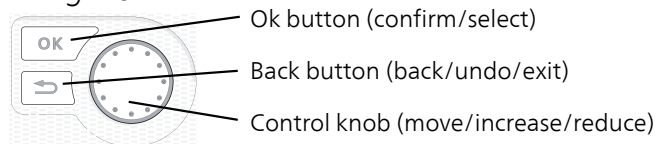


Exhaust air heat pump NIBE F370



Quick guide

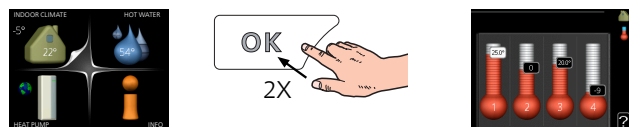
Navigation



A detailed explanation of the button functions can be found on page 40.

How to scroll through menus and make different settings is described on page 42.

Set the indoor climate



The mode for setting the indoor temperature is accessed by pressing the OK button twice, when in the start mode in the main menu.

Increase hot water volume



To temporarily increase the amount of hot water, first turn the control knob to mark menu 2 (water droplet) and then press the OK button twice.

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1 Important information

Safety information

This manual describes installation and service procedures for implementation by specialists.

The manual must be left with the customer.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

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Water may drip from the safety valve. A factory-fitted overflow pipe goes from the safety valve to an overflow cup. The overflow pipe is visible, its mouth is open and is not located close to electrical components. An overflow pipe should be routed from the overflow cup to a suitable drain. The entire length of this overflow pipe is inclined to prevent water pockets, and it must also be frost-proof.

F370 must be installed via an isolator switch. The cable area has to be dimensioned based on the fuse rating used.

Symbols



WARNING!

This symbol indicates serious danger to person or machine.



NOTE

This symbol indicates danger to person or machine.



Caution

This symbol indicates important information about what you should consider when installing or servicing the installation.



TIP

This symbol indicates tips on how to facilitate using the product.

Marking

CE The CE mark is obligatory for most products sold in the EU, regardless of where they are made.

IP21 Classification of enclosure of electro-technical equipment.



Fire hazard!



Read the User Manual.



Read the Installer Manual.

Handling

The heat pump contains highly flammable refrigerant. Special care should be exercised during handling, installation, service, cleaning and scrapping to avoid damage to the refrigerant system, and thereby reduce the risk of leakage.



NOTE

Work on the refrigerant system must be carried out by authorised personnel, in accordance with the relevant legislation on refrigerants and supplemented by the additional requirements for flammable gas; for example, product knowledge as well as service instructions for gas systems with flammable gases.

Safety precautions



WARNING!

Do not use agents to speed up the defrosting process or for cleaning, other than those recommended by the manufacturer.

The apparatus must be stored in a room with no continuous ignition sources (e.g. naked flame, an active gas installation or an active electric heater).

Must not be punctured or burned.

Be aware that the refrigerant may be odourless

GENERAL

Pipe installation should be kept to a minimum.

AREA CHECKS

Before work is started on systems that contains combustible refrigerants, safety checks must be performed to ensure that the ignition risk is kept to a minimum.

WORKING METHOD

The work must be carried out in a controlled way to minimise the risk of contact with combustible gas or liquid during the work.

GENERAL FOR THE WORKING RANGE

All maintenance staff and those who work in close proximity to the product must be instructed which type of work is to be carried out. Avoid carrying out work in enclosed spaces. The area surrounding the worksite must be cordoned off. Ensure that the area is made safe by removing combustible material.

CHECK FOR THE PRESENCE OF REFRIGERANT

Check whether there is refrigerant in the area using a suitable refrigerant detector prior to and during work, to notify the service technician whether there is a possible flammable atmosphere or not. Ensure that the refrigerant detector is suitable for combustible refrigerant, i.e. does not generate sparks or cause ignition in any other way.

PRESENCE OF FIRE EXTINGUISHERS

If hot work is carried out on the heat pump, a powder or carbon dioxide fire extinguisher must be to hand.

ABSENCE OF IGNITION SOURCES

Those who carry out work with refrigerant system connections, including exposing pipes that contain or have contained combustible refrigerant, may not use potential ignition sources in such a way that that can lead to risks of fire or explosions.

All potential ignition sources, including cigarette smoking, should be kept at a safe distance from the service work area where combustible refrigerant can leak out. Before carrying out work, the area surrounding the equipment must be checked to ensure that there are no ignition risks. "No smoking" signs must be displayed.

VENTILATED AREA

Ensure that the work is carried out outdoors or that the work area is ventilated before the system is opened and before any hot work is carried out. The area must be ventilated whilst the work is being carried out. There

must be ventilation around any refrigerant that comes out, which should be routed outdoors.

CHECKING COOLING EQUIPMENT

If electrical components are replaced, the replacement parts must be fit for purpose and have the correct technical specifications. Always follow the manufacturer's guidelines regarding maintenance and servicing. Contact the manufacturer's technical department in the event of any doubts.

The following checks must be carried out for installations that use combustible refrigerants.

- The filling quantity is appropriate for the size of the space where the parts that contain refrigerant are installed.
- Ventilation equipment and outlet work correctly and without obstructions.
- If an indirect refrigerant circuit is used, check whether the secondary circuit contains refrigerant.
- All markings of equipment are visible and clear. Markings, signs and similar that are not clear must be replaced.
- Refrigerant pipes and components are positioned in such a way that it is not likely that they be subjected to substances that can corrode components containing refrigerant, if these components are not made of material that is resistant against corrosion, or not appropriately protected against such corrosion.

CHECKING ELECTRICAL EQUIPMENT

Repair and maintenance of electrical components must include initial safety checks and procedures for component inspection. In the event of a fault, which can cause a safety risk, do not supply any power to the circuit until the fault has been rectified. If the fault cannot be rectified immediately, and operation must continue, an adequate temporary solution must be implemented. This must be reported to the equipment owner, so that all parties have been informed.

The following checks must be carried out at the initial safety checks.

- That the capacitors are discharged. Discharging must be done safely, to prevent the risk of sparking.
- That no powered electrical components or live cables are exposed when filling or collecting refrigerant or when the system is flushed.
- That the system is continually earthed.

REPAIRING SEALED COMPONENTS

When repairing sealed components, all electrical supply must be disconnected from the equipment that is being repaired before any sealed covers or similar are removed. If it is absolutely necessary to have an electricity supply to the equipment during the service, continuously activated leak tracing must be performed at the most critical points in order to warn of any dangerous situations.

Pay particular attention to the following so that the sheath is not changed in a way that affects the protection level when working with electrical components. This means damage to cables, unnecessary amounts of connections, terminals that do not follow the original specifications, damaged gaskets, incorrect grommets etc.

Ensure that the apparatus is secured properly.

Check that seals or sealing materials have not deteriorated to a degree that they can no longer prevent combustible gases from entering. Replacement parts must meet the manufacturer's specifications.



NOTE

Use of silicone seals can hamper the efficiency of certain types of leak-tracing equipment. Components with built in safety do not need to be isolated before starting work.

WIRING

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

LEAK TESTING

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants.

Electronic leak tracers must be used to detect combustible refrigerant; but the leak tracer may not be sufficiently sensitive or may need to be recalibrated (the leak tracing equipment must be calibrated in an area completely free from refrigerant). The leak tracer must not be a potential source of ignition and must be suitable for the relevant refrigerant. The leak tracing equipment must be set and calibrated for the relevant refrigerant, to ensure that the gas concentration is a maximum of 25% of the lowest combustible concentration (Lower Flammability Limit, LFL) of the relevant refrigerant.

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

REMOVAL AND DRAINING

When a cooling circuit is opened for repairs – or for another reason – work must be carried out in a conventional manner. Due to the risk of fire it is important that best practice is applied. Follow the procedure below.

1. Drain the refrigerant.
2. Flush the circuit with inert gas.
3. Drain the circuit.
4. Flush again with inert gas.
5. Open the circuit by cutting or burning.

Collect the refrigerant in the intended cylinders. Flush the system with oxygen-free nitrogen to make the unit safe. This process may need to be repeated several times. Compressed air and oxygen must not be used.

Flush the system by breaking the vacuum with oxygen-free nitrogen, and filling the system to working pressure, relieving the pressure to atmospheric pressure and finally pumping to vacuum. Repeat the process until no refrigerant remains in the system. After the final filling of oxygen-free nitrogen, relieve the pressure in the system to atmospheric pressure, so that work can be carried out. This type of flushing must be carried out if hot work is to be performed on the pipe system.

Ensure that the vacuum pump's outlet is not near to ignition sources and that there is satisfactory ventilation by the outlet.

FILLING

In addition to the conventional filling procedures, the following actions must be taken.

- Ensure that different refrigerants are not mixed when filling equipment is used. Hoses and lines must be as short as possible to minimise the enclosed refrigerant volume.
- Containers must be stored upright.
- Ensure that the cooling system is grounded before the system is filled with refrigerant.

- Mark the system once filling is complete (if not already marked). If the amount differs from the pre-installed amount, the marking must include the pre-installed amount, the added extra amount and the total amount.
- Take extra care not to overfill the cooling system.

Before refilling the system, pressure test it with oxygen-free nitrogen. Leak test the system after filling but before using the system. Perform an additional leak test before leaving the installation.

DECOMMISSIONING

Before performing this procedure, the technician absolutely must be very familiar with the equipment and all its component parts. Good practice prescribes that all refrigerant is collected safely. Before the work is carried out, samples of oil and refrigerant must be taken, if analysis is required, before the collected refrigerant can be reused. There must be a power supply when this task is started.

1. Familiarise yourself with the equipment and its use.
2. Isolate the system electrically.
3. Before starting the procedure, ensure that:
 - necessary equipment for mechanical handling of the refrigerant container is available
 - all necessary personal safety equipment is available and used correctly
 - the collection process is continuously supervised by an authorised person
 - the collection equipment and containers meet appropriate standards.
4. Pump the refrigerant system to vacuum, if possible.
5. If it is not possible to pump to vacuum, manufacture a branch, so that the refrigerant can be retrieved from different parts of the system.
6. Check that the refrigerant container is on the scales before starting to collect.

7. Start the collection device and collect according to the manufacturer's instructions.
8. Do not overfill the containers (max. 80 % (volume) liquid content).
9. Do not exceed the containers' maximum permitted working pressure – not even temporarily.
10. When the containers have been filled correctly and the process is complete, close all shut-off valves in the equipment and remove the containers and equipment from the installation immediately.
11. The collected refrigerant must not be filled in any other system before being cleaned and checked.

Marking during decommissioning

The equipment must be marked stating that it has been taken out of operation and drained of refrigerant. The marking must be dated and signed. Check that the equipment is marked indicating that it contains combustible refrigerant.

Collection

Best practice prescribes that all refrigerant is collected safely when the refrigerant is drained from a system, either for servicing or for decommissioning.

The refrigerant must only be collected in suitable refrigerant containers. Ensure that the required number of containers, which can hold the entire volume of the system, are available. All containers that are to be used must be intended for the collection of the refrigerant and marked for this refrigerant (specifically designed for the collection of refrigerant). The containers have to be equipped with correctly functioning pressure relief valves and shut-off valves. Empty collection containers must be drained and, if possible, chilled before collection.

The collection equipment must function correctly and instructions for the equipment must be to hand. The equipment must be suitable for the collection of combustible refrigerant.

Fully functioning and calibrated scales must also be to hand.

Hoses must be in good condition and be equipped with leak proof quick-couplings. Before using the collecting machine, check that it is working correctly and has been well maintained, and that associated electrical components are sealed, to prevent ignition if any refrigerant should leak out. Contact the manufacturer if you are in any doubt.

Return the collected refrigerant to the refrigerant supplier in the correct collection container and with the relevant Waste Transfer Note. Do not mix refrigerants in collection devices or containers.

If compressors/compressor oil are/is to be removed ensure that the affected device is drained to an acceptable level to ensure that no combustible refrigerant remains in the lubricant. Compressors must be drained before being returned to the supplier. Only electrical heating of the compressor housing may be used to quicken draining. Drain oil from the system in a safe manner.

MISCELLANEOUS

Maximum amount of refrigerant: See Technical specifications.

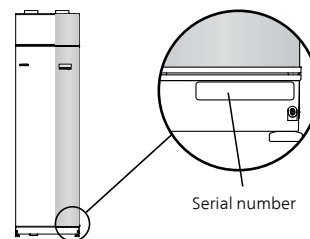
- Everyone who works with or opens a refrigerant circuit must have a current, valid certificate from an accredited industry issuing body, which states that, according to the industry's recognised assessment standard, they have the authority to safely handle refrigerants.
- Servicing must only be performed according to the equipment manufacturer's recommendations.

Maintenance and repairs that require the assistance of another trained person must be carried out under the supervision of person with the authority to handle combustible refrigerants.

Maintenance and repair that requires the skill of another person must be carried out under the supervision of someone with the above expertise.

Serial number

The serial number can be found at the bottom right of the front cover, in the info menu (menu 3.1) and on the type plate (PZ1).



Caution

You need the product's (14 digit) serial number for servicing and support.

Recovery



Leave the disposal of the packaging to the installer who installed the product or to special waste stations.



Do not dispose of used products with normal household waste. It must be disposed of at a special waste station or dealer who provides this type of service.

Improper disposal of the product by the user results in administrative penalties in accordance with current legislation.

Inspection of the installation

Current regulations require the heating installation to be inspected before it is commissioned. The inspection must be carried out by a suitably qualified person. In addition, fill in the page for the installation data in the User Manual.

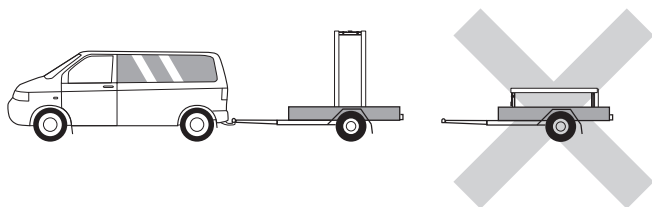
✓	Description	Notes	Signature	Date
	Ventilation (page 21)			
	Setting the ventilation flow			
	Connecting ground cables			
	Heating medium (page 19)			
	System flushed			
	System vented			
	Safety valve			
	Circulation pump setting			
	Setting heating medium flow			
	Pressure in the climate system			
	Electricity (page 22)			
	Connections			
	Main voltage			
	Phase voltage			
	Fuses heat pump			
	Fuses property			
	Outside sensor			
	Room sensor			
	Current sensor			
	Safety breaker			
	Earth circuit-breaker			

2 Delivery and handling

Transport

F370 should be transported and stored vertically in a dry place. However, the F370 may be carefully laid on its back when being moved into a building. The centre of gravity is in the upper part.

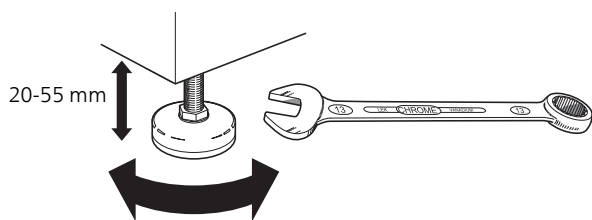
- The heat pump's installation area should always have a temperature of at least 10 °C and max 30 °C.



Assembly

- Place F370 on a solid foundation indoors that can take the heat pump's weight. Use the product's adjustable feet to obtain a horizontal and stable set-up.

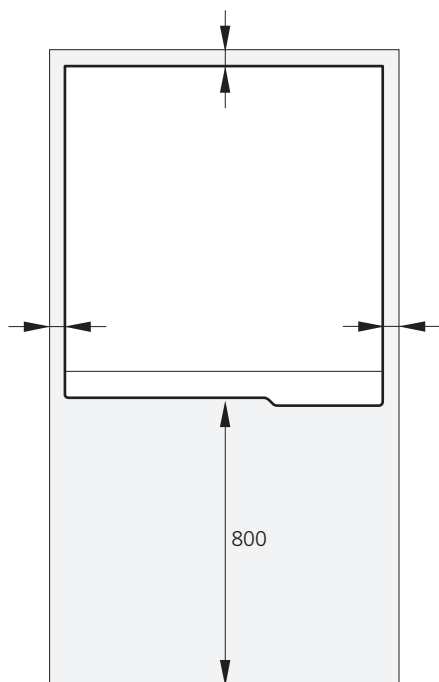
Because water comes from F370, the floor coating is important. A waterproof floor or floor membrane is recommended.



- Because water comes from F370, it is good if the area where the heating pump is located is provided with floor drainage.
- Install with its back to an outside wall, ideally in a room where noise does not matter, in order to eliminate noise problems. If this is not possible, avoid placing it against a wall behind a bedroom or other room where noise may be a problem.
- Wherever the unit is located, walls to sound sensitive rooms should be fitted with sound insulation.
- Route pipes so they are not fixed to an internal wall that backs on to a bedroom or living room.

INSTALLATION AREA

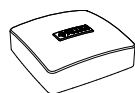
Leave a free space of 800 mm in front of the product. Leave free space between F370 and wall/other machinery/fittings/cables/pipes etc. It is recommended that a space of at least 10 mm is left to reduce the risk of noise and of any vibrations being propagated.



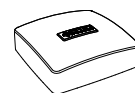
NOTE

Ensure that there is sufficient space (300 mm) above F370 for connecting ventilation ducts.

Supplied components



Outside sensor



Room sensor



Earth cabling (2 pcs)



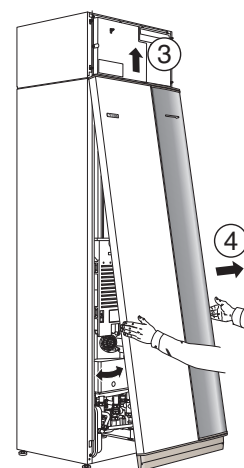
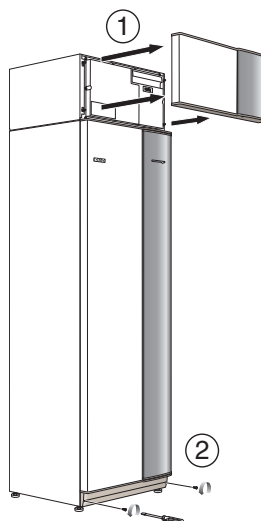
Current sensor

LOCATION

The kit of supplied items is placed on top of the product.

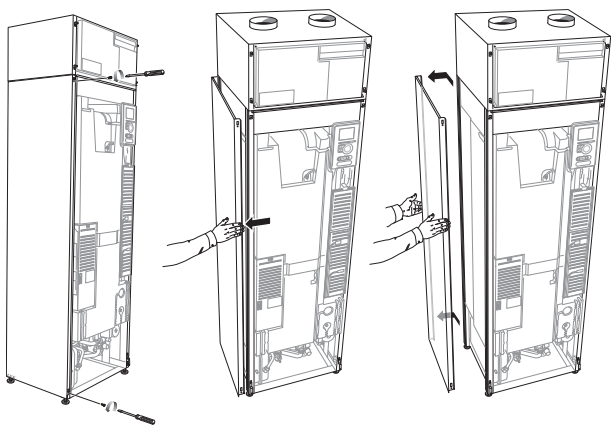
Removing the covers

FRONT COVER



1. Remove the upper panel by pulling it straight out.
2. Remove the screws from the lower edge of the front panel.
3. Lift the panel out at the bottom edge and up.
4. Pull the panel towards yourself.

SIDE COVERS



The side covers can be removed to facilitate the installation.

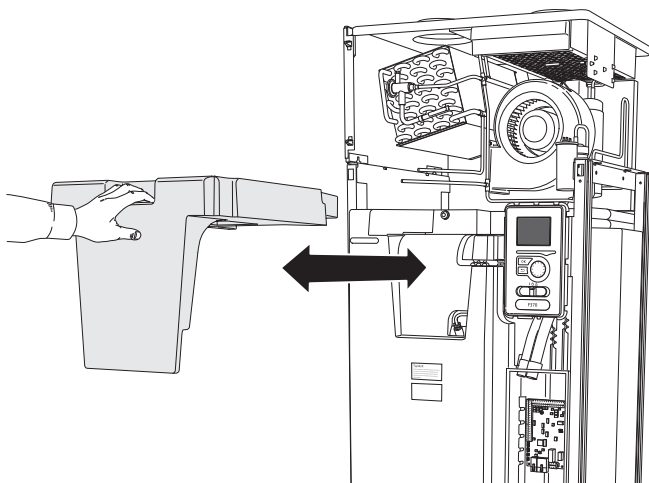
1. Remove the screws from the upper and lower edges.
2. Twist the cover slightly outward.
3. Move the hatch backwards and slightly to the side.
4. Pull the cover to one side.
5. Pull the hatch forwards.

Removing parts of the insulation

Parts of the insulation can be removed to facilitate the installation.

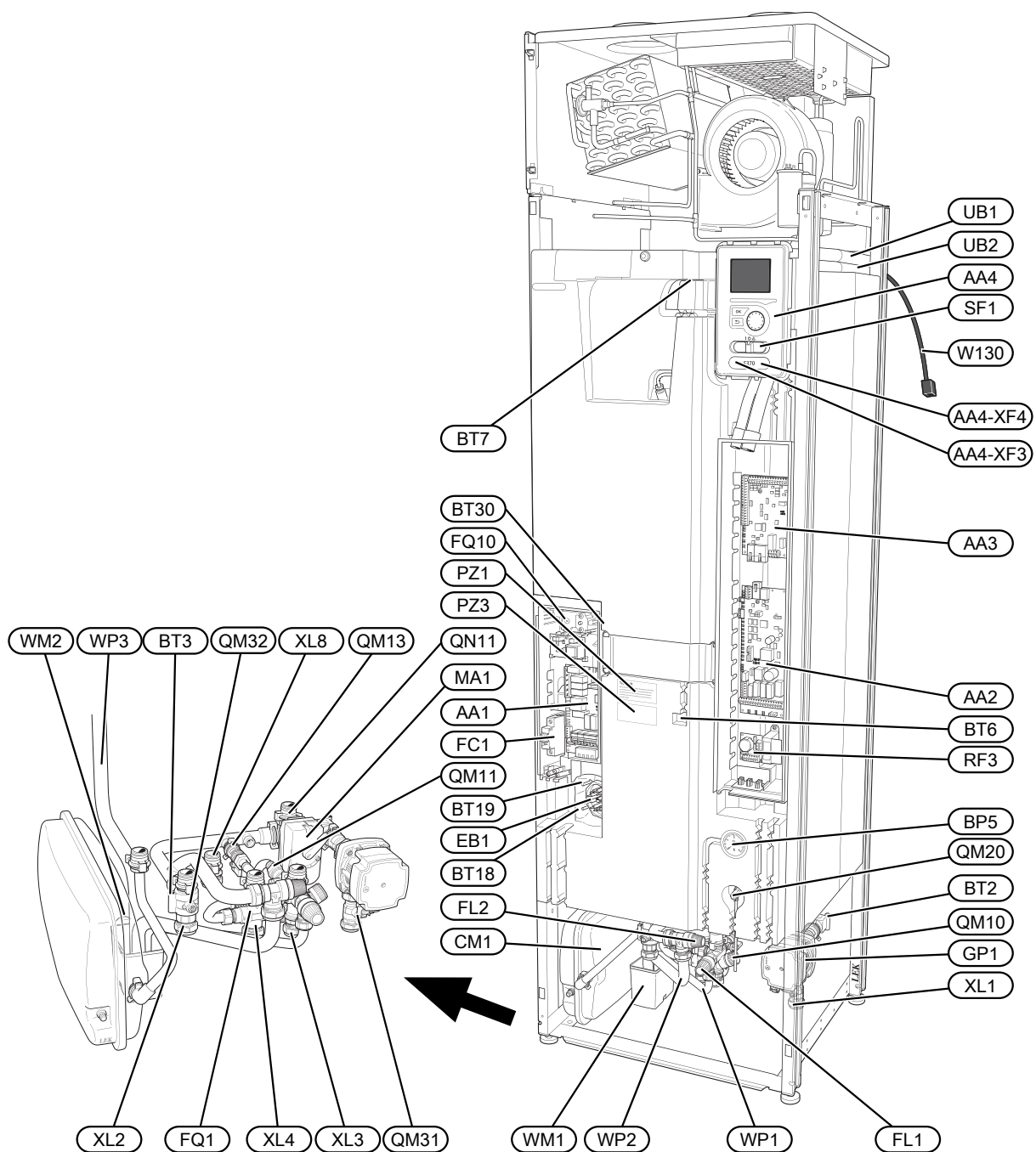
INSULATION, TOP

Grip the handle and pull straight out as illustrated.



3 The heat pump design

General



PIPE CONNECTIONS

XL1	Connection, heating medium flow line
XL2	Connection, heating medium return line
XL3	Connection, cold water
XL4	Connection, hot water
XL8	Connection, docking in

HVAC COMPONENTS

CM1	Expansion vessel
FL1	Safety valve, water heater
FL2	Safety valve, climate system
FQ1	Mixer valve, hot water
GP1	Circulation pump
QM10	Filler valve, hot water heater
QM11	Filler valve, climate system
QM13	Filler valve 2, climate system
QM20	Venting, heating medium
QM31	Shut-off valve, heating medium flow
QM32	Shut off valve, heating medium return
QN11	Shunt valve
WM1	Overflow cup
WM2	Overflow water discharge
WP1	Overflow pipe, safety valve hot water heater
WP2	Overflow pipe, safety valve climate system
WP3	Overflow pipe, condensation

SENSORS ETC.

BF1	Flow sensor (located on the rear of the machine)
BP5	Pressure gauge, heating system
BT1	Outside sensor ¹
BT2	Temperature sensors, heating medium flow
BT3	Temperature sensors, heating medium return
BT6	Temperature sensor, hot water, control
BT7	Temperature sensor, hot water, display
BT18	Temperature sensor, compressor operation
BT19	Temperature sensor, immersion heater operation
BT30	Thermostat, backup heating
BT50	Room sensor ¹

ELECTRICAL COMPONENTS

AA1	Immersion heater card
AA2	Base card
AA3	Input circuit board
AA4	Display unit
	AA4-XF3 USB socket
	AA4-XF4 Service socket
EB1	Immersion heater
FC1	Miniature circuit-breaker
FQ10	Temperature limiter
MA1	Shunt motor with hand wheel
RF3	EMC-filter
SF1	Switch
W130	Network cable for NIBE Uplink

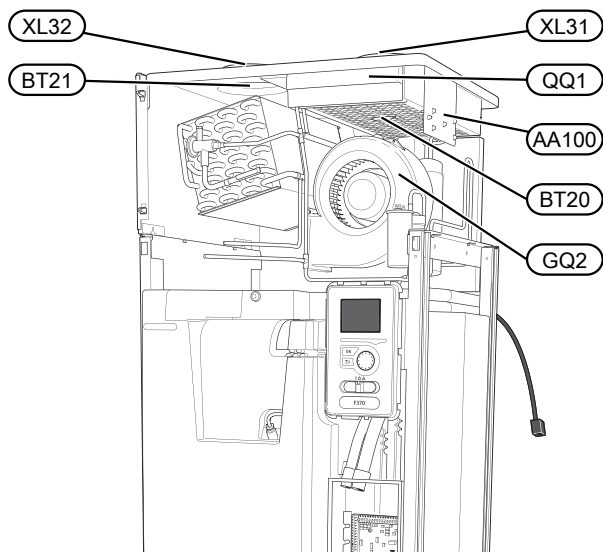
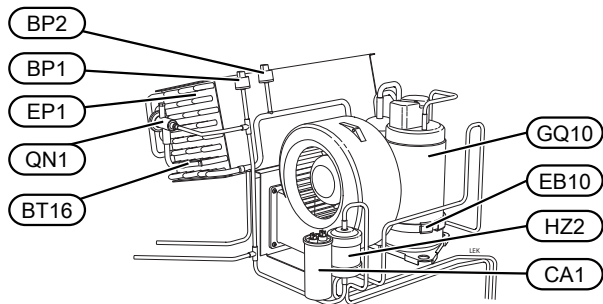
MISCELLANEOUS

PZ1	Rating plate
PZ3	Serial number plate
UB1-2	Cable gland

¹Not visible in the image

Designations according to standard EN 81346-2.

Air treatment unit



PIPE CONNECTIONS

- XL31 Ventilation connection, exhaust air
- XL32 Ventilation connection, extract air

SENSORS ETC.

- BP1 High pressure pressostat
- BP2 Low pressure pressostat
- BT16 Temperature sensor, evaporator¹
- BT20 Temperature sensor, exhaust air
- BT21 Temperature sensor, extract air

ELECTRICAL COMPONENTS

- AA100 Connection card air treatment section, exhaust air
- CA1 Capacitor
- EB10 Compressor heater

COOLING COMPONENTS

- EP1 Evaporator
- GQ10 Compressor
- HZ2 Drying filter¹
- QN1 Expansion valve

VENTILATION

- GQ2 Exhaust air fan
- HQ10 Exhaust air filter¹
- QQ1 Filter cover, exhaust air

¹Not visible in the image

4 Pipe and ventilation connections

General pipe connections

Pipe installation must be carried out in accordance with current norms and directives.

The system requires the radiator circuit to be designed for a low temperature heating medium. At the lowest dimensioned outdoor temperature (DOT) the highest recommended temperatures are 55 °C on the supply line and 45 °C on the return line.

Overflow water from the evaporator collection tray and safety valves passes via a non-pressurised pipe to an overflow cup, and from there to a drain, so that hot water splashes cannot cause injury. The entire length of the overflow water pipe must be inclined to prevent water pockets and must also be frost-proof.



NOTE

The pipe system needs to be flushed out before the heat pump is connected so that any debris cannot damage component parts.



Caution

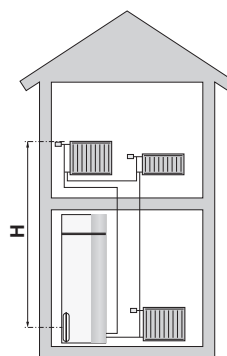
Ensure that incoming water is clean. When using a private well, it may be necessary to supplement with an extra water filter.

SYSTEM VOLUME

The volume of the pressure expansion vessel (CM1) is 10 litres and it is pre-pressurised as standard to 0.5 bar (5 mvp). As a result, the maximum permitted height "H" between the expansion vessel and the highest installed radiator is 5 m, see figure.

If the pre-pressure is not high enough, it can be increased by adding air via the valve in the expansion vessel. The expansion vessel's pre-pressure must be stated in the inspection document. Any change in the pre-pressure affects the ability of the expansion vessel to handle the expansion of the water.

The maximum system volume, excluding F370, is 219 litres at the above pre-pressure.



SYSTEM DIAGRAM

F370 consists of a heat pump, water heater, immersion heater, fan, circulation pump and control system. F370 is connected to the ventilation system and heating medium circuits.

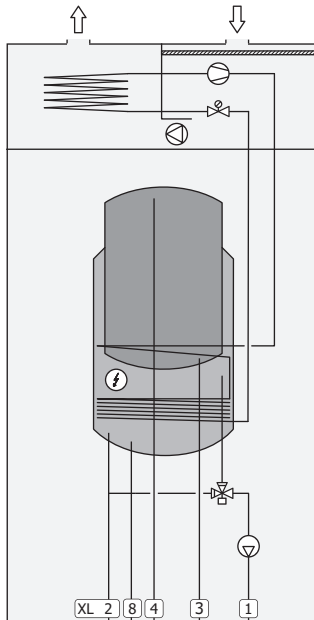
When the exhaust air at room temperature passes through the evaporator, the refrigerant evaporates because of its low boiling point. In this way the energy in the room air is transferred to the refrigerant.

The refrigerant is then compressed in a compressor, causing the temperature to rise considerably.

The warm refrigerant is led to the condenser. Here the refrigerant gives off its energy to the heating system water, whereupon the refrigerant changes state from gas to liquid.

The refrigerant then goes via filters to the expansion valve, where the pressure and temperature are reduced.

The refrigerant has now completed its circulation and returns to the evaporator.



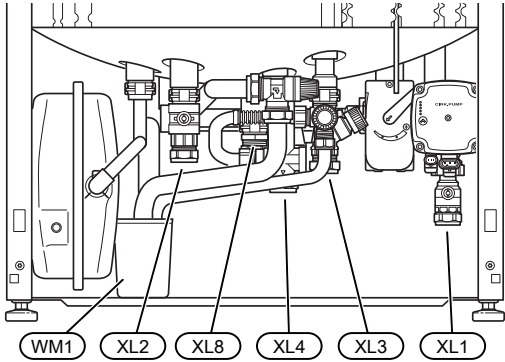
- XL1 Connection, heating medium flow
- XL2 Connection, heating medium return
- XL3 Cold water connection
- XL4 Hot water connection
- XL8 Docking connection



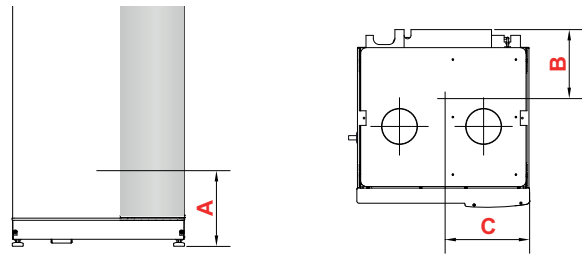
Caution

This is a principle of operation. For more detailed information about F370, see section "The heat pump design".

Dimensions and pipe connections



SETTING OUT DIMENSIONS




















Stainless

Connection		A	B	C
XL1 Heating medium supply	(mm)	135	360	65
XL2 Heating medium return	(mm)	215	425	385
XL3 Cold water	(mm)	200	455	215
XL4 Hot water	(mm)	180	405	265
XL8 Docking	(mm)	220	290	300
WM1 Overflow cup	(mm)	95	205	430

PIPE DIMENSIONS

Connection		
XL1-XL2 Heating medium ext Ø	(mm)	22
XL3 Cold water ext Ø	(mm)	22
XL4 Hot water ext Ø	(mm)	22
XL8 Docking ext. Ø	(mm)	22
WM2 Overflow water discharge	(mm)	32

Symbol key

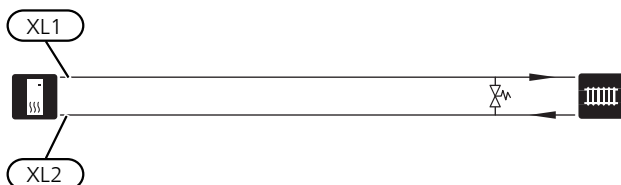
Symbol	Meaning
	Unit box
	Non-return valve
	Mixing valve
	Circulation pump
	Immersion heater
	Expansion valve
	Fan
	Compressor
	Temperature sensor
	Trim valve
	Reversing valve/shunt
	Overflow valve
	Under floor heating systems
	Heat pump
	Radiator system
	Domestic hot water
	Hot water circulation

Heating medium side

CONNECTING THE CLIMATE SYSTEM

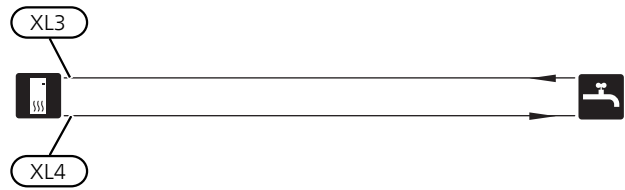
A climate system is a system that regulates indoor comfort with the help of the control system in F370 and for example radiators, underfloor heating/cooling, fan coils etc.

- When connecting to a system with thermostats on all radiators/underfloor heating coils, either a bypass valve must be fitted or some of the thermostats must be removed to ensure there is sufficient flow.



Cold and hot water

The settings for hot water are made in menu 5.1.1.



Installation alternative

F370 can be installed in several different ways, some of which are shown below.

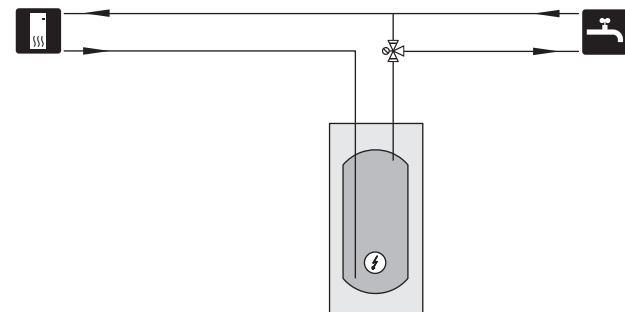
Further option information is available at nibe.eu and in the respective assembly instructions for the accessories used. See page 57 for a list of the accessories that can be used with F370.

EXTRA HOT WATER HEATERS

The system should be supplemented with an extra water heater, if a large bath tub or other significant consumer of hot water is installed.

Water heater with immersion heater

If it is possible to use a water heater with an immersion heater, NIBE COMPACT or EMINENT type water heaters can be used.

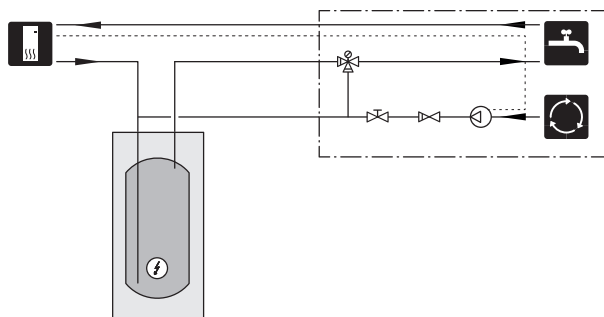


CONNECTING HOT WATER CIRCULATION

A circulation pump can be controlled by F370 to circulate the hot water. The circulating water must have a temperature that prevents bacterial growth and scalding, and national standards must be satisfied.

The HWC return is connected to a freestanding water heater.

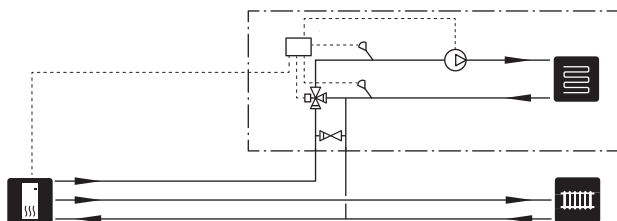
The circulation pump is activated via AUX input in menu 5.4.



EXTRA CLIMATE SYSTEM

In buildings with several climate systems that require different supply temperatures, the accessory ECS 40/ECS 41 can be connected.

ECS 40/ECS 41 is connected to connection, docking in (XL8).



General ventilation connection

- Ventilation installation must be carried out in accordance with current norms and directives.
- Connections must be made via flexible hoses, which should be installed so that they are easy to replace.
- Provision must be made for inspection and cleaning of the duct.
- Make sure that there are no reductions of cross-sectional area in the form of creases, tight bends, etc., since this will reduce the ventilation capacity.
- The air duct system must be a minimum of air tightness class B.
- To prevent fan noise being transferred to the ventilation devices, install silencers in the ducts.
- The extract air duct has to be insulated using diffusion-proof material (at least PE30 or equivalent) along its entire length.
- Ensure that the condensation insulation is fully sealed at any joints and/or at lead-in nipples, silencers, roof cowls or similar.
- The extract air duct must be a maximum of 20 m long with a maximum of six bends.
- Because the heat pump contains the flammable refrigerant, R290 the air ducting system must be earthed. This is done by making a sound electrical connection to the exhaust air and extract air ducts with the enclosed earth cables (2 pcs). Then connect the cables to the earth pin on top of the top cover.
- A duct in a masonry chimney stack must not be used for extract air.

EXHAUST AIR DUCT /KITCHEN FAN

Exhaust air duct (kitchen fan) must not be connected to F370.

To prevent food vapour being transferred to F370 the distance between the kitchen fan and the exhaust air device must be considered. The distance should not be less than 1.5 m, but this can vary between different installations.

Always use a kitchen fan when cooking.

Ventilation flow

Connect F370 so that all the exhaust air, except kitchen duct air (kitchen fan), passes through the evaporator (EP1) in the heat pump.

The ventilation flow must comply with the applicable national standards.

For optimum heat pump performance, the ventilation flow must not be less than 28 l/s (100 m³/h) at an exhaust air temperature of at least 20°C. When the exhaust air temperature is lower than 20°C (for example at start-up and when there is nobody at home), the minimum value is 31 l/s (110 m³/h).

The heat pump's installation area must be ventilated to at least 5 l/s (18 m³/h)

Set the ventilation capacity in the heat pump's menu system (menu 5.1.5).

If the exhaust air temperature falls below 16°C, the compressor is blocked and electric additional heat is permitted. No energy is recovered from the exhaust air when the compressor is blocked.

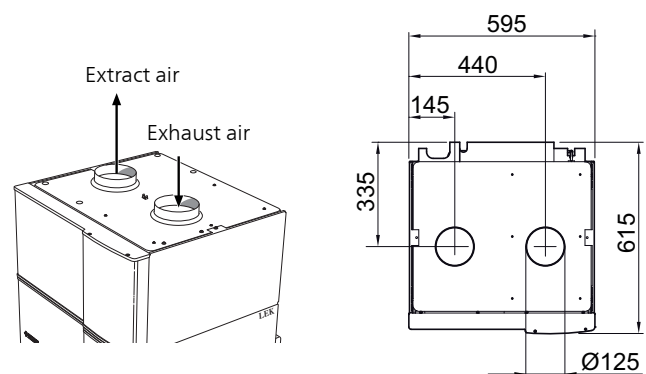
Adjusting ventilation

To obtain the necessary air exchange in every room of the house, the exhaust air devices must be correctly positioned and adjusted and the fan in the heat pump adjusted.

Immediately after installation adjust the ventilation so that it is set according to the projected value of the house.

Incorrect adjustment of the ventilation may lead to reduced installation efficiency and thus poorer operating economy, a poorer indoor climate and moisture damage in the building.

Dimension and ventilation connections



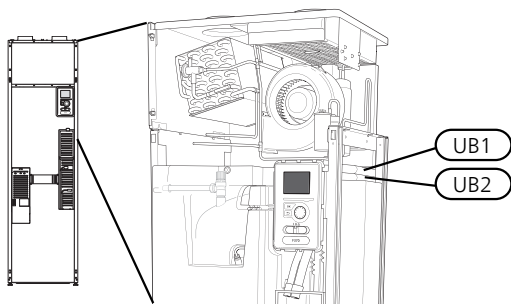
5 Electrical connections

General

All electrical equipment, except the outdoor sensors, room sensors and the current sensors are ready connected at the factory.

- Electrical installation and wiring must be carried out in accordance with the stipulations in force.
- Disconnect F370 before insulation testing the house wiring.
- F370 must be equipped with a separate earth-fault breaker (30 mA).
- F370 must be installed via an isolator switch. The cable area has to be dimensioned based on the fuse rating used.
- If a miniature circuit breaker is used, this must have at least motor characteristic "C". See section "Power steps of the immersion heater" for fuse size.
- To prevent interference, sensor cables to external connections must not be laid close to high voltage cables.
- The minimum area of communication and sensor cables to external connections must be 0.5 mm² up to 50 m, for example EKKX, LiYY or equivalent.
- For an electrical wiring diagram for F370, see the "Technical specifications" section.
- When routing a cable into F370 the cable grommets (UB1 and UB2) must be used.¹

¹ For dimensions diagram, see page 24.



NOTE

Electrical installation and any servicing must be carried out under the supervision of a qualified electrician. Disconnect the current using the circuit breaker before carrying out any servicing.



NOTE

If the supply cable is damaged, only NIBE, its service representative or similar authorised person may replace it to prevent any danger and damage.



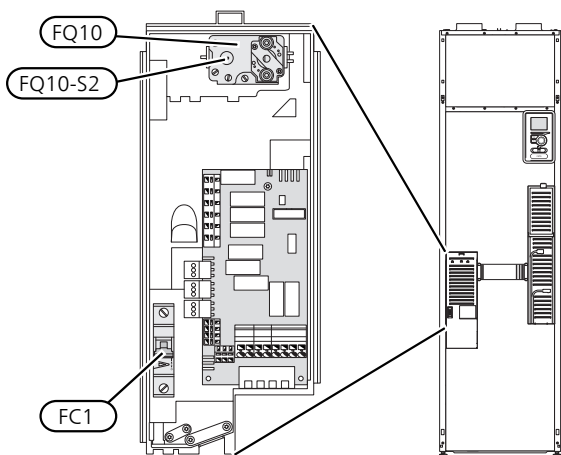
NOTE

Check the connections, main voltage and phase voltage before the machine is started, to prevent damage to the heat pump electronics.



NOTE

Do not start the system before filling up with water. Components in the system could be damaged.



MINIATURE CIRCUIT BREAKER (FC1)

Control (230 V), fan, compressor, circulation pump etc. are internally fused by a miniature circuit breaker (FC1).



Caution

Check the miniature circuit-breaker (FC1). It may have tripped during transportation.

TEMPERATURE LIMITER (FQ10)

The temperature limiter (FQ10) cuts the current supply to the electric additional heat if the temperature rises between 90 and 100°C and can be manually reset.

Resetting

The temperature limiter (FQ10) is accessible behind the front cover. Reset the temperature limiter by carefully pressing the button (FQ10-SF2) using a small screwdriver.

ACCESSIBILITY, ELECTRICAL CONNECTION

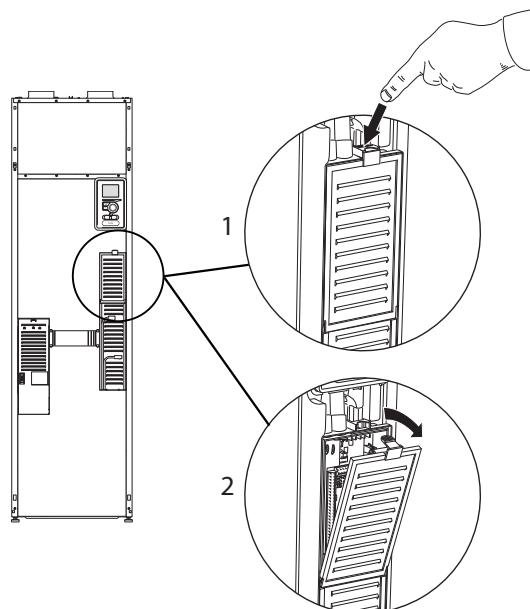
The plastic cap of the electrical boxes is opened using a screwdriver.



NOTE

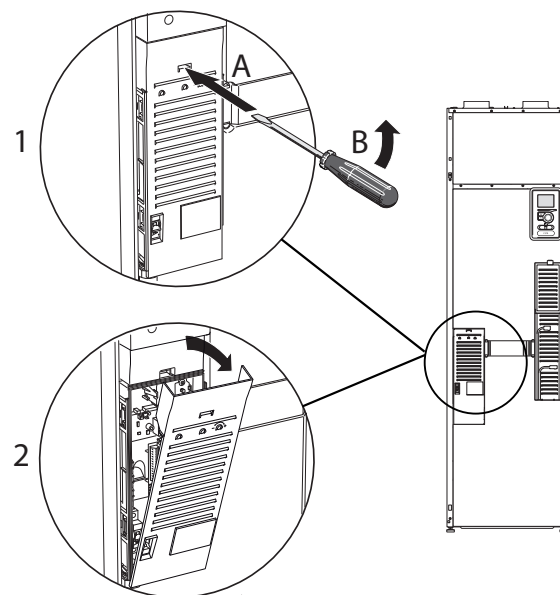
The cover for the input card is opened without a tool.

Removing the cover, input board



1. Push the catch down.
2. Angle out the cover and remove it.

Removing the cover, immersion heater board



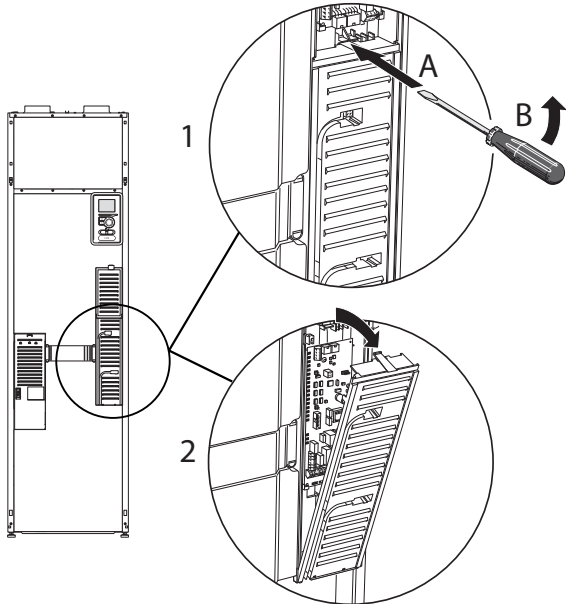
1. Insert the screwdriver (A) and pry the catch carefully downwards (B).
2. Angle out the cover and remove it.

Removing the cover, base circuit board



Caution

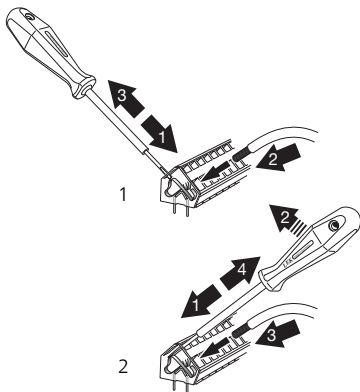
To remove the cover for the base board, the cover for the input circuit board must first be removed.



1. Insert the screwdriver (A) and pry the catch carefully downwards (B).
2. Angle out the cover and remove it.

CABLE LOCK

Use a suitable tool to release/lock cables in the heat pump terminal blocks.



Connections

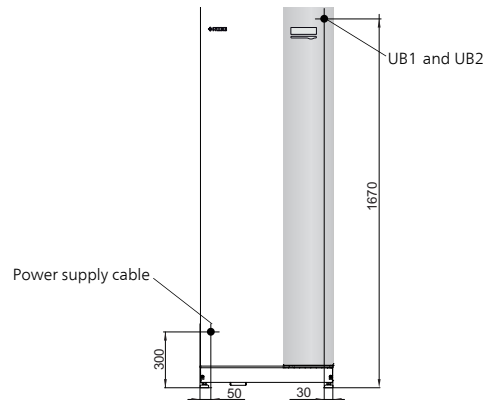


NOTE

To prevent interference, unscreened communication and/or sensor cables to external connections must not be laid closer than 20 cm from high voltage cables.

POWER CONNECTION

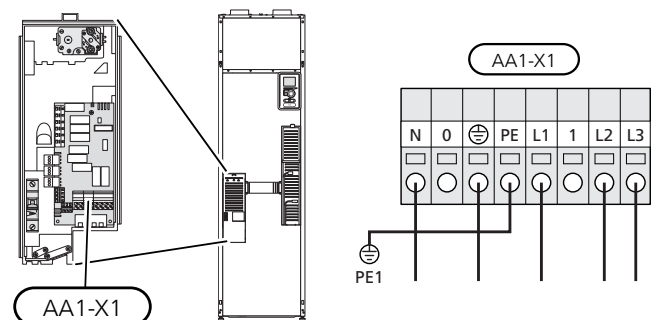
F370 must be installed via an isolator switch with a minimum breaking gap of 3mm. Minimum cable area must be sized according to the fuse rating used. Supplied cable (length approx. 2 m) for incoming supply electricity is connected to terminal block X1 on the immersion heater board (AA1). The connection cable can be found on the back of F370 (see dimensions diagram below).



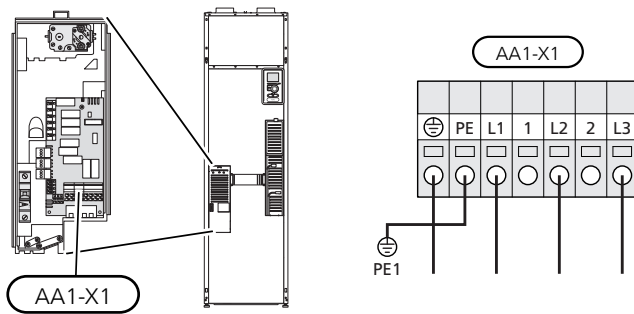
NOTE

F370 cannot be switched between 3x230 V and 3x400 V.

Connection 3x400V



Connection 3x230V



If a separate supply to the compressor and immersion heater is required, see section "Possible selection for AUX inputs" on page 30.

CONNECTING EXTERNAL OPERATING VOLTAGE FOR THE CONTROL SYSTEM



NOTE

Only applies to power connection 3x400 V.



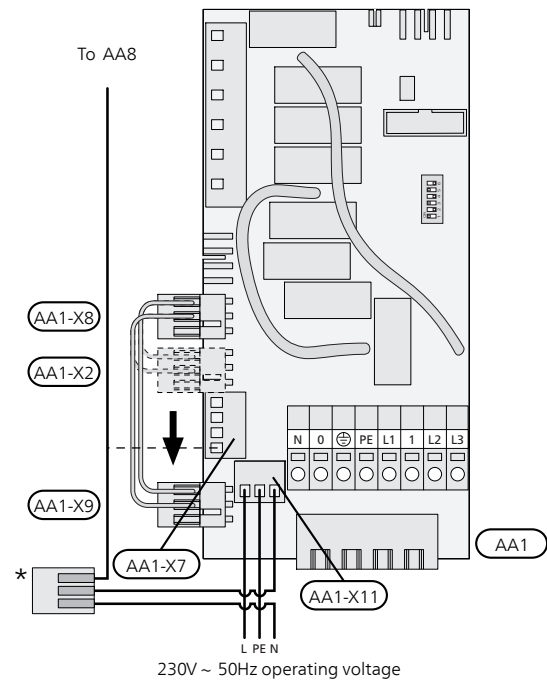
NOTE

Mark up any junction boxes with warnings for external voltage.

If you wish to connect external operating voltage for the control system to F370 on the immersion heater circuit board (AA1) the edge connector at AA1:X2 must be moved to AA1:X9 (as illustrated).

When connecting external operating voltage for the control system with separate earth-fault breaker, disconnect the blue cable from terminal block X7:24 on the immersion heater circuit board (AA1) and connect in the enclosed top clamp together with the incoming operating zero. Connect a blue cable (min 0.75 mm²) between the top clamp and X11:N on the immersion heater circuit board (as illustrated).

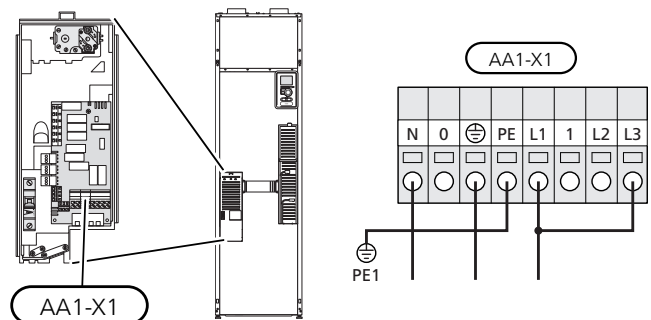
Operating voltage (230VAC) is connected to AA1:X11 (as illustrated).



* Only with separate earth-fault breaker.

SWITCHING FROM 3X400 V TO 1X230 V

F370 can be switched from 3x400 V to 1x230 V by connecting the supply to L1 and L3.

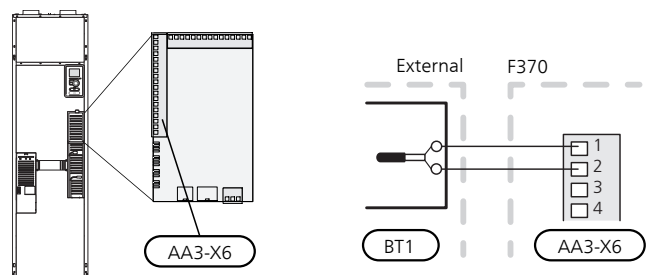


OUTSIDE SENSOR

Install the outdoor temperature sensor (BT1) in the shade on a wall facing north or north-west, so it is unaffected by the morning sun for example.

Connect the sensor to terminal block X6:1 and X6:2 on the input board (AA3).

If a conduit is used it must be sealed to prevent condensation in the sensor capsule.



ROOM SENSOR

F370 is supplied with a room sensor enclosed (BT50). The room sensor has a number of functions:

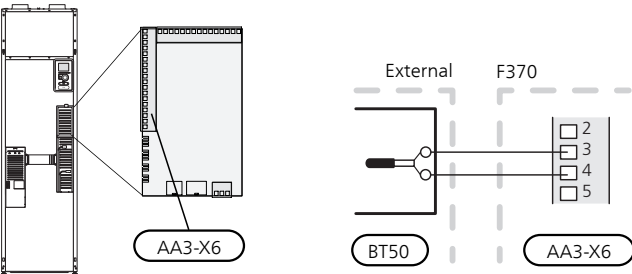
- 1. Shows current room temperature in the display on F370.
- 2. Option of changing the room temperature in °C.
- 3. Provides the option of fine-tuning the room temperature.


Install the sensor in a neutral position where the set temperature is required. A suitable location is on a free inner wall in a hall approx. 1.5 m above the floor. It is important that the sensor is not obstructed from measuring the correct room temperature by being located, for example, in a recess, between shelves, behind a curtain, above or close to a heat source, in a draft from an external door or in direct sunlight. Closed radiator thermostats can also cause problems.

The heat pump operates without the sensor, but if one wishes to read off the accommodation's indoor temperature in F370's display, the sensor must be installed. Connect the room sensor to X6:3 and X6:4 on the input board (AA3).

If the sensor is to be used to change the room temperature in °C and/or to fine-tune the room temperature, the sensor must be activated in menu 1.9.4.

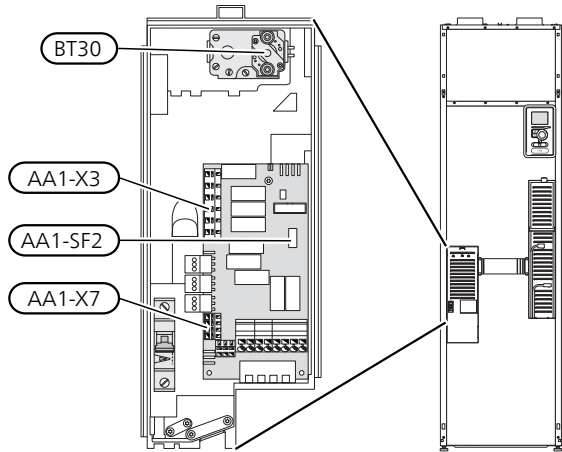
If the room sensor is used in a room with underfloor heating, it should only have an indicative function, not control of the room temperature.



**Caution**

Changes of temperature in accommodation take time. For example, short time periods in combination with underfloor heating will not give a noticeable difference in room temperature.

Settings



ELECTRICAL ADDITION - MAXIMUM OUTPUT

The immersion heater output is divided into steps, according to the table.

Setting maximum output in the electric additional heat is done in menu 5.1.12.

When switching from 3x400 V to 1x230 V, the immersion heater must be limited to 2 kW. Min. fuse rating 16 A.

Power steps of the immersion heater

3x400 V

Electrical addition (kW)	Max (A) L1	Max (A) L2	Max (A) L3
0.0	5.3	-	-
2.0	5.3	-	8.7
4.7	5.3	11.6	8.7
5.6 ¹	5.3	11.6	11.6
8.0	16.9	11.6	11.6
10.3	16.9	12.7	20.3

1 Factory setting

The table displays the maximum phase current for the relevant power step for the heat pump.

If the current sensors are connected, the heat pump monitors the phase currents and allocates the electrical steps automatically to the least loaded phase.

3x230 V

Electrical addition (kW)	Max (A) L1	Max (A) L2	Max (A) L3
0.0	3.9	3.9	-
2.0	3.9	11.2	8.7
4.7	14.0	11.2	17.6
6.7 ¹	14.0	19.6	25.3
8.0	23.6	23.6	20.1
10.0	23.6	31.1	28.0

1 Factory setting

The table displays the maximum phase current for the relevant power step for the heat pump.

If the current sensors are connected, the heat pump monitors the phase currents and allocates the electrical steps automatically to the least loaded phase.

OUTPUT LOCKING

F370 follows applicable building regulations (BBR). This means that the maximum power output (maximum installed electrical output for heating) can be locked in menu 5.1.13. To then change the maximum power output, parts of the product must be replaced.

EMERGENCY MODE

When the heat pump is set to emergency mode (SF1 is set to **Δ**), only the most necessary functions are activated.

- The compressor is off and heating is managed by the immersion heater.
- The load monitor is not connected.

Power in emergency mode

The immersion heater's output in emergency mode is set with the dipswitch (S2) on the immersion heater circuit board (AA1) according to the table below.

When installing according to current building regulations (BBR) the immersion heater's power in emergency mode must be set to the maximum permitted electrical output.

3x400 V

kW	1	2	3	4	5	6
2.0	off	off	off	off	off	on
4.7	off	off	off	off	on	on
5.3	off	off	on	on	on	off
8.0 ¹	on	off	on	off	on	off
10.3	on	off	on	on	on	on

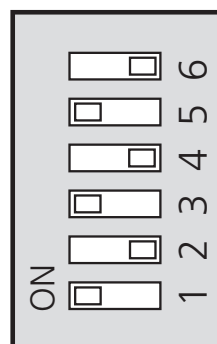
1 Factory setting

3x230 V

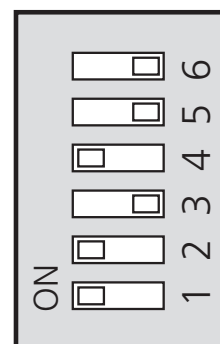
kW	1	2	3	4	5	6
2.0	off	off	on	off	off	off
4.7	off	off	off	on	on	off
6.7	off	off	on	on	on	off
8.0 ¹	on	on	off	on	off	off
10.0	on	on	off	on	on	off

1 Factory setting

3x400 V



3x230 V



The image shows the dip-switch (AA1-S2) in the factory setting.

Optional connections

LOAD MONITOR

Integrated load monitor

F370 is equipped with a simple form of integrated load monitor, which limits the power steps for the electric additional heat by calculating whether future power steps can be connected to the relevant phase without exceeding the specified main fuse. If the current would exceed the specified main fuse, the power step is not permitted. The size of the property's main fuse is specified in menu 5.1.12.

Load monitor with current sensor

When many power-consuming products are connected in the property at the same time as the electric additional heat is operating, there is a risk that the property's main fuse will trip. F370 is equipped with a load monitor that, with the help of a current sensor, controls the power steps for the electric additional heat by redistributing the power between the different phases or disengages the electric additional heat if there is an overload in a phase. Reconnection occurs when the other current consumption drops.



Caution

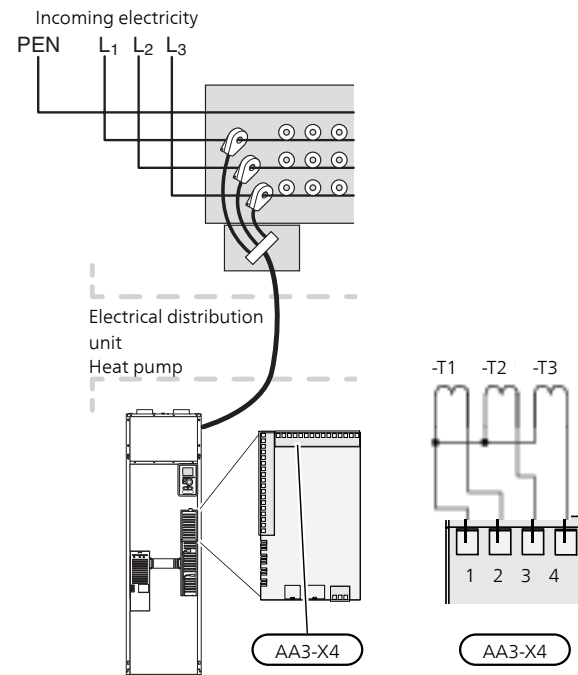
Activate phase detection in menu 5.1.12 for full functionality, if current sensors are installed.

Connecting current sensors

A current sensor should be installed on each incoming phase conductor in to the distribution box to measure the current. The distribution box is an appropriate installation point.

Connect the current sensors to a multi-core cable in an enclosure directly adjacent to the electrical distribution unit. The multi-core cable between the enclosure and F370 must have a cable area of at least 0.5 mm².

Connect the cable to the input board (AA3) on terminal block X4:1-4 where X4:1 is the common terminal block for the three current sensors.



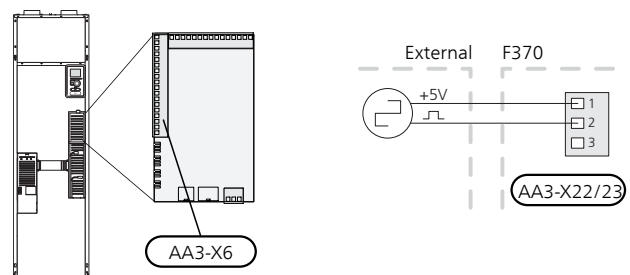
CONNECTING EXTERNAL ENERGY METER



NOTE

Connection of external energy meter requires version 35 or later on the input board (AA3) as well as "display version" 8816 or later.

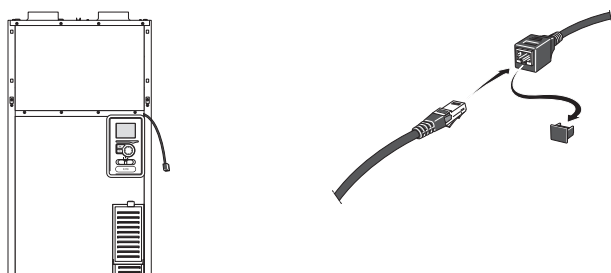
One or two energy meters (BE6, BE7) are connected to terminal block X22 and/or X23 on input board (AA3).



Activate the energy meter(s) in menu 5.2.4 and then set the desired value (energy per pulse) in menu 5.3.21.

NIBE UPLINK

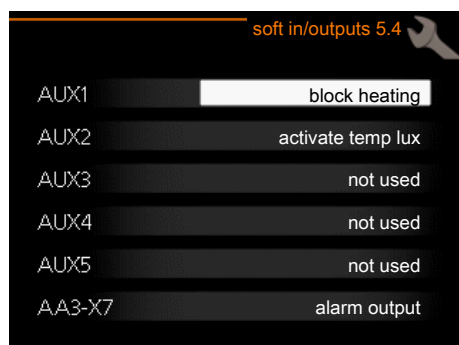
Connect the network connected cable (straight, Cat.5e UTP) with RJ45-contact (male) to RJ45 contact (female) on the rear of the heat pump.



EXTERNAL CONNECTION OPTIONS

F370 has software-controlled AUX inputs and outputs for connecting the external switch function (contact has to be potential-free) or sensor.

Go into menu 5.4 "soft in/outputs" on the display to select to which AUX connection each function connects.



For certain functions, accessories may be required.



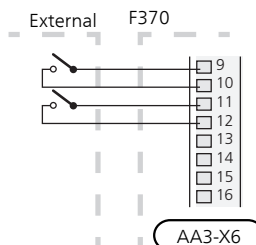
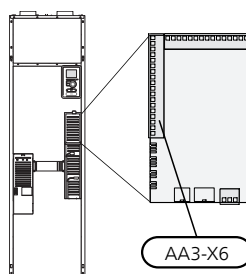
TIP

Some of the following functions can also be activated and scheduled via menu settings.

Selectable inputs

Selectable inputs on the input board (AA3) for these functions are:

AUX1	AA3-X6:9-10
AUX2	AA3-X6:11-12
AUX3	AA3-X6:13-14
AUX4	AA3-X6:15-16
AUX5	AA3-X6:17-18

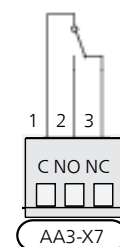
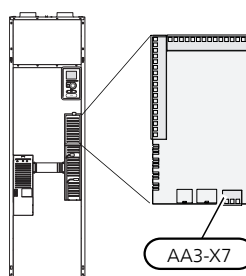


The example above uses the inputs AUX1 (X6:9-10) and AUX2 (X6:11-12) on the input board (AA3).

Selectable output

A selectable output is AA3-X7.

The output is a potential-free switching relay.



The picture shows the relay in the alarm position.

When switch (SF1) is in the "⏻" or "⚠" position the relay is in the alarm position.



Caution

The relay outputs may be subjected to a max load of 2 A at resistive load (230V AC).



TIP

The AXC accessory is required if more than one function is to be connected to the AUX output.

Possible selection for AUX inputs

Monitor

Available options are:

- pressure switch for climate system (NC).
- alarm from external units. The alarm is connected to the control, which means that the malfunction is presented as an information message in the display. Potential-free signal of type NO or NC.

External activation of functions

An external switch function can be connected to F370 to activate various functions. The function is activated during the time the switch is closed.

Possible functions that can be activated:

- hot water comfort mode "temporary lux"
- hot water comfort mode "economy"
- "external adjustment"

When the switch is closed, the temperature changes in °C (if the room sensor is connected and activated). If a room sensor is not connected or not activated, the desired change of "temperature" (heating curve offset) is set with the number of steps selected. The value is adjustable between -10 and +10. External adjustment of climate systems 2 to 8 requires accessories.

– climate system 1 to 8

The value for the change is set in menu 1.9.2, "external adjustment".

- activation of one of four fan speeds.

The following five options are available:

- 1-4 is normally open (NO)
- 1 is normally closed (NC)

The fan speed is activated during the time the switch is closed. Normal speed is resumed when the switch is opened again.

- SG ready



Caution

This function can only be used in mains networks that support the "SG Ready" standard. "SG Ready" requires two AUX inputs.

"SG Ready" is a smart form of tariff control where your electricity supplier can affect the indoor and hot water temperatures or simply block the additional heat and/or the compressor in the heat pump at certain times of the day (can be selected in menu 4.1.5 after the function is activated). Activate the function by connecting potential-free switch functions to two inputs selected in menu 5.4 (SG Ready A and SG Ready B).

Closed or open switch means one of the following:

– Blocking (A: Closed, B: Open)

"SG Ready" is active. The compressor in the heat pump and additional heat is blocked.

– Normal mode (A: Open, B: Open)

"SG Ready" is not active. No effect on the system.

– Low price mode (A: Open, B: Closed)

"SG Ready" is active. The system focuses on costs savings and can for example exploit a low tariff from the electricity supplier or over-capacity from any own power source (effect on the system can be adjusted in the menu 4.1.5).

– Overcapacity mode (A: Closed, B: Closed)

"SG Ready" is active. The system is permitted to run at full capacity at over capacity (very low price) with the electricity supplier (effect on the system is settable in menu 4.1.5).

(A = SG Ready A and B = SG Ready B)

- +Adjust

Using +Adjust, the installation communicates with the underfloor heating's control centre* and adjusts the heating curve and calculated supply temperature according to the underfloor heating system's reconnection.

Activate the climate system you want +Adjust to affect by highlighting the function and pressing the OK button.

*Support for +Adjust required



Caution

This accessory may require a software update in your F370. The version can be checked in the "Service info" menu 3.1. Visit nibeuplink.com and click on the "Software" tab to download the latest software to your installation.



Caution

In systems with both underfloor heating and radiators, NIBE ECS 40/41 should be used for optimum operation.

External blocking of functions

An external switch function can be connected to F370 for blocking various functions. The switch must be potential-free and a closed switch results in blocking.



NOTE

Blocking entails a risk of freezing.

Functions that can be blocked:

- hot water (hot water production). Any hot water circulation (HWC) remains in operation.
- heating (blocking of heating demand)
- internally controlled additional heat
- compressor
- tariff blocking (additional heat, compressor, heating and hot water are disconnected)

Possible selections for AUX output

Indication

- alarm
- holiday
- away mode for "smart home" (complement to the functions in menu 4.1.7)

Control

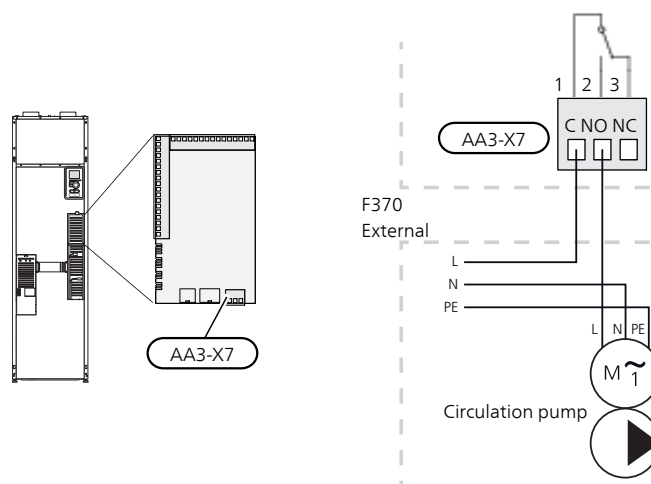
- circulation pump for hot water circulation
- external heating medium pump



NOTE

The relevant distribution box must be marked with a warning about external voltage.

An external circulation pump is connected to the AUX output, as illustrated below.



Connecting accessories

Instructions for connecting accessories are provided in the manual accompanying the accessory. See page 57 for the list of the accessories that can be used with F370.

6 Commissioning and adjusting

Preparations

1. Check that the switch (SF1) is in position "⏻".
2. Check that the filling valves (QM10) and (QM11) are fully closed.



Caution

Check the miniature circuit-breaker (FC1) in the heat pump. It may have tripped during transportation.

Filling and venting

FILLING THE HOT WATER HEATER

1. Open a hot water tap in the house.
2. Open the filling valve (QM10). This valve should then be fully open during operations.
3. When water comes out of the hot water tap, the hot water heater is full and the tap can be closed.

FILLING THE CLIMATE SYSTEM

1. Check that the shut-off valves for the heating system (QM31) and (QM32) are open.
2. Open the vent valve (QM20).
3. Open the filler valves (QM11) and (QM13). The heating section and the rest of the climate system are filled with water.
4. When the water exiting the vent valve (QM20) is no longer mixed with air, close the valve. After a while, the pressure rises on the pressure gauge (BP5). When the pressure reaches 2.5 bar (0.25 MPa), the safety valve (FL2) starts to release water. Close the filler valve (QM11).
5. Reduce the boiler pressure to the normal working range (approx. 1 bar) by opening the vent valve (QM20) or the safety valve (FL2).
6. Check that there is water in the overflow cup (WM1).

If the overflow cup requires topping up:

1. Turn the safety valve for hot water (FL1) anticlockwise carefully.

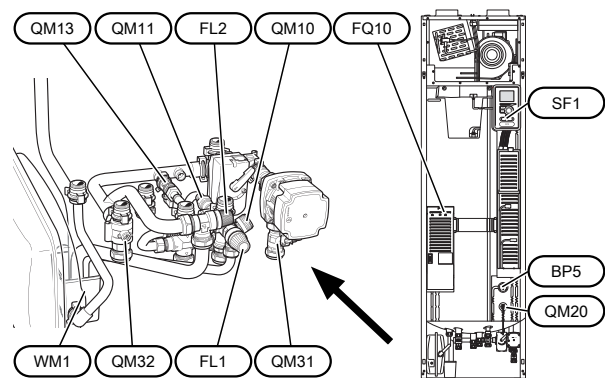
VENTING THE CLIMATE SYSTEM

1. Turn off the power supply to the heat pump.
2. Vent the heat pump via the vent valve (QM20) and the rest of the climate system via its respective vent valves.
3. Keep topping up and venting until all air has been removed and the pressure is correct.



NOTE

The vent pipe from the container must be drained of water before air can be released. This means that the system is not necessarily bled despite the flow of water when the bleed valve (QM20) is opened.



Start-up and inspection

START GUIDE



NOTE

There must be water in the climate system before the switch is set to "I".

1. Set switch (SF1) on F370 to position "I".
2. Follow the instructions in the display's start guide. If the start guide does not start when you start the F370, start it manually in menu 5.7.



TIP

See page 40 for a more in-depth introduction to the heat pump's control system (operation, menus etc.).

Commissioning

The first time the installation is started a start guide is started. The start guide instructions state what needs to be carried out at the first start together with a run through of the installation's basic settings.

The start guide ensures that the start-up is carried out correctly and, for this reason, cannot be skipped.



Caution

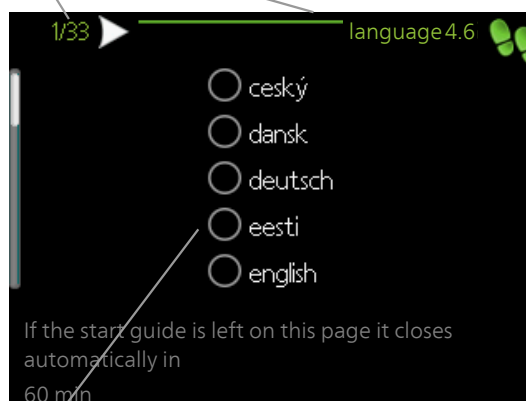
As long as the start guide is active, no function in the installation will start automatically.

The start guide will appear at each restart of the installation, until it is deselected on the last page.

Operation in the start guide

A. Page

B. Name and menu number



C. Option / setting

A. Page

Here you can see how far you have come in the start guide.

Scroll between the pages of the start guide as follows:

1. Turn the control knob until one of the arrows in the top left corner (at the page number) has been marked.
2. Press the OK button to skip between the pages in the start guide.

B. Name and menu number

Here, you can see which menu in the control system this page of the start guide is based on. The digits in brackets refer to the menu number in the control system.

If you want to read more about affected menus either consult the help menu or read the user manual.

C. Option / setting

Make settings for the system here.

SETTING THE VENTILATION

The ventilation must be set according to applicable standards. The fan speed is set in menu 5.1.5 .

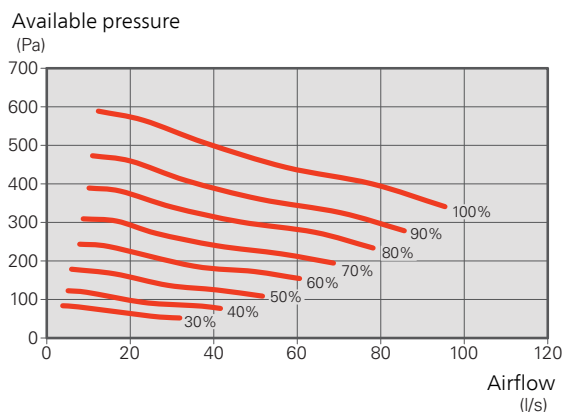
Even if ventilation is roughly set at installation it is important that a ventilation adjustment is ordered and permitted.



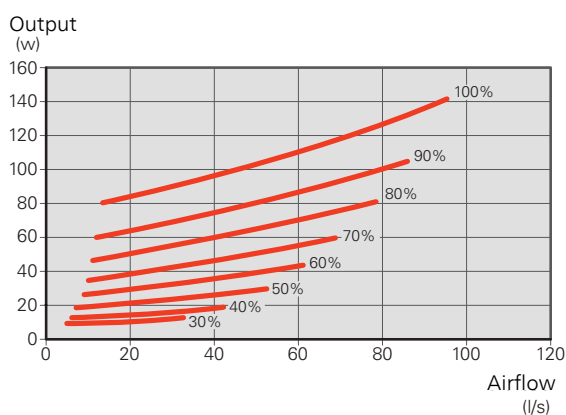
NOTE

Order a ventilation adjustment to complete the setting.

Ventilation capacity



Fan rating



COMMISSIONING WITHOUT FAN

The heat pump can be run without recovery, as only an electric boiler, to produce heat and hot water, for example before the ventilation installation is complete.

Enter menu 4.2 - "op. mode" and select "add. heat only"

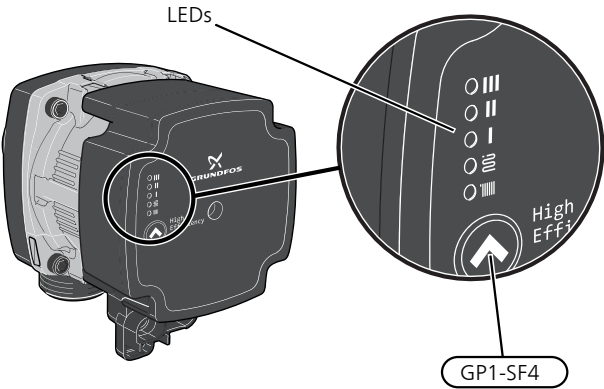
Enter menu 5.1.5 - "fan sp. exhaust air" and reduce the fan speed to 0%.



NOTE

Select operating mode "auto" or "manual" when the heat pump is to run on recovery again.

SETTING CIRCULATION PUMP



The circulation pump (GP1) is equipped with five LEDs. In normal mode, the LEDs show the pump's setting by lighting up in green and/or yellow. The LEDs can also indicate an alarm, in which case they light up in red and yellow.

The circulation pump's (GP1) various settings are selected by pressing the switch (GP1-SF4).

Choose between 5 different settings on the circulation pump.

- proportional pressure auto adapt (PPAA)
- constant pressure auto adapt (CPAA)
- proportional pressure (PP)
- constant pressure (CP)
- constant curve (CC).

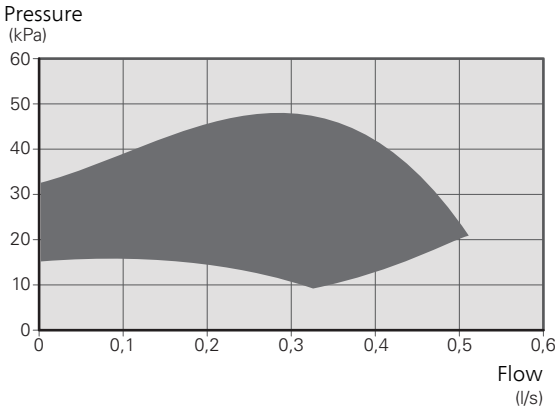
The circulation pump's factory setting is CP, speed 3.

Proportional pressure auto adapt (PPAA)

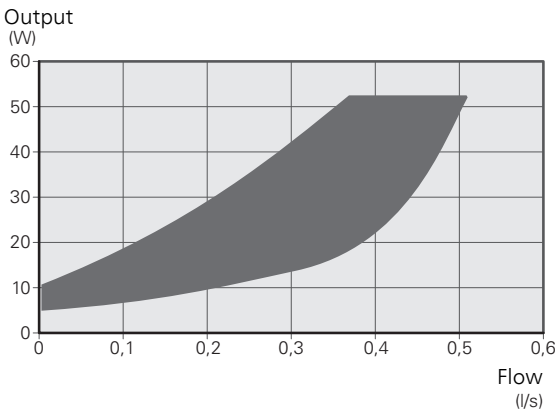
The circulation pump continually regulates the flow through the system with a great deal of freedom, to ensure minimum pump power consumption.


The setting is intended for radiator systems. Due to optimisation to low pumping capacity, the flow may be insufficient in certain systems.

Capacity, circulation pump (PPAA)



Power, circulation pump (PPAA)

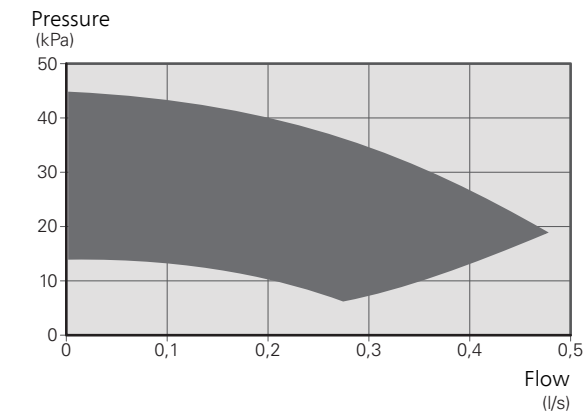


Setting PPAA	
LED indication	

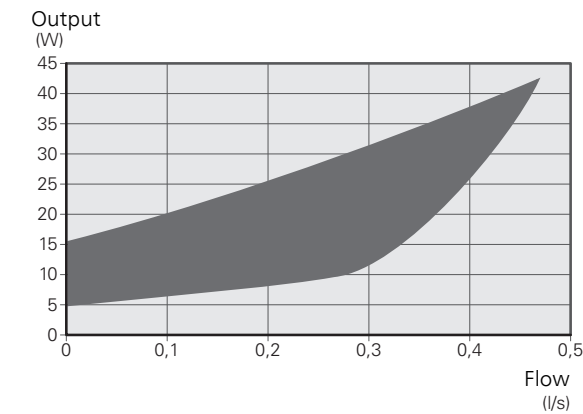
Constant pressure auto adapt (CPAA)

The circulation pump continually regulates the flow through the system with a great deal of freedom, to ensure minimum pump power consumption. The setting is intended for underfloor heating systems. Due to optimisation to low pumping capacity, the flow may be insufficient in certain systems.

Capacity, circulation pump (CPAA)



Power, circulation pump (CPAA)



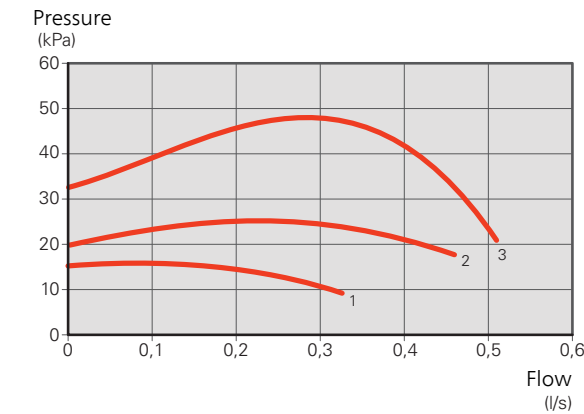
Setting CPAA	
LED indication	

Proportional pressure (PP)

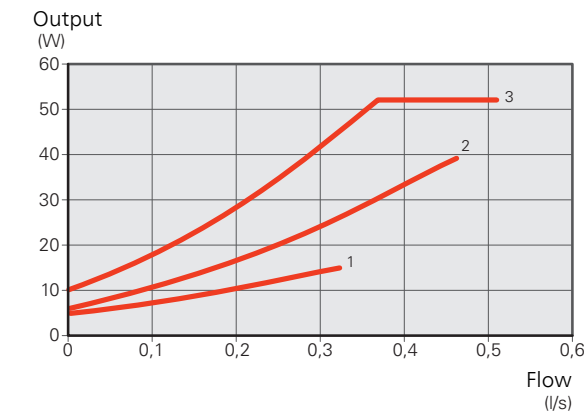
Within a limited range, the circulation pump is permitted to regulate its speed to an optimum system pressure. Speed 1, 2 or 3 is selected based on maximum flow requirement.

The setting is intended for radiator systems.

Capacity, circulation pump (PP)



Output, circulation pump (PP)



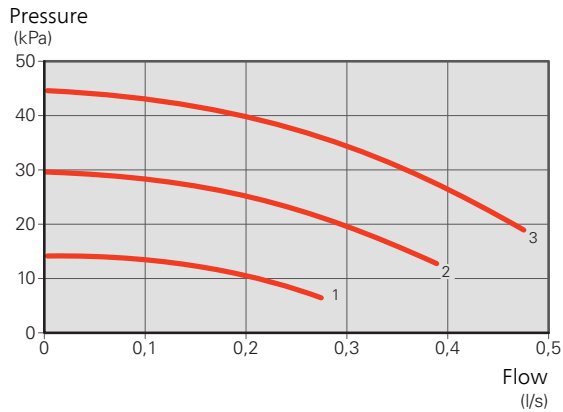
Pump speed PP	1	2	3
LED indication			

Constant pressure (CP)

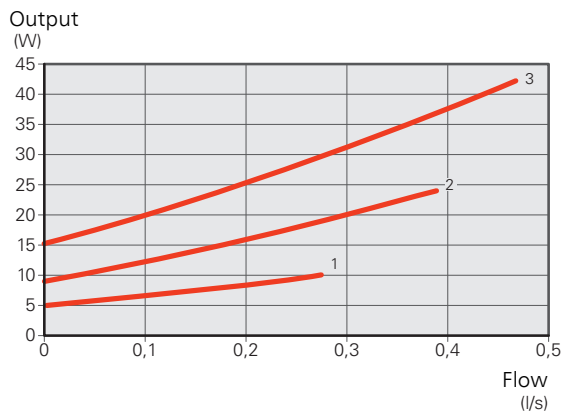
Within a limited range, the circulation pump is permitted to regulate its speed to a constant system pressure. Speed 1, 2 or 3 is selected based on maximum flow requirement.

The setting is intended for underfloor heating systems.

Capacity, circulation pump (CP)



Output, circulation pump (CP)



Pump speed CP	1	2	3 ¹
LED indication			

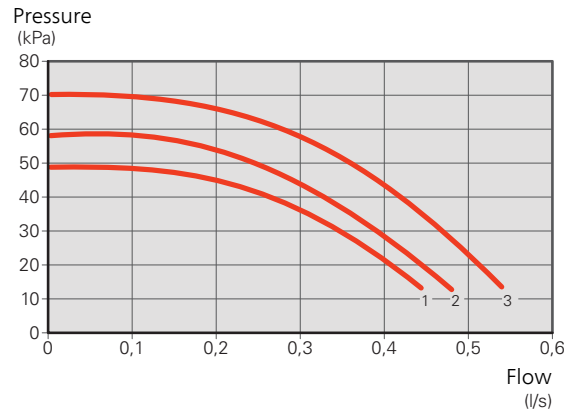
¹ The circulation pump's factory setting

Constant curve (CC)

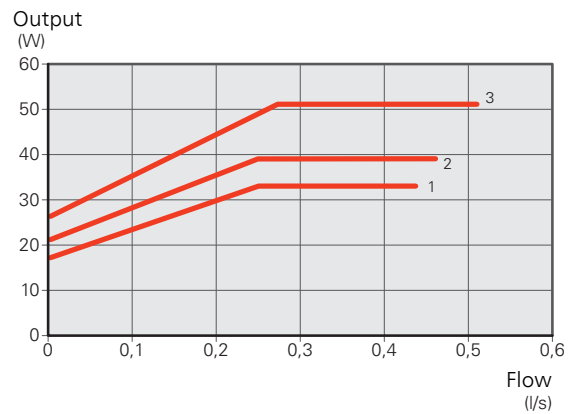
The circulation pump's speed is fixed and no regulation takes place. Speed is selected based on maximum flow requirement.

The setting can be used when very high flows are required.

Capacity, circulation pump (CC)




Output, circulation pump (CC)






Pump speed CC	1	2	3
LED indication			

Alarm

If an alarm occurs, LED  shines red.

When one or more alarms are active, this is indicated according to the following table. If more than one alarm is active, the one with the highest priority is displayed.

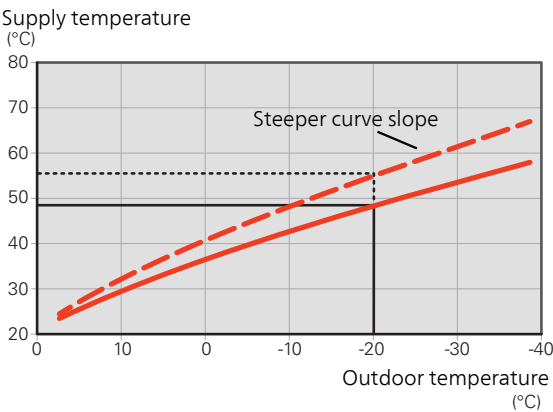
Cause / Action	
The rotor is blocked. Wait or release the rotor shaft.	
Supply voltage too low. Check the supply voltage.	
Electrical fault. Check the supply voltage or replace the circulation pump.	

Setting the heating curve

In menu **Curve, heating** you can view the heating curve for your house. The task of the curve is to give an even indoor temperature, regardless of the outdoor temperature, and thereby energy-efficient operation. Based on this curve, the F370 determines the temperature of the water to the climate system (the supply temperature) and thus the indoor temperature.

CURVE COEFFICIENT

The slope of the heating curve indicates how many degrees the supply temperature is to be increased/reduced when the outdoor temperature drops/increases. A steeper slope means a higher supply temperature at a certain outdoor temperature.

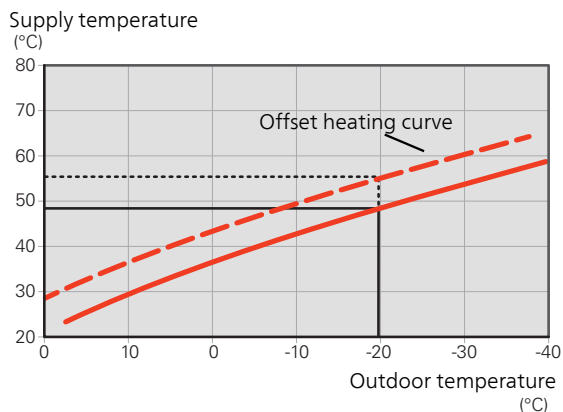


The optimum curve slope depends on the climate conditions in your location, whether the house has radiators, fan coils or underfloor heating and how well insulated the house is.

The heating curve is set when the heating installation is installed, but may need adjusting later. Normally, the curve will not need further adjustment.

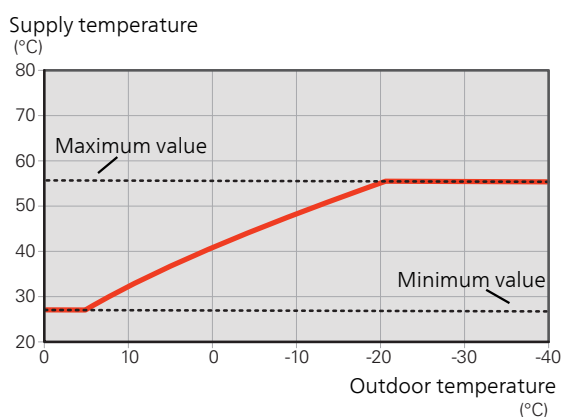
CURVE OFFSET

An offset of the heating curve means that the supply temperature is changed by the same amount for all outdoor temperatures, e.g. a curve offset of +2 steps increases the supply temperature by 5 °C at all outdoor temperatures.



SUPPLY TEMPERATURE – MAXIMUM AND MINIMUM VALUES

Because the flow line temperature cannot be calculated higher than the set maximum value or lower than the set minimum value the heating curve flattens out at these temperatures.

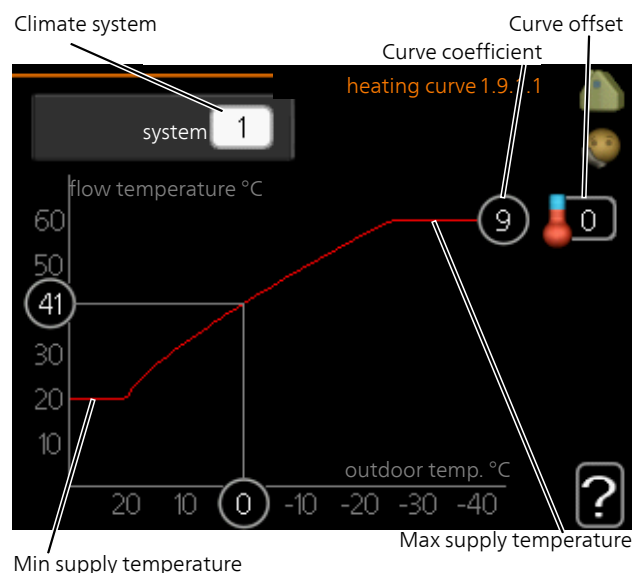


Caution

With underfloor heating systems, the maximum supply temperature is normally set between 35 and 45 °C.

Check the max floor temperature with your floor supplier.

ADJUSTMENT OF CURVE



1. Select the climate system (if more than one) for which the curve is to be changed.
2. Select curve slope and curve offset.



Caution

If you need to adjust "min. flow line temp." and/or "max flow line temperature", you do this in other menus.

Settings for "min. flow line temp." in menu 1.9.3.

Settings for "max flow line temperature" in menu 5.1.2.



Caution

Curve 0 means that **own curve** is used.

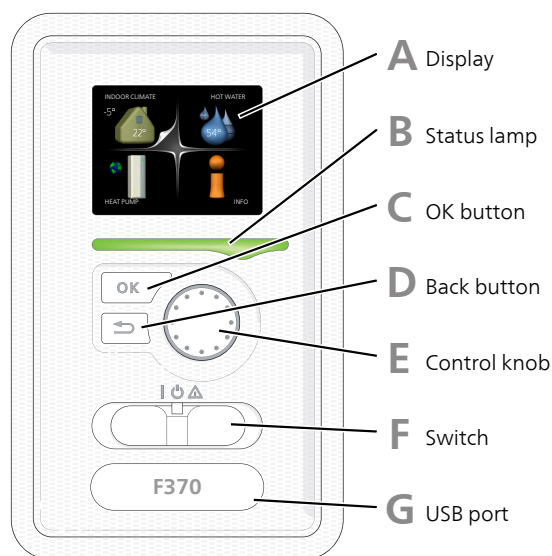
Settings for **own curve** are made in menu 1.9.7.

TO READ OFF A HEATING CURVE

1. Turn the control knob so that the ring on the shaft with the outdoor temperature is marked.
2. Press the OK button.
3. Follow the grey line up to the curve and out to the left to read off the value for the supply temperature at the selected outdoor temperature.
4. You can now select to take read outs for different outdoor temperatures by turning the control knob to the right or left and read off the corresponding flow temperature.
5. Press the OK or Back button to exit read off mode.

7 Control - Introduction

Display unit



A DISPLAY

Instructions, settings and operational information are shown on the display. You can easily navigate between the different menus and options to set the comfort or obtain the information you require.

B STATUS LAMP

The status lamp indicates the status of the heat pump. It:

- lights green during normal operation.
- lights yellow in emergency mode.
- lights red in the event of a deployed alarm.

C OK BUTTON

The OK button is used to:

- confirm selections of sub menus/options/set values/page in the start guide.

D BACK BUTTON

The back button is used to:

- go back to the previous menu.
- change a setting that has not been confirmed.

E CONTROL KNOB

The control knob can be turned to the right or left. You can:

- scroll in menus and between options.
- increase and decrease the values.
- change page in multiple page instructions (for example help text and service info).

F SWITCH (SF1)

The switch assumes three positions:

- On (I)
- Standby (⏻)
- Emergency mode (⚠) (see page 51)

Emergency mode must only be used in the event of a fault on the heat pump. In this mode, the compressor switches off and the immersion heater engages. The heat pump display is not illuminated and the status lamp illuminates yellow.

G USB PORT

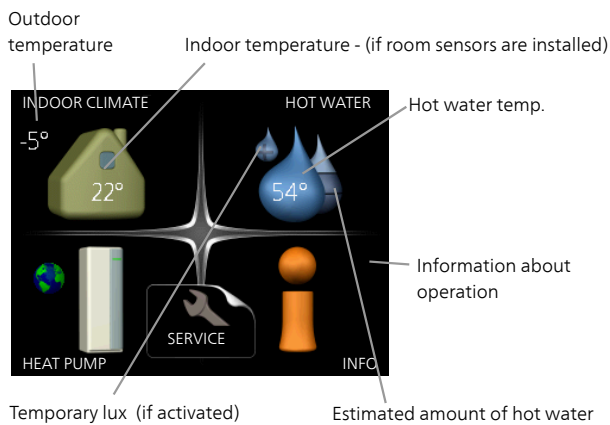
The USB port is hidden beneath the plastic badge with the product name on it.

The USB port is used to update the software.

Visit nibeuplink.com and click the "Software" tab to download the latest software for your installation.

Menu system

When the door to the heat pump is opened, the menu system's four main menus are shown in the display as well as certain basic information.



MENU 1 - INDOOR CLIMATE

Setting and scheduling the indoor climate. See information in the help menu or user manual.

MENU 2 - HOT WATER

Setting and scheduling hot water production. See information in the help menu or user manual.

MENU 3 - INFO

Display of temperature and other operating information and access to the alarm log. See information in the help menu or user manual.

MENU 4 - HEAT PUMP

Setting time, date, language, display, operating mode etc. See information in the help menu or user manual.

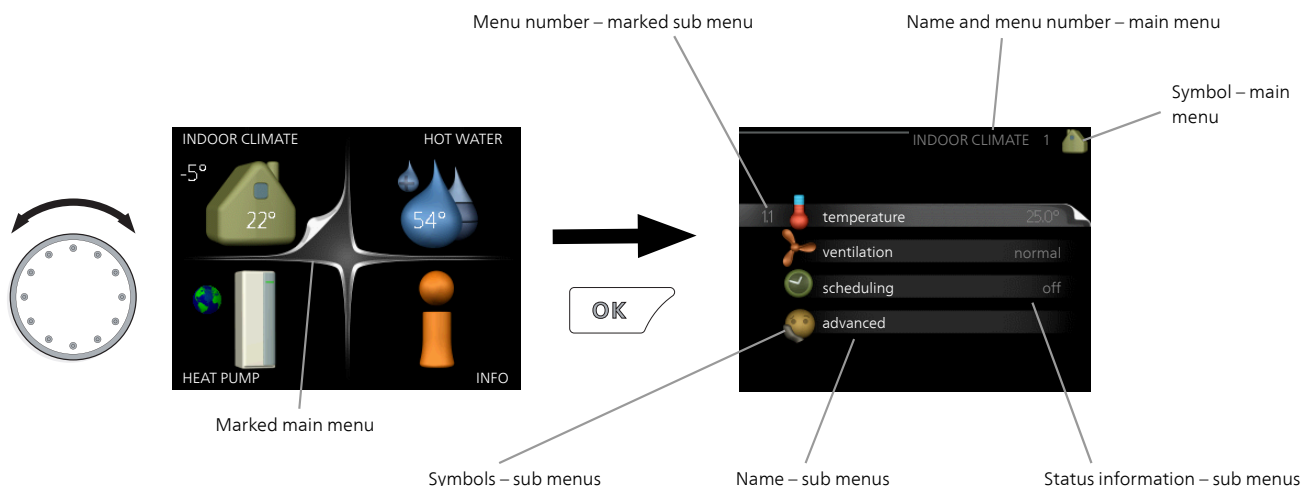
MENU 5 - SERVICE

Advanced settings. These settings are not available to the end user. The menu is visible when the Back button is pressed for 7 seconds when you are in the start menu. See page 46.

SYMBOLS IN THE DISPLAY

The following symbols can appear in the display during operation.

Symbol	Description
	This symbol appears by the information sign if there is information in menu 3.1 that you should note.
	These two symbols indicate whether the compressor or addition is blocked in F370. These can, for example, be blocked depending on which operating mode is selected in menu 4.2, if blocking is scheduled in menu 4.9.5 or if an alarm has occurred that blocks one of them. Blocking the compressor. Blocking additional heat.
	This symbol appears if periodic increase or lux mode for the hot water is activated.
	This symbol indicates whether "holiday setting" is active in 4.7.
	This symbol indicates whether F370 has contact with NIBE Uplink.
	This symbol indicates the actual speed of the fan if the speed has changed from the normal setting.
	This symbol is visible in installations with active solar accessories.



OPERATION

To move the cursor, turn the control knob to the left or the right. The marked position is white and/or has a turned up tab.

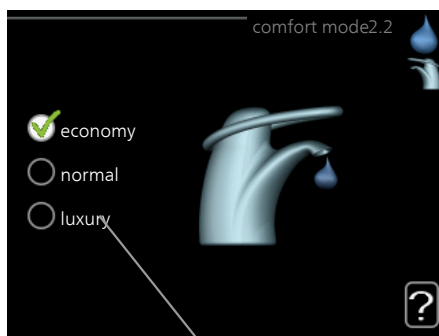


SELECTING MENU

To advance in the menu system select a main menu by marking it and then pressing the OK button. A new window then opens with sub menus.

Select one of the sub menus by marking it and then pressing the OK button.

SELECTING OPTIONS



Alternative

In an options menu the current selected option is indicated by a green tick.



To select another option:

1. Mark the applicable option. One of the options is pre-selected (white).
2. Press the OK button to confirm the selected option. The selected option has a green tick.



SETTING A VALUE



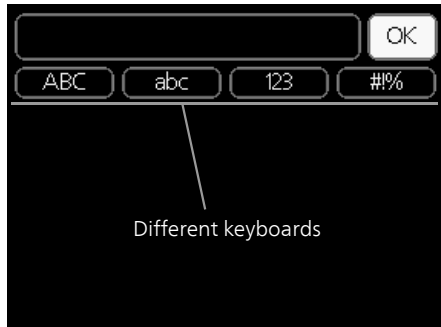
Values to be changed

To set a value:

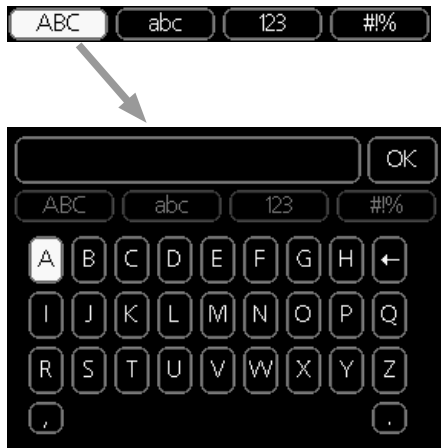
1. Mark the value you want to set using the control knob.
2. Press the OK button. The background of the value becomes green, which means that you have accessed the setting mode.
3. Turn the control knob to the right to increase the value and to the left to reduce the value.
4. Press the OK button to confirm the value you have set. To change and return to the original value, press the Back button.



USE THE VIRTUAL KEYBOARD



In some menus where text may require entering, a virtual keyboard is available.



Depending on the menu, you can gain access to different character sets which you can select using the control knob. To change character table, press the Back button. If a menu only has one character set the keyboard is displayed directly.

When you have finished writing, mark "OK" and press the OK button.

SCROLL THROUGH THE WINDOWS

A menu can consist of several windows. Turn the control knob to scroll between the windows.




Scroll through the windows in the start guide



Arrows to scroll through window in start guide

1. Turn the control knob until one of the arrows in the top left corner (at the page number) has been marked.
2. Press the OK button to skip between the steps in the start guide.

HELP MENU

 In many menus there is a symbol that indicates that extra help is available.

To access the help text:

1. Use the control knob to select the help symbol.
2. Press the OK button.

The help text often consists of several windows that you can scroll between using the control knob.

8 Control - Menus

Menu 1 - INDOOR CLIMATE

OVERVIEW

1 - INDOOR CLIMATE	1.1 - temperature	
	1.2 - ventilation	
	1.3 - scheduling	1.3.1 - heating
		1.3.3 - ventilation
	1.9 - advanced	1.9.1.1 - heating curve
		1.9.2 - external adjustment
		1.9.3 - min. flow line temp.
		1.9.4 - room sensor settings
		1.9.6 - fan return time
		1.9.7 - own curve
		1.9.8 - point offset
		1.9.9 - night cooling

Menu 2 - HOT WATER

OVERVIEW

2 - HOT WATER	2.1 - temporary lux	
	2.2 - comfort mode	
	2.3 - scheduling	
	2.9 - advanced	2.9.1 - periodic increase
		2.9.2 - hot water recirc. *

* Accessory needed.

Menu 3 - INFO

OVERVIEW

3 - INFO	3.1 - service info
	3.2 - compressor info
	3.3 - add. heat info
	3.4 - alarm log
	3.5 - indoor temp. log

Menu 4 - HEAT PUMP

OVERVIEW

4 - HEAT PUMP	4.1 - plus functions *	4.1.3 - internet	4.1.3.1 - NIBE Uplink
			4.1.3.8 - tcp/ip settings
			4.1.3.9 - proxy settings
			4.1.4 - sms *
			4.1.5 - SG Ready
			4.1.6 - smart price adap- tion™
			4.1.7 - smart home
			Menu 4.1.10 – solar electri- city *
	4.2 - op. mode		
	4.3 - my icons		
	4.4 - time & date		
	4.6 - language		
	4.7 - holiday setting		
	4.9 - advanced	4.9.2 - auto mode setting	
			4.9.4 - factory setting user
			4.9.5 - schedule blocking

* Accessory needed.

Menu 5 - SERVICE

OVERVIEW

5 - SERVICE	5.1 - operating settings	5.1.1 - hot water settings
		5.1.2 - max flow line temperature
		5.1.4 - alarm actions
		5.1.5 - fan sp. exhaust air
		5.1.12 - internal electrical addition
		5.1.13 - max inst. el.pwr (BBR)
		5.1.99 - other settings
	5.2 - system settings	5.2.4 - accessories
	5.3 - accessory settings	5.3.3 - extra climate system *
		5.3.21 - flow sensor / energy meter*
	5.4 - soft in/outputs	
	5.5 - factory setting service	
	5.6 - forced control	
	5.7 - start guide	
	5.8 - quick start	
	5.9 - floor drying function	
	5.10 - change log	
	5.12 - country	

* Accessory needed.

Go to the main menu and hold the Back button in for 7 seconds to access the Service menu.

Sub-menus

Menu **SERVICE** has orange text and is intended for the advanced user. This menu has several sub-menus. Status information for the relevant menu can be found on the display to the right of the menus.

operating settings Operating settings for the heat pump.

system settings System settings for the heat pump, activating accessories etc.

accessory settings Operational settings for different accessories.


soft in/outputs Setting software controlled in and outputs on the input circuit board (AA3).

factory setting service Total reset of all settings (including settings available to the user) to default values.

forced control Forced control of the different components in the heat pump.

start guide Manual start of the start guide which is run the first time the heat pump is started.

quick start Quick starting the compressor.



NOTE

Incorrect settings in the service menus can damage the heat pump.

MENU 5.1 - OPERATING SETTINGS

Operating settings can be made for the heat pump in the sub menus.

MENU 5.1.1 - HOT WATER SETTINGS

economy

Setting range start temp. economy: 15 - 52 °C

Factory setting start temp. economy: 45 °C

Setting range stop temp. economy: 15 - 55 °C

Factory setting stop temp. economy: 51 °C

normal

Setting range start temp. normal: 15 - 52 °C

Factory setting start temp. normal: 49 °C

Setting range stop temp. normal: 15 - 55 °C

Factory setting stop temp. normal: 55 °C

luxury

Setting range start temp. lux: 15 - 62 °C

Factory setting start temp. lux: 52 °C

Setting range stop temp. lux: 15 - 65 °C

Factory setting stop temp. lux: 58 °C

stop temp. per. increase

Setting range: 55 – 70 °C

Factory setting: 60 °C

Here you set the start and stop temperature of the hot water for the different comfort options in menu 2.2 as well as the stop temperature for periodic increase in menu 2.9.1.

MENU 5.1.2 - MAX FLOW LINE TEMPERATURE

climate system

Setting range: 20-70 °C

Default value: 60 °C

Set the maximum supply temperature for the climate system here. If the installation has more than one climate system, individual maximum supply temperatures can be set for each system. Climate systems 2 - 8 cannot be set to a higher max supply temperature than climate system 1.



Caution

For underfloor heating systems, max flow line temperature should normally be set to between 35 and 45°C.

Check the max floor temperature with your floor supplier.

MENU 5.1.4 - ALARM ACTIONS

Select if you want the heat pump to alert you that there is an alarm in the display here.



Caution

If no alarm action is selected, it can result in higher energy consumption in the event of an alarm.

MENU 5.1.5 - FAN SP. EXHAUST AIR

normal and speed 1-4

Setting range: 0 – 100 %

Set the speed for the five different selectable speeds for the fan here.



Caution

An incorrectly set ventilation flow can damage the house and may also increase energy consumption.

MENU 5.1.12 - INTERNAL ELECTRICAL ADDITION

set max electrical add.

Setting range 3x400 V: 0 - 10.25 kW

Setting range 3x230 V: 0 - 12 kW

Factory setting 3x400 V: 5.6 kW

Factory setting 3x230 V: 6.7 kW

fuse size

Setting range: 1 - 200 A

Factory setting: 16 A

transformation ratio

Setting range: 300 - 3000

Factory setting: 300

Here you set the max. electrical output of the internal electric additional heat in F370 during normal operation and overcapacity mode (SG Ready), as well as the fuse size and transformer ratio for the installation. The transformer ratio is the factor that is used to convert the metered voltage to current.

Here you can also check which current sensor is installed on which incoming phase to the property (this requires current sensors to be installed, see page 28). Check by marking "detect phase order" and pressing the OK button.

The results of these checks appear just below the menu selection "detect phase order".

MENU 5.1.13 - MAX INST. EL.PWR (BBR)

max installed el.pwr (only this machine)

Setting range: 0.000 - 30.000 kW

Default values: 15.000 kW

If the above building regulations are not applicable, do not use this setting.

In order to meet certain building regulations, it is possible to lock the device's maximum power output. In this menu, you can set the value corresponding to the heat pump's maximum power connection for heating, hot water and cooling, if applicable. Note whether there are also external electrical components that are to be included. After the value has been locked, a weeks cooling-off period starts. After this period, parts in the machine must be replaced in order to obtain greater power.

MENU 5.1.99 - OTHER SETTINGS

trend calculation limit

Setting range: 0 – 20 °C

Default value: 7 °C

transfer time

Setting range: 1 - 60 min

Default value: 15 min

months btwn filter alarms

Setting range: 1 – 12

Default value: 3

Here you can set trend calculation limit, transfer time, months btwn filter alarms and fan synch. operation .

trend calculation limit

Here you set at what outdoor temperature the trend calculation is to be active. Above this limit, connection of the immersion heater is delayed and the immersion heater is not connected if the compressor is able to increase the temperature in the vessel.

transfer time

Here you can set transfer time between heating and hot water production in F370. During the transfer time the compressor maintains the stop temperature that applied during hot water production.

months btwn filter alarms

Here you set the number of months between alarms for a reminder to clean the filter in F370.

fan synch. operation

Select whether the fan is to maintain the same speed, regardless of whether the compressor is operating or not, or alternatively run at different speeds. If the function is activated, fan speed 2 applies when the compressor is not in operation, and normal fan speed applies when the compressor is in operation.

MENU 5.2 - SYSTEM SETTINGS

Make different system settings for the heat pump here, e.g. which accessories are installed.

MENU 5.2.4 - ACCESSORIES

Inform the heat pump which accessories are installed here.

There are two ways of activating connected accessories. You can either mark the alternative in the list or use the automatic function "search installed acc.".

search installed acc.

Mark "search installed acc." and press the OK button to automatically find connected accessories for F370.

MENU 5.3 - ACCESSORY SETTINGS

The operating settings for accessories that are installed and activated are made in the sub-menus for this.

MENU 5.3.3 - EXTRA CLIMATE SYSTEM

mixing valve amplifier

Setting range: 0.1 – 10.0

Default value: 1.0

mixing valve step delay

Setting range: 10 – 300 s

Default values: 30 s

Contr. pump GP10

Setting range: on/off

Factory setting: off

Here, you select which climate system (2 - 8) you wish to set.

mixing valve amplifier, mixing valve step delay: Here, you set the shunt amplification and shunt waiting time for the various extra climate systems that are installed.

Contr. pump GP10: Here, you can set the speed of the circulation pump manually.

See the accessory installation instructions for function description.

MENU 5.3.21 - FLOW SENSOR / ENERGY METER

Energy meter

set mode

Setting range: energy per pulse / pulses per kWh

Default value: energy per pulse

energy per pulse

Setting range: 0 – 10000 Wh

Factory setting: 1000 Wh

pulses per kWh

Setting range: 1 – 10000

Factory setting: 500

Energy meter (Electricity meter)

The energy meter(s) is used to send pulse signals every time a certain amount of energy has been consumed.

energy per pulse: Here you set the amount of energy to which each pulse will correspond.

pulses per kWh: Here you set the number of pulses per kWh that are sent to F370.

MENU 5.4 - SOFT IN/OUTPUTS

Here you can select the input/output on the input board (AA3) to which the external switch function (page 29) is to be connected.

Selectable inputs on terminal block AUX 1-5 (AA3-X6:9-18) and output AA3-X7 on the input board.

MENU 5.5 - FACTORY SETTING SERVICE

All settings can be reset (including settings available to the user) to default values here.



Caution

When resetting, the start guide is displayed the next time the heat pump is restarted.

MENU 5.6 - FORCED CONTROL

You can force control the different components in the heat pump and any connected accessories here.

MENU 5.7 - START GUIDE

When the heat pump is started for the first time the start guide starts automatically. Start it manually here.

See page 33 for more information about the start guide.

MENU 5.8 - QUICK START

It is possible to start the compressor from here.



Caution

There must be a heating or hot water demand to start the compressor.



NOTE

Do not quick start the compressor too many times over a short period of time, as this could damage the compressor and its surrounding equipment.

MENU 5.9 - FLOOR DRYING FUNCTION

length of period 1 – 7

Setting range: 0 – 30 days

Factory setting, period 1 – 3, 5 – 7: 2 days

Factory setting, period 4: 3 days

temp. period 1 – 7

Setting range: 15 – 70 °C

Default value:

temp. period 1	20 °C
temp. period 2	30 °C
temp. period 3	40 °C
temp. period 4	45 °C
temp. period 5	40 °C
temp. period 6	30 °C
temp. period 7	20 °C

Set the function for under floor drying here.

You can set up to seven period times with different calculated flow temperatures. If less than seven periods are to be used, set the remaining period times to 0 days.

Mark the active window to activate the underfloor drying function. A counter at the bottom shows the number of days the function has been active.



TIP

If operating mode "add. heat only" is to be used, select it in menu 4.2.



TIP

It is possible to save a floor drying log that shows when the concrete slab has reached the correct temperature. See section "Logging floor drying" on page 54.

MENU 5.10 - CHANGE LOG

Read off any previous changes to the control system here.

The date, time, ID no. (unique to particular setting) and the new set value are shown for every change.



Caution

The change log is saved at restart and remains unchanged after factory setting.

5.12 - COUNTRY

Select here the country in which the product was installed. This allows access to country-specific settings in your product.

Language settings can be made regardless of this selection.



Caution

This option locks after 24 hours, after restarting the display and during program updating.

9 Service



NOTE

Servicing and maintenance should only be carried out by persons with the necessary expertise.

When replacing components on F370 only replacement parts from NIBE may be used.

Maintenance

Inform the user of necessary maintenance action.

CLEANING THE OVERFLOW CUP/FLOOR DRAIN

Regularly check that the overflow cup and any floor drains are not blocked; water must be able to run through freely. Clean, if necessary.



NOTE

If the overflow cup or floor drain is blocked, water can run over onto the floor of the installation area. To prevent damage to the building the floor coating must be considered. A waterproof floor or floor membrane is recommended.

Service actions

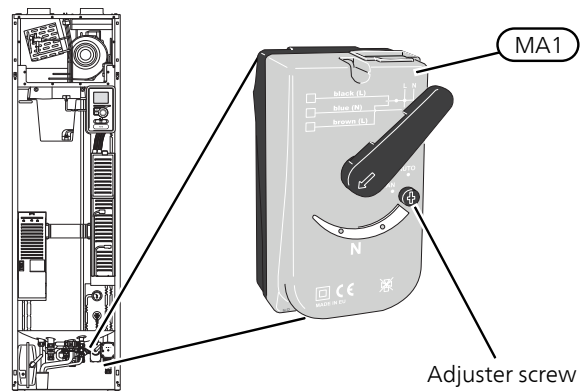
EMERGENCY MODE

Emergency mode is used in event of operational interference and in conjunction with service.

Emergency mode is activated by setting switch (SF1) in mode "▲". This means that:

- The status lamp illuminates yellow.
- The display is not lit and the control computer is not connected.
- The temperature in the heating section is controlled by a fixed thermostat (BT30) at 63°C.

- The compressor is off and only the fan, heating medium pump and the electric additional heat are active. The additional heat power in emergency mode is set in the immersion heater card (AA1). See page 27 for instructions.
- The automatic heating control system is not operational, so manual shunt operation is required. This is done by turning the adjustment screw on the shunt motor (MA1 to "manual mode" and then turning the shunt lever to the desired position.



DRAINING THE HOT WATER HEATER

The water heater can be drained via the safety valve (FL1) or via the overflow cup (WM1).

1. Disconnect the overflow pipe from the safety valve (FL1) and connect a hose to a draining pump instead. If a draining pump is not available, the water can be released into the overflow cup (WM1).
2. Open the safety valve (FL1).
3. Open a hot water tap to let air into the system. If this is not sufficient, detach the pipe connection (XL4) on the hot water side and ensure that air is entering.

DRAINING THE CLIMATE SYSTEM

In order to carry out service on the climate system, it may be easier to drain the system first.



NOTE

There may be some hot water when draining the heating medium side/climate system. There is a risk of scalding.

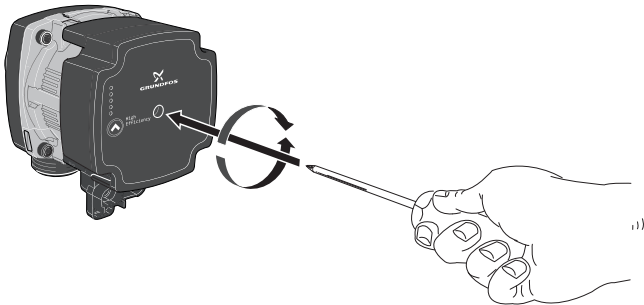
The hot water can be drained through the safety valve (FL2) via the overflow cup (WM1) or through a hose that is connected to the safety valve's (FL2) outlet.

1. Open the safety valve (FL2).
2. Set the vent valve for the climate system (QM20) in the open position for air supply.

HELPING THE CIRCULATION PUMP TO START

The circulation pump in F370 has an automatic start help function. If necessary the pump can be started manually. In such cases, take the following action:

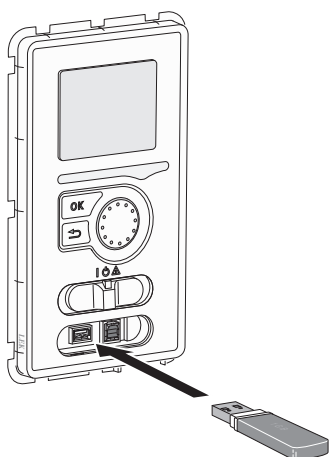
1. Shut off F370 by setting the switch (SF1) to mode "0".
2. Remove the front hatch.
3. Press the screw for start help in using a star head screwdriver as illustrated.
4. With the screw pressed in, turn the screwdriver in any direction.
5. Start F370 by setting the switch (SF1) to mode "I" and check that the circulation pump functions.



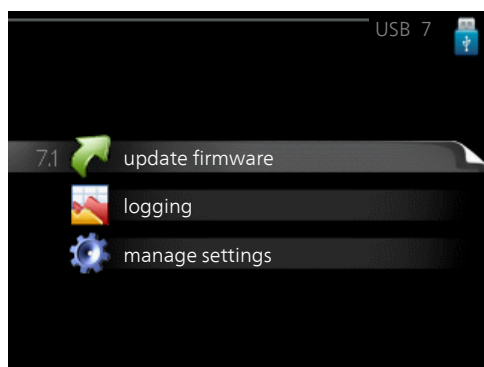
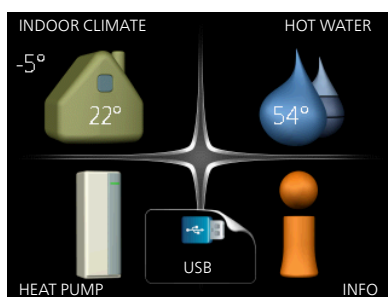
TEMPERATURE SENSOR DATA

Temperature (°C)	Resistance (kOhm)	Voltage (VDC)
-40	351.0	3.256
-35	251.6	3.240
-30	182.5	3.218
-25	133.8	3.189
-20	99.22	3.150
-15	74.32	3.105
-10	56.20	3.047
-5	42.89	2.976
0	33.02	2.889
5	25.61	2.789
10	20.02	2.673
15	15.77	2.541
20	12.51	2.399
25	10.00	2.245
30	8.045	2.083
35	6.514	1.916
40	5.306	1.752
45	4.348	1.587
50	3.583	1.426
55	2.968	1.278
60	2.467	1.136
65	2.068	1.007
70	1.739	0.891
75	1.469	0.785
80	1.246	0.691
85	1.061	0.607
90	0.908	0.533
95	0.779	0.469
100	0.672	0.414

USB SERVICE OUTLET

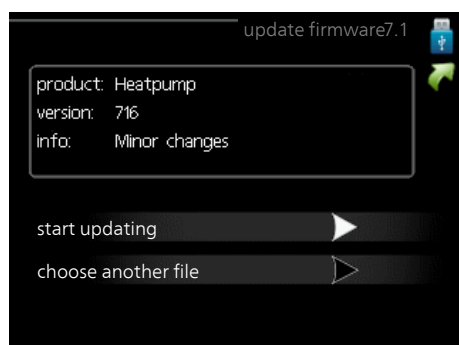


The display unit is equipped with a USB socket that can be used to update the software and save logged information in F370.



When a USB memory is connected, a new menu (menu 7) appears in the display.

Menu 7.1 - update firmware



This allows you to update the software in F370.



NOTE

For the following functions to work the USB memory must contain files with software for F370 from NIBE.

The fact box at the top of the display shows information (always in English) of the most probable update that the update software has selected from the USB memory.

This information states the product for which the software is intended, the software version and general information about it. If you want a file other than the one selected, the correct file can be selected through "choose another file".

start updating

Select "start updating" if you want to start the update. You are asked whether you really want to update the software. Respond "yes" to continue or "no" to undo.

If you responded "yes" to the previous question the update starts and you can now follow the progress of the update on the display. When the update is complete F370 restarts.



TIP

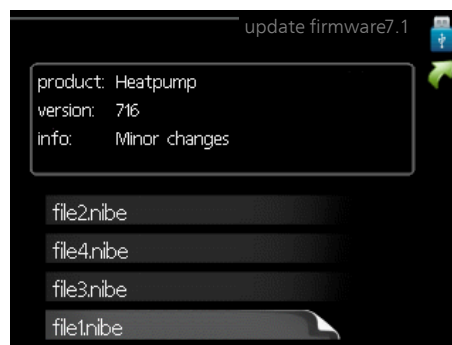
A software update does not reset the menu settings in F370.



Caution

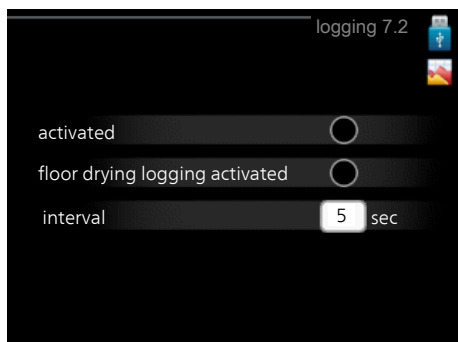
If the update is interrupted before it is complete (for example power cut etc.), the software can be reset to the previous version if the OK button is held in during start up until the green lamp starts to illuminate (takes about 10 seconds).

choose another file



Select "choose another file" if you do not want to use the suggested software. When you scroll through the files, information about the marked software is shown in a fact box just as before. When you have selected a file with the OK button you will return to the previous page (menu 7.1) where you can choose to start the update.

Menu 7.2 - logging



Setting range: 1 s – 60 min

Factory setting range: 5 s

Here you can choose how current measurement values from F370 should be saved onto a log file on the USB memory.

1. Set the desired interval between loggings.
2. Tick "activated".
3. The present values from F370 are saved in a file in the USB memory at the set interval until "activated" is unticked.



Caution

Untick "activated" before removing the USB memory.

Logging floor drying

Here you can save a floor drying log on the USB memory and in this way see when the concrete slab reached the correct temperature.

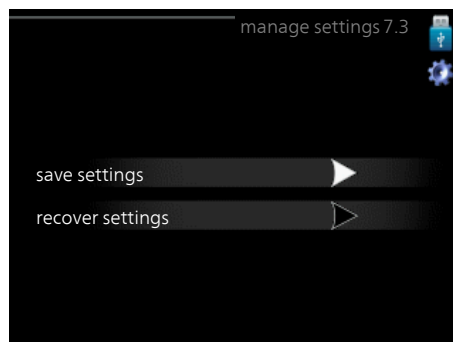
- Make sure that "floor drying function" is activated in menu 5.9.
- Select "logging floor drying activated".
- A log file is now created, where the temperature and the immersion heater output can be read off. Logging continues until "logging floor drying activated" is deselected or until "floor drying function" is stopped.



Caution

Deselect "logging floor drying activated" before you remove the USB memory.

Menu 7.3 - manage settings



Here you can manage (save as or retrieve from) all the menu settings (user and service menus) in F370 with a USB memory.

Via "save settings" you save the menu settings to the USB memory in order to restore them later or to copy the settings to another F370.



Caution

When you save the menu settings to the USB memory you replace any previously saved settings on the USB memory.

Via "recover settings" you reset all menu settings from the USB memory.



Caution

Reset of the menu settings from the USB memory cannot be undone.

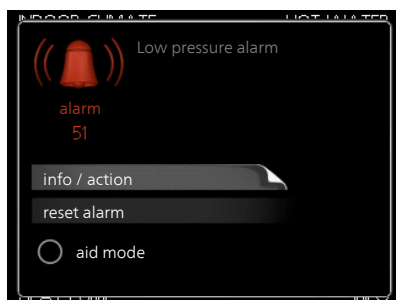
10 Disturbances in comfort

In most cases, F370 notes a malfunction (a malfunction can lead to disruption in comfort) and indicates this with alarms, and instructions for action, in the display.

Info menu

All the heat pump measurement values are gathered under menu 3.1 in the heat pump menu system. Looking through the values in this menu can often simplify finding the source of the fault. See help menu or user manual for more information about menu 3.1.

Manage alarm



In the event of an alarm, some kind of malfunction has occurred, which is indicated by the status lamp changing from green continuously to red continuously. In addition, an alarm bell appears in the information window.

ALARM

In the event of an alarm with a red status lamp a malfunction has occurred that the heat pump cannot remedy itself. In the display, by turning the control knob and pressing the OK button, you can see the type of alarm it is and reset it. You can also choose to set the heat pump to aid mode.

info / action Here you can read what the alarm means and receive tips on what you can do to correct the problem that caused the alarm.

reset alarm In many cases, it is sufficient to select "reset alarm" for the product to revert to normal operation. If a green light comes on after selecting "reset alarm", the alarm has been remedied. If the red light is still on, and a menu called "alarm" is visible in the display, the problem causing the alarm still remains.

aid mode "aid mode" is a type of emergency mode. This means that the heat pump produces heat and/or hot water even though there is some kind of problem. This could mean that the heat pump's compressor is not running. In this case, the immersion heater produces heat and/or hot water.



Caution

To select aid mode an alarm action must be selected in the menu 5.1.4.



Caution

Selecting "aid mode" is not the same as correcting the problem that caused the alarm. The status lamp will therefore continue to be red.

Troubleshooting

If the operational interference is not shown in the display the following tips can be used:

BASIC ACTIONS

Start by checking the following items:

- The switch's (SF1) position.
- Group and main fuses of the accommodation.
- The property's earth circuit breaker.
- Heat pump's earth-fault breaker.
- Miniature circuit breaker for F370 (FC1).
- Temperature limiter for F370 (FQ10).
- Correctly set load monitor.

LOW HOT WATER TEMPERATURE OR A LACK OF HOT WATER

- Closed or choked filling valve (QM10) for the hot water.
 - Open the valve.
- F370 in incorrect operating mode.
 - Enter menu 4.2. If mode "auto" is selected, select a higher value on "stop additional heat" in menu 4.9.2.

- If mode "manual" is selected, select "addition".
- Large hot water consumption.
 - Wait until the hot water has heated up. Temporarily increased hot water capacity (temporary lux) can be activated in menu 2.1.
- Too low hot water setting.
 - Enter menu 2.2 and select a higher comfort mode.

LOW ROOM TEMPERATURE

- Closed thermostats in several rooms.
 - Set the thermostats to max, in as many rooms as possible. Adjust the room temperature via menu 1.1, instead of choking the thermostats.

See the "Saving tips" section in the User manual for more detailed information about how to best set the thermostats.
- F370 in incorrect operating mode.
 - Enter menu 4.2. If mode "auto" is selected, select a higher value on "stop heating" in menu 4.9.2.
 - If mode "manual" is selected, select "heating". If this is not enough, select "addition".
- Too low set value on the automatic heating control.
 - Enter menu 1.1 "temperature" and adjust the offset heating curve up. If the room temperature is only low in cold weather the curve slope in menu 1.9.1 "heating curve" needs adjusting up.
- "comfort mode" "luxury" selected in combination with large hot water outlet.
 - Enter menu 2.2 and select "economy" or "normal".
- "Holiday mode" activated in menu 4.7.
 - Enter menu 4.7 and select "Off".
- External switch for changing room temperature activated.
 - Check any external switches.
- The heating medium pump (GP1 has stopped).
 - See section "Helping the circulation pump to start" on page 52.
- Air in the climate system.
 - Vent the climate system (see page 32).
- Closed valves (QM31), (QM32) to the climate system.
 - Open the valves.

HIGH ROOM TEMPERATURE

- Too high set value on the automatic heating control.
 - Enter menu 1.1 (temperature) and reduce the offset heating curve. If the room temperature is only high in cold weather the curve slope in menu 1.9.1 "heating curve" needs adjusting down.

- External switch for changing room temperature activated.
 - Check any external switches.

LOW SYSTEM PRESSURE

- Not enough water in the climate system.
 - Top up the water in the climate system (see page 32).

LOW OR A LACK OF VENTILATION

- Filter (HQ10) blocked.
 - Clean or replace the filter.
- The ventilation is not adjusted.
 - Order/implement ventilation adjustment.
- Exhaust air device blocked or throttled down too much.
 - Check and clean the exhaust air devices.
- Fan speed in reduced mode.
 - Enter menu 1.2 and select "normal".
- External switch for changing the fan speed activated.
 - Check any external switches.

HIGH OR DISTRACTING VENTILATION

- Filter (HQ10) blocked.
 - Clean or replace the filter.
- The ventilation is not adjusted.
 - Order/implement ventilation adjustment.
- Fan speed in forced mode.
 - Enter menu 1.2 and select "normal".
- External switch for changing the fan speed activated.
 - Check any external switches.

THE COMPRESSOR DOES NOT START

- There is no heating requirement.
 - F370 does not call on heating or hot water.
 - The heat pump defrosts.
- Compressor blocked due to the temperature conditions.
 - Wait until the temperature is within the product's working range.
- Minimum time between compressor starts has not been reached.
 - Wait for at least 30 minutes and then check if the compressor has started.
- Alarm tripped.
 - Follow the display instructions.

11 Accessories

Detailed information about the accessories and complete accessories list available at nibe.eu.

Not all accessories are available on all markets.

ACCESSORY BOARD AXC 20

Accessory board for hot water circulation, BSA 10, damper for anti-freeze and/or external heating medium pump.

Part no. 067 609

COMMUNICATIONS MODULE SMS 40

When there is no internet connection, you can use the accessory SMS 40 to control F370 via SMS.

Part no 067 073

DOCKING KIT DEH

There are separate docking kits available for connecting other heat sources to the heat pump.

Docking kit wood/oil/pellets DEH 40

Part no. 066 101

Docking kit gas DEH 41

Part no. 066 102

DOCKING KIT SOLAR 41

Solar 41 means that F370 together with e.g. NIBE UKVS 230 can be connected to thermal solar heating.

Part no. 067 127

EXTRA SHUNT GROUP ECS 40/ECS 41

This accessory is used when F370 is installed in houses with two or more different heating systems that require different supply temperatures.

ECS 40 (Max 80 m²) ECS 41 (approx. 80-250 m²)

Part no 067 287

Part no 067 288

ROOM UNIT RMU 40

The room unit is an accessory that allows the control and monitoring of F370 to be carried out in a different part of your home to where it is located.

Part no 067 064

SOLAR PACKAGE NIBE PV

Solar panel package, 3.2 – 22.4 kW (10 – 80 panels), which is used to produce your own electricity.

SUPPLY AIR MODULE SAM

SAM 40 is a supply air module specially developed for houses with supply and exhaust air systems.

Part no. 067 147

TOP CABINET TOC 30

Top cabinet, which conceals any pipes/ventilation ducts.

Height 245 mm

Height 345 mm

Part no. 067 517

Part no. 067 518

Height 385-635 mm

Part no. 067 519

WATER HEATER

Eminent

Water heater with immersion heater.

Eminent 35

Copper Part no. 072 310

Enamel Part no. 072 300

Stainless Part no. 072 320

Eminent 55

Copper Part no. 072 340

Enamel Part no. 072 330

Stainless Part no. 072 350

Eminent 100

Copper Part no. 072 370

Enamel Part no. 072 360

Stainless Part no. 072 380

Eminent 120

Stainless Part no. 072 384

Compact

Water heater with immersion heater.

Compact 100

Copper Part no. 084 010

Compact 200

Copper Part no. 084 020

Enamel Part no. 084 070

Stainless Part no. 084 050

Compact 300

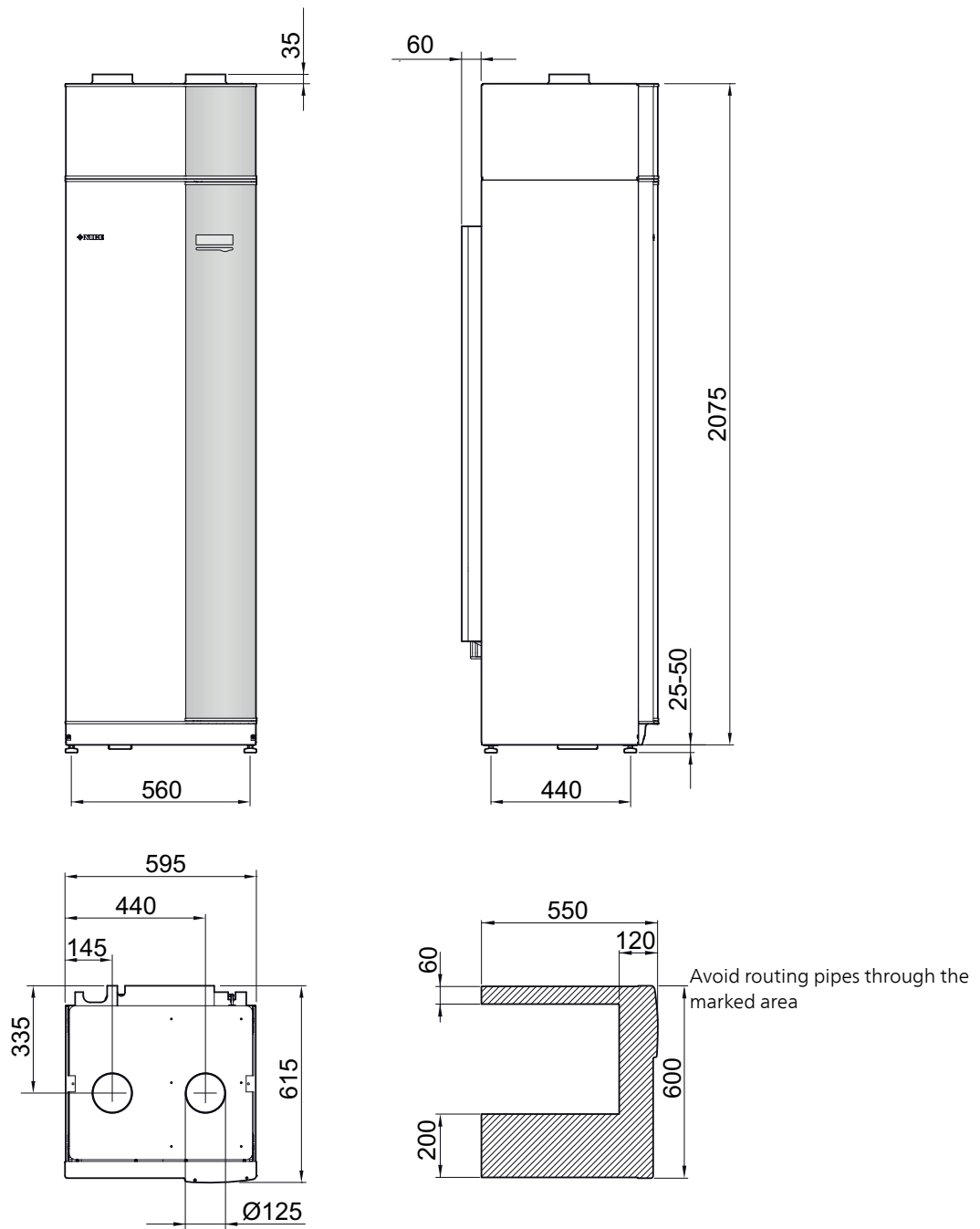
Copper Part no. 084 030

Enamel Part no. 084 080

Stainless Part no. 084 060

12 Technical data

Dimensions and setting-out coordinates



Technical specifications

3x400 V		Stainless
<i>Output data according to EN 14 511</i>		
Heating capacity (P _H)/COP ¹	kW/-	2.18 / 3.93
Heating capacity (P _H)/COP ²	kW/-	2.03 / 3.24
Heating capacity (P _H)/COP ³	kW/-	1.88 / 2.74
<i>Output data according to EN 14 825</i>		
Rated heating output (P _{designh})	kW	3
SCOP cold climate, 35°C / 55 °C	kW	3.55 / 2.98
SCOP average climate, 35 °C / 55 °C	kW	3.35 / 2.83
SCOP warm climate, 35°C / 55°C	kW	3.23 / 2.73
<i>Additional power</i>		
Max power, immersion heater (factory setting)	kW	10.3 (5.6)
<i>Energy rating, average climate</i>		
The product's efficiency class room heating, average climate 35 / 55 °C ⁴		A+ / A+
The system's efficiency class room heating, average climate 35 / 55 °C ⁵		A+ / A+
Declared tap profile/efficiency class hot water heating ⁶		L / A
<i>Electrical data</i>		
Rated voltage	V	400 V 3N ~ 50Hz
Max operating current	A	20.3
Min. fuse rating	A	10
Drive output heating medium pump	W	4-34
Driving power exhaust air fan	W	10-130
Enclosure class		IP 21
Equipment Compliant with IEC 61000-3-12		
For Connection Design Purposes, Compliant with IEC 61000-3-3 technical requirements		
<i>Refrigerant circuit</i>		
Type of refrigerant		R290
Volume	kg	0.4
Cut-out value pressostat HP	MPa/bar	2.45 / 24.5
Cut-out value pressostat LP	MPa/bar	0.15 / 1.5
<i>Heating medium circuit</i>		
Opening pressure, safety valve	MPa/bar	0.25 / 2.5
Max temperature, supply line (factory setting)	°C	70 (60)
<i>Ventilation</i>		
Min. air flow at exhaust air temperature at least 20°C	l/s	28
Min. air flow at exhaust air temperature below 20°C	l/s	31
<i>Sound effect level according to EN 12 102</i>		
Sound power level (L _{W(A)}) ⁷	dB(A)	46.5-48.0
<i>Sound levels</i>		
Sound pressure level in the installation room (L _{P(A)}) ⁸	dB(A)	42.5-44.0
<i>Pipe connections</i>		
Heating medium ext Ø	mm	22
Hot water ext Ø	mm	22
Cold water ext Ø	mm	22
Docking ext Ø	mm	22
Ventilation Ø	mm	125

¹ A20(12)W35, exhaust air flow 56 l/s (200 m³/h)

² A20(12)W45, exhaust air flow 42 l/s (150 m³/h)

³ A20(12)W55, exhaust air flow 31 l/s (110 m³/h)

⁴ Scale for the product's efficiency class room heating: A+++ to D.

⁵ Scale for the system's efficiency class room heating: A+++ to G. Reported efficiency for the system takes the product's temperature regulator into account.

⁶ Scale for efficiency class hot water: A+ to F.

⁷ The value varies with the selected fan curve. For more detailed sound data, including sound to channels, visit nibe.eu.

⁸ The value can vary with the room's damping capacity. These values apply at a damping of 4 dB.

Other 3x400 V		Stainless
<i>Water heater and heating section</i>		
Volume heating section	litre	70
Volume, hot water heater	litre	170
Max pressure in hot water heater	MPa/bar	1.0 / 10.0
<i>Capacity, hot water</i>		
Tap volume 40°C according to EN 16 147(V _{max.}) ¹	litre	217
COP at Normal comfort (COP _t)		1.88
Idle loss at Normal comfort (P _{es})	W	54
<i>Dimensions and weight</i>		
Width	mm	600
Depth	mm	616
Height incl. feet		2,100 - 2,125
Required ceiling height	mm	2,170
Weight	kg	195
Part No.		066 056

¹ A20(12) exhaust air flow 42 l/s (150 m³/h). Comfort mode, normal

3x230 V		Stainless
<i>Output data according to EN 14 511</i>		
Heating capacity (P _H)/COP ¹	kW/-	2.18 / 3.93
Heating capacity (P _H)/COP ²	kW/-	2.03 / 3.24
Heating capacity (P _H)/COP ³	kW/-	1.88 / 2.74
<i>Output data according to EN 14 825</i>		
Rated heating output (P _{designh})	kW	3
SCOP cold climate, 35°C / 55 °C	kW	3.55 / 2.98
SCOP average climate, 35 °C / 55 °C	kW	3.35 / 2.83
SCOP warm climate, 35°C / 55°C	kW	3.23 / 2.73
<i>Additional power</i>		
Max power, immersion heater (factory setting)	kW	10.0 (6.67)
<i>Energy rating, average climate</i>		
The product's efficiency class room heating, average climate 35 / 55 °C ⁴		A+ / A+
The system's efficiency class room heating, average climate 35 / 55 °C ⁵		A+ / A+
Declared tap profile/efficiency class hot water heating ⁶		L / A
<i>Electrical data</i>		
Rated voltage	V	230 V 3N ~ 50 Hz
Max operating current	A	31.1
Min. fuse rating	A	10
Drive output heating medium pump	W	4-34
Driving power exhaust air fan	W	10-130
Enclosure class		IP 21
Equipment Compliant with IEC 61000-3-12		
For Connection Design Purposes, Compliant with IEC 61000-3-3 technical requirements		
<i>Refrigerant circuit</i>		
Type of refrigerant		R290
Volume	kg	0.4
Cut-out value pressostat HP	MPa/bar	2.45 / 24.5
Cut-out value pressostat LP	MPa/bar	0.15 / 1.5
<i>Heating medium circuit</i>		
Opening pressure, safety valve	MPa/bar	0.25 / 2.5
Max temperature, supply line (factory setting)	°C	70 (60)
<i>Ventilation</i>		
Min. air flow at exhaust air temperature at least 20°C	l/s	28
Min. air flow at exhaust air temperature below 20°C	l/s	31
<i>Sound effect level according to EN 12 102</i>		
Sound power level (L _{W(A)}) ⁷	dB(A)	46.5-48.0
<i>Sound levels</i>		
Sound pressure level in the installation room (L _{P(A)}) ⁸	dB(A)	42.5-44.0
<i>Pipe connections</i>		
Heating medium ext Ø	mm	22
Hot water ext Ø	mm	22
Cold water ext Ø	mm	22
Docking ext Ø	mm	22
Ventilation Ø	mm	125

1 A20(12)W35, exhaust air flow 56 l/s (200 m³/h)

2 A20(12)W45, exhaust air flow 42 l/s (150 m³/h)

3 A20(12)W55, exhaust air flow 31 l/s (110 m³/h)

4 Scale for the product's efficiency class room heating: A+++ to D.

5 Scale for the system's efficiency class room heating: A+++ to G. Reported efficiency for the system takes the product's temperature regulator into account.

6 Scale for efficiency class hot water: A+ to F.

7 The value varies with the selected fan curve. For more detailed sound data, including sound to channels, visit nibe.eu.

8 The value can vary with the room's damping capacity. These values apply at a damping of 4 dB.

Other 3x230 V		Stainless
<i>Water heater and heating section</i>		
Volume heating section	litre	70
Volume, hot water heater	litre	170
Max pressure in hot water heater	MPa/bar	1.0 / 10.0
<i>Capacity, hot water</i>		
Tap volume 40°C according to EN 16 147(V _{max.}) ¹	litre	281
COP at Normal comfort (COP _t)		1.88
Idle loss at Normal comfort (P _{es})	W	54
<i>Dimensions and weight</i>		
Width	mm	600
Depth	mm	616
Height incl. feet		2,100 - 2,125
Required ceiling height	mm	2,170
Weight	kg	199
Part No.		066 059

¹ A20(12) exhaust air flow 42 l/s (150 m³/h). Comfort mode, normal

Energy labelling

INFORMATION SHEET

Supplier		NIBE
Model		F370
Temperature application	°C	35 / 55
Declared load profile for water heating		L
Seasonal space heating energy efficiency class, average climate		A+ / A+
Water heating energy efficiency class, average climate		A
Rated heat output (P _{designh}), average climate	kW	3 / 3
Annual energy consumption space heating, average climate	kWh	1598 / 1898
Annual energy consumption water heating, average climate	kWh	1361
Seasonal space heating energy efficiency, average climate	%	131 / 110
Water heating energy efficiency, average climate	%	75
Sound power level L _{WA} indoors	dB	47
Rated heat output (P _{designh}), cold climate	kW	3 / 3
Rated heat output (P _{designh}), warm climate	kW	3 / 3
Annual energy consumption space heating, cold climate	kWh	1808 / 2162
Annual energy consumption water heating, cold climate	kWh	1361
Annual energy consumption space heating, warm climate	kWh	1081 / 1276
Annual energy consumption water heating, warm climate	kWh	1361
Seasonal space heating energy efficiency, cold climate	%	139 / 116
Water heating energy efficiency, cold climate	%	75
Seasonal space heating energy efficiency, warm climate	%	126 / 106
Water heating energy efficiency, warm climate	%	75
Sound power level L _{WA} outdoors	dB	- / -

DATA FOR ENERGY EFFICIENCY OF THE PACKAGE

Model		F370
Temperature application	°C	35 / 55
Controller, class		VII
Controller, contribution to efficiency	%	3.5
Seasonal space heating energy efficiency of the package, average climate	%	135 / 114
Seasonal space heating energy efficiency class of the package, average climate		A+ / A+
Seasonal space heating energy efficiency of the package, cold climate	%	142 / 119
Seasonal space heating energy efficiency of the package, warm climate	%	129 / 109

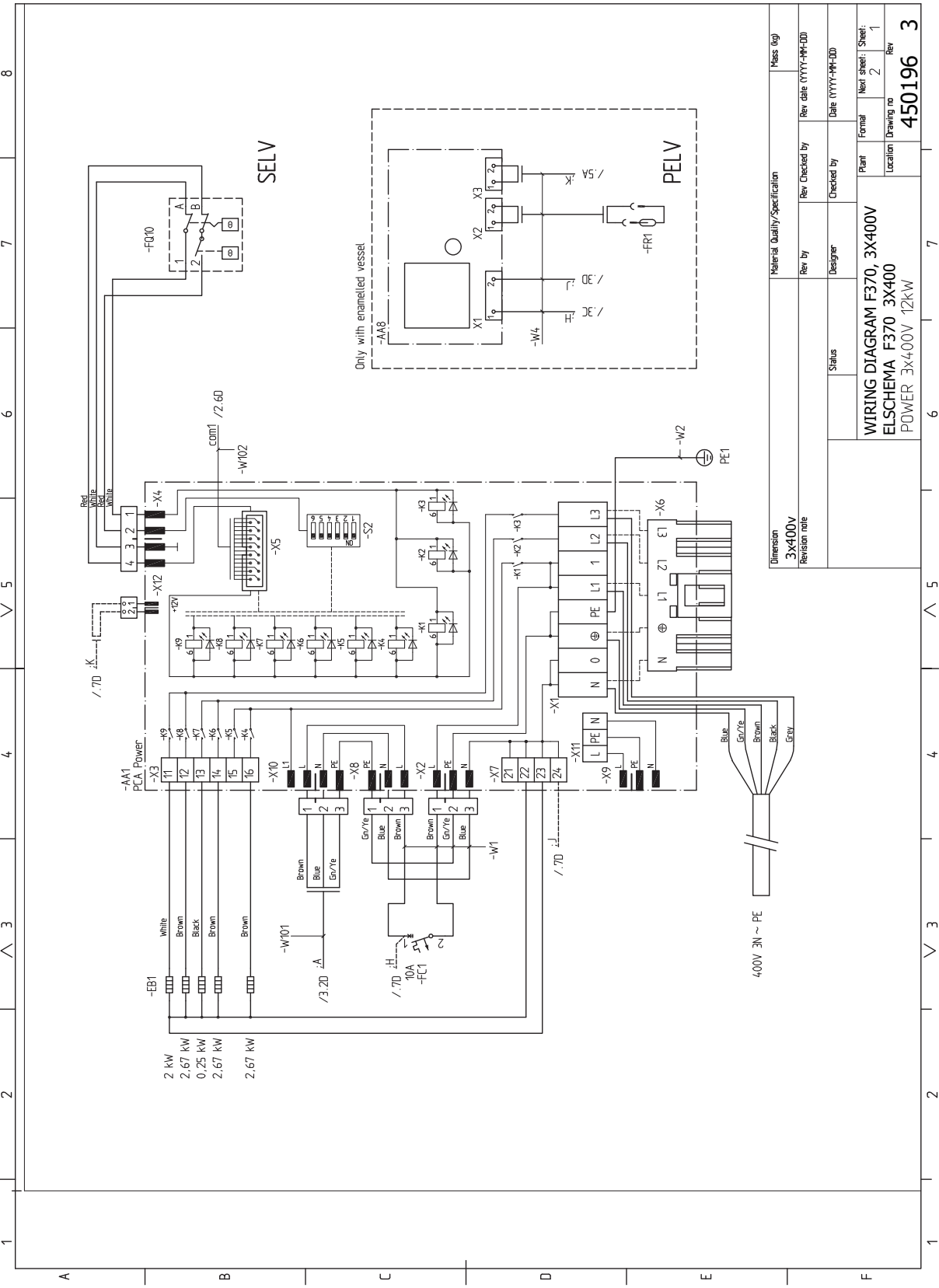
The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.

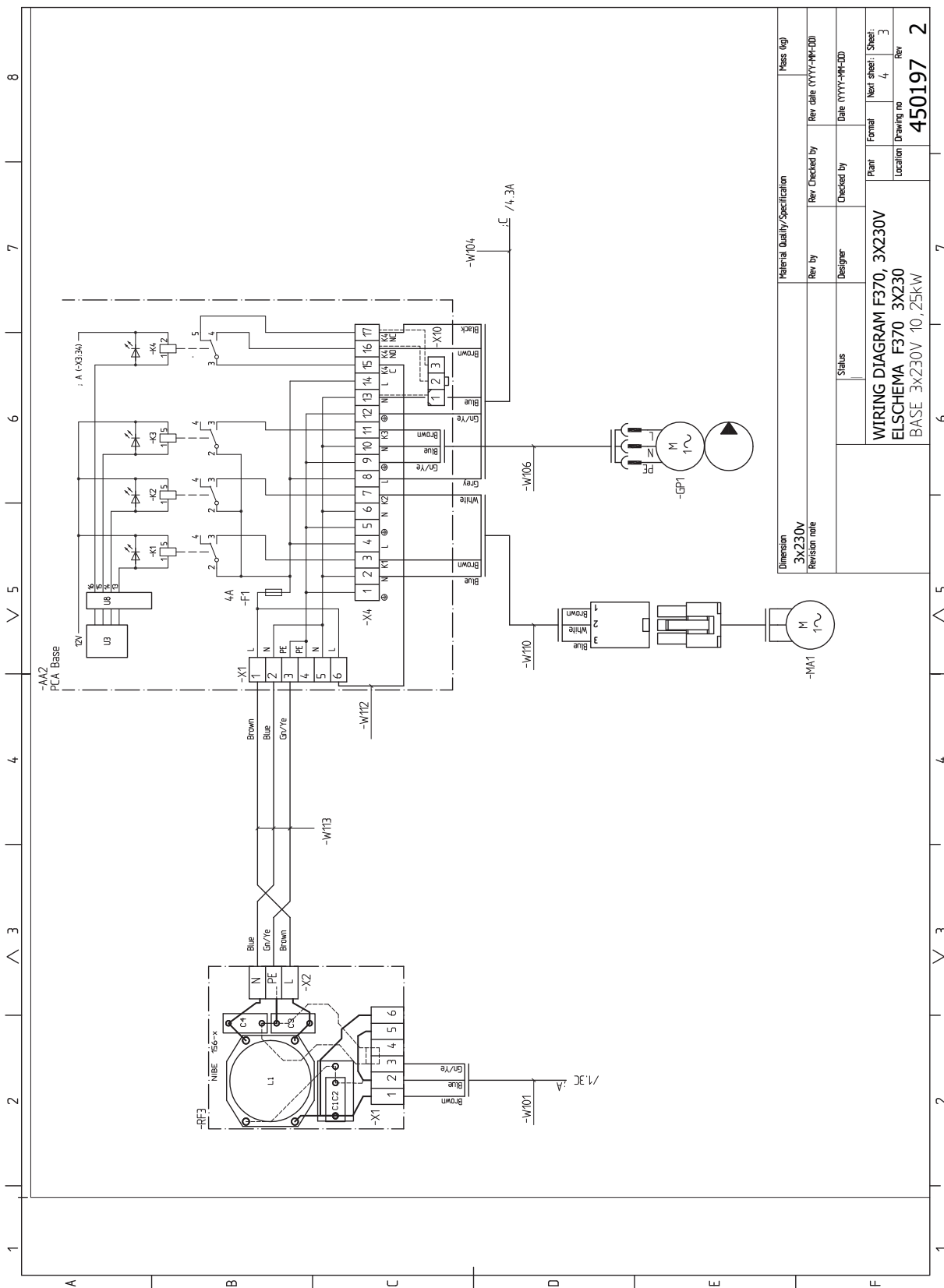
TECHNICAL DOCUMENTATION

Model		F370							
Type of heat pump		<input type="checkbox"/> Air-water <input checked="" type="checkbox"/> Exhaust-water <input type="checkbox"/> Brine-water <input type="checkbox"/> Water-water							
Low-temperature heat pump		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No							
Integrated immersion heater for additional heat		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No							
Heat pump combination heater		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No							
Climate		<input checked="" type="checkbox"/> Average <input type="checkbox"/> Cold <input type="checkbox"/> Warm							
Temperature application		<input checked="" type="checkbox"/> Average (55 °C) <input type="checkbox"/> Low (35 °C)							
Applied standards		EN14825, EN16147							
Rated heat output		Prated	2,6	kW	Seasonal space heating energy efficiency		η_s	110	%
Declared capacity for space heating at part load and at outdoor temperature T_j					Declared coefficient of performance for space heating at part load and at outdoor temperature T_j				
$T_j = -7\text{ °C}$	P _d	1.7	kW	$T_j = -7\text{ °C}$	COP _d	2.72	-		
$T_j = +2\text{ °C}$	P _d	1.7	kW	$T_j = +2\text{ °C}$	COP _d	3.22	-		
$T_j = +7\text{ °C}$	P _d	1.7	kW	$T_j = +7\text{ °C}$	COP _d	3.37	-		
$T_j = +12\text{ °C}$	P _d	1.7	kW	$T_j = +12\text{ °C}$	COP _d	3.28	-		
$T_j = \text{biv}$	P _d	1.7	kW	$T_j = \text{biv}$	COP _d	3.04	-		
$T_j = \text{TOL}$	P _d	1.7	kW	$T_j = \text{TOL}$	COP _d	2.56	-		
$T_j = -15\text{ °C}$ (if TOL < -20 °C)	P _d		kW	$T_j = -15\text{ °C}$ (if TOL < -20 °C)	COP _d		-		
Bivalent temperature		T _{biv}	-1.6	°C	Min. outdoor air temperature		TOL	-10	°C
Cycling interval capacity		P _{cy}		kW	Cycling interval efficiency		COP _{cy}		-
Degradation coefficient		C _d	0.96	-	Max supply temperature		WTOL	58	°C
Power consumption in modes other than active mode					Additional heat				
Off mode	P _{OFF}	0.002	kW	Rated heat output		P _{sup}	0.9	kW	
Thermostat-off mode	P _{TO}	0.02	kW						
Standby mode	P _{SB}	0.015	kW	Type of energy input		Electric			
Crankcase heater mode	P _{CK}	0.024	kW						
Other items									
Capacity control	Fixed			Rated airflow (air-water)			150	m³/h	
Sound power level, indoors/outdoors	L _{WA}	47 / - / -	dB	Nominal heating medium flow			0.18	m³/h	
Annual energy consumption	Q _{HE}	1,898	kWh	Brine flow brine-water or water-water heat pumps				m³/h	
For heat pump combination heater									
Declared load profile for water heating		L		Water heating energy efficiency		η_{wh}	75	%	
Daily energy consumption	Q _{elec}	6.20	kWh	Daily fuel consumption		Q _{fuel}		kWh	
Annual energy consumption	AEC	1,361	kWh	Annual fuel consumption		AFC		GJ	
Contact information	NIBE Energy Systems – Box 14 – Hannabadsvägen 5 – 285 21 Markaryd – Sweden								

Electrical circuit diagram

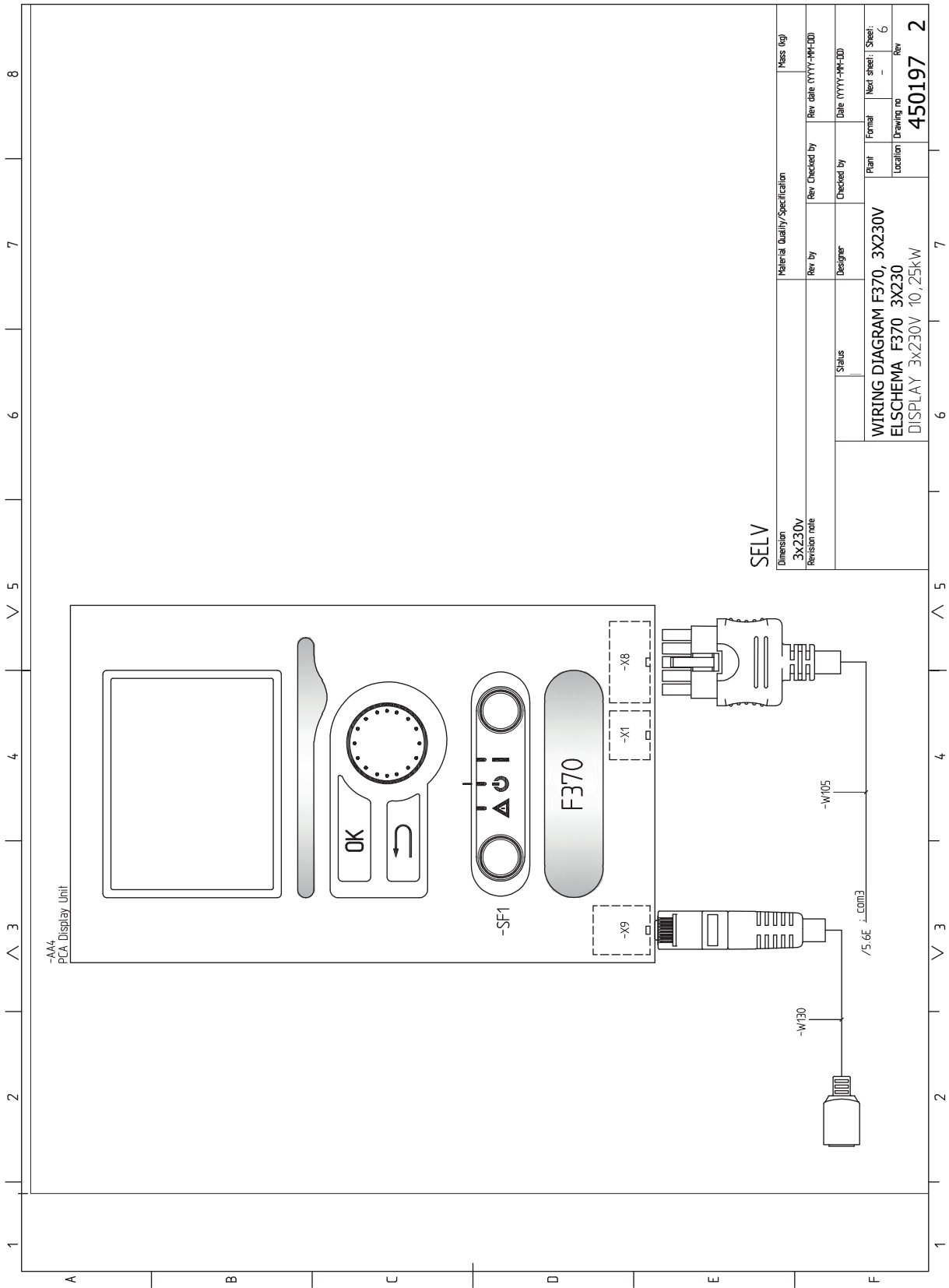
3X400 V





Material Quality/Specification		Mass (kg)	
Dimension	3X230V	Rev by	Rev date (YYYY-MM-DD)
Revision note		Designer	Date (YYYY-MM-DD)
		Status	
		Plant	Formal
		Location	Next sheet: Sheet: 3
			Drawing no
			Rev
			450197
			2

WIRING DIAGRAM F370, 3X230V
ELSCHEMA F370 3X230
BASE 3X230V 10,25kW



SELV

Material Quality/Specification		Mass (kg)
Dimension	3x230V	Rev. by
Revision note		Rev. checked by
Status		Checked by
WIRING DIAGRAM F370, 3X230V		Plant
ELSCHEMA F370 3X230		Formal
DISPLAY 3x230V 10,25kW		Location
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		Drawing no
		Rev
		450197 2

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