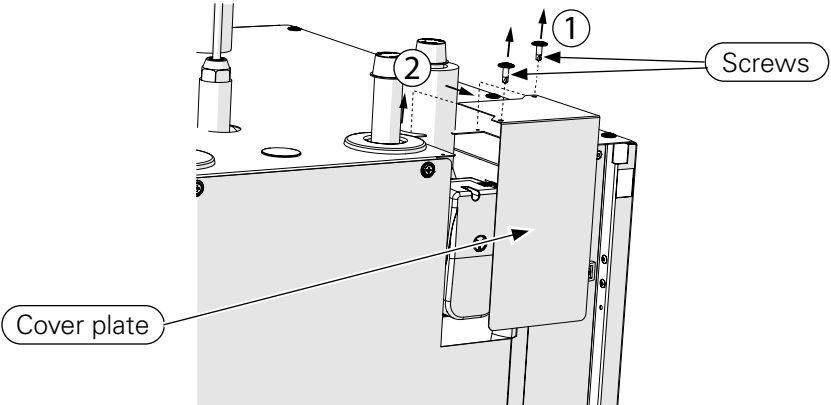
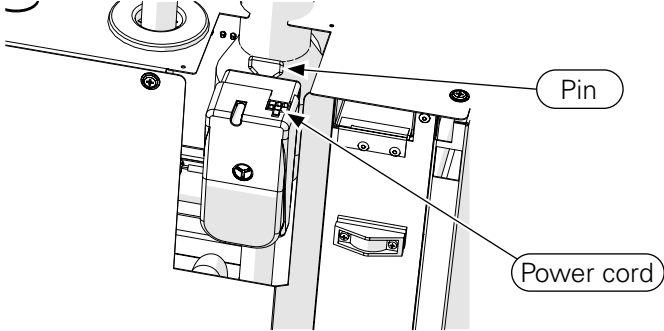
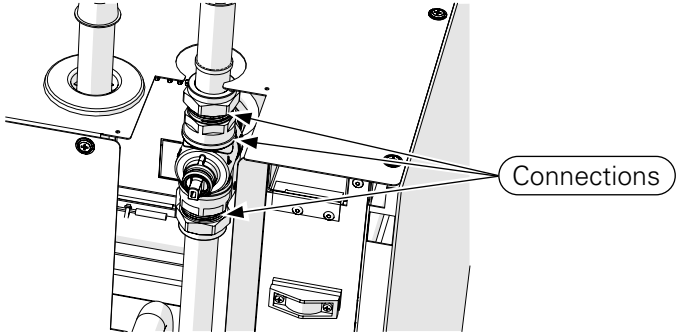
9. Disconnect the power cord from the actuator.
10. Remove the pin and remove the actuator.



11. Disconnect the connections.



## Replacement of reversing valve QN10

|   |  |
|---|--|
| 1. Set the switch (SF2) to "stand by" mode and wait approx. 30 secs   |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1.   |  |
| 3. Close the shut-off valves to the heating system and EB1  |  |
| 4. Drain the water by connecting a hose to the filling valve in the system first.   |  |
| 5. Connect a hose to the system's external draining valve, then open the draining valve in order to drain the heating installation. |  |
| 6. Remove the front cover using a screwdriver.  |  |
| 7. Remove the mounting screw of the back QN12 cover plate.<br>8. Remove covering plate.   |   |
| 9. Disconnect the power cord from the actuator.<br>10. Remove the pin and remove the actuator.                                      |  |
| 11. Disconnect the connections.   |  |



# Circuit board and electronics

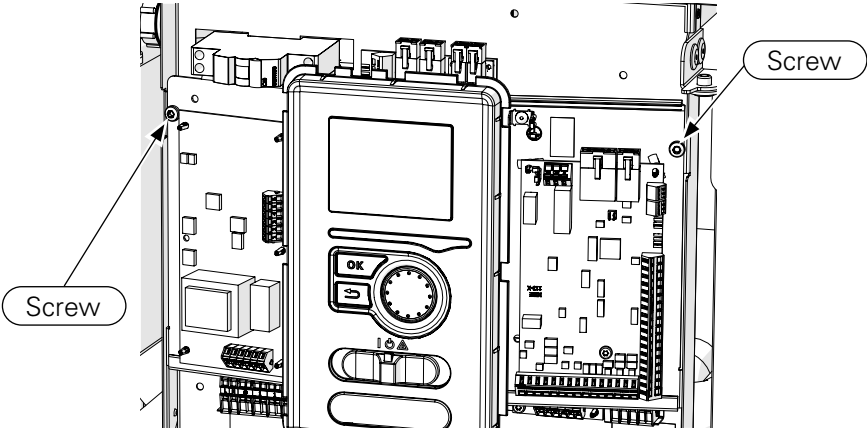
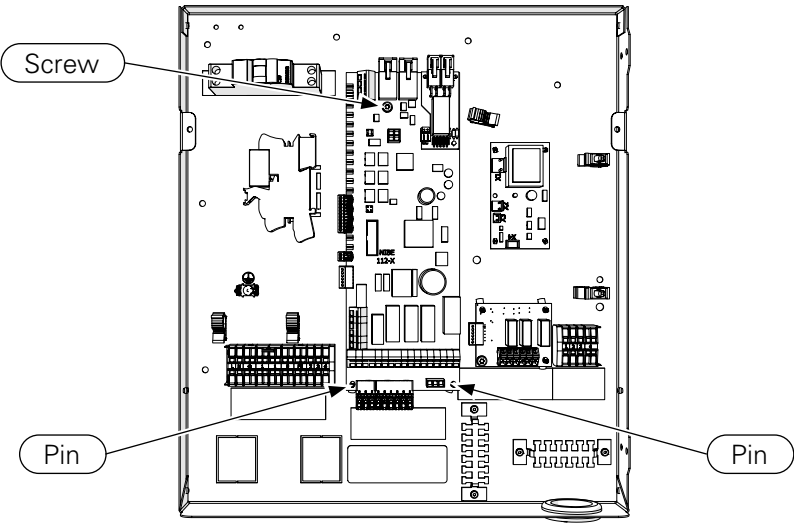


**CAUTION**  
Cut all power to the product prior to carrying out work on the circuit board and electrical components.

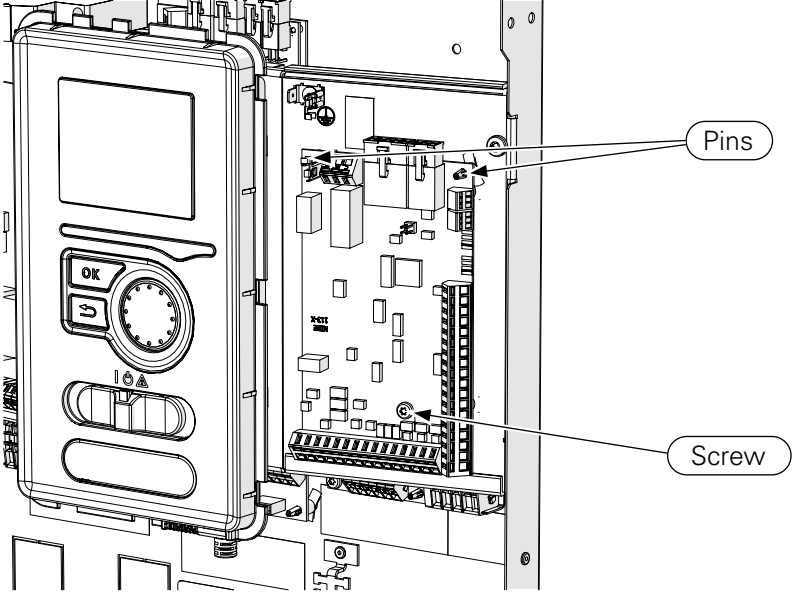


**CAUTION**  
During all the work on circuit boards and electronics ensure that the components are not damaged by electro static discharge (ESD).

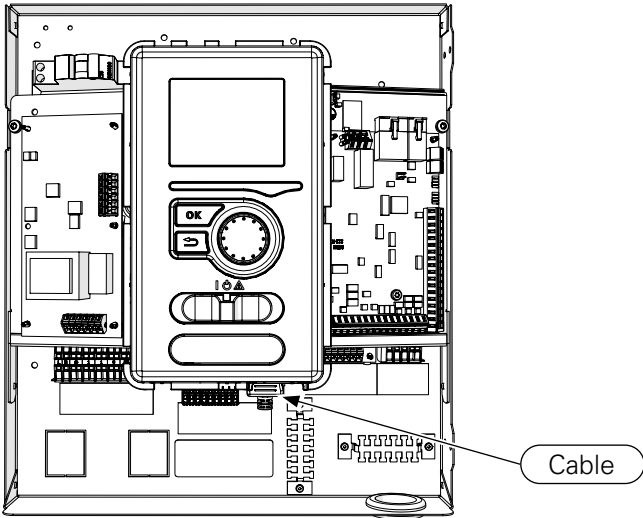
## Replacement of Main board (AA2)

|   |  |
|---|--|
| 1. Set the switch (SF2) to "off" mode.            |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1. |  |
| 3. Remove the front cover using a screwdriver.    |  |
| 4. Remove the control panel wing screws.          |   |
| 5. Lean the control panel wing downwards.         |  |
| 4. Remove the connect cables.                     |  |
| 5. Remove the screw and pins.                     |  |
| 6. Remove the AA2 card.                           |  |

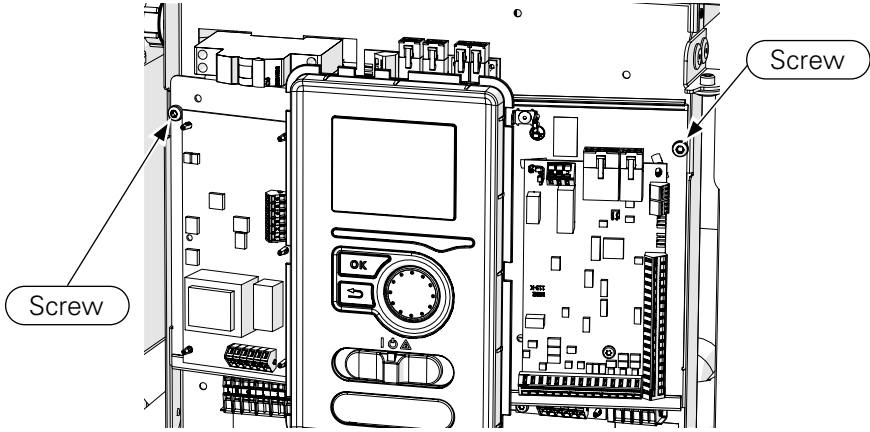
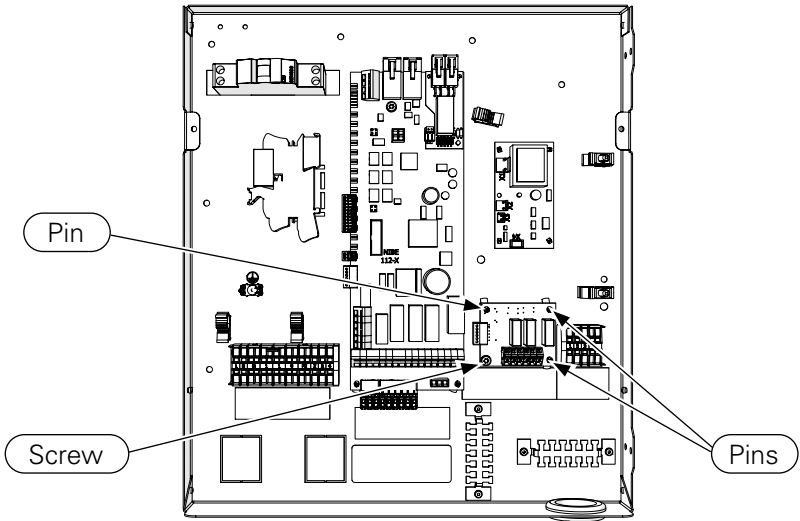
## Replacement of Input circuit board (AA3)

|   |  |
|---|--|
| 1. Set the switch (SF2) to "off" mode.            |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1. |  |
| 3. Remove the front cover using a screwdriver.    |  |
| 4. Remove the connect cables.                     |  |
| 5. Remove screw and pins.                         |  <p>The diagram illustrates the internal structure of the device after the front cover has been removed. It shows various electronic components, including a large circuit board. Two callouts are present: one labeled 'Pins' pointing to a set of pins on a connector, and another labeled 'Screw' pointing to a screw on the same connector. The front cover, which features a display screen, an 'OK' button, and a circular gauge, is shown detached from the main unit.</p> |
| 6. Remove the AA3 card.                           |  |

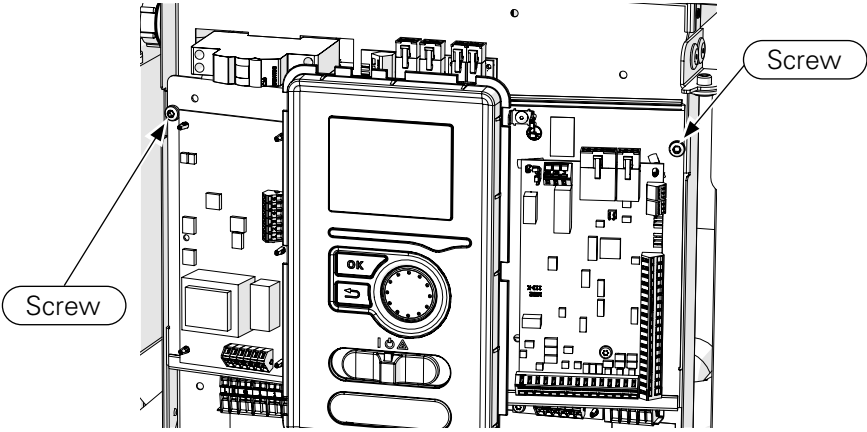
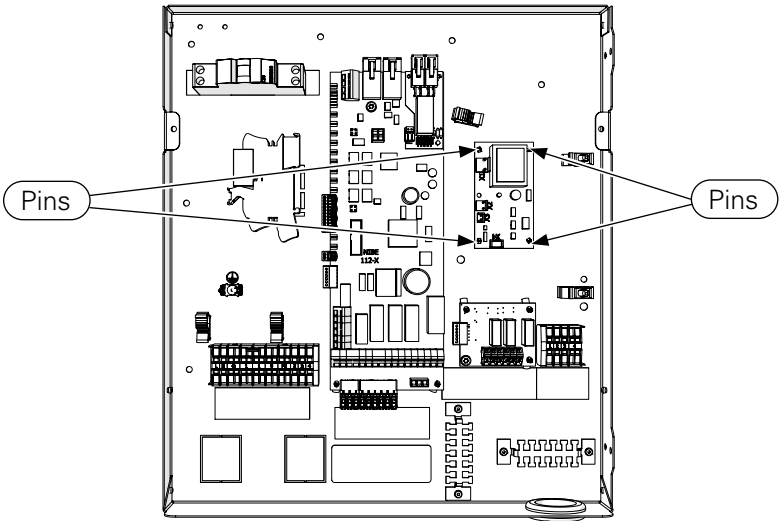
Replacement of the display panel (AA4)

|  |  |
|--|--|
| 1. Set the switch (SF2) to "off" mode.   |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1.                                |  |
| 3. Remove the front cover using a screwdriver.                                   |  |
| 4. Remove the connect cable.   |  |
| 5. Dismantle the control panel. Remove it from the latches by pulling it upwards |  |

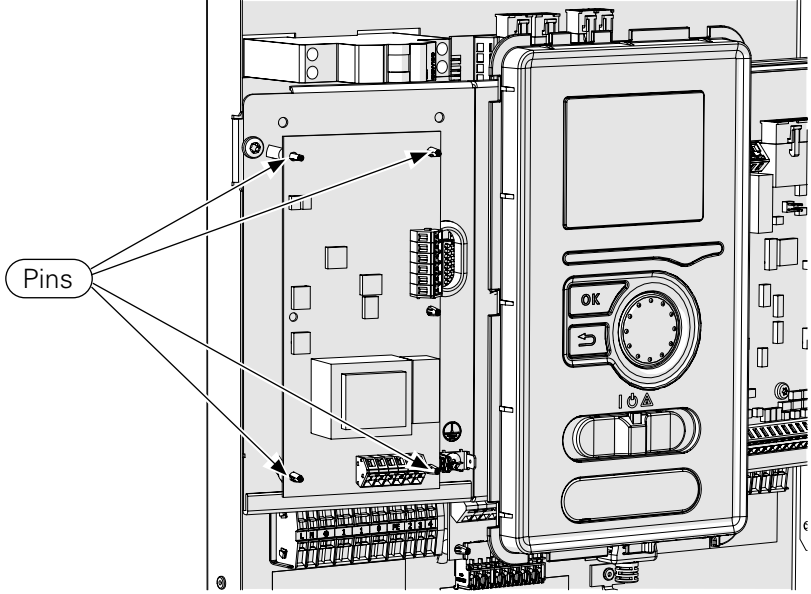
## Replacement of Relay board (AA7)

|   |  |
|---|--|
| 1. Set the switch (SF2) to "off" mode.            |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1. |  |
| 3. Remove the front cover using a screwdriver.    |  |
| 4. Remove the control panel wing screws.          |    |
| 5. Lean the control panel wing downwards.         |  |
| 4. Remove the connect cables.                     |  |
| 5. Remove the screw and pins.                     |  |
| 6. Remove the AA7 card.                           |  |

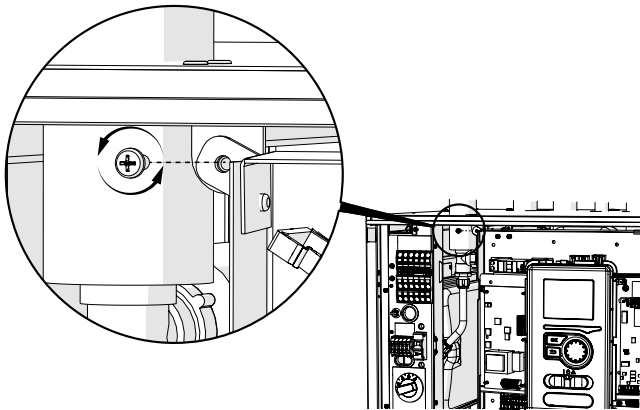
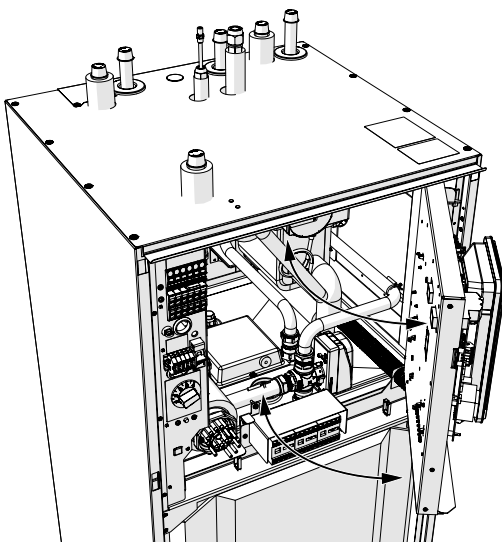
## Replacement of Titanium anode board (AA8)- BA-SVM 10-200 E and BA-SVM 10-200 E EM ONLY

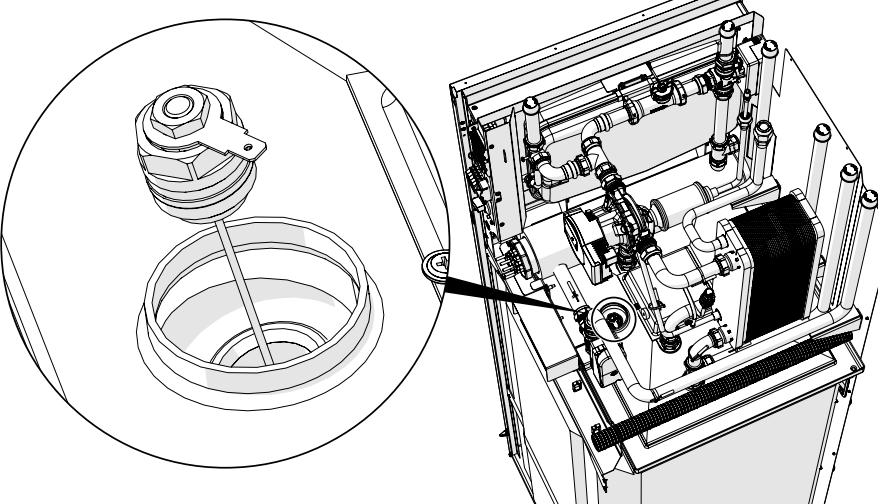
|   |  |
|---|--|
| 1. Set the switch (SF2) to "off" mode.            |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1. |  |
| 3. Remove the front cover using a screwdriver.    |  |
| 4. Remove the control panel wing screws.          |    |
| 5. Lean the control panel wing downwards.         |  |
| 4. Remove the connect cables.                     |  |
| 5. Remove the screw and pins.                     |  |
| 6. Remove the AA8 card.                           |  |

## Replacement of Communication board (AA23)

|   |   |
|---|---|
| 1. Set the switch (SF2) to "off" mode.            |   |
| 2. Cut the power supply to BA-SVM 10-200 and EB1. |   |
| 3. Remove the front cover using a screwdriver.    |   |
| 4. Remove the connect cables.                     |   |
| 5. Remove the pins.                               |  |
| 6. Remove the AA23 card.                          |   |

## Replacement of titanium anode

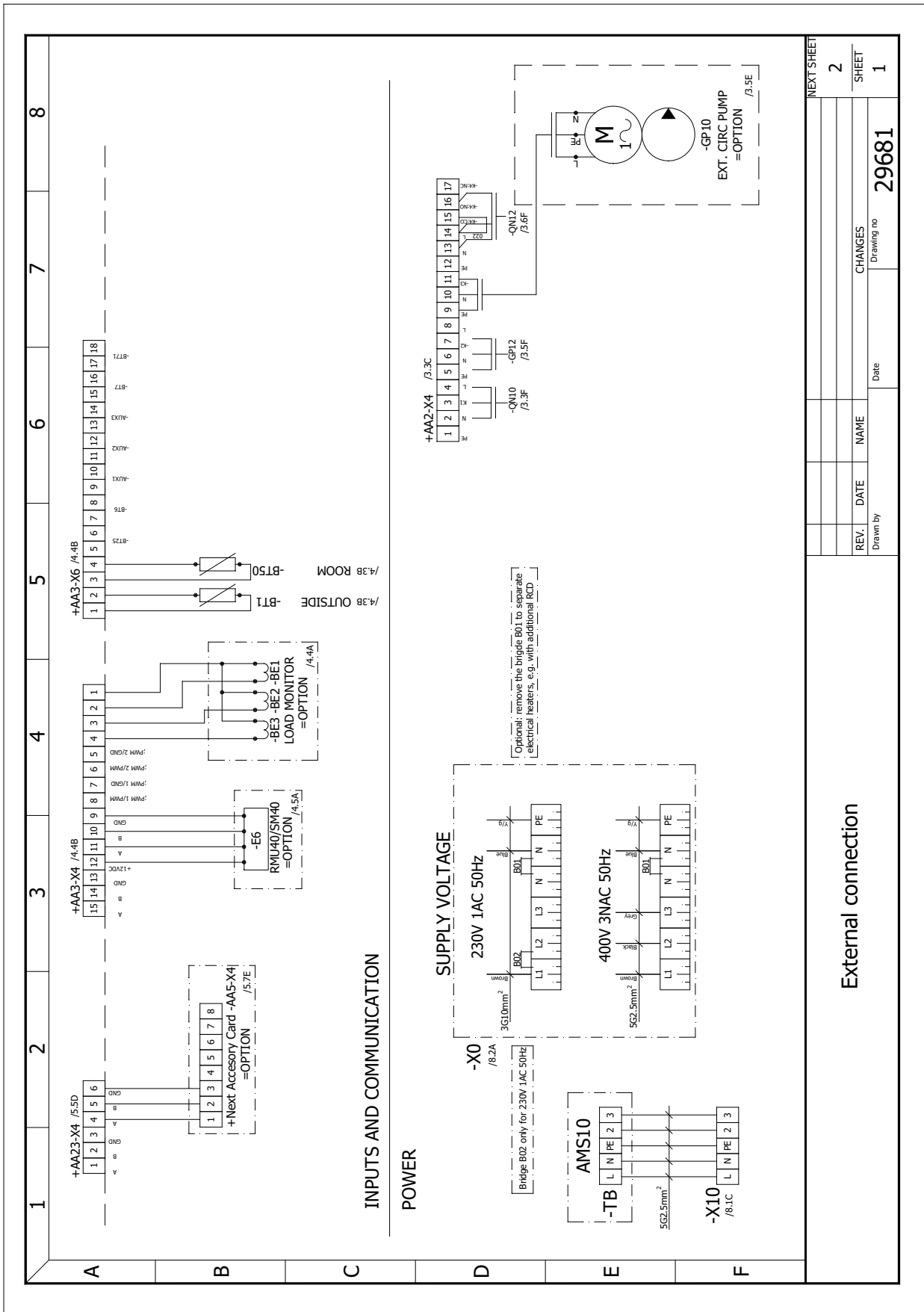
|   |  |
|---|--|
| 1. Set the switch (SF2) to "stand by" mode and wait approx. 30 secs   |  |
| 2. Cut the power supply to BA-SVM 10-200 and EB1.   |  |
| 3. Close the shut-off valves to the cold and hot water  |  |
| 4. Remove the water pressure from the tank. This can be done either via the draining valve on the incoming cold water pipe or by inserting a pipe into the cold water connection. |  |
| 5. Remove the front cover using a screwdriver.  |  |
| 6. Remove the mounting screw of the control panel.  |   |
| 7. Slide the control box to the right to access the hydraulic connections.  |  |

|   |  |
|---|--|
| 8. Disconnect cable form the titanium anode.  |  |
| 9 . Unscrew the titanium anode from the tank. |  |
| 10. Remove the titanium anode.                |  |



## 9 Technical data

### Electrical circuit diagram



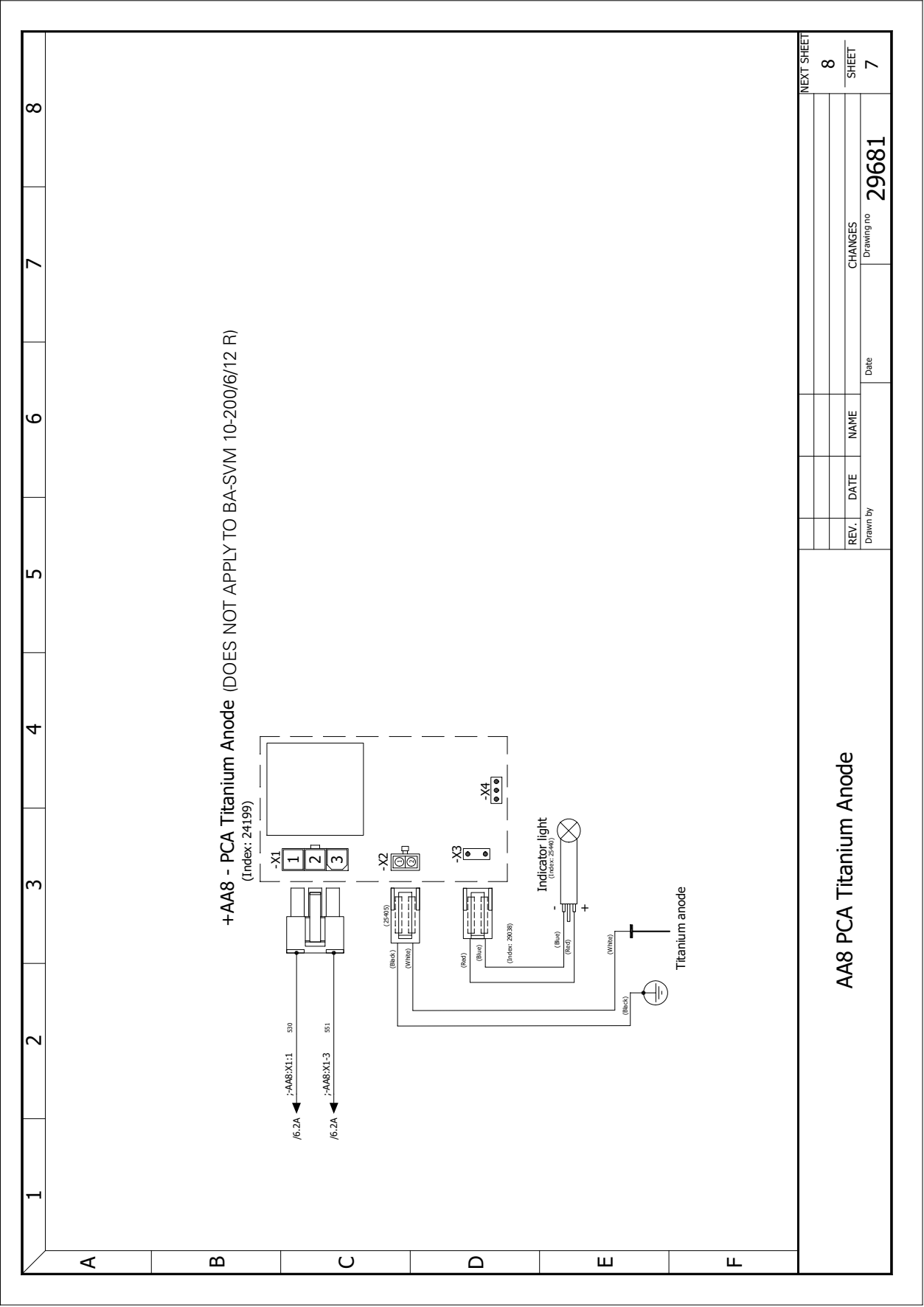










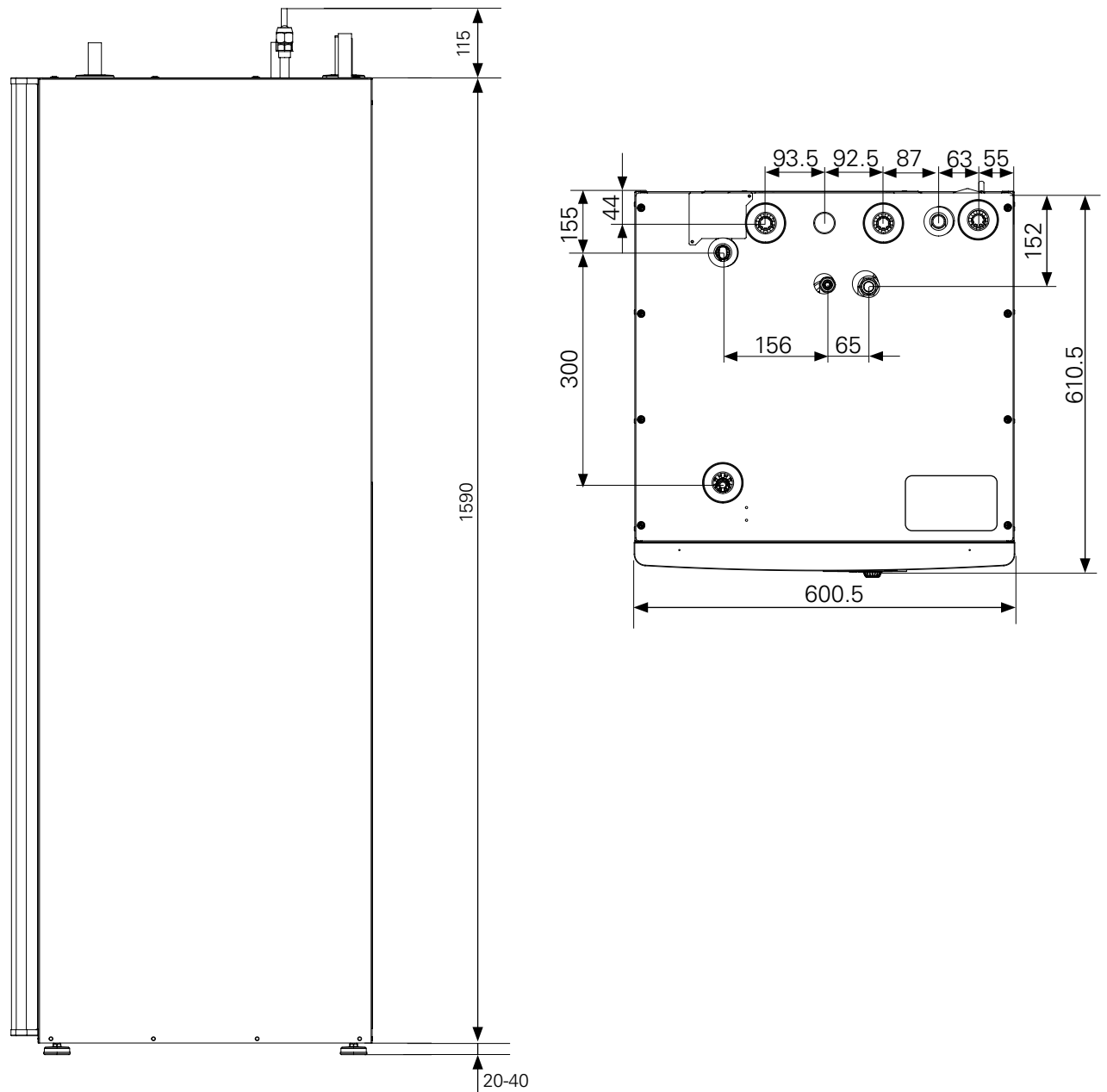








# Dimensions and pipe connections



# Technical data

| Type of product  | Unit | BA-SVM 10-200/6 E/EM/R                                  | BA-SVM 10-200/12 E/EM/R                |
|--|------|---|--|
| Height   | mm   | 1590  |  |
| Required ceiling height  | mm   | 2100  |  |
| Width  | mm   | 600   |  |
| Depth  | mm   | 610   |  |
| Weight   | kg   | 161<br>(124 - ONLY BA-SVM 10-200/6 R)                   | 165<br>(128 - ONLY BA-SVM 10-200/12 R) |
| Maximum operating pressure of central heating system.  | bar  | 3   |  |
| Maximum hot water pressure   | bar  | 10  |  |
| Hot water tank volume  | l    | 180   |  |
| Maximum operating temperature of central heating   | °C   | 65  |  |
| Maximum hot water temperature  | °C   | 65  |  |
| Low-energy circulation pump clim. sys.   | -    | Yes   |  |
| Safety valve. climate system   | -    | Yes, in the safety assembly                             |  |
| Expansion vessel   | l    | 10  |  |
| Additional heat  | kW   | 4.5 (230V) / 9 (400V)                                   |  |
| Rated voltage  | V    | 1x230 / 3x400   |  |
| Hot water tank corrosion protection  | -    | Enamel + titanium anode (E, E EM) / Stainless Steel (R) |  |
| Maximum hot water capacity in accordance with EN16147  | -    | 230 litres. 40°C  |  |
| Energy class (in accordance with ErP: at supply temp. 55°C) applies to package AMS 10-12 + BA-SVM 10-200/12 and AMS 10-6 + BA-SVM 10-200/6 | -    | A++   |  |
| Efficiency class / Load profile (hot water)  | -    | A/XL  |  |

| <i>Max. operating current and recommended fuse rating for 3x400 V connection</i>   | <i>Unit</i> | <i>BA-SVM<br/>10-200/6 E/EM/R<br/>+ AMS 10-6</i> | <i>BA-SVM<br/>10-200/12 E/EM/R<br/>+ AMS 10-8</i> | <i>BA-SVM<br/>10-200/12 E/EM/R<br/>+ AMS 10-12</i> |
|--|-------------|--|---|--|
| Max. operating current, compressor   | A           | 16   | 16  | 20   |
| Max. operating current of heat pump including 3 kW immersion heater, compressor running and contactor K1 connected (recommended fuse rating)       | A           | 16 (16)  | 16 (16)   | 20 (20)  |
| Max. operating current of heat pump including 6 kW immersion heater, compressor running and contactor K1+K2 connected (recommended fuse rating)    | A           | 16 (16)  | 16 (16)   | 20 (20)  |
| Max. operating current of heat pump including 9 kW immersion heater, compressor running and contactor K1+K2+K3 connected (recommended fuse rating) | A           | 20 (20)  | 20 (20)   | 20 (20)  |
| Max. operating current of 9 kW immersion heater, contactor K1+K2+K3 connected, compressor not running (recommended fuse rating)                    | A           | 20 (20)  | 20 (20)   | 20 (20)  |

| <i>Max. operating current and recommended fuse rating for 1x230 V connection</i>   | <i>Unit</i> | <i>BA-SVM<br/>10-200/6 E/EM/R<br/>+ AMS 10-6</i> | <i>BA-SVM<br/>10-200/12 E/EM/R<br/>+ AMS 10-8</i> | <i>BA-SVM<br/>10-200/12 E/EM/R<br/>+ AMS 10-12</i> |
|--|-------------|--|---|--|
| Max. operating current, compressor   | A           | 16   | 16  | 20   |
| Max. operating current of heat pump including 1.5 kW immersion heater, compressor running and contactor K1 connected (recommended fuse rating)       | A           | 22.5 (25)  | 22.5 (25)   | 26.5 (25)  |
| Max. operating current of heat pump including 3 kW immersion heater, compressor running and contactor K1+K2 connected (recommended fuse rating)      | A           | 29 (32)  | 29 (32)   | 33 (32)  |
| Max. operating current of heat pump including 4.5 kW immersion heater, compressor running and contactor K1+K2+K3 connected (recommended fuse rating) | A           | 35.5 (32)  | 35.5 (32)   | 39.5 (40)  |
| Max. operating current of 4.5 kW immersion heater, contactor K1+K2+K3 connected, compressor not running (recommended fuse rating)                    | A           | 19.5 (20)  | 19.5 (20)   | 19.5 (20)  |

# 10 Item Register

## Item register

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