



Service manual

F1145

Ground source heat pump

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F1145 Table of Contents

1 Important information

Document information

This technical manual is a complement to the Installer handbook for F1145, containing:

- Description of functions and component description.
- Information to facilitate fault-tracing.
- Instructions for replacing components.
- Supplementary technical information.

The document applies to heat pumps with software version 7968R2.

The heat pump software version can be found in the infomenu (menu 3.1).

Safety information

This manual describes installation and service procedures for implementation by specialists.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

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Symbols



NOTE

This symbol indicates danger to person or machine.



Caution

This symbol indicates important information about what you should observe when maintaining your installation.



TIP

This symbol indicates tips on how to facilitate using the product.

Marking

- **CE** The CE mark is obligatory for most products sold in the EU, regardless of where they are made.
- **IP21** Classification of enclosure of electro-technical equipment.



Danger to person or machine.



Read the User Manual.

Serial number

The serial number can be found at the bottom right of the front cover and in the info menu (menu 3.1).



Caution

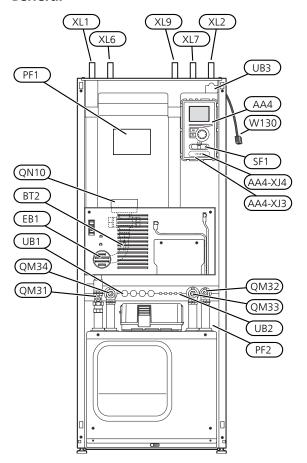
You need the product's (14 digit) serial number for servicing and support.

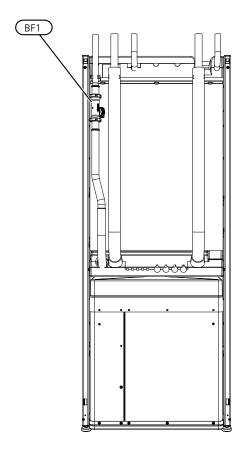
2 The heat pump design

The heat pump design

View from behind

General





Pipe connections

XLT	Connection, heating medium flow
XL2	Connection, heating medium return

XL6 Connection, brine inXL7 Connection, brine out

XL9 Connection, hot water heater

HVAC components

QM31 Shut-off valve, heating medium flow QM32 Shut off valve, heating medium return

QM33 Shut off valve, brine out QM34 Shut-off valve, brine in

QN10 Shuttle valve, climate system/water heater

Sensors etc.

BF1 Flow meter**

BT1 Outdoor temperature sensor*

BT2 Temperature sensors, heating medium flow

Electrical components

AA4 Display unit

AA4-XJ3 USB socket

AA4-XJ4 Service outlet (No function)

EB1 Immersion heater

SF1 Switch

W130 Network cable for NIBE Uplink

Miscellaneous

PF1 Rating plate

PF2 Type plate, cooling section

UB1 Cable gland, incoming electricity

UB2 Cable gland

UB3 Cable gland, rear side, sensor

Designations in component locations according to standard IEC 81346-1 and 81346-2.

^{**}Only heat pumps with energy meter

^{*} Not illustrated

Distribution boxes FA1 FB1 AA2 AA3

Electrical components

AA1 Immersion heater card

AA2 Base card

AA3 Input circuit board

FA1 Miniature circuit-breaker

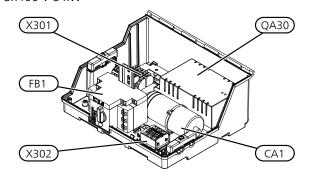
FB1 Motor cut-out*

FD1 Temperature limiter/Emergency mode thermostat

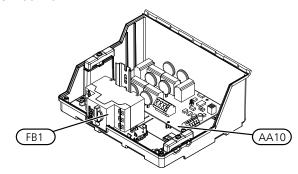
Designations in component locations according to standard IEC 81346-1 and 81346-2.

 $^{^{\}star}$ 1x230 V, 3x230 V 6-10 kW, 3x400V 5 kW has auxiliary switch for motor cut-out.

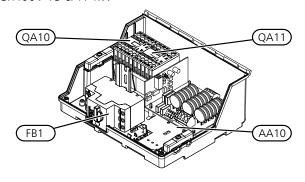
1x230 V 5-12 kW 3x400 V 5 kW



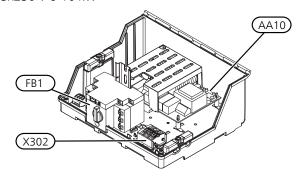
3x400 V 6-12 kW



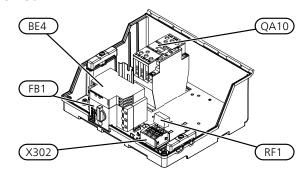
3x400V 15 & 17 kW



3x230 V 6-10 kW



3x230 V 12-17 kW



Electrical components

AA10	Soft-start card
$\neg \neg$	Joil-Stait Card

BE4 Phase sequence monitor (3-phase)

CA1 Capacitor FB1 Motor cut-out*

QA10 Contactor, compressor QA11 Contactor, compressor

QA30 Soft-starter

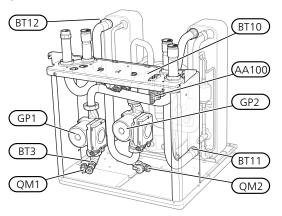
RF1 Suppression capacitor

X301 Terminal blockX302 Terminal block

Designations in component locations according to standard IEC 81346-1 and 81346-2.

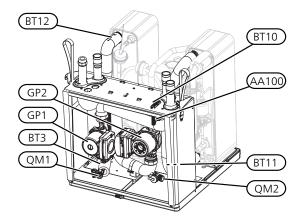
Cooling section

5 - 8 kW

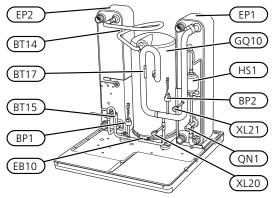


 $^{^{\}star}$ 1x230 V, 3x230 V 6-10 kW, 3x400V 5 kW has auxiliary switch for motor cut-out.

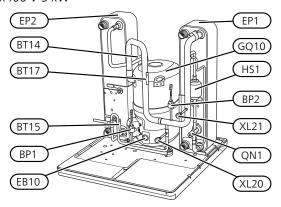
10 - 17 kW



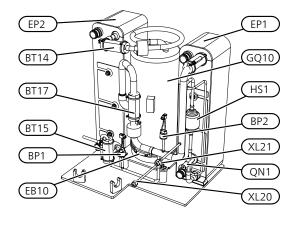
1x230 V 8-12 kW 3x400 V 12 kW



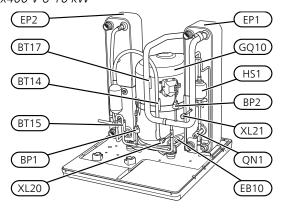
1x230 V 5 kW 3x400 V 5 kW



3x230 V 12-17 kW 3x400 V 15 & 17 kW



3x230 V 6-10 kW 3x400 V 6-10 kW



Pipe connections

XL20 Service connection, high pressureXL21 Service connection, low pressure

HVAC components

GP1 Circulation pumpGP2 Brine pump

QM1 Drainage, climate system QM2 Draining, brine side

Sensors etc.

BP1 High pressure pressostat BP2 Low pressure pressostat Temperature sensors, heating medium return BT3 BT10 Temperature sensor, brine in BT11 Temperature sensor, brine out BT12 Temperature sensor, condenser supply line BT14 Temperature sensor, hot gas BT15 Temperature sensor, fluid pipe BT17 Temperature sensor, suction gas

Electrical components

AA100 Joint card

EB 10 Compressor heater

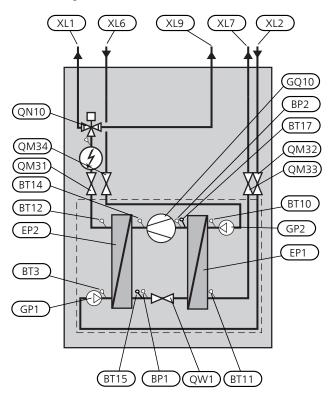
Cooling components

EP1 Evaporator
EP2 Condenser
GQ10 Compressor
HS1 Drying filter
QN1 Expansion valve

Designations in component locations according to standard IEC 81346-1 and 81346-2.

3 System description

Principle of operation



List of components

Pipe connections

XL 1 Connection, heating medium flowXL 2 Connection, heating medium return

XL 6 Connection, brine in

XL 7 Connection, brine outXL 9 Connection, hot water heater

Cooling components

EP 1 Evaporator
EP 2 Condenser
GQ 10 Compressor
QN 1 Expansion valve

HVAC components

GP 1 Circulation pump

GP 2 Brine pump

QM 31 Shut-off valve, heating medium flow

QM 32 Shut off valve, heating medium return

QM 33 Shut off valve, brine out

QM 34 Shut-off valve, brine in

QN 10 Shuttle valve, climate system/water heater

Sensors etc.

Internal

	Name	Location	Function
BP1	High pressure pressostat	On the liquid line.	Protects the compressor against pressures that are too high.
BP2	Low pressure pressostat	On suction gas line.	Protects the compressor against pressures that are too low.
BT1*	Outside sensor	Outdoor, shaded location on north side of the house.	Set point values for heating and cooling demand calculation. Operating mode change.
BT2	Flow pipe	On supply line after immersion heater (EB1).	Calculation of DM. If BT25 is installed, only view.
BT3	Return pipe	On return line between circulation pump (GP1) and condenser (EP2).	Stopping the compressor at high temperature.
BT6*	Hot water, charging	On water heater lower section.	Stop and start of hot water charging. Also used for display if BT7 is not installed.
BT7*	Hot water, top	At water heater peak.	View.
BT10	Brine in	On incoming brine line before circulation pump (GP2).	View. Stops compressor at high temperature. Controls brine pump speed together with BT11
BT11	Brine out	On outgoing brine line after evaporator (EP1).	Stopping the compressor at low temperature. Controls brine pump speed together with BT10
BT12	Condenser flow line	On supply line between condenser (EP2) and immersion heater (EB1).	Stopping the compressor at high temperature.
BT14	Discharge	On hot gas line after compressor (GQ10).	Stopping the compressor at high temperature.
BT15	Fluid pipe	On the liquid line after the condenser (EP2).	View.
BT17	Suction gas	On suction gas line before the compressor (GQ10).	View.
BT25*	External flow line	Externally on the flow line to the heating system.	Calculation of DM. Actual value for additional shunt.
BT50*	Room sensor	In suitable indoor location.	Correction of the indoor temperature.

^{*} Externally mounted (not included in outline diagram).

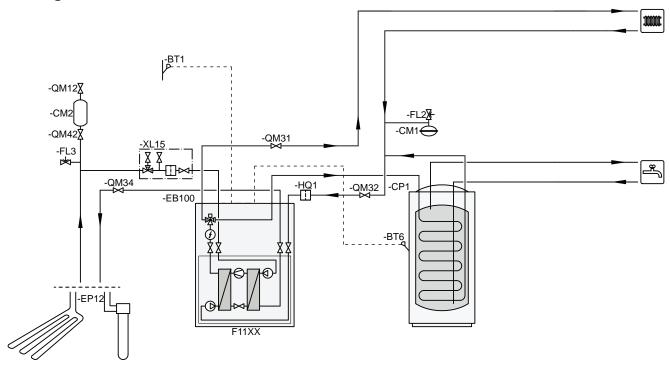
External

External			
	Name	Location	Function
CL11-BT51	Pool sensor	On pool water pipe in heat exchanger.	Stop and start of pool charging.
EP30-BT53	Solar panel sensor	On the solar panel	In relation to BT54, stop and start of solar charging.
EP30-BT54	Solar tank, bottom	On solar tank bottom	In relation to BT53, stop and start of solar charging.
EM1-BT52	Boiler sensor	In additional heat boiler	Closes additional heat mixing valve when boiler is cold.
EQ1-BT64	Flow line, cooling	On flow line, cooling	Actual value for mixing valve cooling (EQ1-QN18)
EQ1-BT65	Return line, cooling	On return line, cooling	View
EP21-BT2	Flow line, extra climate system	On flow line to extra climate system 2.	Actual value for mixing valve, climate system 2.
EP21-BT3	Return line, extra climate system	On return line from extra climate system 2.	View.
EP22-BT2	Flow line, extra climate system	On flow line to extra climate system 3.	Actual value for mixing valve, climate system 3.
EP22-BT3	Return line, extra climate system	On return line from extra climate system 3.	View.
EP23-BT2	Flow line, extra climate system	On flow line to extra climate system 4.	Actual value for mixing valve, climate system 4.
EP23-BT3	Return line, extra climate system	On return line from extra climate system 4.	View.
EP24-BT2	Flow line, extra climate system	On supply line to extra climate system 5.	Actual value for shunt valve, climate system 5.
EP24-BT3	Return line, extra climate system	On return line from extra climate system 5.	View
EP25-BT2	Flow line, extra climate system	On supply line to extra climate system 6.	Actual value for shunt valve, climate system 6.
EP25-BT3	Return line, extra climate system	On return line from extra climate system 6.	View
EP26-BT2	Flow line, extra climate system	On supply line to extra climate system 7.	Actual value for shunt valve, climate system 7.
EP26-BT3	Return line, extra climate system	On return line from extra climate system 7.	View
EP27-BT2	Flow line, extra climate system	On supply line to extra climate system 8.	Actual value for shunt valve, climate system 8.
EP27-BT3	Return line, extra climate system	On return line from extra climate system 8.	View
AZ1-BT20	Exhaust air	In exhaust air in FLM.	View.

	Name	Location	Function
AZ1-BT21	Extract air	In extract air in FLM.	Controls defrosting
AZ1-BT26	Collector in	On incoming collector line in FLM.	View.
AZ1-BT27	Collector out	On outgoing collector line in FLM.	View.

System diagram

Heating



Function

The heat pump prioritises hot water charging. The circulation pump GP1 runs at a set speed.



TIP

More system principles are on www.nibe.eu. Refer to the Installer manual for description of possible docking alternatives.

Installation requirements

Heating medium side

1x230 V

		5 kW	8 kW	12 kW	
Max system pressure	Bar		4		
Min recommended volume heating system*	I	75	120	180	
Min flow**	l/s	0.08	0.13	0.19	
Nominal flow	l/s	0.10	0.18	0.27	
Max recommended flow	l/s	0.13	0.23	0.35	
Max external available pressure at nom flow***	kPa	68	64	58	
Min/max temperature	°C	See diagram page 75.			

3x230 V

3X230 V		6 kW	8 kW	10 kW	12 kW	15 kW	17 kW
Max system pressure	Bar				1		
Min recommended volume heating system*	I	90	120	150	180	225	255
Min flow**	I/s	0.10	0.13	0.16	0.19	0.25	0.27
Nominal flow	l/s	0.13	0.18	0.22	0.27	0.36	0.40
Max recommended flow	l/s	0.17	0.23	0.29	0.35	0.46	0.52
Max external available pressure at nom flow***	kPa	67	64	64	58	60	55
Min/max temperature	°C		9	See diagra	m page 75).	

3x400 V

		6 kW	8 kW	10 kW	12 kW	15 kW	17 kW
Max system pressure	Bar	4					
Min recommended volume heating system*	1	90	120	150	180	225	255
Min flow**	l/s	0.10	0.13	0.16	0.19	0.25	0.27
Nominal flow	l/s	0.13	0.18	0.22	0.27	0.36	0.40
Max recommended flow	l/s	0.17	0.23	0.29	0.35	0.47	0.52
Max external available pressure at nom flow***	kPa	46	48	46	43	38	37
Min/max temperature °C See diagram page 75.).			

^{*} min volume refers to circulating flow

^{**} overflow valve must be used if min flow cannot be guaranteed

^{***} external circulation pump must be used when the pressure drop in the system is greater than the available external pressure. In such cases, a bypass line with non-return valve must be installed.

Brine side

1x230 V

	5 kW	8 kW	12 kW	
Bar		3		
l/s	0.19	0.33	0.47	
I/s	0.23	0.42	0.65	
kPa	62	48	69	
°C	See diagram page 75.			
°C	-10			
	I/s I/s kPa °C	Bar	Bar 3 I/s 0.19 0.33 I/s 0.23 0.42 kPa 62 48 °C See diagram page	

2x230 V

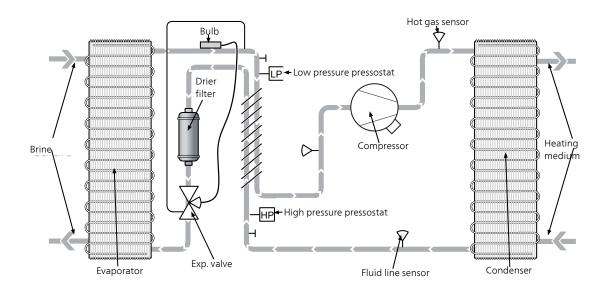
		6 kW	8 kW	10 kW	12 kW	15 kW	17 kW
Max system pressure	Bar			3	3		
Min flow	l/s	0.25	0.33	0.40	0.47	0.62	0.67
Nominal flow	l/s	0.30	0.42	0.51	0.65	0.75	0.82
Max external available pressure at nom flow	kPa	58	48	85	69	58	48
Max/min incoming temperature	°C	See diagram page 75.					
Min outgoing temperature	°C	-10					

3x400 V

		6 kW	8 kW	10 kW	12 kW	15 kW	17 kW
Max system pressure	Bar	3					
Min flow	l/s	0.25	0.33	0.39	0.47	0.62	0.67
Nominal flow	l/s	0.30	0.42	0.51	0.65	0.75	0.82
Max external available pressure at nom flow	kPa	94	92	85	69	58	48
Max/min incoming temperature	°C	See diagram page 75.					
Min outgoing temperature	°C	-10					

4 Cooling circuit

Outline diagram



Compressor control

High pressure pressostat

Stop with manual restart:

- The above has occurred 2 times within 150 minutes.
- More than 300 minutes have passed since the above stop occurred.

Low pressure pressostat

Stop with manual restart:

• The compressor stops when the pressure is below 1.5 bar, and can restart when the pressure is above 3 bar.

The function is blocked for 1 minutes after switching between charging type HW and heatingand pool

Motor protection

18

Tripped motor protection is reset manually on the motor protection breaker.

F1145	Setting 1 x 230 V	Setting 3 x 230 V	Setting 3 x 400 V
6 kW		8.0 A	4.0 A
8 kW	15.0 A	10.0 A	6.0 A
10 kW		13.0 A	6.3 A
12 kW	22.5 A	16.0 A	9.0 A
15kW		20.0 A	11.0 A
17 kW		21.0 A	13.0 A

Phase monitor

Stop with automatic restart:

- When a phase is below ~160V.
- Incorrect phase sequence.

Stop with manual restart:

 More than 30 minutes have passed since the above events occurred.

Chapter 4 | Cooling circuit F1145

Working area

See diagram page 75

Time conditions

Minimum time from start to stop to start is 20 min.

Compressor heater

The compressor heater is active when relay (K4) on the base card is in unaffected mode.

When the compressor is inactive the compressor heater is always active.

Expansion valve

Check that overheating occurs by measuring the vapour temperature with a manometer and the suction gas temperature with a service thermometer. The suction gas temperature is measured on the suction pipe at the entrance to the compressor.

Overheating is shown in the table below and must be checked when the temperature of the heating medium flow is 30 - 55 °C and the brine in is -5 - +15 °C.

F1145	superheat
6 kW	4 - 6 °C
8 kW	4 - 6 °C
10 kW	4 - 6 °C
12 kW	4 - 6 °C
15 kW	4 - 6 °C
17 kW	4 - 6 °C

F1145 Chapter 4 | Cooling circuit

5 Component description

Compressor (GQ10)

1 x 230 V

Size	Туре	Resistance range (Ω at 20 °C +/- 10 %)		
		T1-T3[C-R]	T1-T2[C-S]	T2-T3[S-R]
8	Piston	0.94	2.07	3.01
12	Scroll	0.60	1.90	2.50

3 x 230 V

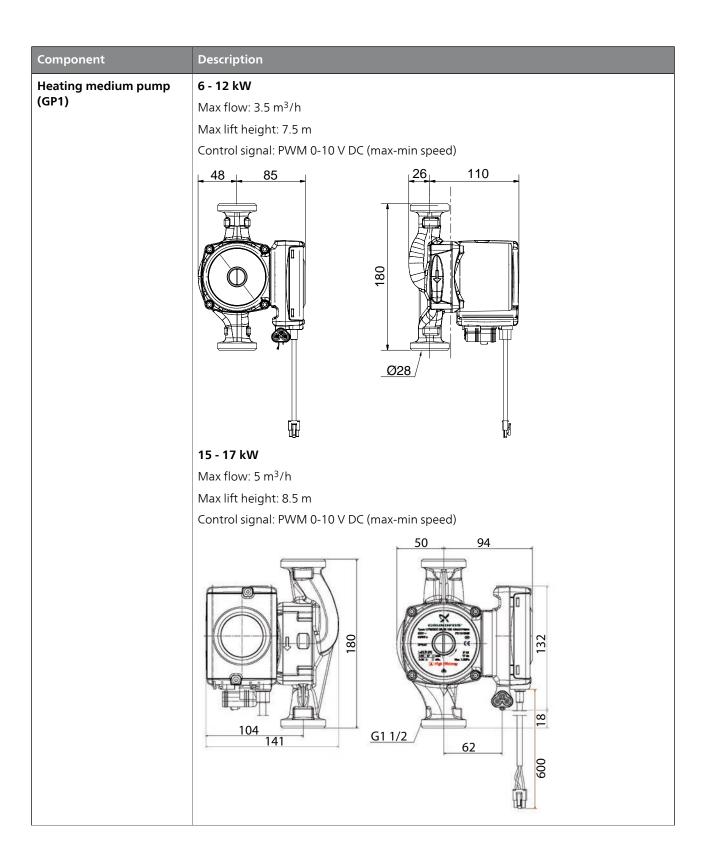
Size	Туре	Resistance range (Ω at 20 °C +/- 10 %)		
		T1-T3[C-R]	T1-T2[C-S]	T2-T3[S-R]
6	Piston	1.36	1.36	1.36
8	Piston	1.13	1.13	1.13
10	Piston	0.93	0.93	0.93
12	Scroll	1.12	1.12	1.12
15	Scroll	0.68	0.68	0.68
17	Scroll	0.51	0.51	0.51

3 x 400 V

Size (kW)	Туре	Resistance range (Ω at 20 °C +/- 10 %)		
		W-V[C-R]	W-U[C-S]	U-V[S-R]
6	Piston	5.19	5.19	5.19
8	Piston	3.56	3.56	3.56
10	Piston	3.59	3.59	3.59
12	Scroll	3.64	3.64	3.64
15	Scroll	2.38	2.38	2.38
17	Scroll	1.52	1.52	1.52

Other components

Component	Description
Immersion heater (EB1)	1x230 V and 3x400 V
	White coil (1/3 kW), internal resistance: 55 ohm
	Brown coils (3 x 2 kW), internal resistance: 27 ohm
	3x230 V
	White coil (3 kW), internal resistance 18 ohm
	Red coil (2 kW), internal resistance 27 ohm
	Brown coil (2 kW), internal resistance 27 ohm
	Black coil (2 kW), internal resistance 27 ohm
Reversing valve (QN10)	Actuator motor: 7 VA, 230/24 VAC, 50 Hz, IP 40. Running time approx 8 seconds
	Max. operating pressure: 1.0 MPa
	Operating temperature: 5 - 80 °C (90 °C briefly) From September 2012
	<u>, 54</u>
	2
	53,2
	74
	Ø28
	30
	<u>56</u> <u>Ø28</u>
	Before September 2012
	106
	24 7
	Ø28
	30
	56 56
	<u>Ø28</u>



Component	Description
Brine pump (GP2)	G1 1/2 6 - 8 kW Grundfos UPM GEO Max lift height: 8.5 m Control signal: PWM 0-10 V DC (max-min speed) 138 94 143 106
	Grundfos UPM XL Max. lift height: 12 m Control signal: PWM 0-10 V DC (max-min speed)
High pressure switch (BP1)	Breaking value: 29 bar Reconnection differential: -7 bar
Low pressure switch (BP2)	Breaking value: 1.5 bar Reconnection differential: 1.5 bar
Compressor heater	Output (5-10): 30 W Output (12-17): 40 W

Sensors

Temperature sensor data

Temperature sensor data			
Temperature	Resistance	Voltage (VDC)	
(°C)	(kOhm)		
-40	351.0	3.256	
-35	251.6	3.240	
-30	182.5	3.218	
-25	133.8	3.189	
-20	99.22	3.150	
-15	74.32	3.105	
-10	56.20	3.047	
-5	42.89	2.976	
0	33.02	2.889	
5	25.61	2.789	
10	20.02	2.673	
15	15.77	2.541	
20	12.51	2.399	
25	10.00	2.245	
30	8.045	2.083	
35	6.514	1.916	
40	5.306	1.752	
45	4.348	1.587	
50	3.583	1.426	
55	2.968	1.278	
60	2.467	1.136	
65	2.068	1.007	
70	1.739	0.891	
75	1.469	0.785	
80	1.246	0.691	
85	1.061	0.607	
90	0.908	0.533	
95	0.779	0.469	
100	0.672	0.414	

Out- put	1x230 V	3x230 V	3x400 V
K1	Supply L1	Supply L1	Supply L1
K2	Supply L1	Supply L2	Supply L2
К3	Supply L1	Supply L2	Supply L3
K4	Immersion heater 2 kW	Supply L3	Immersion heater 2 kW
K5	No function	Supply L3	No function
K6	Immersion heater 2 kW	Immersion heater 2 kW	Immersion heater 2 kW
K7	No function	Immersion heater 2 kW	Immersion heater 3 kW on K9
K8	Immersion heater 2 kW	Immersion heater 3 kW	Immersion heater 2 kW
К9	Immersion heater 1 kW	Immersion heater 2 kW	Immersion heater 1/3 kW
K10	No function	No function	No function

Electronics

Immersion heater card (AA1)

LED	Indication
K1 - K10: Or- ange	A steady light means that the relevant relay is engaged.

Base card (AA2)

LED	Indication
Power: Green	A steady light means that 12 V is OK.
Run: Green	Flashing once/sec. Indicates that the processor is OK.
Com: Green	Flashes irregularly during communication.
PWM1: Or- ange	Continuous light during active output.
PWM2: Or- ange	Continuous light during active output.
K1 - K4: Or- ange	A steady light means that the relevant relay is engaged.

Output	Function		
PWM1	Control signal HM pump (GP1)		
PWM2	Control signal brine pump (GP2)		
K1	Reversing valve (QN10)		
K2	Brine pump (GP2)		
K3	HM pump (GP1)		
K4	Compressor heater (EB10) (inverted signal)		

Input circuit board (AA3)

LED	Indication		
Power: Green	A steady light means that 12V is OK.		
Run: Green	Flashing once/sec. Indicates that the processor is OK.		
Com: Green	Flashes irregularly during communication.		
PWM1: Or- ange	Continuous light during active output.		
PWM2: Or- ange	Continuous light during active output.		
K1 - K4: Or- ange	A steady light means that the relevant relay is engaged.		

Soft-start card (AA10)

Soft-start card (AA10)

3x230 V 6 - 10 kW

3X230 1 0 10 KU		
LED	Indication	
On: Yellow	A steady light indicates that there is control voltage (230 V).	
Bypass: Yellow	Steady light during compressor operation but first 7 seconds after the compressor starts.	

3x400 V

LED	Indication			
Power: Green	A steady light means that incoming 12V is OK.			
Com: Green	Steady light for approx 10 secs at start-up.			
	Flashes 3 x/3 secs during communication.			
Error: Red	Shows alarm status.			
	1 flash: Phase 1 missing			
	2 flash: Phase L2 missing			
	3 flash: Phase L3 missing			
	4 flash: Motor protection deployed			
	Continuous light: Incorrect phase sequence			
Compr. on: Orange	Steady light when the compressor is active.			
Bypass: Or- ange	Bypass bridge installed (alarm ignored).			

Soft-start card (QA30)

LED	Indication
Power: Green	A steady light indicates correct control voltage 230 V+/- 15%.
	A flashing light indicates that control voltage is < 90 V.
Error: Red	Shows alarm status.
	2 flash: Low incoming voltage (<190 V for 1sec). Automatic reset with 5 minutes recovery.
	3 flash: If an over current is detected under the ramp. 2x automatic resets with 5 minutes recovery, requires that the control voltage is broken for 1 minute.
	4 flash: Indicates defective start condenser/relay.
	5 flash: Unsuccessful voltage stepping. 2x automatic resets with 5 minutes recovery, requires that the control voltage is broken for 1 minute.

MODBUS 40

LED	Indication
BATT	No function.
RUN	No function.
COM1	Flashes during communication with the heat pump.
LED 4 (-)	No function.
LEV	No function.
COM2	No active communication between Modbus 40 and "external control".
SYNC	No function.
VCC	A steady light means that supply voltage is OK.

SMS 40

LED	Indication	
BATT	A steady light if voltage in the battery is above 0 V.	
	Out if the battery is discharged or if no battery is installed.	
RUN	No function.	
COM1	Flashes during communication with heat pump and at start-up.	
LED 4 (-)	A steady light that indicates that 12V is OK.	
LEV	Steady light when the GSM signal is OK. Out if the GSM signal is too low.	
COM2	Flashes during communication with the GSM modem.	
SYNC	Flashes when SMS 40 sends/receives SMS.	
VCC	A steady light means that supply voltage is OK.	

Accessory card (AA5)

LED	Indication
Power: Green	A steady light means that 12V is OK.
Run: Green	Flashing once/sec. Indicates that the processor is OK.
Com: Green	Flashes irregularly during communication.
PWM1: Or- ange	Continuous light during active output.
PWM2: Or- ange	Continuous light during active output.
K1 - K4: Or- ange	A steady light means that the relevant relay is engaged.

Output	Function
See relevant accessory.	

6 Troubleshooting

Alarm list

Alarm

In event of an alarm, the red lamp on the front lights up and an alarm icon is displayed. First go through the suggested actions shown in the display.

The alarm text in the display can vary depending on how many heat pumps are connected to the system.

Example: sensor fault -EB1yy _EPxx _BT3. Where yy is the HP number, xx is the cooling module

Alarm no.	Alarm text on the display	Cause	Heat pump action.	Repairers action
1	Sensor fault: BT1 outdoor temper- ature sensor	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	Calculated supply temp is set to "min supply".	See fault-tracing schedule page 37.
2	Sensor fault: BT2 supply temperat- ure sensor 1	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	* BT12 is used to calculate de- gree minutes. *Additional heat is blocked. *If BT2 about intern- ally controlled addition is active and GP1 is regulated go to manual operation	See fault-tracing schedule page 38.
3	Sensor fault: BT3 return line sensor 1	Sensor not connected/defective (heating medium return).	Compressor blocked during hot water charging.	See fault-tracing schedule page 39.
10	Sensor fault BT10 brine in	Sensor not connected/defective (brine in).	GP2 switches to manual speed if auto controlled is selected.	See fault-tracing schedule page 39.
11	Sensor fault BT11 brine out	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	Compressor blocked. GP2 switches to manual speed if auto controlled is selected.	See fault-tracing schedule page 39.
12	Sensor fault BT12 condenser out	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	Compressor blocked. GP2 switches to manual speed if auto controlled is selected.	See fault-tracing schedule page 39.
20	Sensor fault AZ1- BT20	Sensor not connected/defective (exhaust air).	Circulation pump (AZ1-GP2) in FLM is blocked.	See fault-tracing schedule page 40.
21	Sensor fault AZ1- BT21	Sensor not connected/defective (extract air).	Circulation pump (AZ1-GP2) in FLM is blocked.	See fault-tracing schedule page 40.
23	Sensor fault AZ30-BT22 Sup- ply air sensor	Sensor not connected/defective (Supply air)	Blocks the compressor. Stops all fans and opens QN40	
26	Sensor fault AZ1- BT26	Sensor not connected/defective (brine, collector in).	Circulation pump (AZ1-GP2) in FLM is blocked.	See fault-tracing schedule page 40.

Alarm no.	Alarm text on the display	Cause	Heat pump action.	Repairers action
28	Sensor fault BT71	Sensor not connected/de- fective (external return sensor)	No action. Together with alarm 25, heating is blocked	Check the sensor connection.
33	Sensor fault EP30-BT53	Sensor not connected/defective (solar panels).	Solar accessory is blocked.	See fault-tracing schedule page 41.
34	Sensor fault EP30-BT54	Sensor not connected/de- fective (solar coil)	Solar accessory is blocked.	See fault-tracing schedule page 41.
35	Sensor fault EM1-BT52	Sensor not connected/defective (boiler).	Shunt closes. Burner stops.	See fault-tracing schedule page 41.
36	Sensor fault EP21_BT2	Sensor not connected/de- fective (flow line sensor, heating system 2)	Controls the return sensor (EP21-BT3).	See fault-tracing schedule page 41.
37	Sensor fault EP22_BT2	Sensor not connected/defective (flow line sensor, heating system 3)	Controls the return sensor (EP22-BT3).	See fault-tracing schedule page 41.
38	Sensor fault EP23_BT2	Sensor not connected/defective (flow line sensor, heating system 4)	Controls the return sensor (EP23-BT3).	See fault-tracing schedule page 41.
39	Sensor fault EQ1-BT64	Sensor not connected/defective (cooling, flow line).	Cooling blocked. Cooling shunt closes.	See fault-tracing schedule page 41.
40	Compressor phase 1 missing	The compressor phase mentioned has been below	Compressor blocked.	Reset the phase.
41	Compressor phase 2 missing	160 V for 30 min.		
42	Compressor phase 3 missing			
43	Incorrect phase sequence	The phases are connected in the wrong order.	Compressor blocked.	Reconnect the phase sequence for incoming electricity.
44	Fault in the soft- start fuses.	Fuses in the large soft-start card (15-17 kW) are defective.	Compressor blocked, manual reset.	Replace fuses.
45	Phase fault	Incorrect phase sequence or missing phase has been detected.	Compressor blocked. The heat pump switches to alarm operation.	The motor protection on single phase machines may have tripped.

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Alarm no.	Alarm text on the display	Cause	Heat pump action.	Repairers action
50	High pressure alarm	The high pressure switch has deployed 2 times within 150 minutes or has been deployed for 300 minutes continuously.	Compressor blocked.	See fault-tracing schedule page 42.
51	Low pressure alarm	Low pressure switch has tripped. The alarm is blocked for 1 minute at each switch between operating modes.	Compressor blocked.	See fault-tracing schedule page 43.
52	Temperature limiter	Temperature limiter has tripped	Internal electrical addition is blocked.	See fault-tracing schedule page 44.
53	Level monitor	Brine level switch/ pressure switch has tripped.	Compressor and brine pump blocked.	Fill up and seal off any leakage in the collector circuit
54	Motor protection	The motor protection breaker has tripped.	Compressor blocked.	See fault-tracing schedule page 45.
55	Hot gas alarm	The compressor has been stopped 3 times in 240 min because the hot gas has exceeded 135°C for 20 mins or temporarily exceeded 150°°C.	Compressor blocked.	Call a qualified refrigeration technician.
56	Incorrect serial number	Heat pump program and serial number do not match each other.	Compressor blocked, relay activated.	
57	Incorrect pro- gram	Heat pump program and serial number do not match each other.	Compressor blocked, relay activated.	
60	Low HTFout	The temperature of the outgoing brine goes below the set min-temperature and the alarm is selected to be permanent.	Compressor blocked.	Bad circulation in the brine circuit Check the brine pump Check that the brine is bled Check the brine's freezing point.
70	Perm. Com. error input card	Communication with the input board has been missing for 60 seconds.	Calculated flow is set to min flow.	See fault-tracing schedule page 45.
71	Perm. Com. error base card	Communication with the base board has been missing for 15 seconds.	Compressor blocked.	See fault-tracing schedule page 46.
72	Perm. com. fault soft-start card	Communication with the soft-start board has been missing for 15 seconds.	Compressor blocked.	See fault-tracing schedule page 46.

Alarm no.	Alarm text on the display	Cause	Heat pump action.	Repairers action
73-95	Perm. com. fault (accessory)	Communication with the accessory board has been missing for 15 seconds.	Accessory is blocked.	Check communication cables. Check the setting of the dip switch.
96-99	Perm. com. error (room unit)	Communication with the room unit has been missing for 15 seconds.	Room unit is blocked.	Check communication cables.
130–133	Perm. com. fault (Climate system 5-8)	Communication with the climate system has been missing for 15 seconds.		
185	Anti freeze alarm supply air	Anti-freeze supply air.	Fans are switched off. Automatic reset when BT1 and BT23 > +3°C	
206	Com. fault with HW comfort	Communication with the accessory has been missing for 15 seconds.	Manual reset	
236	Sensor fault AZ2- BT20 - FLM2	Sensor not connected/de- fective (exhaust air)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
237	Sensor fault AZ2- BT21 - FLM2	Sensor not connected/de- fective (extract air)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
238	Sensor fault AZ2- BT26 - FLM2	Sensor not connected/defective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
239	Sensor fault AZ2- BT26 - FLM3	Sensor not connected/defective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
240	Sensor fault AZ2- BT26 - FLM3	Sensor not connected/de- fective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
241	Sensor fault AZ2- BT26 - FLM3	Sensor not connected/defective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	

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Alarm no.	Alarm text on the display	Cause	Heat pump action.	Repairers action
242	Sensor fault AZ2- BT26 - FLM4	Sensor not connected/defective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
243	Sensor fault AZ2- BT26 - FLM4	Sensor not connected/defective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
244	Sensor fault AZ2- BT26 - FLM4	Sensor not connected/defective (collector in)	Accessory blocked. The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	
250	Com. fault SMS	Communication with the accessory has been missing for 15 seconds.	Accessory blocked. Manual reset.	
251	Com. fault Mod- bus	Communication with the accessory has been missing for 15 seconds.	Accessory blocked. Manual reset.	
257	Com. fault ACS45	Communication with the accessory has been missing for 15 seconds.	Accessory blocked. Manual reset	
258	Sensor fault EQ1-BT57	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	Accessory blocked. Manual reset	
259	Sensor fault EQ1-BT75	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	Accessory blocked. Manual reset	
293	Low extract air temp.	BT21 < 0°C for 10 minutes	Supply and exhaust air fan switched off and QN40 opened. Manual reset.	
297	Com. fault with FTX	No communication with FTX.	Manual reset	
301–308	Communication fault with slave 1-8	Communication with the slave has been missing for 15 seconds.	Compressor blocked at relevant slave, manual resetting of relevant slave.	
			(Alarm at slave level facilitates logging)	
311–318	Slave alarm from slave 1-8	Alarm from the slave has been detected.	Compressor blocked at relevant slave, manual resetting of relevant slave.	
			(Alarm at slave level facilitates logging)	

Alarm no.	Alarm text on the display	Cause	Heat pump action.	Repairers action
323	Com. error HPAC	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	Cooling degree minutes set to zero.	
328	Com. fault ACS	Communication with the accessory board on ACS_Thermostat has been missing for 15 seconds.	Accessory is blocked. Manual reset.	
331	Com. fault Reversing valve	Communication with the reversing valve has been missing for 10 seconds.	Operation blocked.	
336–339	Sensor fault EP44-EP47 BT2	The input for the sensor receives unreasonably high or low value for longer than 2 seconds.	The sensor signal is replaced by "EPXX-BT2" - 10K during shunt control. At no BT3, the accessory is blocked.	
357	Com. fault OPT	Communication with the accessory board OPT has been missing for 60 seconds.	None	
358	Internal OPT fault	Alarm generated by the gas boiler.	None	

Information messages

In the event of an information message, the green light lights up on the front, and a symbol with a service tech-

nician is displayed in the information window, until the message is reset. All information messages are automatically reset, if the cause is rectified. These messages are not registered in the alarm log.

iigiits	its up on the front, and a symbol with a service tech- not registered in the alarm log.				
No.	Information in display	Cause	Heat pump action.	May be due to	
107	Sensor fault: BT7 HW sensor top	Sensor temporarily missing	Only information	The sensor and its connections	
110	Sensor fault: BT10brine in	Sensor temporarily missing	Only information	The sensor and its connections	
123	Sensor fault BT23	Sensor temporarily missing	Only information	The sensor and its connections	
138	Sensor fault EP23-BT2	Sensor temporarily missing	Only information	The sensor and its connections	
139	Sensor fault EQ1-BT64	Sensor temporarily missing	Only information	The sensor and its connections	
140	Compressor phase 1 missing	Compressor phase 1 has been briefly missing.	Only information	Phase fuseCable connections	
141	Compressor phase 2 missing	Compressor phase 2 has been briefly missing.	Only information	Phase fuseCable connections	
142	Compressor phase 3 missing	Compressor phase 3 has been briefly missing.		Phase fuseCable connections	
145	Temporary general phase fault	Temporary problem with the communication from the base card to the motor protection		Communication cables.	
150	Temporary HP alarm	High pressure switch has tripped once		No action necessary	
151	Sensor fault CL11-BT51	Sensor temporarily missing	Only information	The sensor and its connections	
155	Hot gas alarm	The hot gas (BT14) has been temporarily above 135 °C	The compressor is stopped	- Contact an authorised refrigeration technician	
160	Low temp brine out	BT11 < Minimum value of brine out	Resets automatically when the temp has fallen 1 °C	Settings	
161	High HTFin	Brine in has reached set max temperature.		Settings	
162	High condenser out	Condenser out has reached max permitted temperature		Settings	
162	High condenser out temperature	Condenser out has reached max permitted temperature	Resets automatically when condenser in has fallen two degrees	Settings	
163	High condenser in temperature	Condenser in has reached max permitted temperature	Resets automatically when condenser in has fallen two degrees	Settings	

No.	Information in display	Cause	Heat pump action.	May be due to
164	Low exhaust air temperature	Exhaust air temperature has reached permitted min temperature		
166	Electrical anode incorrect	Fault in the electrical anode		
170	Com. error input card	Communication with the input card is temporarily missing.	Only information	Communication cables and connections
171	Com. error base card	Communication with the base card is temporarily missing.	Only information	Communication cables and connections
172	Com. error soft- start card	Communication with the soft- start card is temporarily miss- ing.	Only information	Communication cables and connections
173	Com. error heat- ing system2	Communication with access- ory card for climate system 2 temporarily missing	Only information	Communication cables and connections
174	Com. error heat- ing system3	Communication with access- ory card for climate system 3 temporarily missing	Only information	 Communication cables and connections
175	Start-up of soft- start card	The soft-start board is started up. Takes approx. 20 seconds.	Only information	Communication cables and connections
176	Com. error heat- ing system4	Communication with access- ory card for climate system 4 temporarily missing	Only information	Communication cables and connections
177	Com. error addition with mixing valve	Communication with access- ory card for mixing valve con- trolled additional heat tempor- arily missing	Only information	Communication cables and connections
178	Com. error pool	Communication with access- ory card for pool temporarily missing	Only information	Communication cables and connections
179	Com. fault FLM	Communication with the accessory FLM is temporarily missing.	Only information	Communication cables and connections
180	Freeze prot	Anti-freeze active. Occurs if the outdoor temperature is below 3 °C and no heating is permitted	Permits room heating	Operating settings
181	Unsuccessful periodic in- crease	Periodic increase did not reach the stop temperature in five hours.	Only information	Operating settings

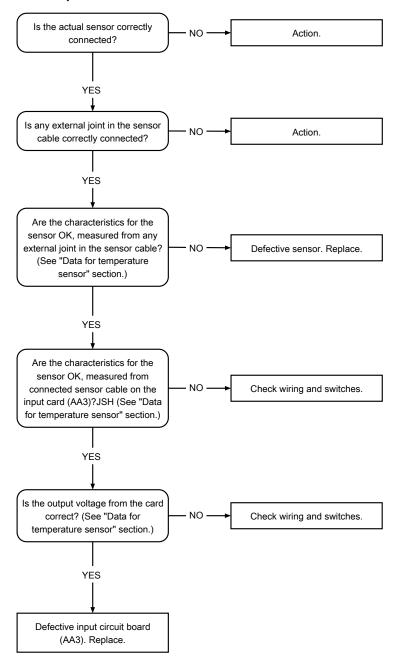
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No.	Information in display	Cause	Heat pump action.	May be due to
182	Load monitor activated	One or more power steps cannot be activated because the current in at least one phase is too high	Only information	Phase load.It may require a larger main fuse
183	Defrosting	Defrosting in progress	Only information	■ No action
184	Filter alarm	Air filter needs cleaning		
187	Com. error step controlled addi- tional heat	Temporary communication fault with accessory card with step controlled additional heat	Only information	Communication cables and connections
188	Com.fault solar	Temporary communication fault with accessory card with solar	Only information	Communication cables and connections
189	Com. error HPAC	Temporary communication fault with accessory card with HPAC	Only information	Communication cables and connections
190	Com. error ground water pump	Temporary communication fault with accessory card with ground water pump	Only information	Communication cables and connections
191	Com. error WWC	Temporary communication fault with accessory card with hot water circulation	Only information	Communication cables and connections
192	Com. error 2 pipe cooling	Temporary communication fault with accessory card with 2 pipe cooling	Only information	Communication cables and connections
194	Com. error PCS44	Temporary communication fault with accessory card with 4 pipe cooling	Only information	Communication cables and connections
196	Comm. room unit, zone 1	Temporary communication fault with room unit zone 1	Only information	Communication cables and connections
197	Comm. room unit, zone 2	Temporary communication fault with room unit zone 2	Only information	Communication cables and connections
198	Comm. room unit, zone 3	Temporary communication fault with room unit zone 3	Only information	Communication cables and connections
199	Comm. room unit, zone 4	Temporary communication fault with room unit zone 4	Only information	Communication cables and connections
322	SPA not up- dated	Electricity spot price cannot be obtained.	An average value of the most recently obtained prices is used.	
350	Sensor fault BT50	Sensor fault BT50 room sensor	Only information	The sensor and its connections

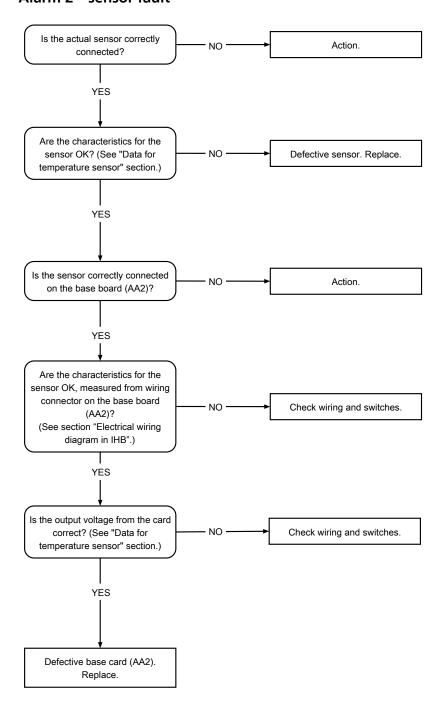
No.	Information in display	Cause	Heat pump action.	May be due to
351	Uncertain sensor accuracy	Uncertain sensor accuracy of brine sensors BT10, BT11. Dif- ference of more than 2K between them at calibration.	GP2 switches to manual speed if auto controlled is selected.	Connections to sensor BT10, BT11
353	Uncertain sensor accuracy	Uncertain sensor accuracy of heating medium sensors BT3, BT12. Difference of more than 2K between them at calibration.	GP1 switches to manual speed if auto controlled is selected.	Connections to sensor BT3, BT12
359	Int temp OPT error	A temporary alarm from OPT	Resets when OPT is not issuing an alarm	
900	Country not defined.	Stops in the position reached when the message was displayed.	Resets when country is selected in menu 5.12.	
990	Country not defined	Country not selected	Only info. Resets when country is selected in menu 5.12	
995	External alarm	An alarm according to selected function on AUX input.	Only info.	Check any external connection functions.
996	Blocked	Additional heat is externally blocked via AUX input.	Additional heat is blocked	Check any external connection functions.
997	Blocked	Additional heat is externally blocked via AUX input.	Compressor is blocked	Check any external connection functions.

Troubleshooting guide

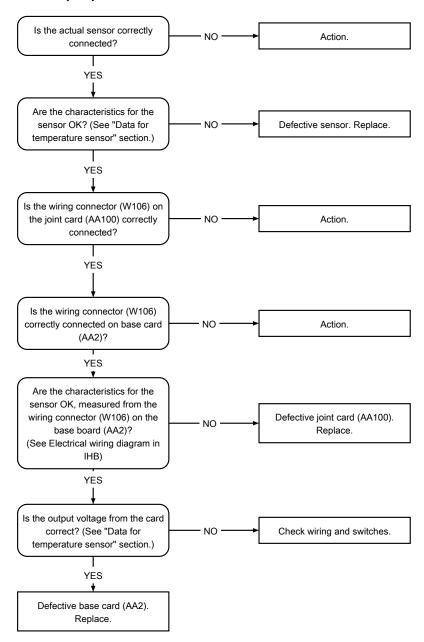
Alarm 1, 25 - sensor fault



Alarm 2 - sensor fault



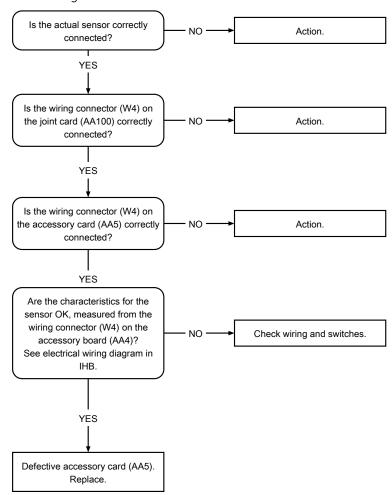
Alarm 3, 11, 12 - sensor fault



Alarm 20, 21, 26 - sensor fault

Fault-tracing in NIBE FLM

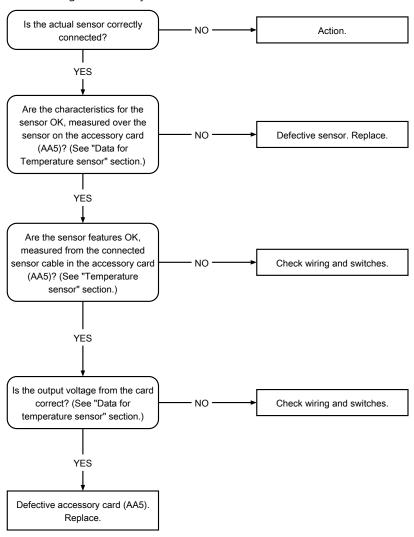
40



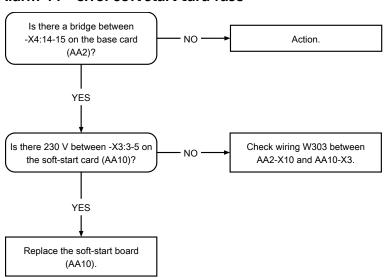
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Alarm 33-39 - sensor fault

Fault-tracing in accessory card.

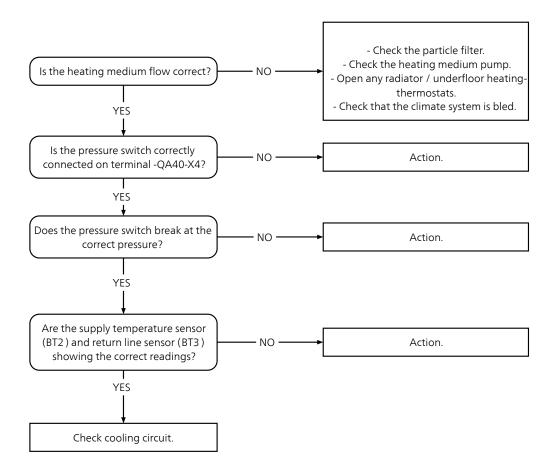


Alarm 44 - error soft start card fuse



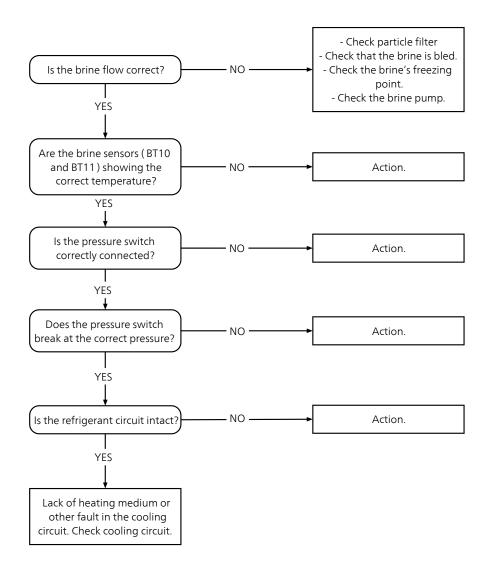
Alarm 50 – high pressure alarm

42

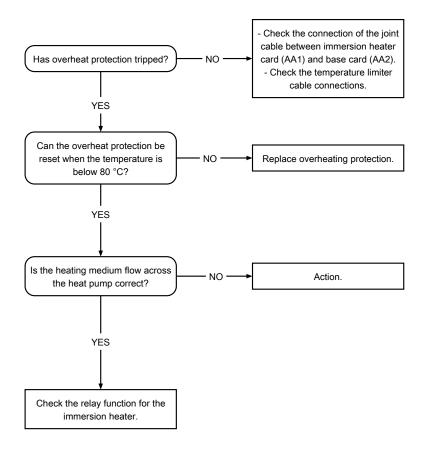


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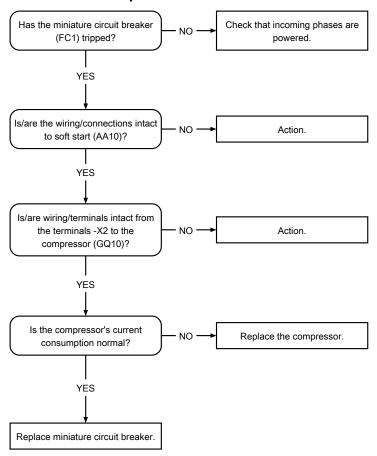
Alarm 51 – low pressure alarm



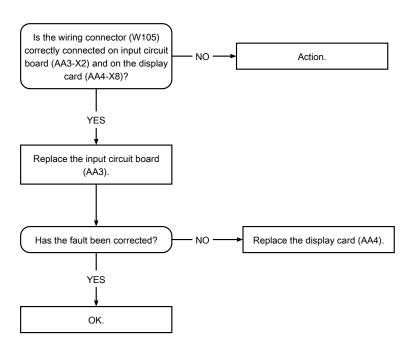
Alarm 52 – temperature limiter



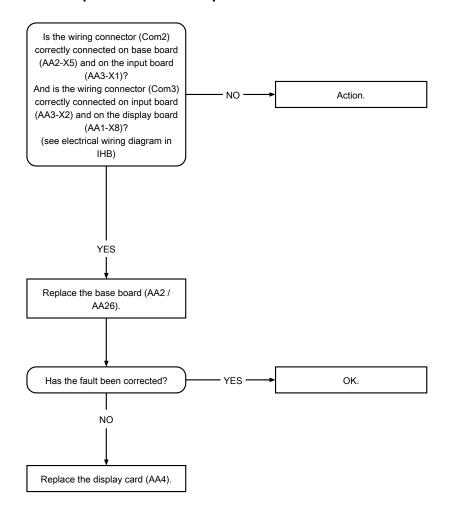
Alarm 54 - motor protection



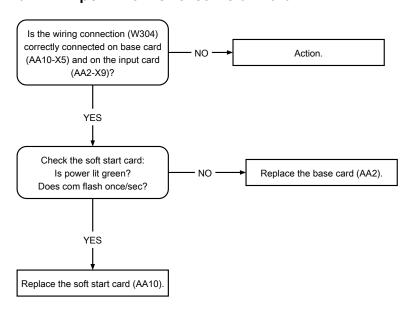
Alarm 70 - perm. com.error input card



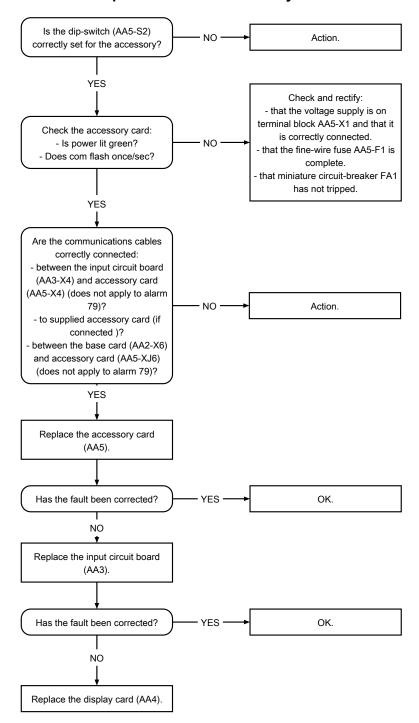
Alarm 71 - perm. com.error input card



Alarm 72 - perm. com.error soft-start card



Alarm 73-95 - perm. com.error accessory card



Function check, relays/components

Relay test - forced control

The heat pumps relay outputs can be force controlled from menu 5.6.

- Tick "activated". Forced control is then activated for 10 minutes.
- 2. Tick the outputs that you want to activate.
- 3. Check the relay/component function.



WARNING!

Forced control must only be used by users familiar with the system. When forced control is activated, the alarm functions are disabled.

Internal outputs

Output	Function
AA10	Compressor (GQ10)
AA2-K1	Reversing valve (QN10)
AA2-K2	Brine pump (GP1)
AA2-K3	Heating medium pump (GP2)
AA2-K4	Compressor relay
AA1-K4	Immersion heater 2 kW
AA1-K5	No function
AA1-K6	Immersion heater 2 kW
AA1-K7	Immersion heater 3 kW on K9
AA1-K8	Immersion heater 2 kW
AA1-K9	Immersion heater 1/3 kW

Climate system 2 (ECS 40/41)

Output	Function
EP21-AA5-K2	Mixing valve, close
EP21-AA5-K3	Mixing valve, open
EP21-AA5-K4	External circulation pump

Climate system 3 (ECS 40/41)

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Output	Function
EP22-AA5-K2	Mixing valve, close
EP22-AA5-K3	Mixing valve, open
EP22-AA5-K4	External circulation pump

Climate system 4 (ECS 40/41)

Output	Function
EP23-AA5-K2	Mixing valve, close
EP23-AA5-K3	Mixing valve, open
EP23-AA5-K4	External circulation pump

Climate system 5 (ECS 40/41)

Output	Function
EP44-AA5-K2	Mixing valve, close
EP44-AA5-K3	Mixing valve, open
EP44-AA5-K4	External circulation pump

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Climate system 6 (ECS 40/41)

Output	Function
EP45-AA5-K2	Mixing valve, close
EP45-AA5-K3	Mixing valve, open
EP45-AA5-K4	External circulation pump

Climate system 7 (ECS 40/41)

Output	Function
EP46-AA5-K2	Mixing valve, close
EP46-AA5-K3	Mixing valve, open
EP46-AA5-K4	External circulation pump

Climate system 8 (ECS 40/41)

Output	Function
EP47-AA5-K2	Mixing valve, close
EP47-AA5-K3	Mixing valve, open
EP47-AA5-K4	External circulation pump

Mixing valve controlled additional heat (AXC 40)

Output	Function
EM1-AA5-K1	External addition (burner) permitted
EM1-AA5-K2	Mixing valve, close
EM1-AA5-K3	Mixing valve, open
EM1-AA5-K4	External circulation pump

Pool (POOL 40)

Output	Function
CL11-A5-K1	External circulation pump
CL11-A5-K3	Pool reversing valve
CL11-A5-K4	Pool pump

Exhaust air module (FLM)

Output	Function
EP16-AA5-K3	Fan (relay)
EP16-AA5-K4	Brine pump FLM

Ground water pump (AXC 40)

Output	Function
EP12-AA5-K4	Groundwater pump

Hot water circulation (AXC 40)

Output	Function
GP11-AA5-K4	HWC pump

Passive cooling 2-pipe (PCM40/PCM42)

Output	Function
EQ1-AA5-K1	Circulation pump
EQ1-AA5-K2	Shunt valve, (QN18) close
EQ1-AA5-K3	Shunt valve, (QN18) open
EQ1-AA5-K4	Reversing valve (QN12)

Passive cooling 4-pipe (PCS44)

Output	Function
EQ1-AA5-K1	Circulation pump cooling (GP13)
EQ1-AA5-K2	Mixing valve (QN18), close
EQ1-AA5-K3	Mixing valve (QN18), open

Passive/active cooling (HPAC, ACS45)

Output	Function
EQ1-AA5-K1	AC
EQ1-AA5-K2	PC
EQ1-AA5-K4	External circulation pump

Step controlled additional heat (AXC40)

Output	Function
EB1-AA5-K1	Step 1
EB1-AA5-K2	Step 2
EB1-AA5-K3	Step 3

Solar control (SOLAR40)

Output	Function
EP8-AA5-K1	Circulation pump solar coil (GP4)
EP8-AA5-K2	Cooling
EP8-AA5-K3	Reversing valve HW/heating

Function check, circulation pumps

With forced control of the heating medium pump (GP1) or the brine pump (GP2) it can be necessary to check the supply (230 V AC) and the control signal (0-10 V DC) to the circulation pump.

Brine pump (GP2) Grundfos

Pump speed GP2	Pump speed GP2 PVM2, X2:3-4			
100 %	approx 0 V DC	Not lit		
50 %	approx 5 V DC	Half lit		
0 %	approx 10 V DC	Lit		

Heating medium pump (GP1) Grundfos 6-17 kW

Pump speed GP1	PVM1, X2:1-2	LED PWM1 on Board AA2
100 %	approx 0 V DC	Not lit
50 %	approx 5 V DC	Half lit
0 %	approx 10 V DC	Lit

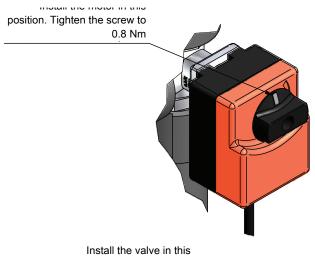
Heating medium pump (GP1) Wilo 15-17 kW

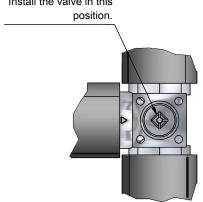
50

Pump speed GP1	PVM1, X2:1-2	LED PWM1 on Board AA2
100 %	approx 10 V DC	Lit
50 %	approx 5 V DC	Half lit
0 %	approx 0 V DC	Not lit

Test of reversing valve cooling (only F1145PC)

- 1. Select manual mode, cooling in menu 4.2. (Untick the addition and heating)
- 2. Reduce the time between cooling and heating to 0 in menu 1.9.5.
- 3. Check that the flow temperature in menu 3.1, tab 2 falls during cooling operation after approx 1 minute, the mixing valve is open in cooling mode.
- 4. Cooling medium temperature out in menu 3.1, tab 1 must rise during cooling operation.
- 5. If points 3 and 4 correspond, remove the mixing valve motor to see if the spindle is as illustrated below.
- 6. Select manual mode, cooling in menu 4.2, untick cooling and tick addition and heating.
- 7. Check that the flow temperature in menu 3.1, tab 2 rises during heating operation after a few minutes. Cooling medium temperature in menu 3.1, tab 1 must not rise during heating operation. The mixing valve is open to heating mode.





7 Component replacement



NOTE

Servicing should only be carried out by persons with the necessary expertise.

Cut the current with the circuit breaker before carrying out any servicing.

F1145 can contain liquids at high temperature and under high pressure.

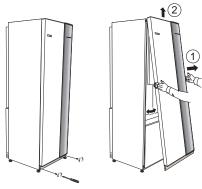
When replacing components on F1145 only replacement parts from NIBE may be used.

An ESD bracelet must be worn when replacing the card.

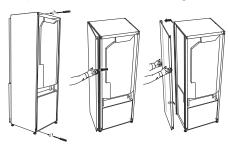
Basic

Removing the covers

Front cover



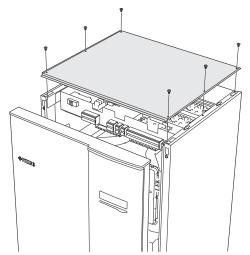
- 1. Remove the screws from the lower edge of the front panel.
- 2. Lift the panel out at the bottom edge and up.



The side covers can be removed to facilitate the installation

- 1. Remove the screws from the upper and lower edges.
- 2. Twist the cover slightly outward.
- 3. Move the hatch outwards and backwards.
- 4. Assembly takes place in the reverse order.

Top panel



- Lift off the front cover, according to the previous instructions.
- 2. Remove the six screws in the top panel.
- 3. Lift the top panel straight up.

Pulling out the cooling module

The cooling module can be pulled out for service and transport.



NOTE

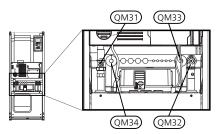
Shut off the heat pump and turn off the current on the safety breaker.



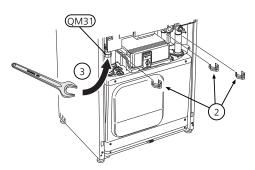
Caution

Drain the cooling module according to IHB to facilitate lifting.

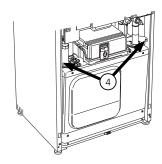
Close the shut-off valves (QM31), (QM32), (QM33) and (QM34).



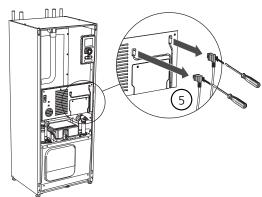
Pull off the lock catches.



- Disconnect the pipe connection at the shut-off valve (QM31).
- Remove the two screws.

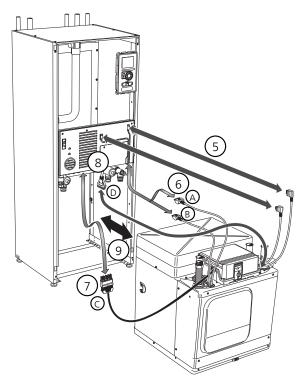


(AA2) Remove the connections from the base card (AA2) using a screwdriver.



- 6 Disconnect the connectors (A) and (B) from the underside of the base card cabinet.
- 7 Disconnect the connector (C) from the immersion heater circuit board (AA1) using a screwdriver.
- B Disconnect the connector (D) from the joint circuit board (AA100).

(9) Carefully pull out the cooling module.





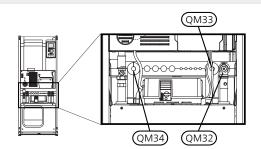
TIP

The cooling module is installed in reverse order.



NOTE

At reinstallation, the supplied O-rings must replace the existing ones at the connections to the heat pump (see image).



Accessibility, electrical connection

The plastic cap of the electrical boxes is opened using a screwdriver.

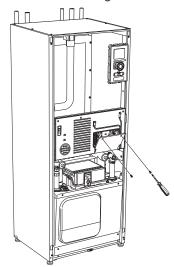
Ī

NOTE

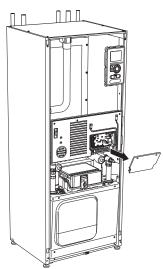
The door to the input card circuit board is opened using a Torx 20 screwdriver.

Removing the cover, input circuit board

1. Unscrew the screws and angle out the cover.

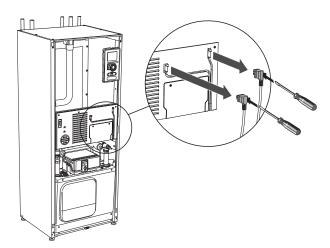


2. Pull off the cover.

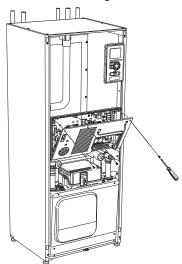


Removing the hatch, electrical cabinet

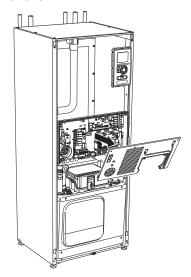
1. Disconnect the contacts.



2. Unscrew the screws and angle out the cover.



3. Pull off the cover.



Main components

Compressor (GQ10)

- Remove the cooling module according to the instruction on page 51.
- Remove the motor module by inserting a screwdriver and carefully lifting the catch as illustrated.





- Slacken off 10 screws.
- Remove the cover on the cooling module.

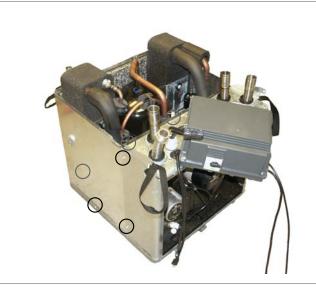


- Slacken off 6 screws.
- Remove the right/rear side panel on the cooling module.



Slacken off 6 screws.

Remove the left/rear side panel on the cooling module.

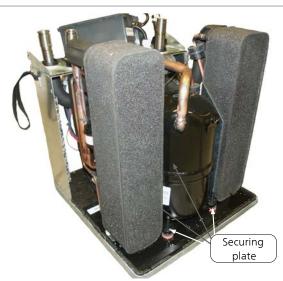


Unscrew the ground cable.

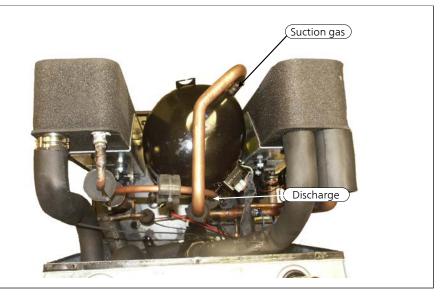
Disconnect the compressor cables.



Remove the 4 locking plates holding the compressor.

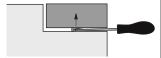


- Drain the cooling circuit and ensure that no refrigerant remains before you continue.
- Disconnect the pipes for suction gas and hot gas.
- Remove the compressor.



Expansion valve (QN1)

- Remove the cooling module according to the instruction on page 51.
- Remove the motor module by inserting a screwdriver and carefully lifting the catch as illustrated.





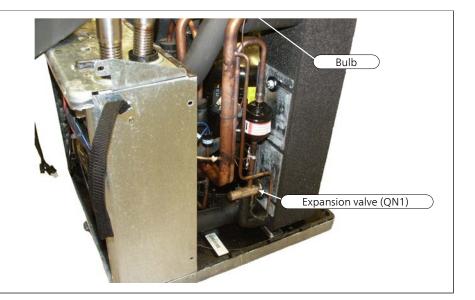
- Slacken off 10 screws.
- Remove the cover on the cooling module.



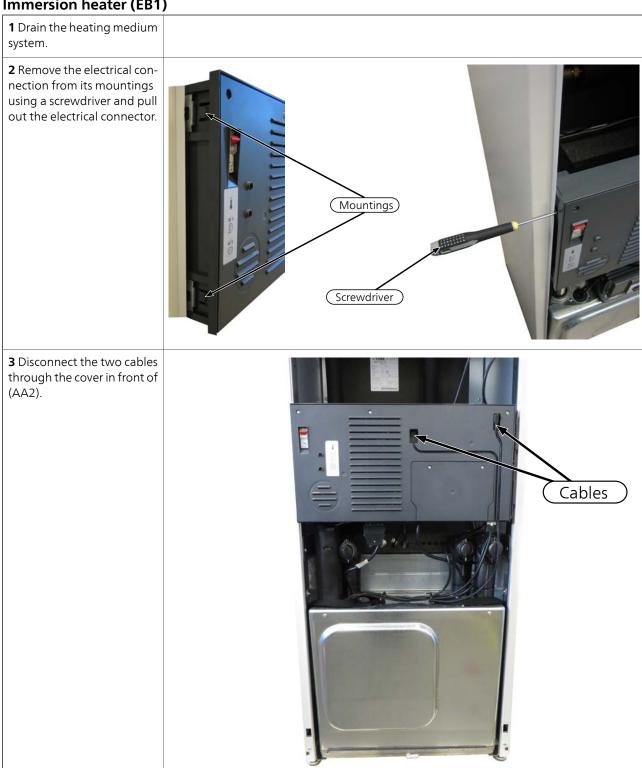
- Slacken off 6 screws.
- Remove the right/rear side panel on the cooling module.



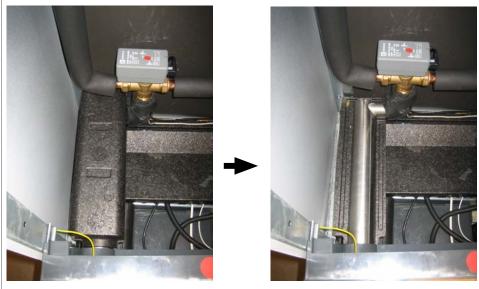
- Drain the cooling circuit and ensure that no refrigerant remains before you continue
- Slacken off the bulb for the expansion valve.
- Disconnect the pipes and remove the valve.



Immersion heater (EB1)

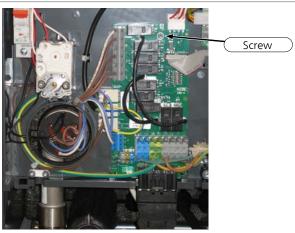


Remove the insulation over the immersion heater.

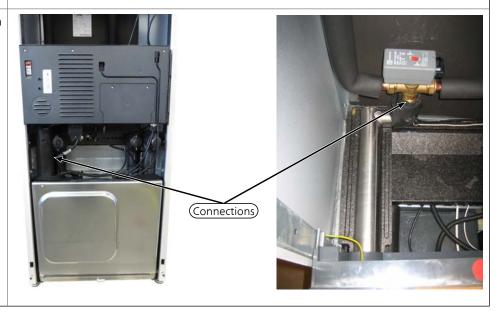


5 Ensure that the heat pump is unpowered before continuing.

- Disconnect the 2 blue cables, the 2 white and the 3 brown cables from the terminal block X3 and X7 on (AA1).
- Pull out the two bulbs from the immersion heater.

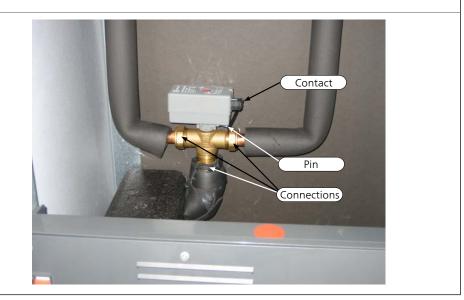


- Disconnect the immersion heater at the marked couplings.
- Remove the immersion heater.



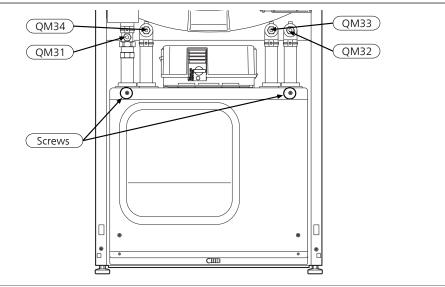
Reversing valve (QN10)

- Drain the heating medium system.
- Remove the switch on the actuator.
- Remove the pin and remove the actuator.
- Disconnect and remove the three way valve.

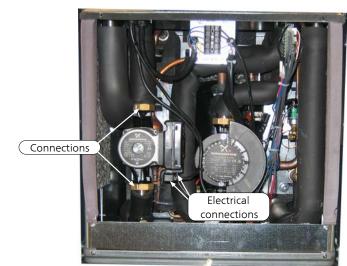


Heating medium pump (GP1)

- Close the valves QM31, QM32, QM33 and QM34.
- 2 Slacken off 2 x screws.
- Remove the front hatch on the cooling module.
- Close the shut-off valves.

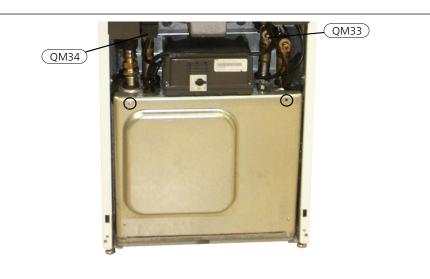


- Remove the switch on the circulation pump.
- Disconnect the electrical connector for the control cable on the circulation pump.
- Release the pressure by carefully opening the connections to the circulation pump.
- Disconnect and remove the circulation pump.



Brine pump (GP2)

- 1 Slacken off 2 x screws.
- **2** Remove the front hatch on the cooling module.
- **3** Close the shut-off valves (QM33) and (QM34).
- **4** Drain the brine system.

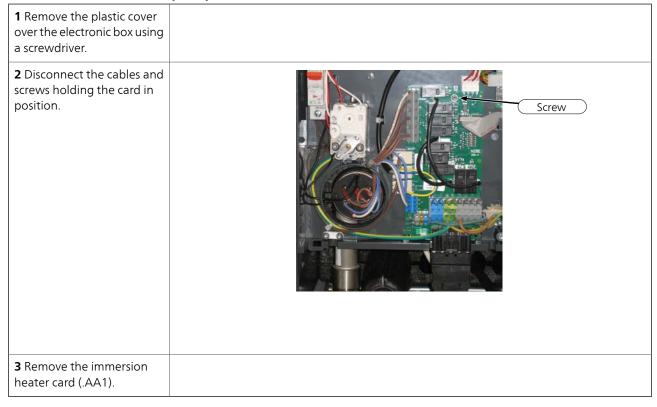


- **5** Remove the switch on the circulation pump.
- **6** Disconnect and remove the circulation pump.



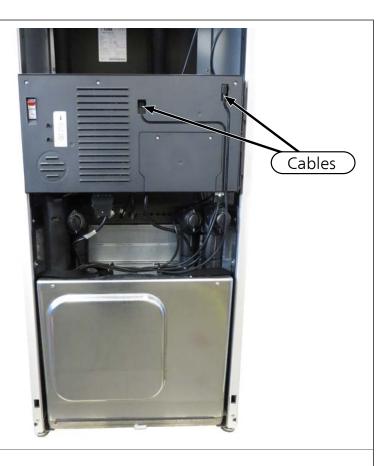
Circuit board and electronics

Immersion heater card (AA1)



Base card (AA2)

Disconnect the two cables through the cover in front of the electronic box.

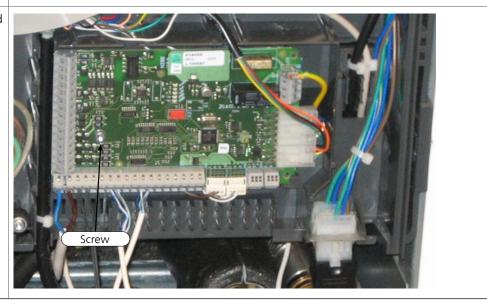


- Remove the plastic cover over the electronic box using a screwdriver.
- Disconnect the cables and screws holding the card in position.
- Remove the base card (AA2).



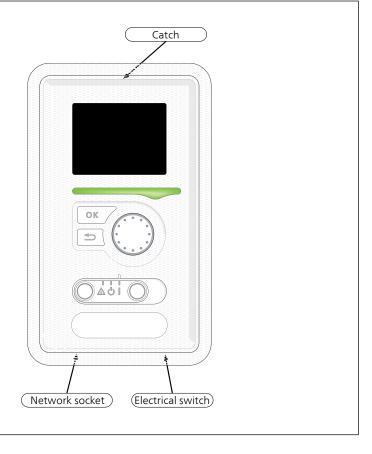
Input circuit board (AA3)

- **1** Remove the plastic cover over (AA3. See page 53.
- **2** Disconnect the cables and screws holding the card in position.
- **3** Remove the input card (AA3).



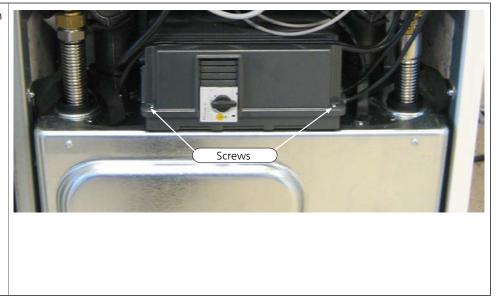
Display unit (AA4)

- **1** Disconnect the electrical connector from the underside of the display unit.
- **2** Disconnect the network cable from the network socket.
- **3** Press the catch on the upper rear side of the display unit towards you.
- **4** Remove the display unit.



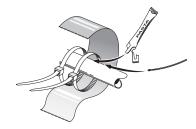
Soft-start card (AA10)

- **1** Remove the two screws in the motor module.
- 2 Open the motor module.
- **3** Disconnect all cables.
- 4 Replace the card



Temperature sensor

Mounting

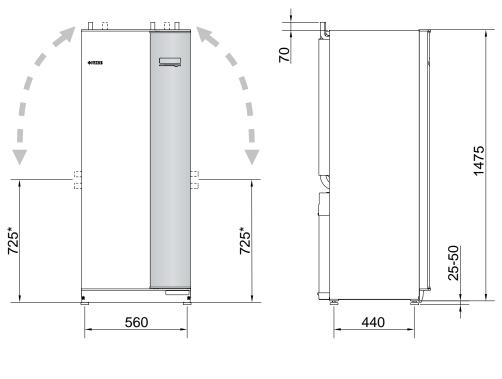


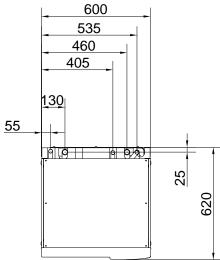
Install the temperature sensor with cable ties with the heat conducting paste and aluminium tape.

Then insulate with supplied insulation tape.

8 Technical specifications

Dimensions and setting-out coordinates





^{*} This dimension applies at 90° angle on the brine pipes (side connection). The dimension can vary approx. ± 100 mm in height as the brine pipes partially consist of flexible pipes.

((IP 21 1x230V

1x230 V		5	8	10	12
Output data according to EN 14511					
0/35					
Rated output (P _H)	kW	4.65	8.15	9.69	11.60
Supplied power (P _E)	kW	1.08	1.78	2.07	2.64
COP _{EN14511}	-	4.30	4.58	4.68	4.39
0/45			I.		
Rated output (P _H)	kW	3.98	7.75	8.67	10.99
Supplied power (P _E)	kW	1.17	2.11	2.30	3.11
COP _{EN14511}	-	3.40	3.67	3.76	3.53
Additional power	kW		1/2/3/4	4/5/6/7	
SCOP according to EN 14825					
Nominal heating output (designh)	kW	6/5	10 / 9	12 / 10	14/14
SCOP _{EN14825} cold climate 35 °C / 55 °C		4.6 /	5.0 /	5.0 /	4.7 /
		3.5	3.9	4.0	3.7
SCOP _{EN14825} average climate, 35 °C / 55 °C		4.5 /	4.8 /	4.9 /	4.6 /
Franco vertices accessed aliments		3.4	3.7	3.9	3.6
Energy rating, average climate Efficiency class for space heating 35 °C / 55 °C		A++ /	A++ /	A++ /	A++ /
Efficiency class for space heating 35 °C / 55 °C		A++ /	A++ /	A++ /	A++ /
Space heating efficiency class of the system 35 °C / 55 °C ¹⁾		A+++ /	A+++ /	A+++ /	A+++ /
space fleating emercine class of the system 35° C7° 35° C		A++	A++	A+++	A++
Efficiency class hot water / charging profile with water heater		Α/	Α/	Α/	Α/
		XXL	XXL	XXL	XXL
		(VPB	(VPB	(VPB	(VPB
		300)	300)	300)	300)
Electrical data		ı			
Rated voltage			230V -	~ 50Hz	
Max operating current compressor (including control system and circulation pumps)	A _{rms}	9.5	15	21	22.5
Starting current	A _{rms}	23	32	40	40
Max permitted impedance at connection point 2)	ohm	-	-	-	-
Max operating current heat pump including 1 – 2 kW immersion heater (Recommended fuse rating)	A _{rms}	18(20)	24(25)	29(32)	31(32)
Max operating current heat pump including 3 – 4 kW immersion heater (Recom-	A _{rms}	27(32)	32(32)	38(40)	40(40)
mended fuse rating)					
Max operating current heat pump including $5-6\mathrm{kW}$ immersion heater (Recom-	A_{rms}	36(40)	41(50)	47(50)	49(50)
mended fuse rating)			4.0/		==/:
Max operating current heat pump including 7 – kW immersion heater (recom-	A_{rms}	40(40)	46(50)	51(63)	53(63)
mended fuse rating) Output, Brine pump	W	30 –	30 –	35 –	35 –
Output, Brille purilp -	VV	87	87	185	35 – 185
Output, Heating medium pump	W	7 – 67	7 – 67	7 – 67	7 – 67
IP class	.,	,		21	,
· · · · · · · · · · · · · · · · · · ·					

1x230 V		5	8	10	12
Refrigerant circuit					
Type of refrigerant		R407C			
GWP refrigerant			1,7	74	
Volume	kg	1.2	1.7	2.1	2.0
CO ₂ equivalent	ton	2.13	3.02	3.73	3.55
Cut-out value pressure switch HP / LP	MPa	2.9 (2	29 bar) /	0.15 (1.5	bar)
Difference pressure switch HP / LP	MPa	0.7 (-7 bar) /	0.15 (1.5	bar)
Brine circuit					
Min/max system pressure brine	MPa	0.05	(0.5 bar) / 0.3 (3	bar)
Min flow	l/s	0.19	0.33	0.40	0.47
Nominal flow	l/s	0.23	0.42	0.51	0.65
Max external avail. press at nom flow	kPa	62 48 85 69			69
Min/Max incoming Brine temp	°C	see diagram			
Min. outgoing brine temp.	°C	-12			
Heating medium circuit					
Min/Max system pressure heating medium	MPa	0.05	(0.5 bar) / 0.4 (4	bar)
Min flow	l/s	0.08	0.13	0.16	0.19
Nominal flow	l/s	0.10	0.18	0.22	0.27
Max external avail. press at nom flow	kPa	68	64	64	58
Min/max HM-temp	°C		see di	agram	
Sound power level (L _{WA}) _{acc to EN 12102 at 0/35}	dB(A)	37 43 43 4		43	
Sound pressure level (L _{PA}) calculated values according to EN ISO 11203 at 0/35 and 1m range	dB(A)	22	28	28	28
Pipe connections					
Brine ext diam. CU pipe	mm	m 28			
Heating medium ext diam. CU pipes	mm	22 28			28
Connection, hot water heater ext diam	mm	22 28			28

¹⁾Reported efficiency for the system takes the product's temperature regulator into account.

3x230V

3x230 V		6	8	10	12	15	17
Output data according to EN 14511							
0/35							
Rated output (P _H)	kW	6.05	7.86	9.46	11.74	15.33	16.78
Supplied power (P _E)	kW	1.35	1.69	2.1	2.68	3.47	3.9
COP _{EN14511}	-	4.48	4.65	4.50	4.38	4.42	4.30
0/45	'	1	1	ı	I		l
Rated output (P _H)	kW	5.14	6.99	8.47	11.27	14.92	16.17
Supplied power (P _E)	kW	1.46	1.87	2.28	3.22	4.11	4.52
COP _{EN14511}	-	3.52	3.74	3.71	3.50	3.63	3.58
Additional power	kW		1	2/4	/6/9		l
SCOP according to EN 14825		•					
Nominal heating output (designh)	kW	7/6	9/8	12 / 10	14 / 14	18 / 18	20 / 20
SCOP _{EN14825} cold climate 35 °C / 55 °C		5.0 / 3.7	5.1 / 3.8	5.1 / 3.9	4.8 / 3.7	4.7 / 3.7	4.5 / 3.7
SCOP _{EN14825} average climate, 35 °C / 55 °C		4.8 / 3.6	4.9 / 3.7	5.0 / 3.8	4.7 / 3.6	4.6 / 3.7	4.4 / 3.6

²⁾Max. permitted impedance in the mains connected point in accordance with EN 61000-3-11. Start currents can cause short voltage dips that could affect other equipment in unfavourable conditions. If the impedance in the mains connection point is higher than that stated it is possible that interference will occur. If the impedance in the mains connection point is higher than that stated check with the power supplier before purchasing the equipment.

3x230 V		6	8	10	12	15	17
Energy rating, average climate		J.			l.		
Efficiency class for space heating 35 °C / 55 °C		A++ /	A++ /	A++ /	A++ /	A++ /	A++ /
-		A++	A++	A++	A++	A++	A++
Space heating efficiency class of the system 35 °C /		A+++ /	A+++ /	A+++ /	A+++ /	A+++ /	A++ /
55 °C ¹⁾		A++	A++	A++	A++	A++	A++
Efficiency class hot water / charging profile with		A / XXL	A / XXL	A / XXL	A / XXL	A / XXL	A / XXL
water heater		(VPB	(VPB	(VPB	(VPB	(VPB	(VPB
		300)	300)	300)	300)	500)	500)
Electrical data				ı	l.		I
Rated voltage				230V 3	~ 50Hz		
Max operating current compressor (including con-	A _{rms}	8.0	10.4	13.0	14.4	18.8	22.0
trol system and circulation pumps)							
Starting current (with soft start)	A _{rms}	52(20.3)	57(20.8)	65.5(23)	73.5	82.5	84.5
Max permitted impedance at connection point ²⁾	ohm	-	-	-	-	-	-
Max operating current heat pump including 2 – kW	A _{rms}	17.5(20)	20(20)	22(25)	24(25)	28(32)	31(32)
immersion heater (recommended fuse rating)							
Max operating current heat pump including 4 – kW	A _{rms}	24(25)	26(32)	28(32)	30(32)	35(40)	38(40)
immersion heater (recommended fuse rating)							
Max operating current heat pump including 6 – kW	A _{rms}	24(25)	26(32)	28(32)	30(32)	35(40)	38(40)
immersion heater (recommended fuse rating)		26(40)	20/40)	40/40)	42/50)	46/50)	40/50)
Max operating current heat pump including 9 – kW	A _{rms}	36(40)	38(40)	40(40)	42(50)	46(50)	49(50)
immersion heater (recommended fuse rating)	14/	20 07	20 07	25 105	35 – 185	25 105	35 – 185
Output, Brine pump Output, Heating medium pump	W	30 – 87 7 – 67	30 – 87 7 – 67	7 – 67	7 – 67	35 – 185 10 – 87	10 – 87
IP class	VV	7-67	7-07	7 – 67 IP		10-67	10-67
Refrigerant circuit				IF.	<u> </u>		
Type of refrigerant				P/1	07C		
GWP refrigerant					774		
Volume	kg	1.5	1.8	2.1	2.0	2.0	2.0
CO ₂ equivalent	ton	2.66	3.19	3.73	3.55	3.55	3.55
Cut-out value pressure switch HP / LP	MPa	2.00		(29 bar) /			3.33
Difference pressure switch HP / LP	MPa			(-7 bar) /			
Brine circuit	IVII G		0.7	(/ Dui / /	0.13 (1.3 c	oui /	
Min/max system pressure brine	MPa		0.0)5 (0.5 bar) / 0 3 (3 h	ar)	
Min flow	I/s	0.25	0.33	0.39	0.47	0.62	0.67
Nominal flow	l/s	0.30	0.42	0.51	0.65	0.75	0.82
Max external avail. press at nom flow	kPa	58	48	85	69	58	48
Min/Max incoming Brine temp	°C	30	10		agram		10
Min. outgoing brine temp.	°C				12		
Heating medium circuit	_						
Min/Max system pressure heating medium	MPa		0.0)5 (0.5 bar) / 0.4 (4 b	ar)	
Min flow	I/s	0.10	0.13	0.16	0.19	0.25	0.27
Nominal flow	l/s	0.13	0.18	0.22	0.27	0.36	0.40
Max external avail. press at nom flow	kPa	67	64	64	58	60	55
Min/max HM-temp	°C	-			agram	1	
Sound power level (L _{WA}) _{acc to EN 12102 at 0}	dB(A)	42	43	43	43	42	42
Sound pressure level (L _{PA}) _{calculated values according}	dB(A)	27	28	28	28	27	27
to EN ISO 11203 at 0/35 and 1m range	- ()						
to Ent 150 1 1205 at 0755 and 1111 fallye							

3x230 V		6	8	10	12	15	17
Pipe connections				,			
Brine ext diam. CU pipe	mm	28 3				35	
Heating medium ext diam. CU pipes	mm	22 28					
Connection, hot water heater ext diam	mm		22			28	

¹⁾ Reported efficiency for the system takes the product's temperature regulator into account.

3x400 V

3x400 V		5	6	8	10	12	15	17
Output data according to EN 14511								
0/35								
Rated output (P _H)	kW	4.65	6.07	7.67	9.66	11.48	15.37	16.89
Supplied power (P _E)	kW	1.08	1.32	1.64	2.01	2.51	3.48	3.93
COP _{EN14511}	-	4.30	4.59	4.68	4.81	4.57	4.42	4.30
0/45			I		1	I		
Rated output (P _H)	kW	3.98	5.19	6.70	8.55	10.99	14.86	16.10
Supplied power (P _E)	kW	1.17	1.46	1.83	2.27	3.02	4.09	4.49
COP _{EN14511}	-	3.40	3.56	3.67	3.77	3.64	3.63	3.59
Additional power	kW			1-7 (sv	vitchable t	to 2-9)		
SCOP according to EN 14825								
Nominal heating output (designh)	kW	6/5	7 / 6	9/8	12 / 10	14 / 14	18 / 18	20 / 20
SCOP _{EN14825} cold climate 35 °C / 55 °C		4.6 / 3.5	5.0 / 3.7	5.1 / 3.8	5.2 / 4.0	4.9 / 3.8	4.7 / 3.7	4.5 / 3.7
SCOP _{EN14825} average climate, 35 °C / 55 °C		4.5 / 3.4	4.8 / 3.6	4.9 / 3.3	5.1 / 3.9	4.8 / 3.7	4.6 / 3.7	4.4 / 3.6
Energy rating, average climate			I	ı	ı	l		
Efficiency class for space heating 35 °C / 55 °C		A++ / A++	A++ / A++	A++ / A++	A++ / A++	A++ / A++	A++ / A++	A++ / A++
Space heating efficiency class of the system $35 ^{\circ}\text{C} / 55 ^{\circ}\text{C}^{1)}$		A+++ / A++	A+++ / A++	A+++ / A++	A+++ / A+++	A+++ / A++	A+++ / A++	A++ / A++
Efficiency class hot water / charging profile with water heater		A / XXL (VPB 300)	A / XXL (VPB 300)	A / XXL (VPB 300)	A / XXL (VPB 300)	A / XXL (VPB 300)	A / XXL (VPB 500)	A / XXL (VPB 500)
Electrical data		(VFB300)	(46500)	(440.00)	(VFB300)	(440,000)	(VFB 300)	(449 200)
Rated voltage				40	0V 3N ~ 50)H ₇		
Max. operating current compressor, including control system, circulation pumps and 0 kW immersion heater (Recommended fuse rating)	A _{rms}	9.5(1 phase) (16)	4.6(16)	6.6(16)	6.9(16)	9(16)	11(16)	13(16)
Starting current	A _{rms}	23	18	23	23	29	43	52
Max permitted impedance at connection point $^{2)}$	ohm	-	-	-	-	-	-	-
Max operating current heat pump including 1 – 2 kW immersion heater (Recommended fuse rating)	A _{rms}	18(20)	13(16)	15(16)	15(16)	18(20)	20(20)	22(25)
Max operating current heat pump including 3 – 4 kW immersion heater (Recommended fuse rating)	A _{rms}	18(20)	13(16)	15(16)	15(16)	18(20)	20(20)	22(25)

²⁾Max. permitted impedance in the mains connected point in accordance with EN 61000-3-11. Start currents can cause short voltage dips that could affect other equipment in unfavourable conditions. If the impedance in the mains connection point is higher than that stated it is possible that interference will occur. If the impedance in the mains connection point is higher than that stated check with the power supplier before purchasing the equipment.

3x400 V		5	6	8	10	12	15	17
Max operating current heat pump including 5 – 6 kW immersion heater (Recommended fuse rating)	A _{rms}	18(20)	13(16)	15(16)	15(16)	18(20)	20(20)	22(25)
Max operating current heat pump including 7 kW immersion heater, connected upon delivery (Recommended fuse rating)	A _{rms}	18(20)	19(20)	21(25)	21(25)	23(25)	24(25)	26(30)
Max operating current heat pump including 9 kW immersion heater, requires connection (Recommended fuse rating)	A _{rms}	24(25)	19(20)	22(25)	22(25)	24(25)	26(30)	28(30)
Output, Brine pump	W	30 – 87	30 – 87	30 – 87	35 – 185	35 – 185	35 – 185	35 – 185
Output, Heating medium pump	W	7 – 67	7 – 67	7 – 67	7 – 67	7 – 67	10 – 87	10 – 87
Enclosure class					IP21			
Refrigerant circuit								
Type of refrigerant					R407C			
GWP refrigerant					1,774			
Volume	kg	1.2	1.5	1.8	2.1	2.0	2.0	2.0
CO ₂ equivalent	ton	2.13	2.66	3.19	3.73	3.55	3.55	3.55
Cut-out value pressure switch HP / LP	MPa		Į.	2.9 (29 k	oar) / 0.15	(1.5 bar)		
Difference pressure switch HP / LP	MPa			0.7 (-7 k	ar) / 0.15	(1.5 bar)		
Brine circuit								
Min/max system pressure brine	MPa			0.05 (0.	5 bar) / 0.3	3 (3 bar)		
Min flow	l/s	0.19	0.25	0.33	0.40	0.47	0.62	0.67
Nominal flow	l/s	0.23	0.30	0.42	0.51	0.65	0.75	0.82
Max external avail. press at nom flow	kPa	62	58	48	85	69	58	48
Min/Max incoming Brine temp	°C			S	ee diagrar	n		
Min. outgoing brine temp.	°C				-12			
Heating medium circuit								
Min/Max system pressure heating medium	MPa			0.05 (0.	5 bar) / 0.4	1 (4 bar)		
Min flow	l/s	0.08	0.10	0.13	0.16	0.19	0.25	0.27
Nominal flow	l/s	0.10	0.13	0.18	0.22	0.27	0.36	0.40
Max external avail. press at nom flow	kPa	68	67	64	64	58	60	55
Min/max HM-temp	°C			S	ee diagrar	n		
Sound power level (L _{WA}) acc to 12,102 at	dB(A)	37	42	43	43	43	42	42
0/35								
Sound pressure level (L _{PA}) calculated values	dB(A)	22	27	28	28	28	27	27
according to EN ISO 11203 at 0/35 and 1m range								
Pipe connections								
Brine ext diam. CU pipe	mm				8			35
Heating medium ext diam. CU pipes	mm			2			28	
Connection, hot water heater ext diam	mm		2	2			28	

 $^{^{1)}\!}Reported$ efficiency for the system takes the product's temperature regulator into account.

²⁾Max. permitted impedance in the mains connected point in accordance with EN 61000-3-11. Start currents can cause short voltage dips that could affect other equipment in unfavourable conditions. If the impedance in the mains connection point is higher than that stated it is possible that interference will occur. If the impedance in the mains connection point is higher than that stated check with the power supplier before purchasing the equipment.

Miscellaneous

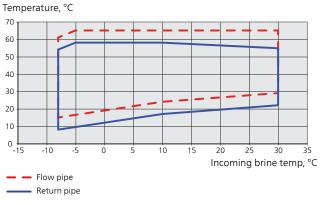
Miscellaneous		5	6	8	10	12	15	17
Dimensions and weight								
Width	mm				600			
Depth	mm				620			
Height	mm	1500						
Required ceiling height ²⁾	mm	1670						
Weight complete heat pump	kg	160	170	180	185	190	200	205
Weight only cooling module	kg	103	110	115	121	128	134	136
Part no. 1x230V		065 155	-	065 156	065 157	065 158	-	-
Part no., 3x230V		-	065 136	065 137	065 138	065 139	065 140	065 141
Part no. 3x400V		-	065 094	065 095	065 096	065 097	065 098	065 099
Part number, 3x400V, (with energy meter)		065 109	065 114	065 115	065 116	065 117	065 118	065 119

¹⁾With feet removed, the height is approx. 1650 mm.

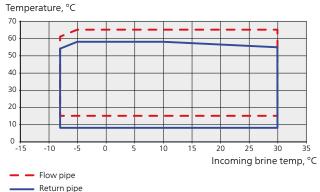
Working range heat pump, compressor operation

The compressor provides a supply temperature up to 65 $^{\circ}$ C, at 0 $^{\circ}$ C incoming brine temperature, the remainder (up to 70 $^{\circ}$ C) is obtained using the additional heat.

12 kW 3x400V, 8-12 kW 1x230V



Other



³⁾Cu: copper, Rf: stainless steel, E: enamel.

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