

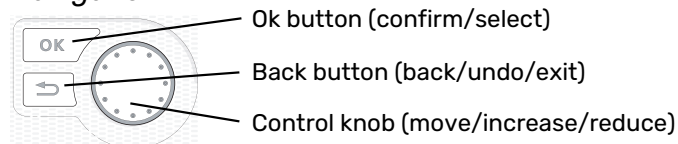
Control module

NIBE SMO 20



Quick guide

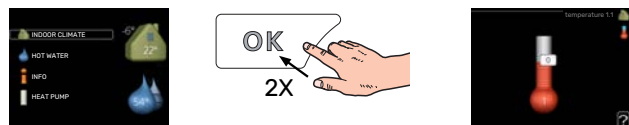
Navigation



A detailed explanation of the button functions can be found on page 30.

How to scroll through menus and make different settings is described on page 32.

Set the indoor climate



The mode for setting the indoor temperature is accessed by pressing the OK button twice, when in the start mode in the main menu.

Increase hot water volume



To increase the amount of hot water temporarily (if a water heater is installed), first turn the control knob to select menu 2 (water droplet) and then press the OK button twice.

Table of Contents

1	Important information	4	8	Control	34
	Safety information	4		Menu 1 - INDOOR CLIMATE	34
	Symbols	4		Menu 2 - HOT WATER	35
	Marking	4		Menu 3 - INFO	35
	Serial number	5		Menu 4 - MY SYSTEM	36
	Recovery	5		Menu 5 - SERVICE	37
	Inspection of the installation	6	9	Service	42
	System solutions	7		Service actions	42
2	Delivery and handling	9	10	Disturbances in comfort	45
	Mounting	9		Info-menu	45
	Removing the cover	9		Manage alarm	45
	Supplied components	9		Troubleshooting	45
3	The Control Module Design	10		Additional heating only	46
	General	10	11	Accessories	47
4	Installing the installation	11	12	Technical data	49
	General	11		Dimensions	49
	Software version	11		Technical specifications	50
	Symbol key	12		Energy labelling	51
	Connecting air/water heat pump	12		Electrical circuit diagram	52
	Climate system	13		Item register	56
	Cold and hot water	13		Contact information	59
	Installation alternative	14			
5	Electrical connections	16			
	General	16			
	Connections	18			
	Optional connections	22			
	Connecting accessories	25			
6	Commissioning and adjusting	26			
	Preparations	26			
	Commissioning	26			
	Commissioning with additional heating only	26			
	Check the reversing valve	26			
	Check AUX socket	26			
	Start-up and inspection	27			
	Setting the cooling/heating curve	27			
7	Control - Introduction	30			
	Display unit	30			
	Menu system	30			

Important information

Safety information

This manual describes installation and service procedures for implementation by specialists.

The manual must be left with the customer.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

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Electrical installation and wiring must be carried out in accordance with national provisions.

SMO 20 must be installed via an isolator switch. The cable area has to be dimensioned based on the fuse rating used.

If the supply cable is damaged, only NIBE, its service representative or similar authorised person may replace it to prevent any danger and damage.

Symbols

Explanation of symbols that may be present in this manual.



NOTE

This symbol indicates danger to person or machine.



Caution

This symbol indicates important information about what you should consider when installing or servicing the installation.



TIP

This symbol indicates tips on how to facilitate using the product.

Marking

Explanation of symbols that may be present on the product's label(s).



Danger to person or machine.



Read the User Manual.

Serial number

The serial number can be found on the top of the cover for the control module and in the info menu (menu 3.1).

Serial number



Caution

You need the product's (14 digit) serial number for servicing and support.

Recovery



Leave the disposal of the packaging to the installer who installed the product or to special waste stations.

Do not dispose of used products with normal household waste. It must be disposed of at a special waste station or dealer who provides this type of service.

Improper disposal of the product by the user results in administrative penalties in accordance with current legislation.

Inspection of the installation

Current regulations require the heating installation to be inspected before it is commissioned. The inspection must be carried out by a suitably qualified person.







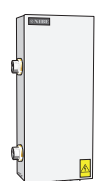

In addition, fill in the page for the installation data in the User Manual.

✓	Description	Notes	Signature	Date
	Electrical connections			
	Communication, heat pump			
	Connected supply 230 V			
	Outside sensor			
	Temperature sensor, hot water charging			
	Temperature sensor, hot water top			
	External supply temperature sensor			
	External supply temperature sensor after electric heater			
	External return line sensor			
	Charge pump			
	Shuttle valve			
	AUX1			
	AUX2			
	AUX3			
	AUX4			
	AUX5			
	AUX6			
	AA2-X4			
	Miscellaneous			
	Checking additional heater			
	Checking the function of the reversing valve			
	Checking charge pump function			
	Completed installation check of heat pump and associated equipment			

System solutions

COMPATIBLE PRODUCTS

The following combinations of products are recommended for control by SMO 20.

											
<i>Control module</i>	<i>Air/water heat pump</i>	<i>HW control</i>	<i>Accumulator with hot water heater</i>	<i>Circ. pump</i>	<i>Water heater</i>	<i>Addition</i>	<i>Volume vessel</i>				
SMO 20	AMS 20-6 / HBS 20-6	VST 05	VPA 200/70 VPA 300/200 VPA 450/300 VPAS 300/450	CPD 11-25/65	VPB 200 VPB 300 VPBS 300 VPB 500 VPB 750-2 VPB 1000	ELK 15 ELK 26 ELK 213	UKV 40 UKV 100 UKV 200 UKV 300 UKV 500				
	AMS 20-10 / HBS 20-10										
	F2050 - 6										
	F2050 - 10										
	S2125 - 8										
	AMS 10-12 / HBS 05-12	VST 11						VPA 300/200 VPA 450/300 VPAS 300/450	CPD 11-25/75	VPB 500 VPB 750-2 VPB 1000	UKV 200 UKV 300 UKV 500
	F2040 - 12										
	S2125 - 12										
	F2120 - 16										
	AMS 10-16 / HBS 05-16	VST 20	VPA 300/200 VPA 450/300 VPAS 300/450	CPD 11-25/75	VPB 500 VPB 750-2 VPB 1000		UKV 200 UKV 300 UKV 500				
	F2040 - 16										
	F2120 - 20										

COMPATIBLE AIR/WATER HEAT PUMPS

F2040

F2040-12

Part no. 064 092

F2040-16

Part no. 064 108

F2050

F2050-6

Part no. 064 328

F2050-10

Part no. 064 318

F2120

F2120-16 3x400V

Part no. 064 139

F2120-20 3x400V

Part no. 064 141

S2125

S2125-8 1x230V

Part no. 064 220

S2125-8 3x400V

Part no. 064 219

S2125-12 1x230V

Part no. 064 218

S2125-12 3x400V

Part no. 064 217

NIBE SPLIT HBS 05

AMS 10-12

Part no. 064 110

HBS 05-12

Part no. 067 480

AMS 10-16

Part no. 064 035

HBS 05-16

Part no. 067 536

NIBE SPLIT HBS 20

AMS 20-6

Part no. 064 235

HBS 20-6

Part no. 067 668

AMS 20-10

Part no. 064 319

HBS 20-10

Part no. 067 819

Check the software version of compatible older NIBE air/water heat pumps, see page 11.

Delivery and handling

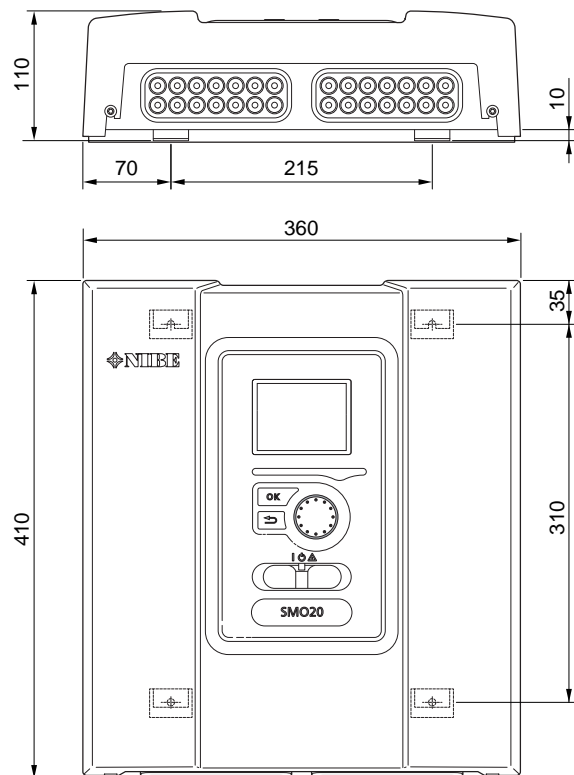
Mounting

SMO 20 is a separate, electric control module and must be mounted on a wall.



Caution

The screw type must be adapted to the surface on which installation is taking place.



Use all mounting points and mount the module upright, flat against the wall. Leave at least 100 mm of free space around the module to allow access and make cable routing easier during installation and servicing.

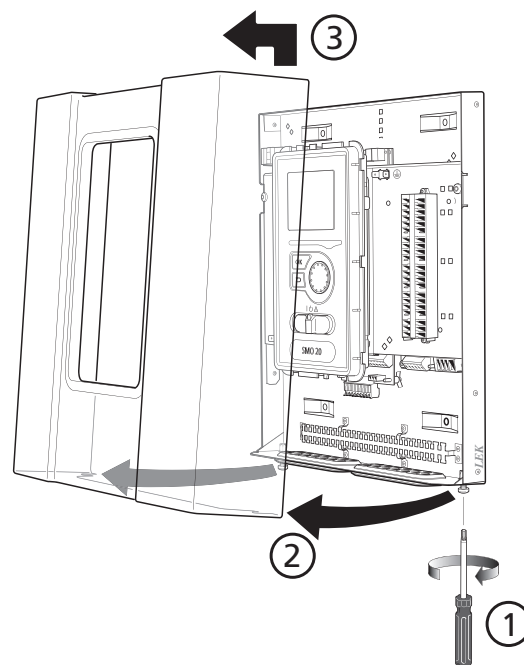


NOTE

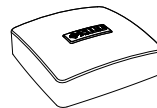
The installation must be carried out in such a way that IP21 is satisfied.

Removing the cover

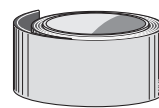
The cover of the control module is opened using a Torx 25 screwdriver. Assemble in the reverse order.



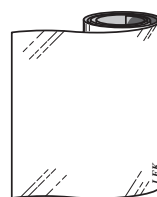
Supplied components



Outdoor temperature sensor (BT1)



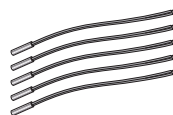
Insulation tape



Aluminium tape



Cable ties



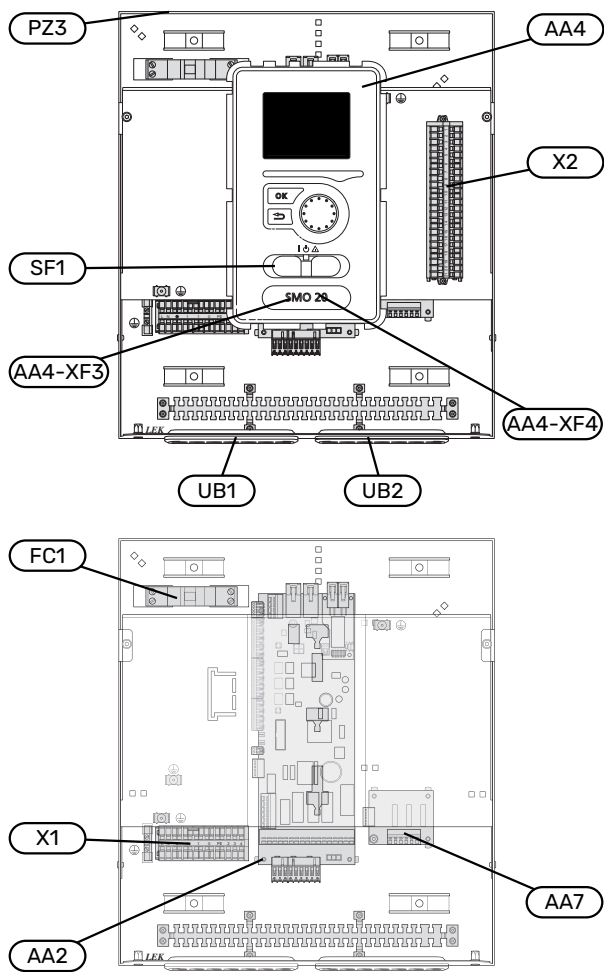
Temperature sensor



Heating pipe paste

The Control Module Design

General



ELECTRICAL COMPONENTS

AA2	Base card
AA4	Display unit
AA4-XF3	USB socket
AA4-XF4	Service outlet (No function)
AA7	Extra relay circuit board
FC1	Miniature circuit-breaker
X1	Terminal block, incoming electrical supply
X2	Terminal block, control signal circulation pump, sensors AUX inputs and heat pump
SF1	Switch

MISCELLANEOUS

PZ3	Serial number plate
UB1	Cable grommet, incoming supply electricity, supply for accessories
UB2	Cable grommet, communication

Designations according to standard EN 81346-2.

Installing the installation

General

Pipe installation must be carried out in accordance with applicable regulations. See manual for compatible NIBE air/water heat pump for installation of the heat pump.

MINIMUM SYSTEM FLOWS

The pipe dimension should not be less than the recommended pipe diameter according to the table. However, each system must be dimensioned individually to manage the recommended system flows.

The installation must be dimensioned to manage at least the minimum defrosting flow at 100% pump operation, see table.

Air/water heat pump	Minimum flow during defrosting (100% pump speed (l/s))	Minimum recommended pipe dimension (DN)	Minimum recommended pipe dimension (mm)
AMS 10-12/ HBS 05-12	0.29	20	22
AMS 10-16/ HBS 05-16	0.39	25	28

Air/water heat pump	Minimum flow during defrosting (100% pump speed (l/s))	Minimum recommended pipe dimension (DN)	Minimum recommended pipe dimension (mm)
AMS 20-6	0.19	20	22
AMS 20-10			

Air/water heat pump	Minimum flow during defrosting (100% pump speed (l/s))	Minimum recommended pipe dimension (DN)	Minimum recommended pipe dimension (mm)
F2040-12	0.29	20	22
F2040-16	0.39	25	28

Air/water heat pump	Minimum flow during defrosting (100% pump speed (l/s))	Minimum recommended pipe dimension (DN)	Minimum recommended pipe dimension (mm)
F2050-6	0.19	20	22
F2050-10			

Air/water heat pump	Minimum flow during defrosting (100% pump speed (l/s))	Minimum recommended pipe dimension (DN)	Minimum recommended pipe dimension (mm)
F2120-16 (3x400V)	0.38	25	28
F2120-20 (3x400V)	0.48	32	35

Air/water heat pump	Minimum flow during defrosting (100% pump speed (l/s))	Minimum recommended pipe dimension (DN)	Minimum recommended pipe dimension (mm)
S2125-8 (1x230V)	0.32	25	28
S2125-8 (3x400V)			
S2125-12 (1x230V)			
S2125-12 (3x400V)			



NOTE





















An undersized system can result in damage to the product and lead to malfunctions.

Software version

Compatible NIBE air/water heat pump has to be equipped with a control board that, as a minimum, has the software version given in the following list. The control board's version is shown in the heat pump's display (if applicable) at start-up.

Product	Software version
F2015	55
F2016	55
F2020	118
F2025	55
F2026	55
F2030	all versions
F2040	all versions
F2050	all versions
F2120	all versions
S2125	all versions
NIBE SPLIT HBS 05: AMS 10-6 + HBS 05-6 AMS 10-8 + HBS 05-12 AMS 10-12 + HBS 05-12 AMS 10-16 + HBS 05-16	all versions
NIBE SPLIT HBS 20: AMS 20-6 + HBS 20-6 AMS 20-10 + HBS 20-10	all versions

Symbol key

Symbol	Meaning
	Shut-off valve
	Tapping valve
	Non-return valve
	Mixing valve
	Circulation pump
	Expansion vessel
	Filterball
	Pressure gauge
	Safety valve
	Temperature sensor
	Trim valve
	Reversing valve/shunt
	Cooling system
	Air/water heat pump
	Radiator system
	Control module
	Domestic hot water
	Addition
	Water heater
	Hot water circulation

Connecting air/water heat pump

You can find a list of compatible air/water heat pumps in section "System solutions".



Caution

Also, consult the Installer Manual for your air/water heat pump.

Install as follows:

- expansion vessel
- pressure gauge
- safety valve / safety valves

Some heat pump models have a factory-fitted safety valve.

- drain valve

For draining the heat pump during prolonged power failures. Only for heat pumps that do not have a gas separator.

- non-return valve

A non-return valve is only required in those installations where the placement of the products in relation to each other can cause self-circulation.

If the heat pump is already fitted with a non-return valve, there is no need to install another.

- charge pump
- shut-off valve

To facilitate any future servicing.

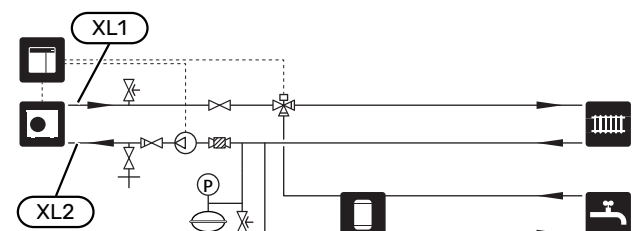
- filterball or particle filter

Installed before connection "heating medium return" (XL2) (the lower connection) on the vacuum pump.

In installations with a particle filter, the filter is combined with an additional shut-off valve.

- reversing valve.

If the system is to work with both a climate system and a water heater.



Climate system

A climate system is a system that regulates the indoor temperature with the help of the control system in SMO 20 and, for example, radiators, underfloor heating, underfloor cooling, fan coils, etc.

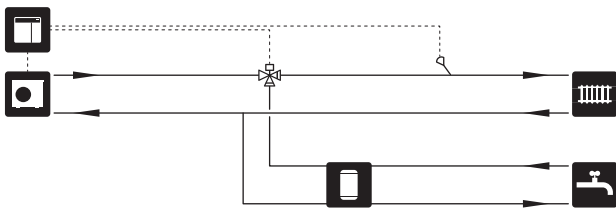
CONNECTING THE CLIMATE SYSTEM

Install as follows:

- supply temperature sensor (BT25)

The sensor indicates when the heat pump will start to produce heating/cooling for the climate system.

- When connecting to systems with thermostats on all radiators/underfloor heating coils, some of the thermostats must be removed to ensure there is sufficient flow and heat generation.



Cold and hot water

Hot water production is activated in the start guide or in menu 5.2.

The settings for hot water are made in menu 5.1.1.

CONNECTING THE HOT WATER HEATER

Install as follows:

- controlling hot water sensor (BT6)

The sensor is placed in the middle of the water heater.

- displayed hot water sensor (BT7)¹

The sensor is optional and is placed in the top of the water heater.

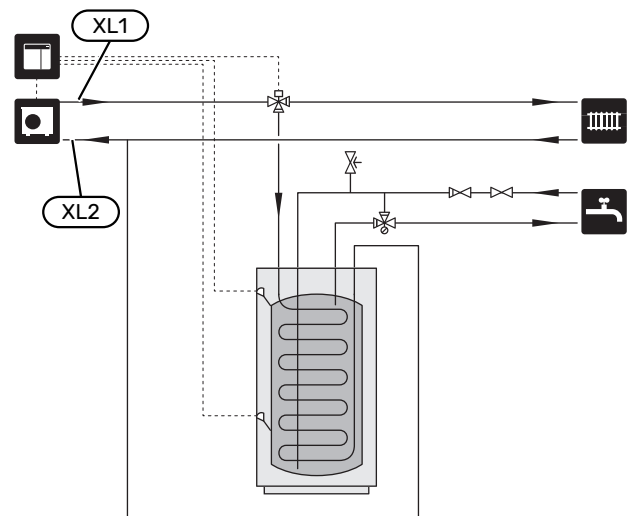
- shut-off valve
- non-return valve
- pressure relief valve

The safety valve must have a maximum 1.0 MPa (10.0 bar) opening pressure and be installed on the incoming domestic water line as shown.

- mixing valve

A mixer valve must also be installed, if the factory setting for hot water is changed. National regulations must be observed.

¹ The sensor is factory fitted on some water heater/accumulator tank models from NIBE.



Installation alternative

SMO 20 can be installed in several different ways, some of which are shown here.

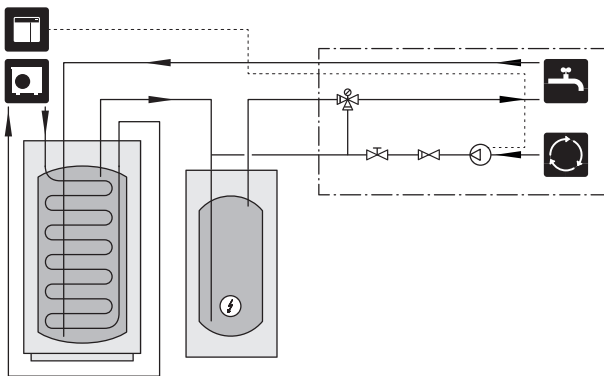
More information about the alternatives is available at nibe.eu and in the relevant assembly instructions for the accessories used. See section "Accessories" for a list of the accessories that can be used with SMO 20.

HOT WATER CIRCULATION

A circulation pump can be controlled by SMO 20 to circulate the hot water. The circulating water must have a temperature that prevents bacterial growth and scalding, and national standards must be satisfied.

The HWC return is connected to a freestanding water heater.

The circulation pump is activated via AUX input in menu 5.4.



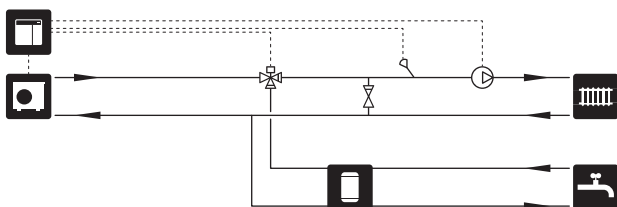
EXTERNAL HEATING MEDIUM PUMP

In installations where there is a large pressure drop in the system, an external heating medium pump (GP10) can be used as a supplement.

The installation can also be supplied with an external heating medium pump, if you want a constant flow in the climate system.

The heating medium pump is supplemented with a non-return valve (RM1).

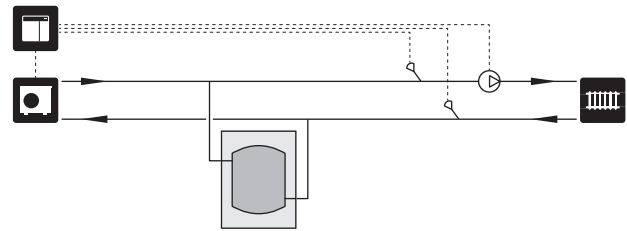
If the installation does not have an external supply temperature sensor (BT25), install this as well.



BUFFER VESSEL UKV

A UKV is an accumulator tank that is suitable for connection to a heat pump or another external heat source, and it can have several different applications.

The image shows UKV flow equalisation.

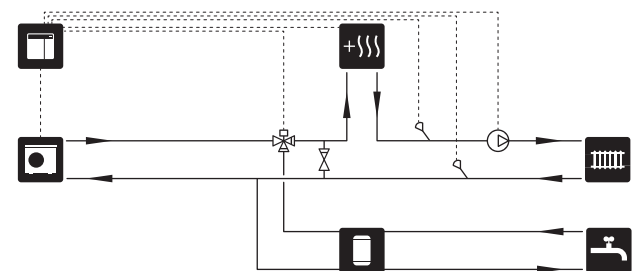


ADDITION

On cold days of the year, when the availability of energy from the air is lower, the additional heating can compensate and help to produce heat. The additional heating is also good to have as assistance, if the heat pump ends up outside its working range or if it has been blocked for any reason.

Step-controlled/shunt-controlled additional heat

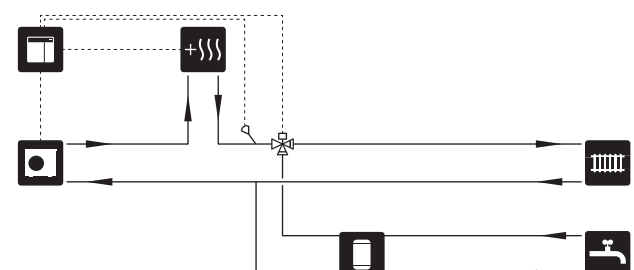
SMO 20 can, via a control signal, control step-controlled or shunt-controlled additional heat, which can also be prioritised. The additional heat is used for heat production.



Step-controlled additional heat before QN10

The additional heat is connected before the reversing valve (QN10) and is controlled via a control signal from SMO 20. The additional heat can be used for producing both hot water and heating.

The installation is supplemented with a supply temperature sensor after additional heat (BT63).

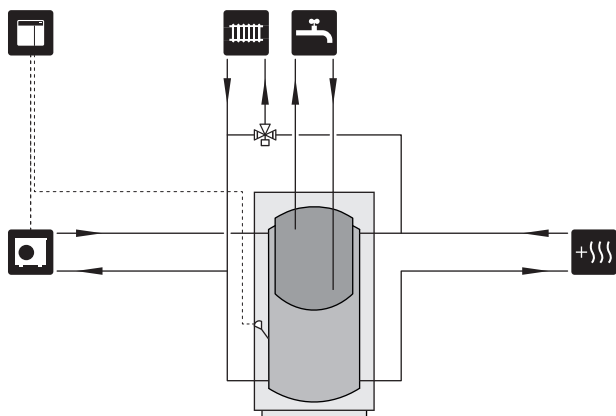


FIXED CONDENSING

If the heat pump is to work towards an accumulator tank with fixed condensing, you must connect an external supply temperature sensor (BT25). The sensor is placed in the tank.

The following menu settings are made:

Menu	Menu setting (local variations may be required)
1.9.3 - min. flow line temp.	Desired temperature in the tank.
5.1.2 - max flow line temperature	Desired temperature in the tank.
5.1.10 - op. mod heat med pump	intermittent
4.2 - op. mode	manual



COOLING

Cooling in 2-pipe system

Cooling and heating are distributed via the same climate system.

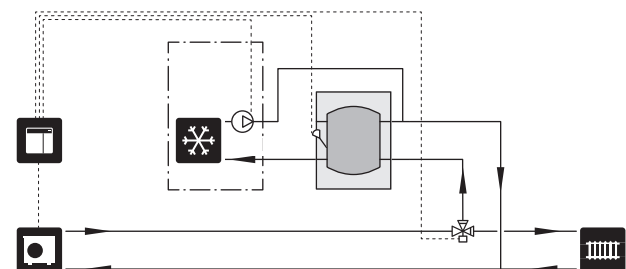
When there is a risk of condensation, components and climate systems must be insulated against condensation in accordance with current standards and provisions.



Cooling in 4-pipe system

In homes where you want separate cooling and heating systems, the accessory VCC 05 / VCC 11 can be connected.

The installation is supplemented with a supply temperature sensor for cooling (BT64).



Electrical connections

General

- Electrical installation and wiring must be carried out in accordance with national provisions.
- Disconnect SMO 20 before insulation testing the house wiring.
- SMO 20 must be installed via an isolator switch. The cable area has to be dimensioned based on the fuse rating used.
- Use a screened cable for communication with the heat pump.
- To prevent interference, sensor cables to external connections must not be laid close to high voltage cables.
- The minimum area of communication and sensor cables to external connections must be 0.5 mm² up to 50 m, for example EKKX, LiYY or equivalent.
- When routing a cable into SMO 20, the cable grommets UB1 and UB2 must be used.
- For an electrical wiring diagram for SMO 20, see the "Technical specifications" section.



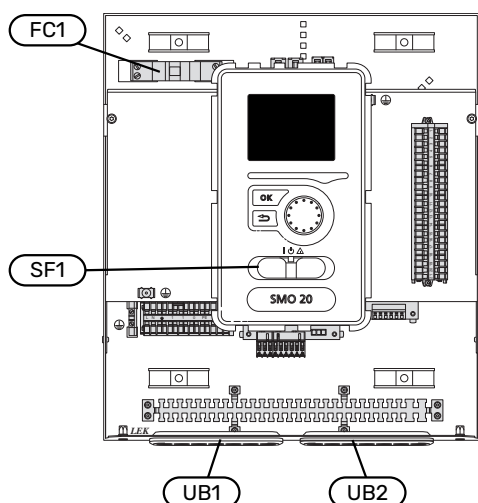
NOTE

Do not start the system before filling up with water. Components in the system could be damaged.



NOTE

Electrical installation and any servicing must be carried out under the supervision of a qualified electrician. Disconnect the current using the circuit breaker before carrying out any servicing.



MINIATURE CIRCUIT-BREAKER

The control module operating circuit and parts of its internal components are internally fused by a miniature circuit breaker (FC1).

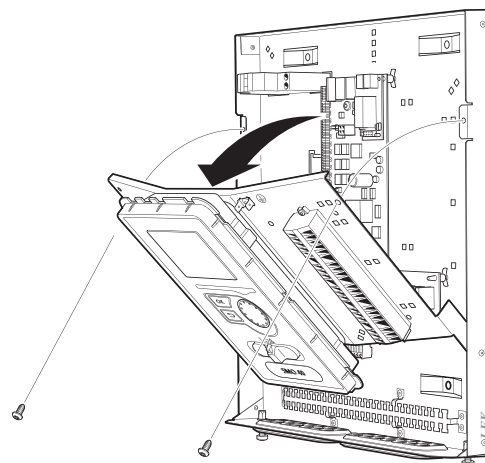
ACCESSIBILITY, ELECTRICAL CONNECTION

Removing the cover, see section "Removing the cover".



TIP

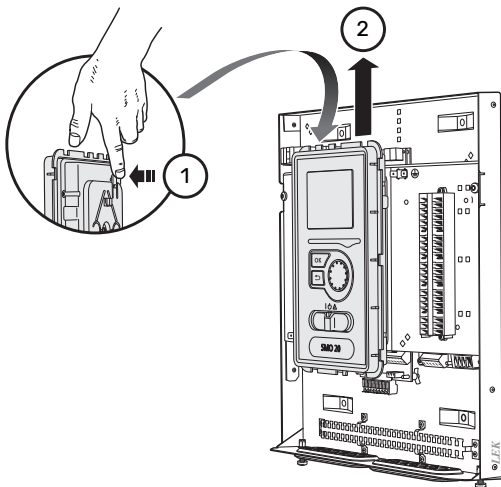
The cover to access the base board is opened using a Torx 25 screwdriver.



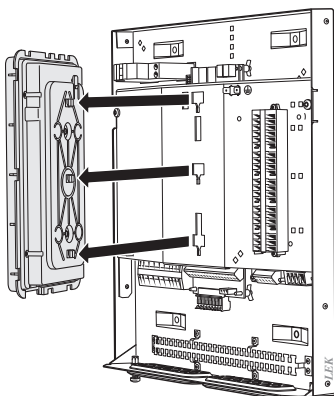
Dismantling

The display may need to be dismantled to allow easier access when connecting electrics.

1. Press in the catch on the upper rear side of the display unit towards you (1) and move the display unit upwards (2) so that the mountings unhook from the panel.



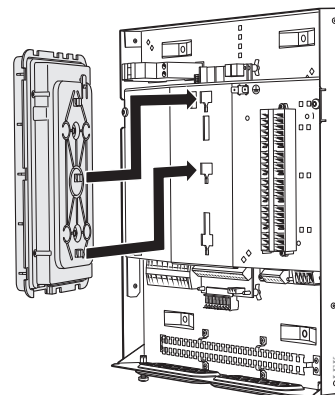
2. Lift the display unit from its mountings.



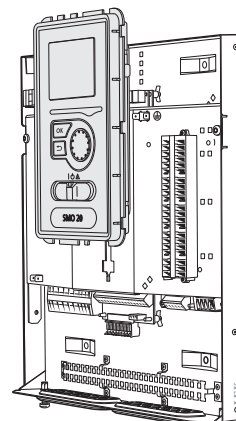
Mounting

When the electrical connection is ready, the display must be reinstalled, otherwise the front cover cannot be installed.

1. Align the two lower mountings on the reverse of the display unit with the two upper holes in the panel as illustrated.



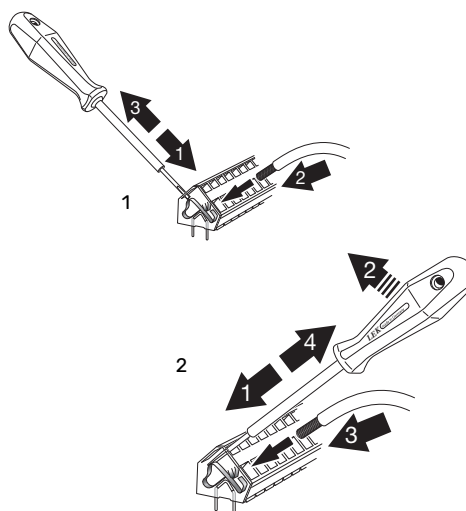
2. Secure the display on the panel.



CABLE LOCK

Use a suitable tool to release/lock cables in the heat pump terminal blocks.

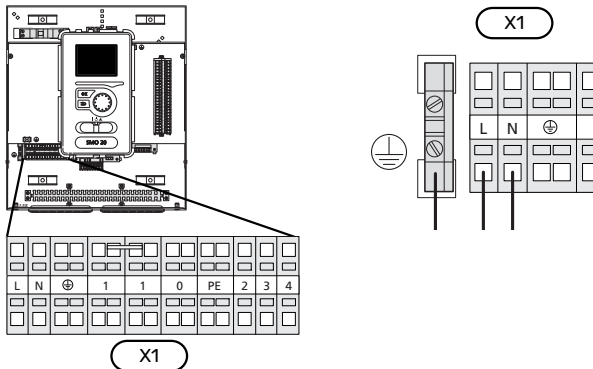
Terminal block on circuit board



Connections

POWER CONNECTION

SMO 20 must be installed via an isolator switch with a minimum breaking gap of 3mm. Minimum cable area must be sized according to the fuse rating used.



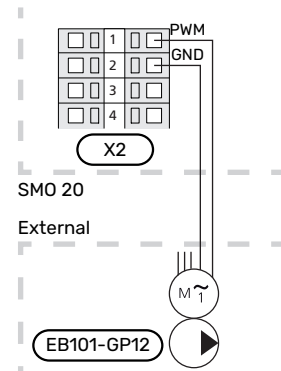
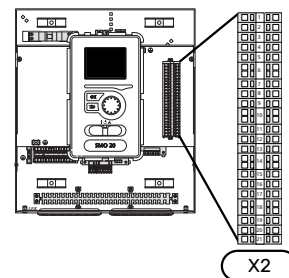
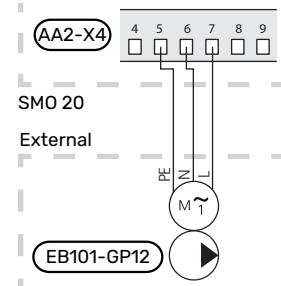
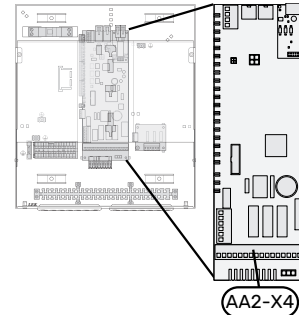
TARIFF CONTROL

If there is a loss of voltage to the compressor in the heat pump for a certain period, simultaneous blocking of this must take place via a software-controlled input (AUX input) in order to avoid alarms, see page 25. Compressor blocking must be performed on either the control module or on the air/water heat pump, not on both at the same time.

CONNECTING THE CHARGE PUMP FOR THE HEAT PUMP

Connect circulation pump (EB101-GP12) to terminal block X4:5 (PE), X4:6 (N) and X4:7 (230 V) on the base board (AA2) as illustrated.

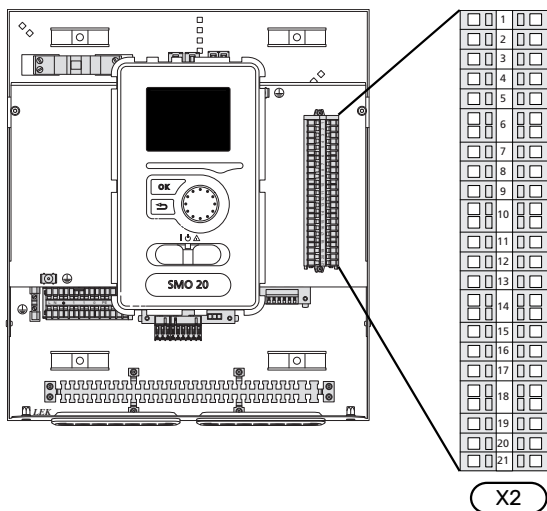
Connect control signal for (EB101-GP12) to terminal block X2:1 (PWM) and X2:2 (GND) as illustrated.



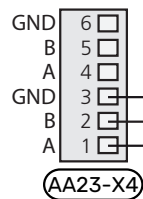
COMMUNICATION WITH HEAT PUMP

Connect the heat pump (EB101) to terminal blocks X2:19 (A), X2:20 (B) and X2:21 (GND) as illustrated.

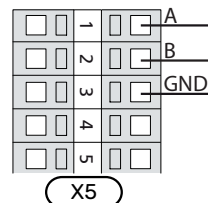
Connecting to the heat pump



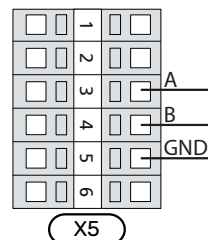
F2040/NIBE SPLIT HBS



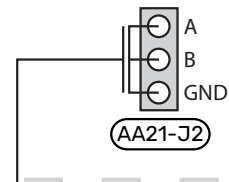
F2030



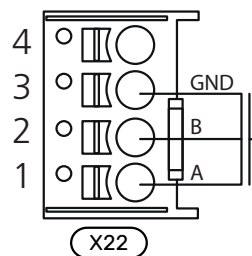
F2016/F2026



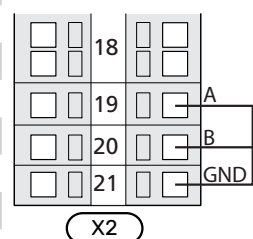
F2015/F2020/F2025/F2300



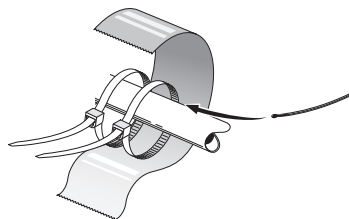
S2125/F2120



SMO 20



TEMPERATURE SENSOR INSTALLATION ON PIPE



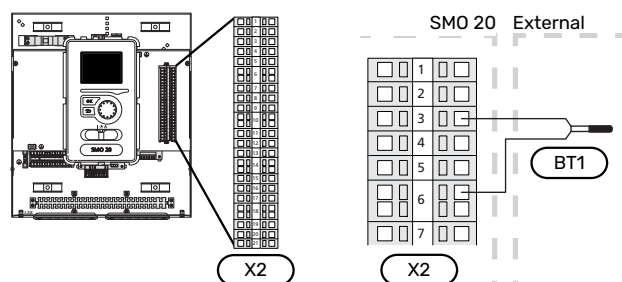
The temperature sensors are fitted using heat conducting paste, cable ties (the first cable tie is secured to the pipe in the middle of the sensor and the other cable tie is mounted approx. 5 cm after the sensor) and aluminium tape. Then insulate them using the enclosed insulation tape.

OUTSIDE SENSOR

The outdoor temperature sensor (BT1) is placed in the shade on a wall facing north or north-west, so it is unaffected, for example, by the morning sun.

Connect the outdoor temperature sensor to the terminal blocks X2:3 and X2:6.

If a conduit is used it must be sealed to prevent condensation in the sensor capsule.



ROOM SENSOR

SMO 20 can be supplemented with a room sensor (BT50). The room sensor has a number of functions:

1. Shows current room temperature in the display on SMO 20.
2. Option of changing the room temperature in °C.
3. Provides the option of fine-tuning the room temperature.

Install the sensor in a neutral position where the set temperature is wanted.

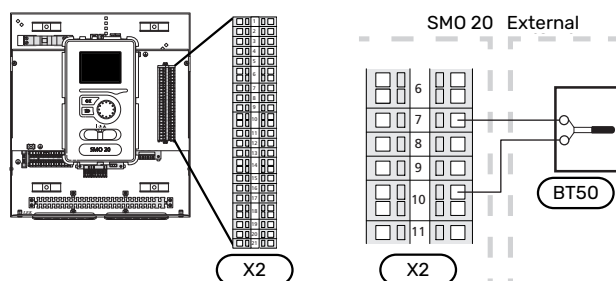
A suitable location is on a free inner wall in a hall approx. 1.5 m above the floor. It is important that the sensor is not prevented from measuring the correct room temperature, for example by being located in a recess, between shelves, behind a curtain, above or close to a heat source, in a draught from an external door or in direct sunlight. Closed radiator thermostats can also cause problems.

The control module operates without the room sensor, but if you want to read off the home's indoor temperature in the control module's display, the sensor must be installed.

Connect the room sensor to terminal blocks X2:7 and X2:10.

If the room sensor is to have a controlling function, it is activated in menu 1.9.4.

If the room sensor is used in a room with underfloor heating, it should only have an indicative function, not control of the room temperature.



Caution

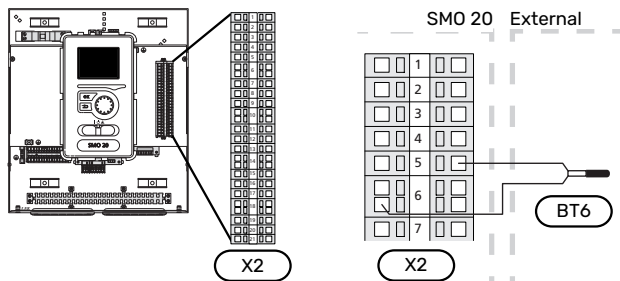
Changes of temperature in accommodation take time. For example, short time periods in combination with underfloor heating will not give a noticeable difference in room temperature.

TEMPERATURE SENSOR, HOT WATER CHARGING

The temperature sensor, hot water charging (BT6) is placed in the submerged tube on the water heater.

Connect the sensor to terminal block X2:5 and X2:6.

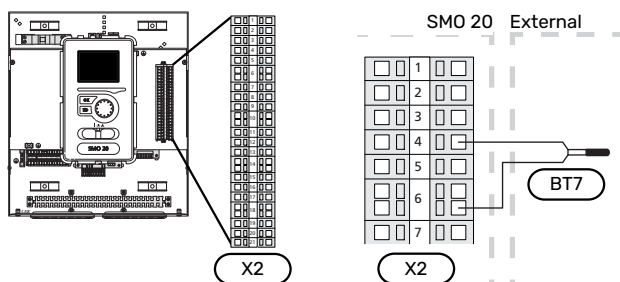
Hot water charging is activated in menu 5.2 or in the start guide.



TEMPERATURE SENSOR, HOT WATER TOP

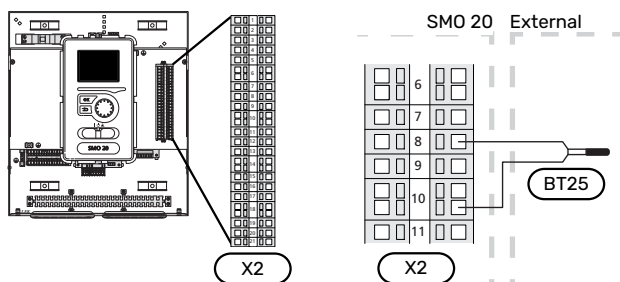
A temperature sensor for hot water top (BT7) can be connected to SMO 20 to show the water temperature at the top of the tank (if it is possible to install a sensor at the top of the tank).

Connect the sensor to terminal block X2:4 and X2:6.



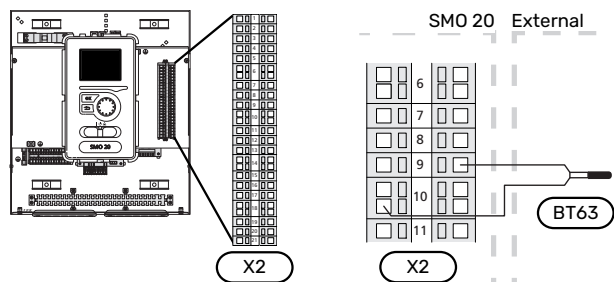
EXTERNAL SUPPLY TEMPERATURE SENSOR

Connect the external supply temperature sensor (BT25) (required for additional heat after reversing valve, heating/hot water (QN10)), to terminal blocks X2:8 and X2:10.



SUPPLY TEMPERATURE SENSOR AFTER ADDITIONAL HEAT

Connect the external supply temperature sensor after additional heat (BT63), required for additional heat after reversing valve, heating/hot water (QN10), to terminal blocks X2:9 and X2:10.



Caution

For docking that requires connection of other sensors, see "Possible selection for AUX inputs" on page 24.

Optional connections

STEP CONTROLLED ADDITIONAL HEAT



NOTE

Mark up any junction boxes with warnings for external voltage.

Step-controlled additional heat before the reversing valve QN10

External step-controlled additional heat can be controlled by up to three potential-free relays in the control module (3 step linear or 7 step binary).

The electric additional heat will charge with the maximum permitted immersion heater output together with the compressor to conclude the hot water charging and return to charging the heating as soon as possible. This only occurs when the number of degree minutes is below the start value for the additional heat.

Step-controlled additional heat after the reversing valve QN10

External step-controlled additional heat can be controlled by two relays (2 step linear or 3 step binary), which means that the third relay is used to control the immersion heater in the water heater/accumulator tank.

Step in occurs with at least 1 minute interval and step outs with at least 3 seconds interval.

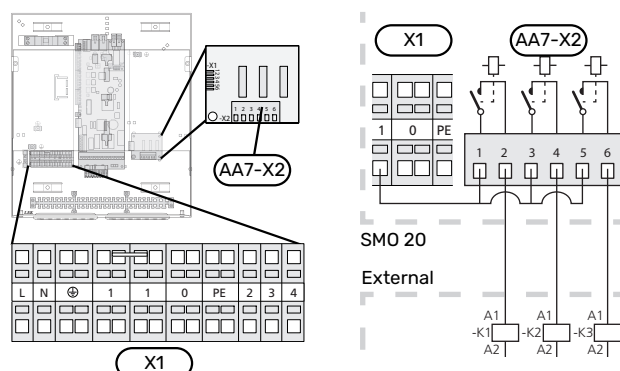
Step 1 is connected to terminal block X2:2 on the additional relay board (AA7).

Step 2 is connected to terminal block X2:4 on the additional relay board (AA7).

Step 3 or immersion heater in the water heater/accumulator tank is connected to terminal block X2:6 on the additional relay board (AA7).

The settings for step controlled additional heat are made in menu 4.9.3 and menu 5.1.12.

All additional heat can be blocked by connecting a potential-free switch function to the software controlled input on terminal block X2 (see page 25), which is selected in menu 5.4.



If the relays are to be used for control voltage, bridge the supply from terminal block X1:1 to X2:1, X2:3 and X2:5 on additional relay board (AA7). Connect the neutral from the external additional heat to terminal block X1:0.

RELAY OUTPUT FOR EMERGENCY MODE



NOTE

Mark up any junction boxes with warnings for external voltage.

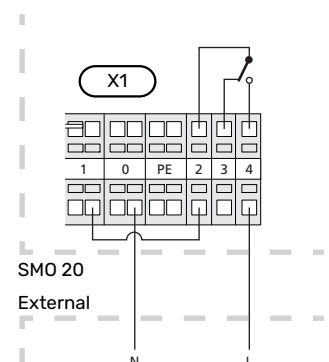
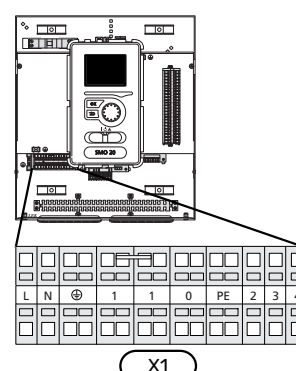
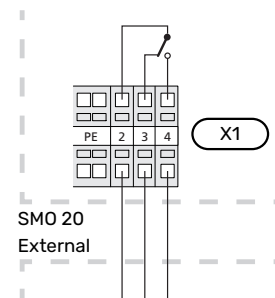
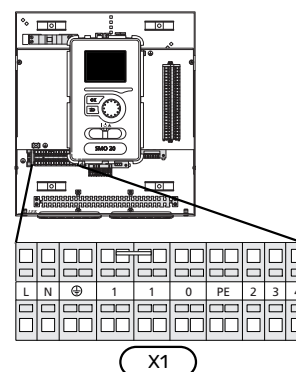
When the switch (SF1) is in "Δ" mode (emergency mode) the circulation pump is activated (EB101-GP12).



Caution

No hot water is produced when emergency mode is activated.

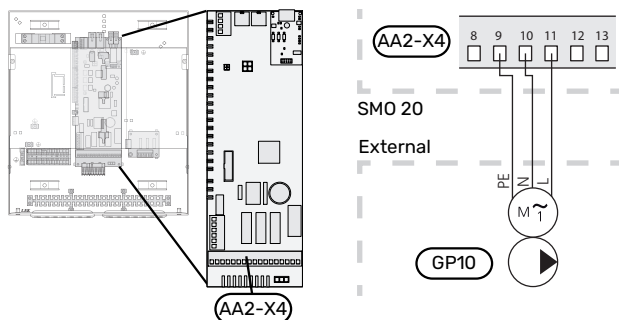
The emergency mode relay can be used to activate external additional heat, an external thermostat must then be connected to the control circuit to control the temperature. Ensure that the heating medium circulates through the external additional heating.



If the relay is to be used for control voltage, bridge the supply from terminal block X1:1 to X1:2 and connect neutral and control voltage from the external additional heat to X1:0 (N) and X1:4 (L).

EXTERNAL CIRCULATION PUMP

Connect the external circulation pump (GP10) to terminal block X4:9 (PE), X4:10 (N) and X4:11 (230 V) on the base board (AA2) as illustrated.

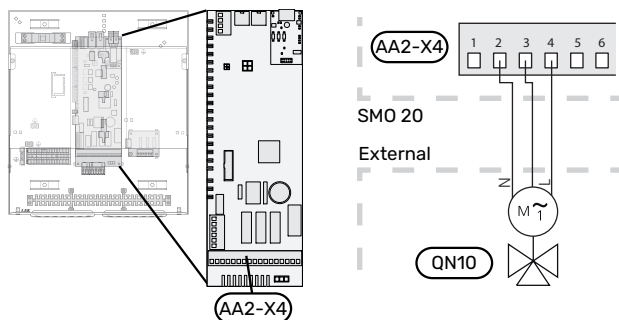


SHUTTLE VALVE

SMO 20 can be supplemented with an external reversing valve (QN10) for hot water control. (See page 47 for accessory)

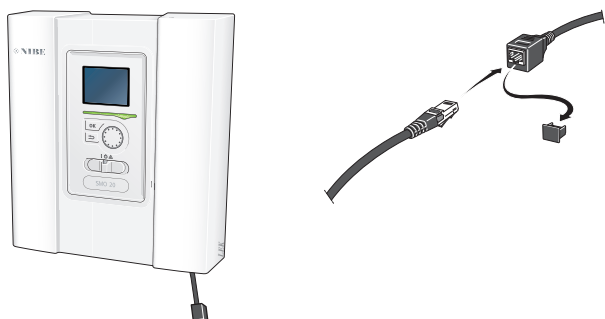
Hot water production can be selected in menu 5.2.4.

Connect the external reversing valve (QN10) as illustrated to terminal block X4:2 (N), X4:3 (control) and X4:4 (L) on the base board (AA2).



NIBE UPLINK

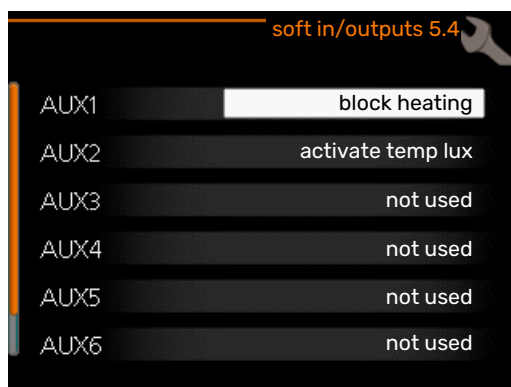
Connect the network connected cable (straight, Cat.5e UTP) with RJ45-contact (male) to RJ45 contact (female) on the bottom of the control module.



EXTERNAL CONNECTION OPTIONS (AUX)

SMO 20 has software-controlled AUX inputs and outputs for connecting the external switch function (contact has to be potential-free) or sensor.

In menu 5.4 - "soft in/outputs", you select the AUX connection to which each function has been connected.



For certain functions, accessories may be required.



TIP

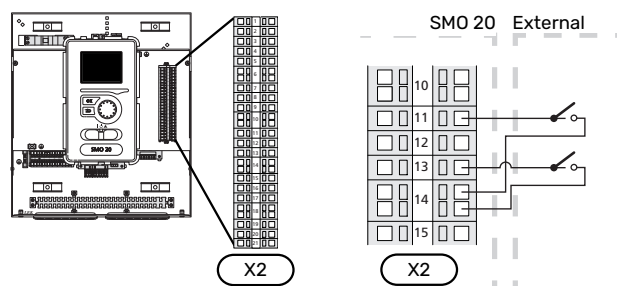
Some of the following functions can also be activated and scheduled via menu settings.

Selectable inputs

Selectable inputs on terminal block (X2) for these functions are:

AUX1	X2:11
AUX2	X2:12
AUX3	X2:13
AUX4	X2:15
AUX5	X2:16
AUX6	X2:17

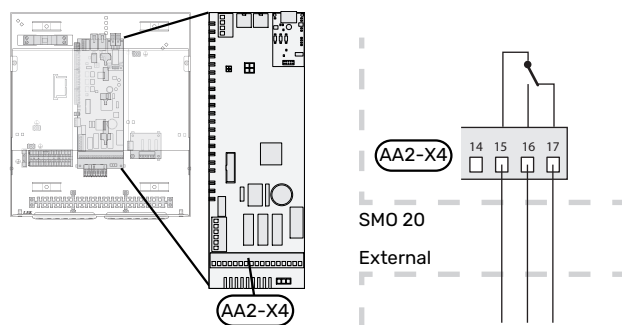
GND is connected to terminal block X2:14 or X2:18.



The example above uses the inputs AUX1 (X2:11) and AUX3 (X2:13) on terminal block X2.

A selectable output is AA2-X4:15-17.

When switch (SF1) is in the "⏏" or "⚠" position, the relay is in the alarm position.



Temperature sensor

- external supply temperature sensor cooling (EQ1-BT25) is used when docking 2-pipe cooling (can be selected when the air/water heat pump is permitted to produce cooling)
- cooling/heating (BT74), determines when it is time to switch between cooling and heating operation.
- supply cooling (BT64) is used with active cooling 4-pipe (can be selected when the air/water heat pump is permitted to produce cooling)
- external return line sensor (BT71)

- alarm from external units.
The alarm is connected to the control, which means that the malfunction is shown as an information message in the display. Potential free signal of type NO or NC.

- hot water comfort mode “temporary lux”
- hot water comfort mode “economy”
- “external adjustment”

- climate system 1

- SG ready

This function can only be used in mains networks that support the "SG Ready" standard.

"SG Ready" requires two AUX inputs.

"SG Ready" is a smart form of tariff control where your electricity supplier can affect the indoor and hot water temperatures or simply block the additional heat and/or the compressor in the heat pump at certain times of the day (can be selected in menu 4.1.5 after the function is activated). Activate the function by connecting potential-free switch functions to two inputs selected in menu 5.4 (SG Ready A and SG Ready B).

"SG Ready" is active. The compressor in the heat pump and additional heat is blocked.

"SG Ready" is not active. No effect on the system.

"SG Ready" is active. The system focuses on costs savings and can for example exploit a low tariff from the electricity supplier or over-capacity from any own power source (effect on the system can be adjusted in the menu 4.1.5).

"SG Ready" is active. The system is permitted to run at full capacity at over capacity (very low price) with the electricity supplier (effect on the system is settable in menu 4.15).

(A = SG Ready A and B = SG Ready B)

An external switch function can be connected to SMO 20 for blocking various functions. The switch must be potential-free and a closed switch results in blocking.

Blocking entails a risk of freezing.

- hot water (hot water production). Any hot water circulation (HWC) remains in operation.
- cooling (blocking cooling requirement)
- internally controlled additional heat

- compressor in heat pump EB101
- tariff blocking (additional heat, compressor, heating, cooling and hot water are disconnected)

Possible selections for AUX output

Indications

- alarm
- cooling mode indication (can be selected when the heat pump is permitted to produce cooling)
- away mode for "smart home" (complement to the functions in menu 4.1.7)

Control

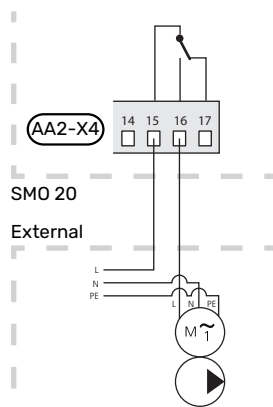
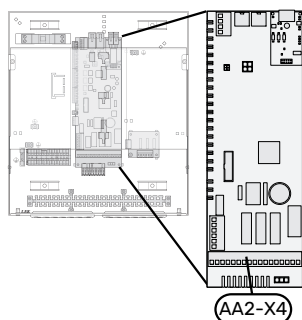
- circulation pump for hot water circulation
- active cooling in a 4-pipe system (can be selected when the air/water heat pump is permitted to run cooling)
- external heating medium pump
- wood docking
- photovoltaic control (Can be selected when the accessory EME 20 is activated.)



NOTE

The relevant distribution box must be marked with a warning about external voltage.

An external circulation pump is connected to the AUX output, as illustrated below.



Connecting accessories

Instructions for connecting other accessories are in the installation instructions provided. See page 47 for a list of those accessories that can be used for SMO 20.

Commissioning and adjusting

Preparations

- Compatible NIBE air/water heat pump must be equipped with a control board that, as a minimum, has the software version as listed on page 11. The control board's version is shown in the heat pump's display (if applicable) at start-up.
- SMO 20 must be ready-connected.
- The climate system must be filled with water and bled.

Check AUX socket

To check any function connected to the AUX socket

1. Activate "AA2-X4" in menu 5.6.
2. Check the desired function.
3. Deactivate "AA2-X4" in menu 5.6.

Commissioning

WITH NIBE AIR/WATER HEAT PUMP

Follow the instructions in the heat pump's Installer Manual under section "Commissioning and adjustment" – "Start-up and inspection".

SMO 20

1. Power the heat pump.
2. Power SMO 20.
3. Follow the start guide in the display on SMO 20 alternatively start the start guide in menu 5.7.

Commissioning with additional heating only

At first start follow the start guide, otherwise follow the list below.

1. Configure the additional heat in menu 5.1.12.
2. Go to menu 4.2 op. mode.
3. Mark "add. heat only".



Caution

When commissioning without NIBE air/water heat pump an alarm communication error may appear in the display.

The alarm is reset if the relevant air/water heat pump is deactivated in menu 5.2.2 ("installed heat pump").

Check the reversing valve

1. Activate "AA2-K1 (QN10)" in menu 5.6.
2. Check that the reversing valve opens or is open for hot water charging.
3. Deactivate "AA2-K1 (QN10)" in menu 5.6.

Start-up and inspection

START GUIDE



NOTE

There must be water in the climate system before the switch is set to "I".

1. Set switch (SF1) on SMO 20 to position "I".
2. Follow the instructions in the display's start guide. If the start guide does not start when you start the SMO 20, you can start it manually in menu 5.7.



TIP

See the section "Control – Introduction" for a more detailed introduction to the installation's control system (operation, menus, etc.).

Commissioning

The first time the installation is started a start guide is started. The start guide instructions state what needs to be carried out at the first start together with a run through of the installation's basic settings.

The start guide ensures that the start-up is carried out correctly and, for this reason, cannot be skipped.

During the start-up guide, the reversing valves and the shunt are run back and forth to help vent the heat pump.



Caution

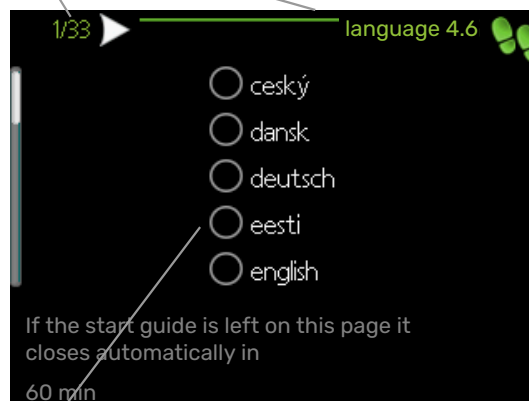
As long as the start guide is active, no function in SMO 20 will start automatically.

The start guide will appear at each restart of SMO 20, until it is deselected on the last page.

Operation in the start guide

A. Page

B. Name and menu number



C. Option / setting

A. Page

Here you can see how far you have come in the start guide.

Scroll between the pages of the start guide as follows:

1. Turn the control knob until one of the arrows in the top left corner (at the page number) has been marked.
2. Press the OK button to skip between the pages in the start guide.

B. Name and menu number

Here, you can see which menu in the control system this page of the start guide is based on. The digits in brackets refer to the menu number in the control system.

If you want to read more about affected menus either consult the help menu or read the user manual.

C. Option / setting

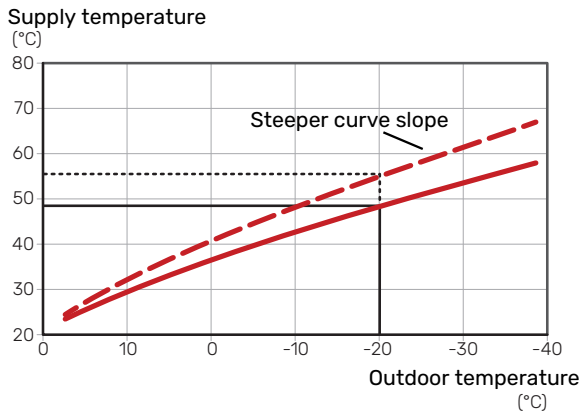
Make settings for the system here.

Setting the cooling/heating curve

In the menus "heating curve" and "curve", you can see the heating and cooling curves for your house. The purpose of the curves is to provide an even indoor temperature, regardless of the outdoor temperature, and thereby energy-efficient operation. Based on these curves, SMO 20 determines the temperature of the water to the climate system (the supply temperature) and thus the indoor temperature.

CURVE COEFFICIENT

The slopes of the heating /cooling curves indicate how many degrees the supply temperature is to be increased/reduced when the outdoor temperature drops/increases. A steeper slope means a higher supply temperature for heating or a lower supply temperature for cooling at a certain outdoor temperature.

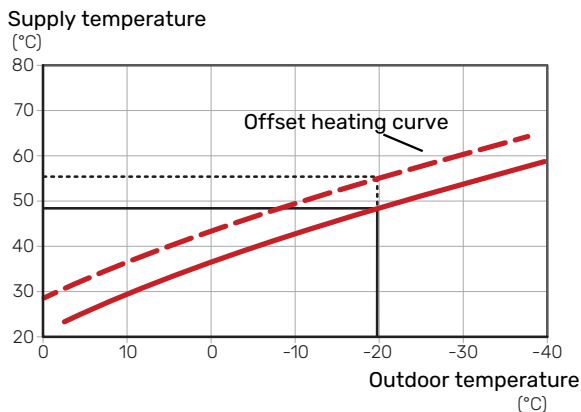


The optimum curve slope depends on the climate conditions in your location, whether the house has radiators, fan coils or underfloor heating and how well insulated the house is.

The heating/cooling curves are set when the heating/cooling system is installed, but may need adjusting later. Thereafter, the curves should not need further adjustment.

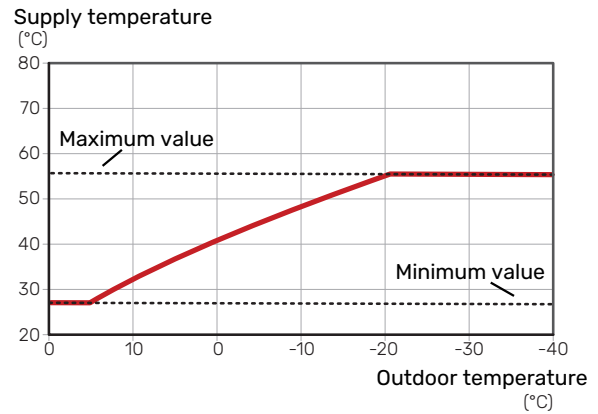
CURVE OFFSET

An offset of the heating curve means that the supply temperature changes by the same amount for all outdoor temperatures, e.g. a curve offset of +2 steps increases the supply temperature by 5 °C at all outdoor temperatures. A corresponding change to the cooling curve results in a lowering of the supply temperature.



SUPPLY TEMPERATURE - MAXIMUM AND MINIMUM VALUES

Because the supply temperature cannot be calculated higher than the set maximum value or lower than the set minimum value, the curves flatten out at these temperatures.



Caution

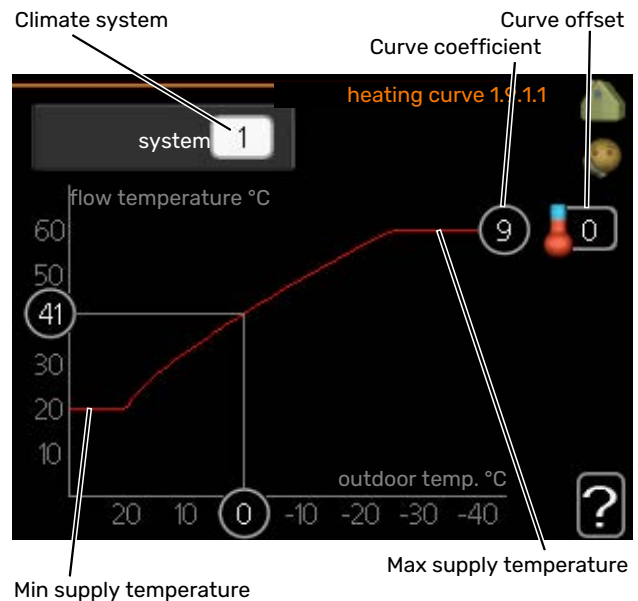
With underfloor heating systems, the maximum supply temperature is normally set between 35 and 45 °C.



Caution

Must be restricted with underfloor cooling min. flow line temp. to prevent condensation.

ADJUSTMENT OF CURVE



1. Select the climate system (if more than one) for which the curve is to be changed.
2. Select curve and offset.



Caution

If you need to adjust "min. flow line temp." and/or "max flow line temperature", you do this in other menus.

Settings for "min. flow line temp." in menu 1.9.3.

Settings for "max flow line temperature" in menu 5.1.2.



Caution

Curve 0 means that "own curve" is used.

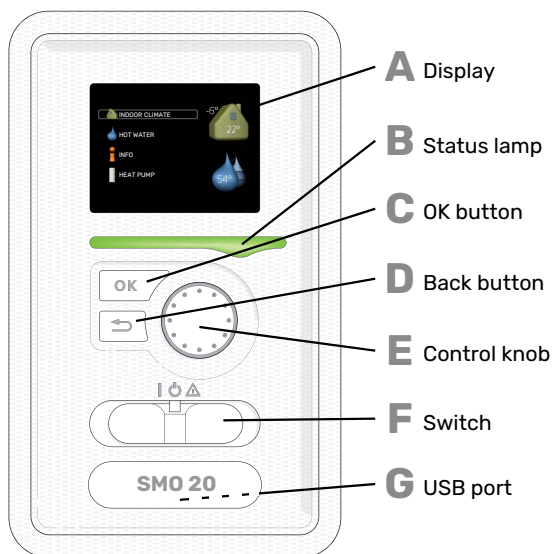
Settings for "own curve" are made in menu 1.9.7.

TO READ OFF A HEATING CURVE

1. Turn the control knob so that the ring on the shaft with the outdoor temperature is marked.
2. Press the OK button.
3. Follow the grey line up to the curve and out to the left to read off the value for the supply temperature at the selected outdoor temperature.
4. You can now select to take read outs for different outdoor temperatures by turning the control knob to the right or left and read off the corresponding flow temperature.
5. Press the OK or Back button to exit read off mode.

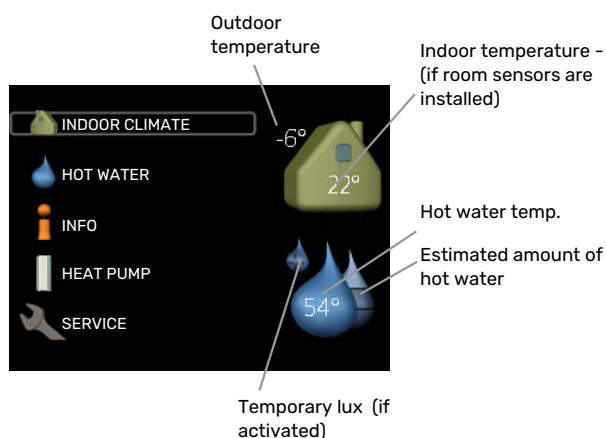
Control - Introduction

Display unit



- A DISPLAY**
Instructions, settings and operational information are shown on the display. You can easily navigate between the different menus and options to set the comfort or obtain the information you require.
- B STATUS LAMP**
The status lamp indicates the status of the control module. It:
- lights green during normal operation.
 - lights yellow in emergency mode.
 - lights red in the event of a deployed alarm.
- C OK BUTTON**
The OK button is used to:
- confirm selections of sub menus/options/set values/page in the start guide.
- D BACK BUTTON**
The back button is used to:
- go back to the previous menu.
 - change a setting that has not been confirmed.
- E CONTROL KNOB**
The control knob can be turned to the right or left. You can:
- scroll in menus and between options.
 - increase and decrease the values.
 - change page in multiple page instructions (for example help text and service info).
- F SWITCH (SF1)**
The switch assumes three positions:
- On (I)
 - Standby (⏻)
 - Emergency mode (⚠)
- The emergency mode must only be used in the event of a fault in the control module. In this mode, the compressor in the heat pump switches off and any immersion heater engages. The control module display is not lit and the status lamp shines yellow.
- G USB PORT**
The USB port is hidden beneath the plastic badge with the product name on it.
The USB port is used to update the software.
Visit nibeuplink.com and click the "Software" tab to download the latest software for your installation.

Menu system



MENU 1 - INDOOR CLIMATE

Setting and scheduling the indoor climate. See information in the help menu or user manual.

MENU 2 - HOT WATER

Setting and scheduling hot water production. See information in the help menu or user manual.

This menu only appears if a water heater is installed in the system.

MENU 3 - INFO

Display of temperature and other operating information and access to the alarm log. See information in the help menu or user manual.

MENU 4 - MY SYSTEM










Setting time, date, language, display, operating mode etc. See information in the help menu or user manual.

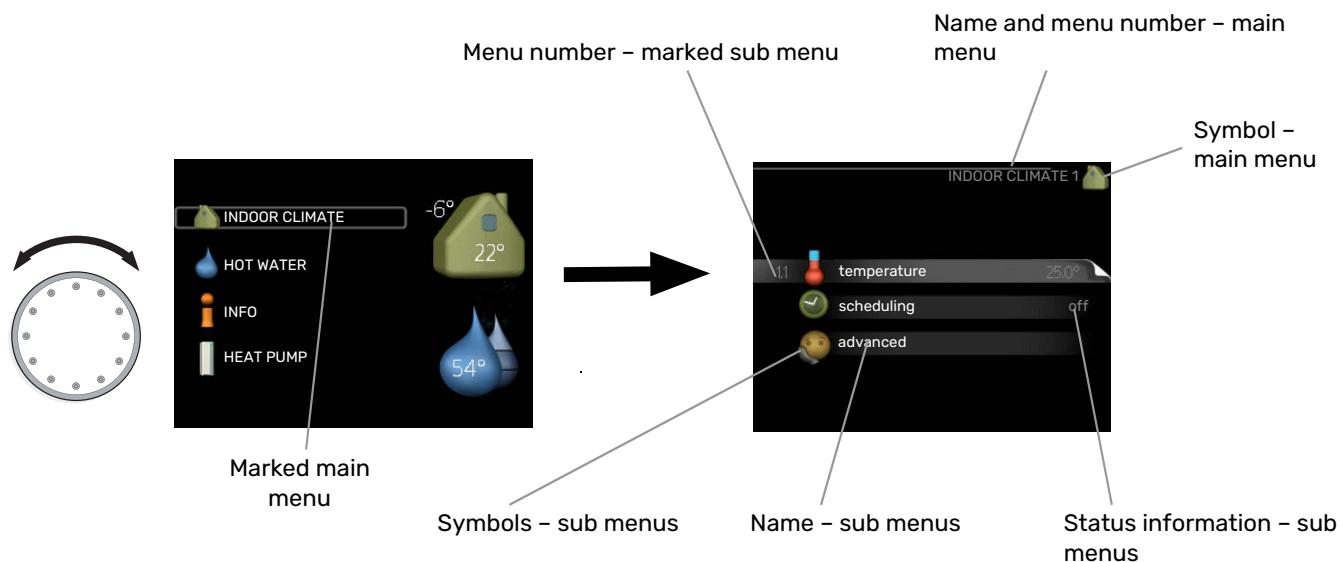
MENU 5 - SERVICE

Advanced settings. These settings are not available to the end user. The menu is visible when the Back button is pressed for 7 seconds, when you are in the start menu. See page 37.

SYMBOLS IN THE DISPLAY

The following symbols can appear in the display during operation.

Symbol	Description
	This symbol appears by the information sign if there is information in menu 3.1 that you should note.
	<p>These two symbols indicate if the compressor in the outdoor module or the additional heat in the installation is blocked via SMO 20.</p> <p>These can, for example, be blocked depending on which operating mode is selected in menu 4.2, if blocking is scheduled in menu 4.9.5 or if an alarm has occurred that blocks one of them.</p> <p> Blocking the compressor.</p> <p> Blocking additional heat.</p>
	This symbol appears if periodic increase or lux mode for the hot water is activated.
	This symbol indicates whether "holiday setting" is active in 4.7.
	This symbol indicates whether SMO 20 has contact with NIBE Uplink.
	This symbol is visible in installations with active solar accessories.
	This symbol indicates whether cooling is active. Heat pump with cooling function required.



OPERATION

To move the cursor, turn the control knob to the left or the right. The marked position is brighter and/or has a light frame.



SELECTING MENU

To advance in the menu system select a main menu by marking it and then pressing the OK button. A new window then opens with sub menus.

Select one of the sub menus by marking it and then pressing the OK button.

SETTING A VALUE



Values to be changed



SELECTING OPTIONS







In an options menu the current selected option is indicated by a green tick.



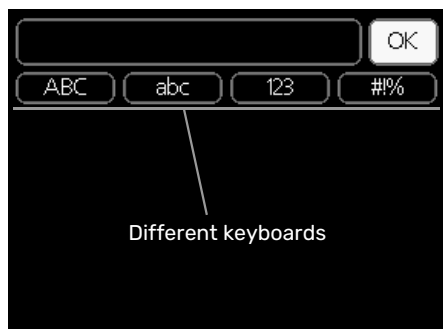
To select another option:

1. Mark the applicable option. One of the options is pre-selected (white). 
2. Press the OK button to confirm the selected option. The selected option has a green tick. 

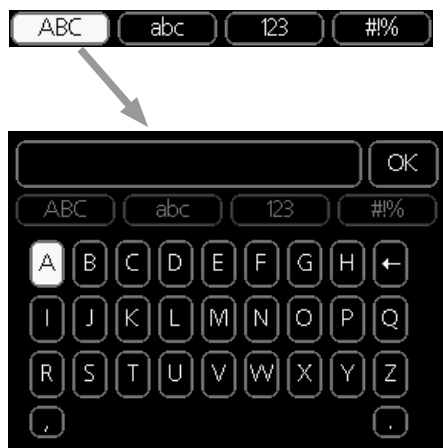
To set a value:

1. Mark the value you want to set using the control knob. 
2. Press the OK button. The background of the value becomes green, which means that you have accessed the setting mode. 
3. Turn the control knob to the right to increase the value and to the left to reduce the value. 
4. Press the OK button to confirm the value you have set. To change and return to the original value, press the Back button. 

USE THE VIRTUAL KEYBOARD



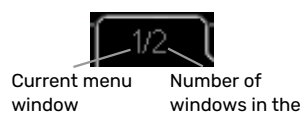
In some menus where text may require entering, a virtual keyboard is available.



Depending on the menu, you can gain access to different character sets which you can select using the control knob. To change character table, press the Back button. If a menu only has one character set the keyboard is displayed directly. When you have finished writing, mark "OK" and press the OK button.

SCROLL THROUGH THE WINDOWS

A menu can consist of several windows. Turn the control knob to scroll between the windows.




Scroll through the windows in the start guide



Arrows to scroll through window in start guide

1. Turn the control knob until one of the arrows in the top left corner (at the page number) has been marked.
2. Press the OK button to skip between the steps in the start guide.

HELP MENU

 In many menus there is a symbol that indicates that extra help is available.

To access the help text:

1. Use the control knob to select the help symbol.
2. Press the OK button.

The help text often consists of several windows that you can scroll between using the control knob.

Control

Menu 1 - INDOOR CLIMATE

1 - INDOOR CLIMATE	1.1 - temperature	1.1.1 - heating	
		1.1.2 - cooling	
	1.3 - scheduling	1.3.1 - heating	
		1.3.2 - cooling	
	1.9 - advanced	1.9.1 - curve	1.9.1.1 heating curve
			1.9.1.2 - cooling curve
		1.9.2 - external adjustment	
		1.9.3 - min. flow line temp.	1.9.3.1 - heating
			1.9.3.2 - cooling
		1.9.4 - room sensor settings	
		1.9.5 - cooling settings	
		1.9.7 - own curve	1.9.7.1 - heating
			1.9.7.2 - cooling
		1.9.8 - point offset	

* Heat pump with cooling function required.

Menu 2 - HOT WATER

2 - HOT WATER	2.1 - temporary lux	
	2.2 - comfort mode	
	2.3 - scheduling	
	2.9 - advanced	2.9.1 - periodic increase
		2.9.2 - hot water recirc. *

Menu 3 - INFO

3 - INFO	3.1 - service info	
	3.2 - compressor info	
	3.3 - add. heat info	
	3.4 - alarm log	
	3.5 - indoor temp. log	

Menu 4 - MY SYSTEM

4 - MY SYSTEM	4.1 - plus functions	4.1.3 - internet	4.1.3.1 - NIBE Uplink
			4.1.3.8 - tcp/ip settings
			4.1.3.9 - proxy settings
		4.1.5 - SG Ready	
		4.1.6 - smart price adaption™	
		4.1.7 - smart home	
		Menu 4.1.10 - solar electricity *	
	4.2 - op. mode		
	4.4 - time & date		
	4.6 - language		
	4.7 - holiday setting		
	4.9 - advanced	4.9.1 - op. prioritisation	
		4.9.2 - auto mode setting	
		4.9.3 - degree minute setting	
		4.9.4 - factory setting user	
		4.9.5 - schedule blocking	
		4.9.6 - schedule silent mode	
		4.9.7 - tools	

* Accessories are needed.

Menu 5 - SERVICE

OVERVIEW

5 - SERVICE	5.1 - operating settings	5.1.1 - hot water settings *
		5.1.2 - max flow line temperature
		5.1.3 - max diff flow line temp.
		5.1.4 - alarm actions
		5.1.12 - addition
		5.1.14 - flow set. climate system
		5.1.22 - heat pump testing
		5.1.23 - compressor curve
	5.2 - system settings	5.2.2 - installed heat pump
		5.2.4 - accessories
	5.4 - soft in/outputs	
	5.5 - factory setting service	
	5.6 - forced control	
	5.7 - start guide	
	5.8 - quick start	
	5.9 - floor drying function	
	5.10 - change log	
	5.11 - heat pump settings	5.11.1 - heat pump
		5.11.1.2 - charge pump (GP12)
	5.12 - country	

* Accessory needed.

Go to the main menu and hold the Back button in for 7 seconds to access the Service menu.

Sub-menus

Menu **SERVICE** has orange text and is intended for the advanced user. This menu has several sub-menus. Status information for the relevant menu can be found on the display to the right of the menus.

operating settings Operating settings for the control module.

system settings System settings for the control module, activating accessories etc.

soft in/outputs Setting software-controlled inputs and outputs on terminal block (X2).

factory setting service Total reset of all settings (including settings available to the user) to default values.

forced control Forced control of the different components in the indoor module.

start guide Manual start of the start guide which is run the first time when the control module is started.

quick start Quick starting the compressor.



NOTE

Incorrect settings in the service menus can damage the installation.

MENU 5.1 - OPERATING SETTINGS

Operating settings can be made for the control module in the sub menus.

MENU 5.1.1 - HOT WATER SETTINGS

The hot water settings require that hot water production is activated in menu 5.2.4 accessories.

economy

Setting range start temp. economy: 5 – 55 °C

Factory setting start temp. economy: 42 °C

Setting range stop temp. economy: 5 – 60 °C

Factory setting stop temp. economy: 48 °C

normal

Setting range start temp. normal: 5 – 60 °C

Factory setting start temp. normal: 46 °C

Setting range stop temp. normal: 5 – 65 °C

Factory setting stop temp. normal: 50 °C

luxury

Setting range start temp. lux: 5 – 70 °C

Factory setting start temp. lux: 49 °C

Setting range stop temp. lux: 5 – 70 °C

Factory setting stop temp. lux: 53 °C

stop temp. per. increase

Setting range: 55 – 70 °C

Factory setting: 55 °C

charge method

Setting range: target temp, delta temp

Default value: delta temp

Here you set the start and stop temperature of the hot water for the different comfort options in menu 2.2 as well as the stop temperature for periodic increase in menu 2.9.1.

The charge method for hot water operation is selected here. "delta temp" is recommended for heaters with charge coil, "target temp" for double-jacketed heaters and heaters with hot water coil.

MENU 5.1.2 - MAX FLOW LINE TEMPERATURE

climate system

Setting range: 5-80 °C

Default value: 60 °C

Set the maximum supply temperature for the climate system here.



Caution

For underfloor heating systems, max flow line temperature should normally be set to between 35 and 45°C.

Check the max floor temperature with your floor supplier.

MENU 5.1.3 - MAX DIFF FLOW LINE TEMP.

max diff compressor

Setting range: 1 – 25 °C

Default value: 10 °C

max diff addition

Setting range: 1 – 24 °C

Default value: 7 °C

Here you set the maximum permitted difference between the calculated and actual supply temperature in the event of compressor or additional heat mode respectively. Max diff. additional heat can never exceed max diff. compressor

max diff compressor

If the current supply temperature *exceeds* the calculated supply by set value, the degree minute value is set to +2. The compressor in the heat pump stops if there is only a heating demand.

max diff addition

If "addition" is selected and activated in menu 4.2 and the current supply temperature *exceeds* the calculated temperature by the set value, the additional heat is forced to stop.

MENU 5.1.4 - ALARM ACTIONS

Select how you want the control module to alert you that there is an alarm in the display here. The different alternatives are; the heat pump stops producing hot water and/or reduces the room temperature.



Caution

If no alarm action is selected, it can result in higher energy consumption in the event of an alarm.

MENU 5.1.12 - ADDITION

max step

Setting range (binary stepping deactivated): 0 – 3

Setting range (binary stepping activated): 0 – 7

Default value: 3

fuse size

Setting range: 1 – 400 A

Factory setting: 16 A

transformation ratio

Setting range: 300 – 2500

Factory setting: 300

Here, you select whether the step-controlled additional heat is placed before or after the reversing valve for hot water charging (QN10). Step-controlled additional heat could be, for example, an external electric boiler.

Here you can set the max permitted number of additional heat steps and binary or linear stepping. When binary stepping is deactivated (off), the settings refer to linear stepping.

If hot water production is activated and additional heat location is selected as "after QN10" and additional heat in the tank is selected, the number of steps are restricted to 2 steps linear or 3 steps binary. Output AA7-X2:6 is reserved in this mode for additional heat in the hot water tank.

You can also set the fuse size.



TIP

See the accessory installation instructions for function description.

MENU 5.1.14 - FLOW SET. CLIMATE SYSTEM

presettings

Setting range: radiator, floor heat., rad. + floor heat., DOT °C

Default value: radiator

Setting range DOT: -40.0 – 20.0 °C

The factory setting of DOT value depends on the country that has been given for the product's location. The example below refers to Sweden.

Factory setting DOT: -20.0 °C

own setting

Setting range dT at DOT: 0.0 – 25.0

Factory setting dT at DOT: 10.0

Setting range DOT: -40.0 – 20.0 °C

Factory setting DOT: -20.0 °C

The type of heating distribution system the heating medium pump works towards is set here.

dT at DOT is the difference in degrees between flow and return temperatures at dimensioned outdoor temperature.

MENU 5.1.22 - HEAT PUMP TESTING



NOTE

This menu is intended for testing SMO 20 according to different standards.

Use of this menu for other reasons may result in your installation not functioning as intended.

This menu contains several sub-menus, one for each standard.

MENU 5.1.23 - COMPRESSOR CURVE



Caution

This menu is only displayed if SMO 20 is connected to a heat pump with inverter controlled compressor.

Set whether the compressor in the heat pump should work to a particular curve under specific requirements or if it should work to predefined curves.

You set a curve for a demand (heat, hot water, cooling etc.) by unticking "auto", turning the control knob until a temperature is marked and pressing OK. You can now set at what temperature max- respectively min frequencies will occur.

This menu can consist of several windows (one for each available demand), use the navigation arrows in the top left corner to change between the windows.

MENU 5.2 - SYSTEM SETTINGS

Make different system settings for your installation here, e.g. activate the connected heat pump and which accessories are installed.

MENU 5.2.2 - INSTALLED HEAT PUMP

If an air/water heat pump is connected to the control module, you set it here.

MENU 5.2.4 - ACCESSORIES

Set which accessories are installed on the installation here.

If the water heater is connected to SMO 20 hot water charging must be activated here.

MENU 5.4 - SOFT IN/OUTPUTS

Here, you can select which input/output on the terminal block (X2) the external switch function (page 24) has to be connected to.

Selectable inputs on terminal block AUX 1-6 (X2:11-18) and output AA2-X4.

MENU 5.5 - FACTORY SETTING SERVICE

All settings can be reset (including settings available to the user) to default values here.



Caution

When resetting, the start guide is displayed the next time the control module is restarted.

MENU 5.6 - FORCED CONTROL

You can force control the different components in the control module and any connected accessories here.

MENU 5.7 - START GUIDE

When the control module is started for the first time the start guide starts automatically. Start it manually here.

See page 27 for more information about the start guide.

MENU 5.8 - QUICK START

It is possible to start the compressor from here.



Caution

There must be a heating, cooling or hot water demand to start the compressor.



NOTE

Do not quick start the compressor too many times over a short period of time, as this could damage the compressor and its surrounding equipment.

MENU 5.9 - FLOOR DRYING FUNCTION

length of period 1 – 7

Setting range: 0 – 30 days

Factory setting, period 1 – 3, 5 – 7: 2 days

Factory setting, period 4: 3 days

temp. period 1 – 7

Setting range: 15 – 70 °C

Default value:

temp. period 1	20 °C
temp. period 2	30 °C
temp. period 3	40 °C
temp. period 4	45 °C
temp. period 5	40 °C
temp. period 6	30 °C
temp. period 7	20 °C

Set the function for under floor drying here.

You can set up to seven time periods with different calculated supply temperatures. If fewer than seven periods are to be used, set the remaining periods to 0 days.

Mark the active window to activate the underfloor drying function. A counter at the bottom shows the number of days the function has been active.



TIP

If operating mode "add. heat only" is to be used, select it in menu 4.2.



TIP

It is possible to save a floor drying log that shows when the concrete slab has reached the correct temperature. See section "Logging floor drying" on page 44.

MENU 5.10 - CHANGE LOG

Read off any previous changes to the control system here.

The date, time, ID no. (unique to particular setting) and the new set value are shown for every change.



Caution

The change log is saved at restart and remains unchanged after factory setting.

MENU 5.11 - HEAT PUMP SETTINGS

Settings for installed heat pump can be made in the sub-menus.

MENU 5.11.1.1 - HEAT PUMP

Make settings for the installed heat pump here. To see what settings you can make, see the installation manual for the heat pump.

MENU 5.11.1.2 - CHARGE PUMP (GP12)

op. mode

Heating/cooling

Setting range: auto / intermittent

Default value: auto

Set the operating mode for the charge pump here.

auto: The charge pump runs according to the current operating mode for SMO 20.

intermittent: The charge pump starts and stops 20 seconds before, and after, the compressor in the heat pump.

speed during operation

heating, hot water, cooling

Setting range: auto / manual

Default value: auto

Manual setting

Setting range: 1–100 %

Default values: 70 %

speed in wait mode

Setting range: 1–100 %

Default values: 30 %

max. allowed speed

Setting range: 80–100 %

Default values: 100 %

Set the speed at which the charge pump is to operate in the present operating mode. Select "auto" if the speed of the charge pump is to be regulated automatically (factory setting) for optimal operation.

If "auto" is activated for heating operation, you can also make the setting "min. allowed speed" and "max. allowed speed", which restricts the heating medium pump and does not allow it to run at a higher speed than the set value.

For manual operation of the charge pump deactivate "auto" for the current operating mode and set the value to between 1 and 100 % (the previously set value for "max. allowed speed" no longer applies).

Speed in wait mode (only used if "auto" has been selected for "Operating mode") means the charge pump operates at the set speed during the time when neither compressor operation nor additional heat are required.

5.12 - COUNTRY

Select here the country in which the product was installed. This allows access to country-specific settings in your product.

Language settings can be made regardless of this selection.



Caution

This option locks after 24 hours, after restarting the display and during program updating.

Service

Service actions



NOTE


Servicing should only be carried out by persons with the necessary expertise.

When replacing components on SMO 20 only replacement parts from NIBE may be used.

EMERGENCY MODE



NOTE

Switch (SF1) must not be put into mode "I" or  before the installation is filled with water. The compressor in the heat pump can be damaged.

Emergency mode is used in event of operational interference and in conjunction with service. Hot water is not produced in emergency mode.

Emergency mode is activated by setting switch (SF1) in mode "I". This means that:

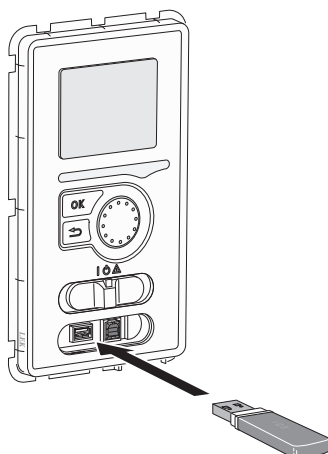
- The status lamp illuminates yellow.
- The display is not lit and the control computer is not connected.
- Hot water is not produced.
- The compressor in the heat pump is switched off. Charge pump (EB101-GP12) is running.
- The heating medium pump is active.
- The emergency mode relay (K2) is active.

External additional heat is active if it is connected to the emergency mode relay (K2, terminal block X1). Ensure that the heating medium circulates through the external additional heat.

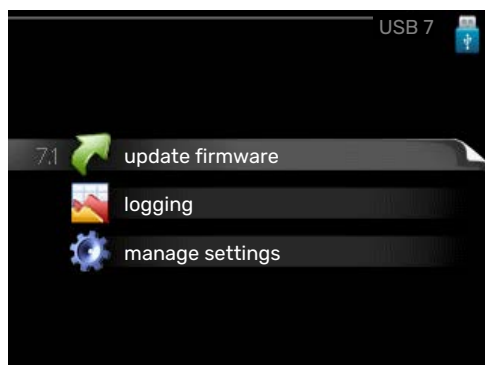
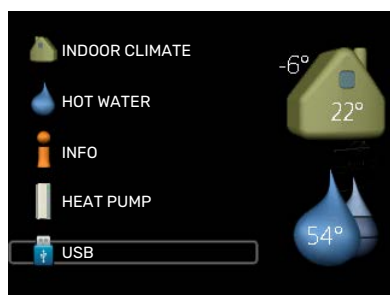
TEMPERATURE SENSOR DATA

Temperature (°C)	Resistance (kOhm)	Voltage (VDC)
-10	56.20	3.047
0	33.02	2.889
10	20.02	2.673
20	12.51	2.399
30	8.045	2.083
40	5.306	1.752
50	3.583	1.426
60	2.467	1.136
70	1.739	0.891
80	1.246	0.691

USB SERVICE OUTLET

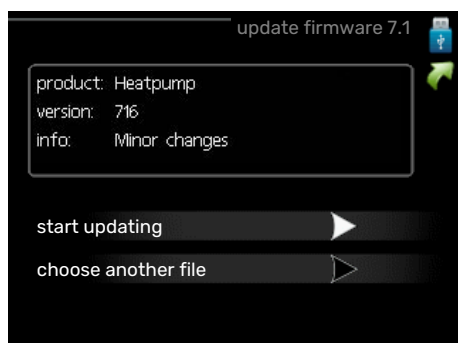


The display unit is equipped with a USB socket that can be used to update the software and save logged information in SMO 20.



When a USB memory is connected, a new menu (menu 7) appears in the display.

Menu 7.1 - "update firmware"



This allows you to update the software in SMO 20.



NOTE

For the following functions to work the USB memory must contain files with software for SMO 20 from NIBE.

The fact box at the top of the display shows information (always in English) of the most probable update that the update software has selected from the USB memory.

This information states the product for which the software is intended, the software version and general information about it. If you want a file other than the one selected, the correct file can be selected through "choose another file".

start updating

Select "start updating" if you want to start the update. You are asked whether you really want to update the software. Respond "yes" to continue or "no" to undo.

If you responded "yes" to the previous question the update starts and you can now follow the progress of the update on the display. When the update is complete SMO 20 restarts.



TIP

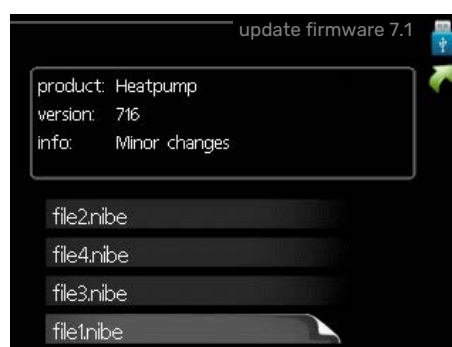
A software update does not reset the menu settings in SMO 20.



Caution

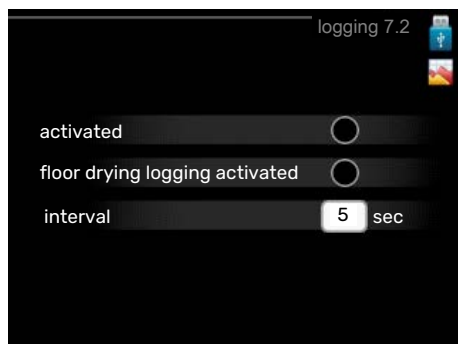
If the update is interrupted before it is complete (for example, by a power cut), the software can be reset to the previous version if the OK button is held in during start-up until the green lamp comes on (takes about 10 seconds).

choose another file



Select "choose another file" if you do not want to use the suggested software. When you scroll through the files, information about the marked software is shown in a fact box just as before. When you have selected a file with the OK button you will return to the previous page (menu 7.1) where you can choose to start the update.

Menu 7.2 - logging



Setting range: 1 s – 60 min

Factory setting range: 5 s

Here you can choose how current measurement values from SMO 20 should be saved onto a log file on the USB memory.

1. Set the desired interval between loggings.
2. Tick "activated".
3. The present values from SMO 20 are saved in a file in the USB memory at the set interval until "activated" is unticked.



Caution

Untick "activated" before removing the USB memory.

Logging floor drying

Here you can save a floor drying log on the USB memory and in this way see when the concrete slab reached the correct temperature.

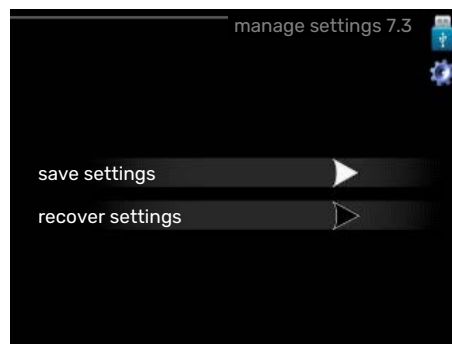
- Make sure that "floor drying function" is activated in menu 5.9.
- Select "logging floor drying activated".
- A log file is now created, where the temperature and the immersion heater output can be read off. Logging continues until "logging floor drying activated" is deselected or until "floor drying function" is stopped.



Caution

Deselect "logging floor drying activated" before you remove the USB memory.

Menu 7.3 - manage settings



Here you can manage (save as or retrieve from) all the menu settings (user and service menus) in SMO 20 with a USB memory.

Via "save settings" you save the menu settings to the USB memory in order to restore them later or to copy the settings to another SMO 20.



Caution

When you save the menu settings to the USB memory you replace any previously saved settings on the USB memory.

Via "recover settings" you reset all menu settings from the USB memory.



Caution

Reset of the menu settings from the USB memory cannot be undone.

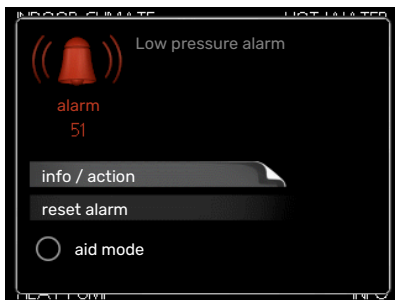
Disturbances in comfort

In most cases, SMO 20 notes a malfunction (a malfunction can lead to disruption in comfort) and indicates this with alarms, and instructions for action, in the display.

Info-menu

All the installation's measurement values are gathered under menu 3.1 in the control module's menu system. Examining the values in this menu can often make it easier to identify the source of the fault.

Manage alarm



In the event of an alarm, some kind of malfunction has occurred, which is indicated by the status lamp changing from green continuously to red continuously. In addition, an alarm bell appears in the information window.

ALARM

In the event of an alarm with a red status lamp, a malfunction has occurred that the heat pump and/or control module cannot remedy itself. By turning the control knob and pressing the OK button, you can see in the display what type of alarm it is and reset it. You can also choose to set the installation to aid mode.

info / action Here you can read what the alarm means and receive tips on what you can do to correct the problem that caused the alarm.

reset alarm In many cases, it is sufficient to select "reset alarm" for the product to revert to normal operation. If a green light comes on after selecting "reset alarm", the alarm has been remedied. If the red light is still on, and a menu called "alarm" is visible in the display, the problem causing the alarm still remains.

aid mode "aid mode" is a type of emergency mode. This means that the installation produces heat and/or hot water even if there is some kind of problem. This could mean that the heat pump's compressor is not in operation. In this case, any electric additional heat produces heat and/or hot water.



Caution

To select aid mode an alarm action must be selected in the menu 5.1.4.



Caution

Selecting "aid mode" is not the same as correcting the problem that caused the alarm. The status lamp will therefore continue to be red.

Troubleshooting

If the operational interference is not shown in the display the following tips can be used:

Basic actions

Start by checking the following items:

- The switch's (SF1) position.
- Group and main fuses of the accommodation.
- Miniature circuit breaker for SMO 20 (FC1).
- The property's earth circuit breaker.
- The installation's residual current device (RCD).

Low hot water temperature or a lack of hot water

This part of the fault-tracing chapter only applies if the water heater is installed in the system.

- Closed or throttled externally mounted filling valve for the hot water.
 - Open the valve.
- Mixing valve (if there is one installed) set too low.
 - Adjust the mixer valve.
- SMO 20 in incorrect operating mode.
 - Enter menu 4.2. If mode "auto" is selected, select a higher value on "stop additional heat" in menu 4.9.2.
 - If mode "manual" is selected, select "addition".
- Large hot water consumption.
 - Wait until the hot water has heated up. Temporarily increased hot water capacity (temporary lux) can be activated in menu 2.1.
- Too low hot water setting.
 - Enter menu 2.2 and select a higher comfort mode.
- Low hot water access with the "Smart Control" function active.
 - If the hot water usage has been low, less hot water than normal will be produced. Restart the product.
- Too low or no operating prioritisation of hot water.
 - Enter menu 4.9.1 and increase the time for when hot water is to be prioritised. Note that if the time for hot water is increased, the time for heating production is reduced, which can give lower/uneven room temperatures.

- "Holiday mode" activated in menu 4.7.
 - Enter menu 4.7 and select "Off".

Low room temperature

- Closed thermostats in several rooms.
 - Set the thermostats to max, in as many rooms as possible. Adjust the room temperature via menu 1.1, instead of choking the thermostats.

See the "Saving tips" section in the User manual for more detailed information about how to best set the thermostats.
- SMO 20 in incorrect operating mode.
 - Enter menu 4.2. If mode "auto" is selected, select a higher value on "stop heating" in menu 4.9.2.
 - If mode "manual" is selected, select "heating". If this is not enough, select "addition".
- Too low set value on the automatic heating control.
 - Enter menu 1.1 "temperature" and adjust the offset heating curve up. If the room temperature is only low in cold weather the curve slope in menu 1.9.1 "heating curve" needs adjusting up.
- Too low or no operating prioritisation of heat.
 - Enter menu 4.9.1 and increase the time for when heating is to be prioritised. Note that if the time for heating is increased the time for hot water production is reduced, which can give smaller amounts of hot water.
- "Holiday mode" activated in menu 4.7.
 - Enter menu 4.7 and select "Off".
- External switch for changing room temperature activated.
 - Check any external switches.
- Air in the climate system.
 - Vent the climate system.
- Closed valves to the climate system or heat pump.
 - Open the valves.

High room temperature

- Too high set value on the automatic heating control.
 - Enter menu 1.1 (temperature) and reduce the offset heating curve. If the room temperature is only high in cold weather the curve slope in menu 1.9.1 "heating curve" needs adjusting down.
- External switch for changing room temperature activated.
 - Check any external switches.

Low system pressure

- Not enough water in the climate system.
 - Fill the climate system with water and check for leaks. In event of repeated filling, contact the installer.

The air/water heat pump's compressor does not start

- There is no heating or hot water demand, nor cooling demand.
 - SMO 20 does not call on heating, hot water or cooling.
- Compressor blocked due to the temperature conditions.
 - Wait until the temperature is within the product's working range.
- Minimum time between compressor starts has not been reached.
 - Wait for at least 30 minutes and then check if the compressor has started.
- Alarm tripped.
 - Follow the display instructions.

Additional heating only

If you are unsuccessful in rectifying the fault and are unable to heat the house, you can, whilst waiting for assistance, continue running the heat pump in "add. heat only". This means that additional heating only is used to heat the house.

SET THE INSTALLATION TO ADDITIONAL HEAT MODE

1. Go to menu 4.2 op. mode.
2. Mark "add. heat only" using the control knob and then press the OK button.
3. Return to the main menus by pressing the Back button.



Caution

When commissioning without NIBE air/water heat pump, the "communication error" alarm may appear in the display.

The alarm is reset if the relevant air/water heat pump is deactivated in menu 5.2.2 ("installed heat pump").

Accessories

Detailed information about the accessories and complete accessories list available at nibe.eu.

Not all accessories are available on all markets.

IMMERSION HEATER IU

3 kW

Part no. 018 084

6 kW

Part no. 018 088

9 kW

Part no. 018 090

EXTERNAL ELECTRIC ADDITIONAL HEAT ELK

ELK 5

Electric heater
5 kW, 1 x 230 V
Part no. 069 025

ELK 8

Electric heater
8 kW, 1 x 230 V
Part no. 069 026

ELK 15

15 kW, 3 x 400 V
Part no. 069 022

ELK 26

26 kW, 3 x 400 V
Part no. 067 074

ELK 213

7–13 kW, 3 x 400 V
Part no. 069 500

AUXILIARY RELAY HR 10

Auxiliary relay HR 10 is used to control external 1 to 3 phase loads such as oil burners, immersion heaters and pumps.

Part no 067 309

COMMUNICATION MODULE FOR SOLAR ELECTRICITY EME 20

EME 20 is used to enable communication and control between inverters for solar cells from NIBE and SMO 20.

Part no. 057 188

CONNECTION BOX K11

Connection box with thermostat and overheating protection.
(When connecting Immersion heater IU)

Part no. 018 893

CHARGE PUMP CPD 11

Charge pump for heat pump

CPD 11-25/65

Part no. 067 321

CPD 11-25/75

Part no. 067 320

ROOM SENSORRTS 40

This accessory is used to obtain a more even indoor temperature.

Part no. 067 065

WATER HEATER/ACCUMULATOR TANK

AHPS

Accumulator tank without an immersion heater with a solar coil (copper corrosion protection) and a hot water coil (stainless steel corrosion protection).

Part no. 256 119

AHPH

Accumulator tank without an immersion heater with an integrated hot water coil (stainless steel corrosion protection).

Part no. 256 120

VPA

Water heater with double-jacketed vessel.

VPA 450/300

Corrosion protection:

Copper Part no. 082 030

Enamel Part no. 082 032

VPAS

Water heater with double-jacketed vessel and solar coil.

VPAS 300/450

Corrosion protection:

Copper Part no. 082 026

Enamel Part no. 082 027

VPB

Water heater without immersion heater with charging coil.

VPB 200

Corrosion protection:

Copper Part no. 081 068

Enamel Part no. 081 069

Stainless Part no. 081 070

VPB 300

Corrosion protection:

Copper Part no. 081 071

Enamel Part no. 081 073

Stainless Part no. 081 072

VPB 500

Corrosion protection:

Copper Part no. 081 054

VPB 750

Corrosion protection:

Copper Part no. 081 052

VPB 1000

Corrosion protection:

Copper Part no. 081 053

HOT WATER CONTROL

VST 05

Reversing valve, cu-pipe Ø22
(Max recommended power, 8 kW)
Part no. 089 982

VST 11

Reversing valve, cu-pipe Ø28
(Max recommended power, 17 kW)
Part no. 089 152

VST 20

Reversing valve, cu-pipe Ø35
(Max recommended power, 40 kW)
Part no 089 388

REVERSING VALVE FOR COOLING

VCC 05

Reversing valve, Cu pipe Ø22 mm

Part no. 067 311

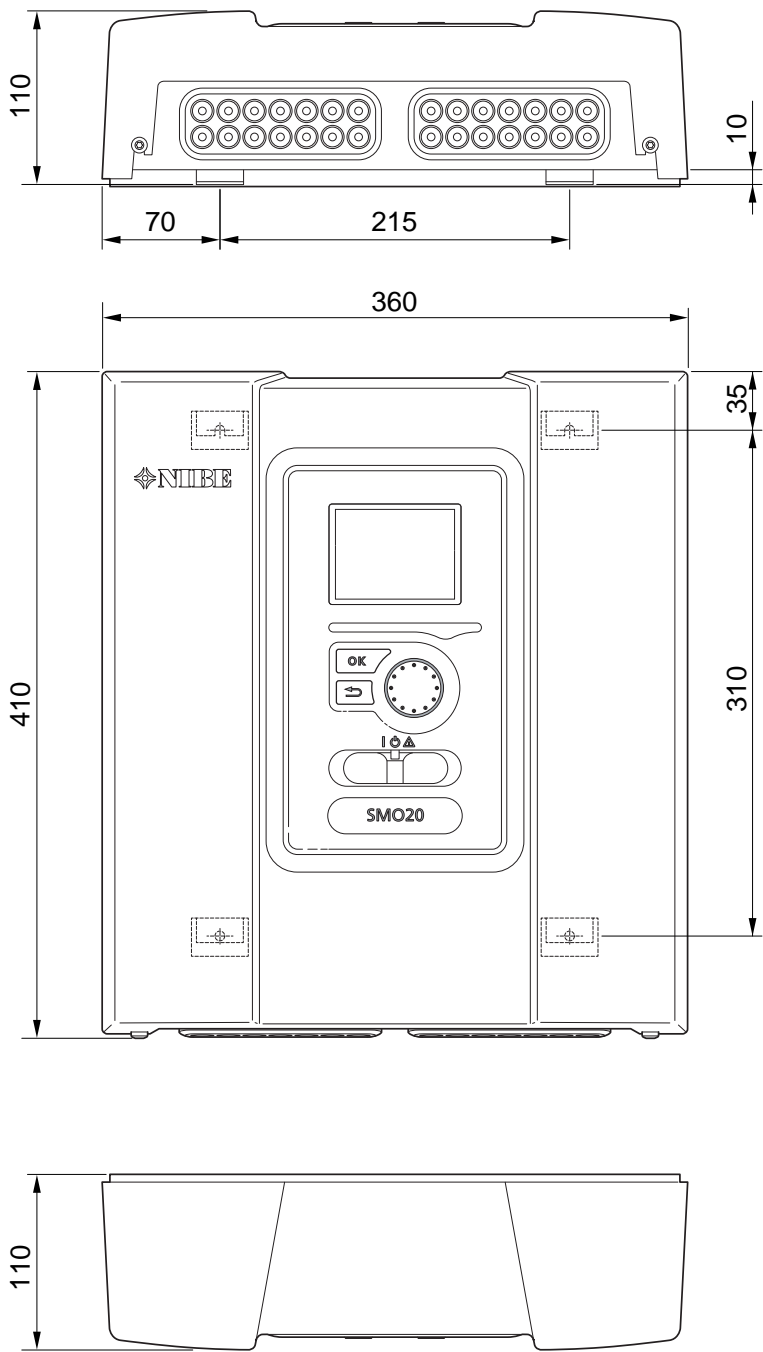
VCC 11

Reversing valve, Cu pipe Ø28 mm

Part no. 067 312

Technical data

Dimensions



Technical specifications

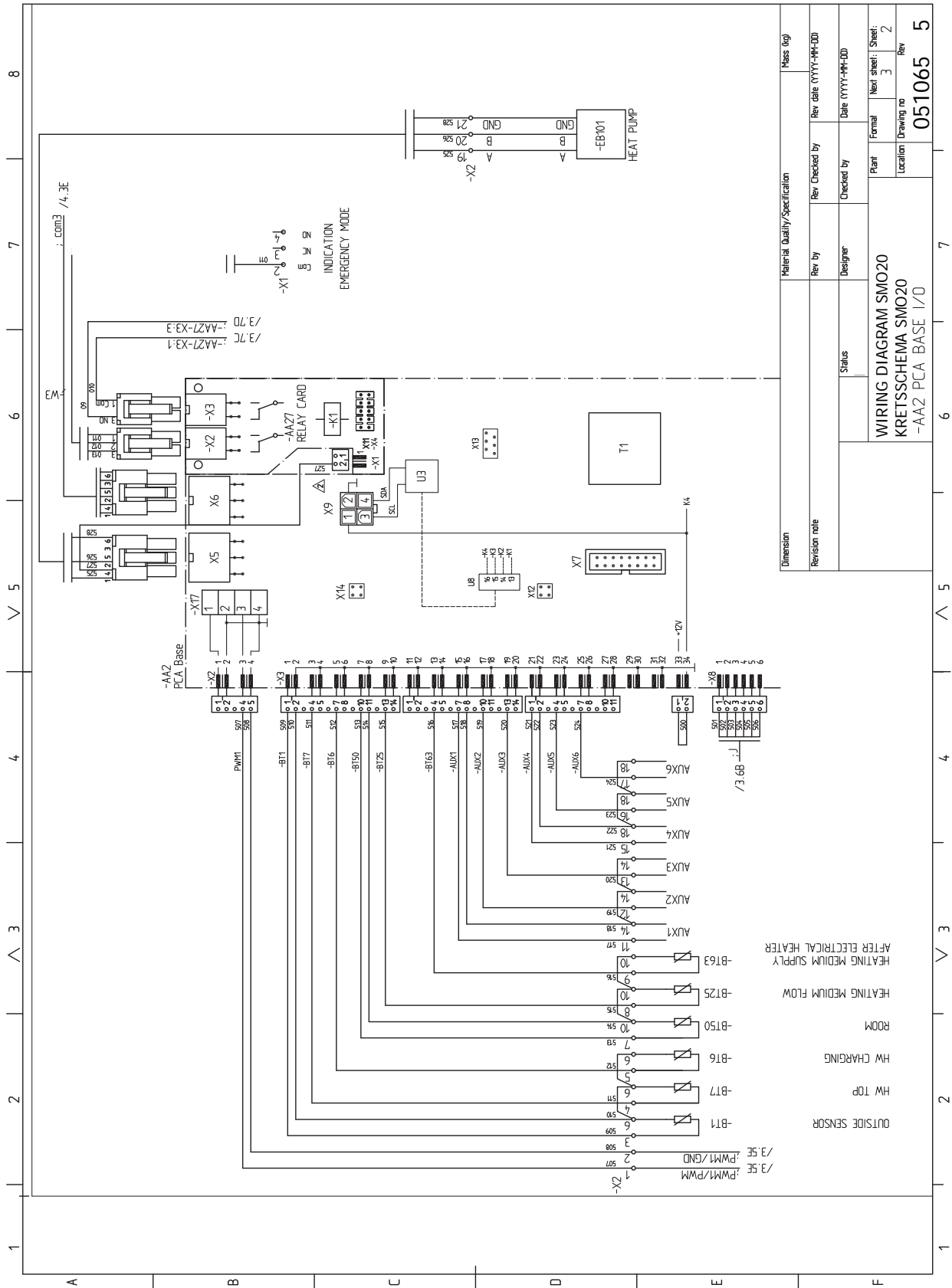
SMO 20		
Electrical data		
Rated voltage		230V~ 50Hz
Enclosure class		IP21
Rated value for impulse voltage	kV	4
Pollution degree		2
Fuse	A	10
Optional connections		
Max number air/water heat pumps		1
Max number of sensors		8
Max number of charge pumps		1
Max number of outputs for additional heat step		3
Miscellaneous		
Operation mode according to EN 60 730-1		Type 1
Area of operation	°C	-25 – 70
Ambient temperature	°C	5 – 35
Program cycles, hours		1, 24
Program cycles, days		1, 2, 5, 7
Resolution, program	min.	1
Dimensions and weight		
Width	mm	360
Depth	mm	110
Height	mm	410
Weight	kg	4.3
Part no.		
Part No.		067 224

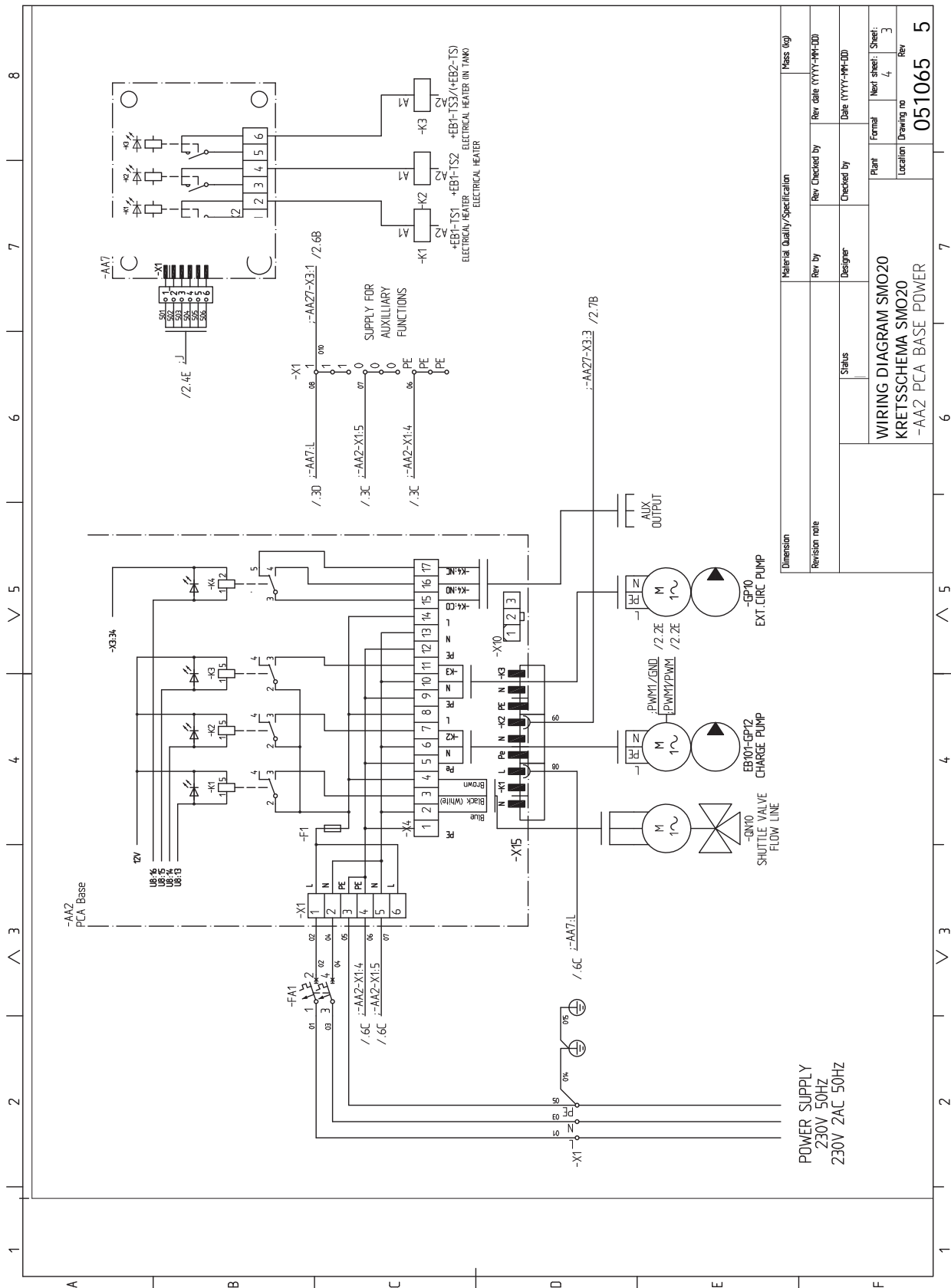
Energy labelling

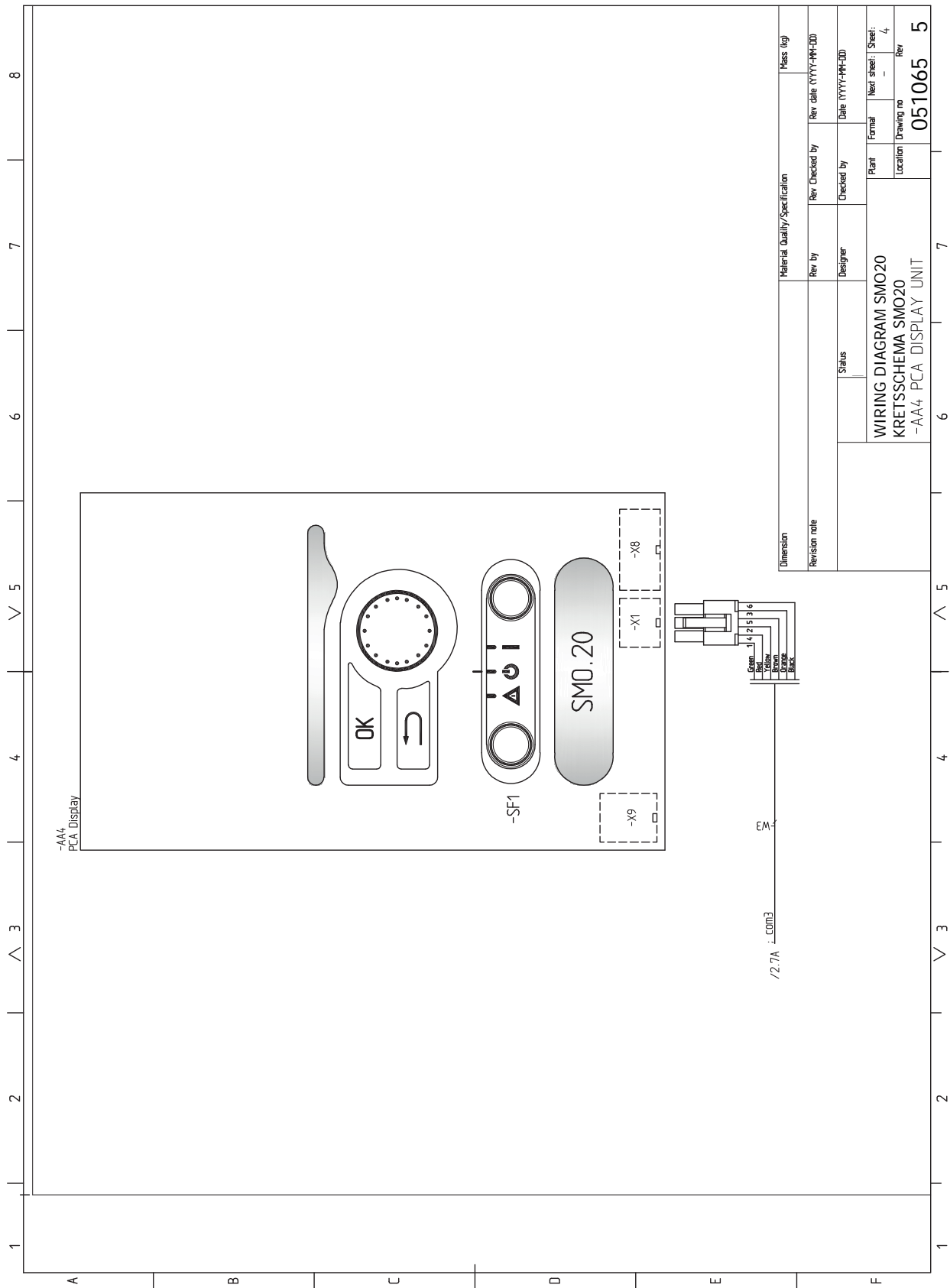
Supplier		NIBE
Model		SMO 20 + S2125 / F2120 / NIBE SPLIT HBS / F2040 / F2050
Controller, class		II
Controller, contribution to efficiency	%	2.0

52 Chapter 12 | Technical data









Item register

A

Accessibility, electrical connection, 16
Accessories, 47
Addition, 14
Alarm, 45

B

Back button, 30
Buffer vessel UKV, 14

C

Cable lock, 17
Climate system, 13
Cold and hot water
 Connecting the hot water heater, 13
Commissioning and adjusting, 26
 Commissioning with additional heating only, 26
 Commissioning with NIBE air/water heat pump, 26
 Preparations, 26
 Setting the cooling/heating curve, 27
 Start guide, 27
Commissioning with additional heating only, 26
Commissioning with NIBE air/water heat pump, 26
Communication with heat pump, 19
Connecting accessories, 25
Connecting hot water circulation, 14
Connecting the charge pump for the heat pump, 18
Connecting the climate system, 13
Connecting the hot water heater, 13
Connections, 18
Control, 30, 34
 Control - Introduction, 30
 Control - Menus, 34
Control - Introduction, 30
 Display unit, 30
 Menu system, 30
Control knob, 30
Control - Menus, 34
 Menu 5 - SERVICE, 37
Cooling, 15
Cooling mode indication, 25

D

Delivery and handling, 9
 Removing the cover, 9
 Supplied components, 9
 Wall installation, 9
Dimensions and setting-out coordinates, 49
Display, 30
Display unit, 30
 Back button, 30
 Control knob, 30
 Display, 30
 OK button, 30
 Status lamp, 30
 Switch, 30
Disturbances in comfort, 45
 Alarm, 45
 Manage alarm, 45
 Only additional heat, 46
 Troubleshooting, 45

E

Electrical circuit diagram, 52

Electrical connections, 16

 Accessibility, electrical connection, 16
 Cable lock, 17
 Communication with heat pump, 19
 Connecting accessories, 25
 Connecting the charge pump for the heat pump, 18
 Connections, 18
 External circulation pump, 23
 External connection options (AUX), 23
 External supply temperature sensor, 21
 External supply temperature sensor at additional heat before reversing valve (QN10), 21
 Miniature circuit-breaker, 16
 NIBE Uplink, 23
 Optional connections, 22
 Outdoor sensor, 20
 Power connection, 18
 Relay output for emergency mode, 22
 Reversing valve, 23
 Room sensor, 20
 Step controlled additional heat, 22
 Temperature sensor, hot water charging, 21
 Temperature sensor installation on pipe, 20
Energy labelling, 51
External circulation pump, 23
External connection options
 Temperature sensor, hot water top, 21
External connection options (AUX), 23
 Cooling mode indication, 25
 Extra circulation pump, 25
 Hot water circulation, 25
 Optional selection for AUX output (potential-free variable relay), 25
External supply temperature sensor, 21
External supply temperature sensor at additional heat before reversing valve (QN10), 21
Extra circulation pump, 25

H

Help menu, 33
Hot water circulation, 25

I

Important information, 4
 Inspection of the installation, 6
 Marking, 4
 Recovery, 5
 Safety information, 4
 Serial number, 5
 Symbols, 4
 System solutions, 7
Inspection of the installation, 6
Installation alternative, 14
 Additional heat, 14
 Buffer vessel UKV, 14
 Connecting hot water circulation, 14
 Cooling, 15
Installing the installation, 11
 Cold and hot water
 Connecting the hot water heater, 13
 General, 11
 Installation alternative, 14
 Symbol key, 12

M

- Manage alarm, 45
- Marking, 4
- Menu 5 - SERVICE, 37
- Menu system, 30
 - Help menu, 33
 - Operation, 32
 - Scroll through the windows, 33
 - Selecting menu, 32
 - Selecting options, 32
 - Setting a value, 32
 - Use the virtual keyboard, 33
- Miniature circuit-breaker, 16

N

- NIBE Uplink, 23

O

- OK button, 30
- Only additional heat, 46
- Operation, 32
- Optional connections, 22
 - Possible selections for AUX inputs, 24
- Outdoor sensor, 20

P

- Pipe and ventilation connections
 - Climate system, 13
 - Connecting the climate system, 13
- Pipe connections
 - Pipe coupling, heating medium, 12
 - Symbol key, 12
- Pipe coupling, heating medium, 12
- Possible selection for AUX inputs, 24
- Possible selection for AUX output (potential free variable relay), 25
- Power connection, 18
- Preparations, 26

R

- Recovery, 5
- Relay output for emergency mode, 22
- Removing the cover, 9
- Reversing valve, 23
- Room sensor, 20

S

- Safety information, 4
 - Marking, 4
 - Serial number, 5
 - Symbols, 4
- Scroll through the windows, 33
- Selecting menu, 32
- Selecting options, 32
- Serial number, 5
- Service, 42
 - Service actions, 42
- Service actions, 42
 - Standby mode, 42
 - Temperature sensor data, 42
 - USB service outlet, 43
- Setting a value, 32
- Setting the cooling/heating curve, 27
- Standby mode, 42
- Start guide, 27
- Status lamp, 30
- Step controlled additional heat, 22
- Supplied components, 9
- Switch, 30
- Symbol key, 12

- Symbols, 4

- System solutions, 7

T

- Technical data, 49
 - Dimensions and setting-out coordinates, 49
 - Electrical circuit diagram, 52
- Temperature sensor, hot water charging, 21
- Temperature sensor, hot water top, 21
- Temperature sensor data, 42
- Temperature sensor installation on pipe, 20
- The Control Module Design, 10
 - Component locations, 10
 - List of components, 10
- Troubleshooting, 45

U

- USB service outlet, 43
- Use the virtual keyboard, 33

W

- Wall installation, 9

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